

DPA

From: Martin English <Martin.English@Weightmans.com>

Sent: 21 November 2025 16:53

To: Southport Inquiry Solicitor <solicitor@southport.public-inquiry.uk>

Cc: Jessica Swift <Jessica.Swift@Weightmans.com>; Sarah Jennings <Sarah.Jennings@weightmans.com>

Subject: RE: Follow up to EOC evidence - NWAS response

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Dear Hanna

Thank you for your email below.

As mentioned, we have reverted to our client, and they have provided the following update:

By way of an update, the investigation into the actions of the A664 crew and their journey to scene without the use of lights and sirens is ongoing. The individuals have been interviewed but the investigation report remains to be concluded and written up before the case manager can make their recommendation to the incident review panel. It is therefore unlikely that the investigation will conclude imminently and then, there is the right to an appeal.

Separately to the investigation into the A664 crew, the Trust has undertaken a review to understand whether there is a wider systemic issue. The review included an evaluation of the estimated and actual arrival times of 78,732 emergency responses for the period June 2025. In relation to responses to category 1 incidents, the evaluation showed that actual response times were quicker than estimated response times. The data for category 2 and 3 responses revealed that actual response times start to exceed estimated arrival times the

longer it has taken to allocate an ambulance to an incident. There are many reasons why this may be the case including the allocation of ambulances from further afield, heavy traffic conditions and it is not possible to say with any certainty that the absence of lights and sirens was a factor.

The Trust has recognised, however, that there is an opportunity to state more clearly the Trust's standard and expectation in relation to the use of lights and sirens. To dovetail with the updated standing off procedure, the Trust will refresh and reissue operational instructions to staff which clearly require the use of blue lights and sirens. The driver training course content will also be updated to ensure alignment with the updated expectations.

We hope this assists.

If you require any further information or follow-up action, please do not hesitate to contact us and we will be happy to assist.

Have a good weekend.

Kind regards

Martin English
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My pronouns are: He/him



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