
Exhibit SF/5

A-12190483

Please note this transcript only displays local date/times

Joined queue:	07/10/2019 16:28:33	Queue time (minutes):	14
Counsellor joined:	07/10/2019 16:42:06	Counsellor time (minutes):	30
Chat ended:	07/10/2019 17:12:08	Total time (minutes):	44

Counsellor Transcript

Globglogabgalab 16:28:33

Child has entered the waiting room

16:42:02

Childline

Counsellor has initiated the chat.

16:42:06

Childline

Counsellor has joined the chat.

Globglogabgalab 16:42:18

System message: The young person sent this message after visiting the page "Bullying".

Globglogabgalab 16:42:19

System message: The young person sent this message after visiting the page "Bullying".

Globglogabgalab 16:43:00

I want to kill somebody.

16:44:51

Childline

You have done the right thing to talk to Childline today. and I am really glad we are chatting. Tell me some more about what is going on for you today?

Globglogabgalab 16:45:31

There is somebody who I hate in school and I want to kill them.

16:46:51

Childline

I can hear that things are very difficult for you and you are coping with some difficult feelings right now, Tell me more about wanting to kill someone.

Globglogabgalab

16:48:52

I have took a knife with me to school before but I would only use it if that person really annoyed me in the moment.

16:52:12

Childline

I can hear that how difficult it is for you to go to school and face this person, and that you have felt you needed to carry a knife. I am wondering how it feels when you see this person at school

Globglogabgalab

16:53:21

I feel annoyed and angry when I see this person.

16:54:29

Childline

Tell me some more about these feelings when you see this person, and is there a first name I can call you whilst we chat?

Globglogabgalab

16:56:15

You can call me Kevin. When I see this person I want to kill him and I just get more angry when he pushes me and just touches me.

16:58:10

Childline

Thanks Kevin, I can hear that you are trying really hard to cope with seeing this person at school but it is very difficult for you.

Globglogabgalab

16:59:56

ye

17:02:22

Childline

What I hear you saying is that when someone is violent towards you and is making life difficult for you, you want to retaliate.

Globglogabgalab

17:02:43

ye

17:04:11

Childline

It can be really hard when someone is pushing and touching you and you are doing really well explaining this to me.

Globglogabgalab

17:05:35

thanks

17:06:59

Childline

It is not OK to have someone be violent to you and I can understand that it makes you feel angry.

17:10:56

Childline

Everybody deserves to feel safe at school.

Globglogabgalab

17:12:08

Globglogabgalab has left the chat page and has been disconnected.

17:12:08

Childline

Session terminating