

LANCASHIRE COUNTY COUNCIL  
PO Box 1337  
PRESTON  
PR2 0TG

**Mr Axel Muganwa Rudakubana, 07-Aug-2006 (Ref: DPA)**

**Personal**

Forename	Axel Muganwa
Surname	Rudakubana
Age	18 years

**Management Oversight : 'review of retrospective case note submitted on 30.7.24'**

Date and Time of Event	31-Jul-2024 17:57
Note Text	can we please review the case note to ensure transparency that a retrospective case note has been added from a visit in November 2023.
Noted by	Elaina Quesada, 31-Jul-2024 17:59
Follow-Up Date	01-Aug-2024

**Management Oversight : 'information for overview'**

Date and Time of Event	31-Jul-2024 13:35
Note Text	case notes read in respect of SMER
Noted by	Charlotte Hammond, 31-Jul-2024 13:35

**Management Oversight : 'Record accessed'**

Date and Time of Event	31-Jul-2024 11:26
Note Text	Record accessed following discussion with Charlotte Hammond to provide a chronology
Noted by	Mr Neil Willcocks, 31-Jul-2024 11:26

**General : 'Case Accessed - Head of Service - Quality & Practice'**

Date and Time of Event	31-Jul-2024 10:35
Note Text	Case accessed to review practice on behalf of Principal Social Worker
Noted by	Mrs Kerry Ross, 31-Jul-2024 10:35

**General : 'case notes accessed'**

Date and Time of Event	31-Jul-2024
Note Text	case notes accessed to support review of recorded information.
Noted by	AMANDA MURPHY, 31-Jul-2024 10:40

**General : 'Case overview for SMER'**

Date and Time of Event	31-Jul-2024
Note Text	familiarisation with the assessment and records etc
Noted by	Balwinder Kaur, 31-Jul-2024 10:03

**Management Oversight : 'HOS Adult Safeguarding'**

Date and Time of Event	30-Jul-2024
Note Text	case accessed for Safeguarding information sharing purposes
Noted by	Lisa Slack, 30-Jul-2024 16:03

**Management Oversight : 'Case accessed due to significant incident'**

Date and Time of Event	30-Jul-2024
Note Text	Information for SMER
Noted by	Mairead Gill-Mullarkey, 30-Jul-2024 15:47

**Management Oversight : 'Record accessed'**

Date and Time of Event	30-Jul-2024
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Note Text	Record accessed at request of Head of Service Charlotte Hammond.
Noted by	Mr Neil Willcocks, 30-Jul-2024 12:50
<b>General : 'CASE NOTE ACCESS'</b>	
Date and Time of Event	30-Jul-2024
Note Text	Case notes accessed to support Senior Manager Escalation Report and strategy meeting.
Noted by	AMANDA MURPHY, 30-Jul-2024 12:13
<b>Home Visit : 'Visit to go through assessment with family at the family home'</b>	
Date and Time of Event	09-Nov-2023
Note Text	<b>Management oversight (Charlotte Hammond):</b>  <b>For transparency, this case note was added retrospectively. The information is from hand written notes which were taken contemporaneously.</b>
Noted by	Emma Clough, 01-Aug-2024 12:01

**Visit to go through assessment with family at the family home**

Attended the property at 16.30pm to go through the assessment.

This was only time that dad was present to be able to discuss Axel's needs, along with mum.

As I arrived, both mum and dad were present and Axel had gone upstairs as he was too anxious to see me.

We discussed all of the elements of the care act assessment and it was advised at one point, he had been quite capable of doing things. However his anxiety over the last few years had overwhelmed him and he had not been in education for a while. Mum advises them that they have no understanding as yet of what caused this switch of him being a capable popular young person to not wanting to do anything. they had spoken with CAHMS but it was not clear whether they were still involved as Axel had not engaged.

Mum explained when it comes to keeping space tidy, he is quite particular with surfaces and therefore his room is tidy. However, he prefers to be downstairs on the couch. It is thought that he is capable of keeping bigger spaces tidy, however this is maintained by parents within the family home and they do not ask him to do things. They did not feel in his own living space that he would see it as a priority.

It was advised that he was very fussy with food, and when he very rarely makes food he can make very basic stuff like sandwiches (ham on bread), or a ready made meal. It was advised that he did used to be good but his anxiety became too overwhelming and he has gone back to asking for things to be done for him. It was noted that he has a very bland diet and will only eat pasta, pizza and chicken nuggets. Mum or Dad will do this for him.

In relation to toileting, there were no needs. They advised that Axel knows how to shower but refuses to and will only do it when nagged, he does not recognise the need to do this regularly. He also knows what to wear but would on occasion struggle to see the relevance of outside clothing and therefore needs prompts.

It was advised that Axel was not attending school.

Dad advised by school that he was no longer on roll and what did this mean. I advised that I did not think that this was the case, as they will likely be on roll until the end of the academic year and discussions would be had about that before then. He said he was due to have a meeting with them so he would discuss it. I asked if dad Alfonse could feedback what was said, however I was under the impression that they will generally make any decision about being not in education at the end of the academic year.

Based on the information provided by parents, Axel did have care act eligibility, due to the need for prompting and his struggles with accessing the community, due to his levels of anxiety impacting on him significantly.

Mum and Dad advised that they did not know what this would look like as he does not leave the house and Children Services - Early Help had been involved previously to attempt community work with Axel, however Axel had disengaged with these workers and they had closed their involvement.

I advised that it was a difficult one but it may be that we explore a care package in the home at 18, in which a carer came in for Axel to gradually get introduced to them and for Axel to be comfortable to approach them for support in the same way that he approaches parents. Therefore allowing Mum and Dad to have time away from the house. This in time could potentially move on to community access to build his confidence.

I explained that as he was not 18 until the following August, it would be worthwhile approaching Children Services for support before then if the need for support was required, due to the level of time that mum or dad spend in the home with Axel when not in work. They advised that they would if they felt it was needed.

I explained the variety of things on offer within adult services for social care needs, as well as this option of a gradual care package in adult services i.e. day services, should education long term not be an option.

It was agreed that this would not be viable until Axel accesses the community again, as it can be struggle to get him to medical appointments unless there has been significant preparation of what is involved.

Parents were happy for a care package to be explored closer to his 18th birthday and advised they did not have anyone they could identify within their friend and family network for direct payments to be explored.

I left the property without seeing Axel as he did not want to come down to see me and advised that I would finish the assessment and be back in touch.

<b>Telephone Call (In) : 'Phone call from Dad asking when I will visit'</b>	
Date and Time of Event	07-Nov-2023
Note Text	<b>finished case note in error 15:28pm 07/11/2023</b> visit agreed - Thursday 9th November at 4.30pm to meet family
Noted by	Mrs Suzanne Walmsley, 07-Nov-2023 15:29
Note Text	Phone call from Dad asking when I will visit  Phone call to discuss when I will be able to see Axel. I apologised for the delay and that I could visit within the next 2-3 weeks to meet them all and discuss the adult social care assessment.  Dad explained his availability this week and it was agreed
Noted by	Mrs Suzanne Walmsley, 07-Nov-2023 15:28
<b>Email (Out) : 'email to Inclusion Team worker to request clarity of information given by dad'</b>	
Date and Time of Event	07-Nov-2023
Note Text	email to Inclusion Team worker to request clarity of information given by dad  , Hi Sharon  I have been advised that you are the inclusion worker for Axel Muganwa Rudakubana.  I have been allocated to Axel to complete his transition adult social care assessment and his dad was explaining that Axel has not been engaging well with college.  I couldn't understand the full story but I believe his space is being kept open until the end of the academic year at college and the EHCP will the cease in July 2024.  I thought it was probably best to speak with you directly to get my head around it, before meeting the family on Thursday.  Many Thanks  Suzi'
Noted by	Mrs Suzanne Walmsley, 07-Nov-2023 15:10
<b>Email (Out) : 'Email to family to initiate contact to start assessment - phone call made initially and voicemail left'</b>	
Date and Time of Event	14-Aug-2023 11:55

Note Text	<p>Email to family to initiate contact to start assessment - phone call made initially and voicemail left</p> <p>,</p> <p>Hi</p> <p>As noted on my voicemail, I am also emailing so you have access to my contact details.</p> <p>I am allocated to your son Axel from Transitions Team in Lancashire and I am hoping to begin discussions with yourself and Axel soon in relation to a Care Act Assessment before Axel turns 18.</p> <p>I have availability in September, and I am happy to do this assessment over a few sessions to incorporate your views as his parents, along with Axel's views.</p> <p>Please could you give me a call or email (details below) to organise a suitable date for us all to start this, at your earliest convenience.</p> <p>Many Thanks</p> <p>Suzi'</p>
Noted by	Mrs Suzanne Walmsley, 14-Aug-2023 11:56
<b>Meeting : 'Transition Discussion Forum'</b>	
Date and Time of Event	08-Aug-2022 09:30
Note Text	Reallocated to Suzanne Walmsley.
Noted by	Tina Whittaker, 10-Aug-2022 13:53
<b>Meeting : 'Transition Discussion Forum 21/02/2022'</b>	
Date and Time of Event	21-Feb-2022
Note Text	Allocated to Matthew Embley.
Noted by	Tina Whittaker, 21-Feb-2022 15:06
<b>Summary Case Note : 'Case Summary'</b>	
Date and Time of Event	09-Feb-2022 10:34
Note Text	<p><u>Does the young person have a mental health diagnosis or a diagnosis of autism, physical or learning disabilities? Please detail:</u></p> <p>Axel is open to CAMHS, his case manager is Sam Steed, Senior Mental Health Practitioner. Sam advised that Axel has a diagnosis of Autistic Spectrum Disorder (ASD) and he presents with Anxiety. Axel is prescribed Propranolol medication to treat the symptoms of anxiety. He now takes sertraline</p> <p>Graded exposure work is currently being offered to Axel to leave the home.</p> <p>Axel has low self-confidence and self-esteem which is impacting on his identity and preventing him from accessing the community and social activities.</p>
Noted by	Mrs Jill Duggan, 09-Feb-2022 10:34
<b>Email (In) : 'Email in from Louise Lewis with referral form'</b>	
Date and Time of Event	08-Feb-2022

Note Text

**From:** Lewis, Louise <Louise.Lewis@lancashire.gov.uk>  
**Sent:** 08 February 2022 14:04  
**To:** Transitions Referrals <TransitionsReferrals@lancashire.gov.uk>  
**Subject:** Referral form for AR

To whom may concern

Please find attached referral form for Axel. If you require any further information you can contact me on the numbers below.

Kind Regards

Louise Lewis

**Louise Lewis** | Family Support Worker | Children's Social Care Central Lancashire | Lancashire County Council | CAPSS, Skelmersdale, WN8 6RG | Telephone: [DPA] | Mobile: [DPA] | [louise.lewis@lancashire.gov.uk](mailto:louise.lewis@lancashire.gov.uk)

Noted by

Mrs Jill Duggan, 09-Feb-2022 10:35