Wednesday 29 October 2025

2	(9.30 am)				
3	SHARON BARRETT (sworn)				
4	Questioned by MR MOSS				
5	SIR ADRIAN FULFORD: Thank you very much, please have				
6		a seat.			
7		Yes, Mr Moss.			
8	MR	MOSS: Thank you, sir.			
9		Just start by giving us your full name if you would?			
10	A.				
11	Q.	Thank you, Ms Barrett, if we could have on screen,			
12		please, LCC001771. Can you just confirm for us that			
13		this is your statement to the Inquiry. It is dated			
14		28 August of this year?			
15	A.	Yes.			
16	Q.	Are the contents of that statement true to the best of			
17		your knowledge and belief?			
18	A.	Yes.			
19	Q.	Thank you. You tell us in the early paragraphs of your			
20		statement something about your qualifications, your			
21		background and your experience. You are a senior family			
22		support worker; is that right?			
23	Α.				
24	Q.	, ,			
25		a Senior Support Worker for the Family Support 1			
		'			
1		and then we get additional autism awareness training			
2		through the job that I do now.			
3	Q.	Thank you. Can you just give us the headlines of what			
4		you have taken away from that training, it's probably			
5		a big subject but can you just give us some of the key			
6		points that you have taken from that training?			
7	A.	Yes, so I would say that the way that we need to			
8		communicate with people with autism can vary, that not			
9		all autistic people are the same, that you have levels			
10		or a scale of autism, if you will, and that we need to			
11		be looking at working with people holistically with			
12		an awareness of autism but without prejudice of what			
13		autism is.			
14	Q.	Recognising that need for an individual person-by-person			
15		approach, had your training in autism given you to			
16		understand that, as regards the potential for risk to			
17		others, in some individual cases an autism spectrum			
18		disorder could actually be an increase in risk to			
19	_	others?			
20	Α.	I would say not no.			
21	Q.	Are you now aware of that?			
22	Α.	I am aware of it but not through the training.			
23	Q.	Thank you. So that wasn't covered in the training?			
24	Α.	No.			
25	Q.	Were you aware of it prior to the attack, that that			

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Workers such as Ms Lewis, from whom we heard yesterday? 1 2 A. Yes. Q. 3 Thank you. You tell us that you have a level 6, that is 4 to say a degree level qualification in professional supervision and professional practice from Lancaster 5 6 University? 7 A. I do, I also have a postgraduate in leadership and 8 management. Thank you. Is that the qualification that you refer to 9 10 in paragraph 5 at the bottom of the page? 11 Yes. A. Shall we deal with that because you say that that was 12 Q. 13 specific to managing people in children's centres but is 14 relevant to the Children and Family Wellbeing Service work. Just tell us what the crossover was? 15 16 A. It's about managing people and understanding how 17 vicarious trauma might impact on staff and 18 decision-making. 19 Q. Thank you. You also tell us in your background section 20 that you completed an autism awareness course in 2011. 21 Was that when you started working in this area or was 22 that with your previous work? 23 A. So, that would have been in the children's centres but 24 we have had updated autism awareness training. So that 25 was a more -- a big block of autism awareness training 1 could be the case? 2 A. No. 3 Q. So that's something you've come to understand more 4 recently? 5 Α. Yes Q. From this case or has the training improved? 6 7 I would say partly from this case but then from more 8 research that I have personally done as well. Thank you. Also relevant to your background, I think 9 you have extensive working in special education needs 10 11 schools and with children with special education needs 12 within mainstream schools; is that right? A. Yes. 13 14 Was that early in your career? Yes, it was very early in my career, it was when I was 15 16 17 Q. From being a Family Support Worker, you progressed to 18 being the Senior Family Support Worker. When did you 19 gain that promotion?

A. So, I gained that promotion when I was in the Children's

over from the NHS through the transformation of the

Help, which then became the CFW service.

services into what was Wellbeing Prevention and Early

Centre, so about 15 years ago and then we were TUPE'd

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a section in your statement that deals with your role and the structure of the Child and Family Welfare service. You are somewhat in the middle between two witnesses, so we've dealt with some of that, with Ms Lewis, and we have Ms Ashworth, the head of the service to come. So I'm not going to cover most of that with you but I do want to pick out one or two aspects of

Could we just look, please, at paragraph 41 of your statement. It is on page 6. We can pick this up with Ms Ashworth but, in paragraph 41, you are dealing with the second period of time, September 2020 to February 2021.

14 A. 41, did you say?

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Paragraph 41, but if you look at the heading, you'll see 15 Q. 16 that the context for this is your second period of 17 involvement. I'm just helping you to orient yourself. 18 I'm not asking you about this because of the detail of 19 the second involvement, we'll come onto that, but what 20 you do say is that, in the context of a particular 21 record here, you are saying:

> "This is done by other professionals outside the CFW. At the time, CFW sat at level 2b on the [Continuum of Need]. Low-level Early Help was level 2a, CFW was at level 2b and [Child in Need (Children's Social Care)]

terms of roles and how things were organised that I want to ask you about is, if a case sat at level 3 and was being dealt with by the Family Support Workers within your team, what was the process and permissions that would be required to, in the language that I think was used, step it up back to level 4, who would instigate it and what would the process be and who would need to

Q. Please feel free to mention that. The other aspect in

- 10 A. So that would depend on the situation. If it was 11 an immediate risk of harm, then the agency who 12 identified that immediate risk would immediately deal
- 13 with that through Children's Social Care or the police.
- 14 Q. Just pausing there. In that scenario, it wouldn't even 15 need to go through CFW, the outside agency could just 16 say, "This is currently at level 3 but this is very 17 worrying", and refer it in at level 4. Have
- 18 I understood it correctly?

authorise it?

- 19 A. Absolutely. Yes.
- 20 Q. Sorry, you were going to go on to say?
- 21 A. If there are concerns -- we sit in a TAF, which is
- 22 a Team Around the Family and we have all agencies
- 23 talking at that point, so if we are identifying risks
- 24 that are heightening, if we're concerned that risks are
- 25 increasing, we would discuss that as TAF members and

was level 3." 1

2 A. Yes

3 Q. Should we understand that there was a change in the 4 levels and how they were applied with the 2a and 2b?

- 5 A. So there wasn't a change in the levels. There was 6 a change in the structure to the CON to make it clearer.
- 7 So, basically, level 1 is universal. So that's --
- 8 Q. Yes, we've seen that, don't worry about that. Go to the 9 next level?
- 10 A. Yeah, so level 2 is your Early Help, in terms of
- 11 additional support within the school or maybe a service
- 12 working at a very low level with a child with a single
- 13 need, and then level 3 is more complex where maybe
- 14 multi-agencies are involved, others are complex need 15 within that, but it doesn't meet a safeguarding concern.
- 16 So that's where we sit now.
- 17 Q. The safeguarding concern, in terms of potential for Section 47, that would be at level 4? 18
- 19 A. Level 4, yes.
- 20 Q. But if, at any time, those changes -- during the course 21 of your evidence -- and the labelling of them becomes 22 relevant, please take a moment to explain it, if we see 23 2a or 2b and there is a difference of distinction at the
- 24 time
- 25 A. Of course.

- 1 then we can discuss that with the social worker. We do
- 2 that through allocations meetings, we have family
- 3 discussions meetings with a social worker and we can
- 4 discuss those concerns with a social worker.
- 5 Q. Who makes the decision?
- A. Ultimately, at that point, the social worker would make 6 7 the decision. It's usually the team lead for the social
- 8 worker.
- 9 Q. Thank you. If we look at your paragraph 18, please, on 10 page 3, we remind ourselves that at level 3, that
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- service that is offered is subject to the consent, yes?
- 12 A. Yes.
- Q. Given that there will be children involved, can you just 13
- 14 help us with a couple of aspects of that. Is it,
- 15 technically speaking, the consent of the parents that's
- 16 required or of the child or both?
- 17 A. It depends on the age of the child and whether they're
- 18 competent to make that decision themselves. So, in the
- 19 main, we will be working with parents who would give
- 20 consent to share information or work with us, but
- 21 children who are competent to make those decisions
- 22 themselves can be given the option to work with us
- 23 without parental consent and, equally, if we're working
- 24 with children who are older who are saying they do not
- 25 consent to the support, we can't work with that child,

- they're not consenting, they've got a right to say no to that support.
- Q. If consent is either not forthcoming or consent is only
 nominally provided, and what I mean by that is the
- 5 family purport to consent but, in fact, they're not
- 6 seriously engaging, presumably, in some cases at
- 7 level 3, the view would be taken, well, this is a family
- 8 who are struggling to cope, by definition, but they are
- 9 not engaging or they're not consenting and we really
- don't think, on a fair analysis, even in the absence of
- 11 their consent, we really don't think that there is
- 12 a need for social work involvement at level 4.
- 13 Presumably, if I'm right in that summary, there would be
- 14 some cases where the service would withdraw because of
- 15 the lack of consent and effectively would not do
- 16 anything further?
- 17 **A.** Yes, so we would try and chase consent, we'd try and
- 18 build the relationship --
- 19 Q. Take that as read but with all of that being done --
- 20 A. Yeah, we wouldn't have a right to keep a family open, we
- 21 would have to close the case on the fact that they don't
- 22 give consent.
- 23 $\,$ **Q.** Now, would there, however, be some other cases, perhaps
- 24 at the more complex or the more marginal end, close to
- level 4, where the withdrawal of consent, or only the
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- 1 through the life of the case, we increased to be open
- 2 longer but we were still time limited. Now we are not
- 3 time limited.
- 4 Q. So, as you look back, you think that that's only the
- 5 period that ended in February 2021 that, technically
- 6 speaking, it was a time limited service, that was the
- 7 end of Ms Fontaine-Smith's period?
- 8 A. No, that was a 12 to 20-week and then we went into
- 9 a 20-week and then as we have come up to when Ashleigh
- 10 held the case, we were less time limited but now we are
- 11 not time limited at all.
- 12 Q. All right. So if we look at paragraph 20 of your
- 13 statement on page 3:
- 14 "Originally help was ... offered for a 12-week
- 15 period."
- 16 A. Yeah.
- 17 Q. "If the matter was still open at 20 weeks, we would be
- 18 looking to close the case down ..."
- 19 **A.** Yes.
- 20 $\,$ Q. You are saying that around that time, 2021 there was
- a change and the emphasis became 20 weeks rather than
- 22 12; is that right?
- 23 A. Yes.
- 24 $\,$ **Q.** If we look at LCC002302 at page 98, please, this is
- 25 March 2022. Do we see there, in the top entry, there's

- 1 nominal consent, where they're really not engaging,
- would itself mean, well, on analysis, because they're
- 3 not engaging or because they're now not consenting, that
 - pushing the case up to level 4 because, in the absence
- 5 of consent, we're really worried about what's going on
- 6 that we think this needs to be dealt with at level 4?
- 7 A. If there's significant risk of harm, then yes.
- 8 Q. That withdrawal of consent or the not providing of
- 9 consent, would this be right, could tip the balance of
- 10 the assessment, to think, well, this was already close
- 11 to level 4 and now they're not consenting or they're
- 12 only purporting to consent. In looking at the risk,
- 13 that tips the assessment of risk because now there is
- 14 a significant risk of harm, given that they're not
- 15 prepared to deal with us?
- 16 **A.** In a general case, in any case, yes, that is the case.
- 17 **Q.** The difference being that, potentially at level 4, one
- is into the potential use of statutory powers?
- 19 A. Exactly.
- 20 Q. Was the CFW a time-limited service?
- 21 A. At the point of Andrea Fontaine's -- I don't know the
- 22 word, sorry -- when Andrea Fontaine was working the
- 23 case --
- 24 Q. In her period --
- 25 A. We were a 12 to 20-week service. We have increased --
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- 1 a reference there to a reminder that it is
- 2 a time-limited service and that was still being said,
- 3 I think, in March 2022?
- 4 A. Yes, but also within that period, the needs had been
- 5 met, so it wasn't that we were closing because it was
- 6 a time-limited service --
- 7 Q. But focus on the question, if you would.
- 8 A. Sorry.
- 9 Q. We will come back to whether the needs had been met?
- 10 A. Okay
- 11 Q. But there's still reference being given in March 2022 to
- 12 it being a time-limited service.
- 13 A. Yes.
- 14 Q. Is that, by that stage, a reference to a slightly longer
- period, the 20 weeks rather than the 12?
- 16 **A.** Yes.
- 17 Q. Thank you.
- 18 That can come down from the screen. In terms of
- 19 your own role, as well as allocating cases to the
- 20 individual Family Support Workers, you supervised the
- 21 work that they are doing?
- 22 **A.** Yes.

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- 23 $\,$ Q. We have seen some individual supervision notes,
 - including from you, but then sometimes they seem to go
- on the case notes, on the Early Help module, I think,

- 1 would be the technical --
- 2 A. So there was a change in how we did it. Originally, it
- 3 was through documents and then EHM changed to be able to
- 4 put the supervision onto the case notes. So there's two
- 5 different ways of putting it on, but the supervisions
- 6 themselves were done monthly.
- 7 Q. Thank you. Would the degree of supervision that you
- 8 gave depend upon the experience of the Family Support
- 9 Worker?
- 10 A. Yes.
- 11 Q. So, with somebody less experienced, you might go to more
- 12 meetings to lend support --
- 13 A. Yes.
- 14 Q. -- in a common-sense way?
- 15 A. Yes.
- 16 Q. Sometimes you would attend as the senior, I think, in
- 17 any event, but you never become the case holder
- 18 yourself?
- 19 A. Not the case holder, no.
- 20 Q. Thank you. Against that background then, can we turn to
- 21 your different periods of involvement. If we start with
- 22 your first period of involvement, that was supervising
- 23 Andrea Fontaine-Smith in the period March 2020 to June
- 24 2020. If we can look at paragraph 26 of your statement,
- 25 please, at page 4.

- 1 please, and if we look at the bottom half of the page,
- 2 please. You were being forwarded, consistent with what
- 3 you've just told us, information here by Ms Cookson?
- 4 **A.** Yes.
- 5 Q. "Info re AR, you might want to read up on for Andrea."
- 6 **A.** Yes.
- 7 Q. Just help us with the context of that: why would you be
- 8 reading up on it for Andrea. Is that because you have
- 9 not yet allocated and you're going to say this is what
- 10 the case is all about?
- 11 A. I think that's the language that Anne's used. We both
- 12 read up on it so myself and Andrea, I would make sure
- that I was au fait with all the information but also
- 14 that Andrea was also understanding of the information of
- 15 history of cases.
- 16 Q. All right. I think you will be aware from this email
- 17 exchange, of which we have given you notice, that when
- we look briefly, please, at page 4, that this would have
- 19 contained important information. For example, third
- 20 paragraph:

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- "Alphonse R saying that [AR] is not a risk at home
- or to himself. However he [that is father] further
- commented that he [AR] would be a risk elsewhere,
- 24 because if someone did something to him, he would do
- 25 something in return. He added that [AR] does not 15

- 1 A. Did you say number 26?
- 2 Q. Paragraph 26, page 4. It will come up on screen for
- 3 you. You say there that Ms Cookson -- just remind us
- 4 who she was?
- 5 A. So Ms Cookson was the senior who held the case in the
- 6 initial episode prior to escalation to Children's Social
- 7 Care at the point of the first Prevent referral.
- 8 Q. Thank you. I think we can see that, in fact, it's also
- 9 before the first Prevent referral because she was
- 10 involved as early as October, yes?
- 11 A. Yes.
- 12 Q. You deal in this paragraph with the fact that you were
- 13 able to have some conversations with her about AR's case
- 14 and previous referrals. Can you just help generally
- 15 with the timing of that. Do you know was that at the
- 16 actual time of the handover or had it been earlier?
- 17 A. So, it would have been when the case came back to us
- 18 from Children's Social Care. So at the point of the
- 19 episode opening for Andrea.
- 20 Q. So whenabouts would that have been?
- 21 **A.** 2020.
- 22 Q. So this is around the March 2020 period. It's not much
- 23 earlier on than that?
- 24 A. No, it will only be when the case is stepped back to us.
- 25 Q. Thank you. Then if we can have LCC000973 on the screen,

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- 1 understand when to let go, he holds onto things."
- 2 This was helpful and relevant information; would you
- 3 agree?
- 4 A. Yes. Am I allowed to add?
- 5 Q. Yes.
- 6 A. I think that we've -- we were going off a -- also
- 7 an assessment from Children's Social Care. So this was
- 8 historic information that I was keeping in mind and
- 9 Andrea was keeping in mind but we were also working from
- 10 an assessment that's a current assessment.
- 11 Q. I understand that. I'm not saying this was the only
- 12 information, the current assessment --
- 13 **A.** Okay.
- 14 Q. -- but let's be clear from the outset: historical
- 15 information could be important?
- 16 A. Yes, absolutely.
- 17 Q. There should be a longitudinal assessment of risk, yes?
- 18 A. Absolutely.
- 19 Q. You don't just look at the current position --
- 20 **A.** No.
- 21 Q. -- because, in AR's case, if you did that, you'd miss
- the information about what he did at the tail end of
- 23 2019, yes?
- 24 A. Yes.
- 25 Q. All right. Now, against that background, so I think you

1 agree that this is relevant information as to risk --

- 2 **A.** Yes.
- 3 Q. -- but you're saying there would have been other4 material, including an up-to-date assessment?
- 5 A. Yes

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Q. All right. Against that background, if we go back to
 page 1, we can see at the top of the page, could we have
 that expanded, please, now, that it comes back saying,
 from you to Ms Fontaine:

"I've read through the email, starting at the bottom, as directed."

I think that was a bit of a joke because there was a slightly directive thing saying "Start at the bottom and read up", which perhaps you were indicating with your winky face was a bit obvious. Anyway, you've done that.

- 17 A. Yes.
- 18 Q. "I think you need to read it for yourself and then we
 19 will have a chat about the actions, what you have
 20 already done and what we can do now in the current
 21 climate."

We remind ourselves that this is March 2020, so that's probably a reference to lockdown?

- 24 A. Yes.
- 25 **Q.** "Thanks. Once you have digested the email, please

emails from the school didn't need to go ... as we were going to discuss their contents as part of a supervision. The EHM general notes are AR's notes, it's his story. The emails I was asking Andrea not to add to the notes concerned a discussion whether it was for FIS or SEND to do the risk assessment prior to AR's return to school. Andrea needed to know about it, but the information didn't need to go onto the EHM general notes."

Your instruction wasn't "no need to put this on the notes", it was to delete the email. Why did you go further and ask for the email to be deleted? I'm asked to explore that with you.

- A. There's no other place for us to put an email on our
 system like that. So it would either go on the child's
 notes or it would be deleted and I would be transferring
 information onto the system that's relevant for that
 child.
- 18 child.

 19 **Q.** You could have just given an instruction to say,

 20 "There's no need to add this to the notes. This is for
 21 your information only". It just seems somewhat curious
 22 to direct the Family Support Worker to physically delete
 23 the email. Why not just say, "There's no need to add
 24 this to the notes, the relevant information is on there
 25 already"?

1 delete it."

Just help us with the "please delete it". Was thata common practice?

- A. So, information that's shared on a child's file is relevant to the child only. So information that we are given that a child wouldn't need to see when they requested their file, would be spoken about in supervision and put into notes but we wouldn't necessarily put the full thing onto their file.
- Q. But as I've already taken you to, the information that
 was contained within this was directly relevant to AR's
 risk to others?
- A. Yeah, but that information was already with us on his
 file. So that information was already available to us
 through -- because we worked in the same system, so
 Anne's information was already written up in the file
 and that was just an overview.
- 18 **Q.** I understand. Just bearing in mind that instruction,
 19 "Once you have digested the email, please delete it".
 20 If we look at your statement at page 4, paragraph 29 -21 can we have paragraph 29 expanded, please -- so you were
 22 asked to address this and what you said in your
 23 statement, second part of this paragraph:
 24 "What I meant by [the instruction to delete] was not

"What I meant by [the instruction to delete] was no to add the email to the [electronic note system]. The

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work in the same office, we sit in the same office, she
was probably sat by me anyway when we were talking about
it.

A. I would say that's just my use of language. There was

no malice meant by it; it was just an instruction. We

Q. I'm asked to explore with you just to check that it's
 not the case that there was something in this email
 chain that you didn't want to be recorded on the

9 systems?
10 A. No, because I know that you can bring the emails back as
11 it's relevant today, that that is the case.

Q. Thank you. As you have touched on already, and I was

going to come to it, but as well as this informal
passage of information, you will have got information
from the referral from CSC itself, yes, LCC000238? So
would you have seen that and read it?

17 **A.** Yes.

18 Q. Can we just make the top half of the page bigger, withthe referral to Early Help.

20 A. Yes.

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Q. Just leaving that on the page for the moment, we note
 that, in the, "Please provide a brief summary of current
 CSC involvement":

"[AR] has assaulted another pupil in a school he used to attend. He attended the school for the purpose

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- 1 of assaulting a particular pupil but assaulted another
- with a hockey stick. [On arrival of the police] [AR]
- 3 said he had a knife in his bag. This was confirmed.
- 4 [He] was arrested. He later discussed
- 5 feelings/intentions of killing the pupil he was looking
- 6 for with the hockey stick or knife if the stick was not
- 7 enough."
- 8 Yes?
- 9 **A.** Yes.
- 10 Q. So, at that stage, in fairness to the social work team,
- 11 that important information about the intent in relation
- to the knife was being recorded; would you agree:
- "He later discussed feelings/intentions of killingthe pupil."
- 15 A. Can you repeat the question, sorry?
- 16 Q. That was being flagged up in clear language, right at
- the top of this form, that AR had not just had a hockey
- stick along with a knife but he had discussed, after his
- 19 arrest, "feelings/intentions of killing the pupil he was
- 20 looking for", that was flagged up?
- 21 A. That was my understanding, yes.
- 22 Q. It leaps off the page, does it not?
- 23 A. Yes.
- 24 Q. Thank you. I don't think we particularly need to go to
- 25 it but I think you can just confirm that, as part of all
 - 21
- Q. "... but AR's behaviours were linked to his 'black and
 white' thinking and his possible ASD."
- 3 Is that right?
- 4 A. That's what was coming out of the Prevent referral,
- 5 yeah, they were saying that it wasn't their -- it wasn't
- 6 for them, it wasn't extremist.
- 7 Q. So that's what you had understood the position to be.
- 8 Did you know what the readout was in more formal terms?
- 9 A. From Prevent?
- 10 Q. Yes.
- 11 **A.** No.
- 12 Q. That they had addressed that he essentially wasn't
- thought to be vulnerable to terrorist radicalisation but
- 14 he was very vulnerable and those needs were to be met by
- 15 other agencies, effectively?
- 16 A. I knew he was vulnerable and I knew he was open to CAMHS
- 17 and CYJS because of those vulnerabilities.
- 18 Q. Thank you. Sticking with this paragraph. The reference
- 19 to the risk being assessed to be "medium but with a low
- 20 level of probability", where had you got that from?
- 21 A. From the CYJS report.
- 22 $\,$ Q. You are right that they had assessed the risk as medium
- 23 but the risk of re-offending was actually also medium,
- 24 rather than low?
- 25 A. On paperwork, I have seen documentation to say low.

- 1 of this, there would also have been conversations going
- on. We don't need to turn it up but if I tell you and,
- 3 for the Chair's note, that at LCC002302 at page 17,
- 4 there's a note of a step down telephone call from Anna
- 5 Jameson to Ms Fontaine, that's the sort of thing you
- 6 would expect?
- 7 A. Yes.
- 8 Q. Thank you. I think -- again, if you want me to go to
- 9 it, I'm happy to do so -- but I think you would also
- 10 have been aware at this time that it was known that AR
- 11 had accessed "hate crime material on the internet,
- 12 including beheadings" because --
- 13 A. Yes, because it was our service that was in the meetings
- with Acorns, that advised Acorns to make the Prevent
- 15 referral
- 16 MR MOSS: Sir, for your record, that's page 18 of the
- 17 detailed notes.
- 18 SIR ADRIAN FULFORD: Thank you very much.
- 19 MR MOSS: If we could look back in your statement at
- 20 paragraph 26. Those same notes, having referred to the
- 21 Prevent referral, what you say in paragraph 26, in
- 22 relation to that, is that:
 - "There didn't seem to be concerns about AR being
- 24 involved in extremism ..."
- 25 **A.** Yes.

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- 1 Q. Do you think that may have been at a later stage?
- 2 A. Possibly.
- 3 Q. In any event, in relation to the risk of re-offending,
- 4 at this stage, did you understand that part of the
- 5 assessment that was going on was that there was little
- 6 opportunity at that precise moment in time because of
- 7 the lockdown --
- 8 A. Yes.
- 9 $\,$ **Q.** -- and that when lockdown was eased, the opportunities
- 10 would increase?
- 11 **A.** Yes.
- 12 Q. You suggest here that your understanding was that "AR's
- 13 behaviours were linked to his 'black and white' thinking
- and his possible [autism spectrum disorder]", although
- he didn't have a formal diagnosis at the time. With the
- increased knowledge that you have now, reflecting on
- 17 matters, do you think that that was too simplistic
- 18 a take on things?
- 19 A. We're an Early Help service and we were looking at other
- 20 professionals, such as CAMHS and CYJS, who were making
- 21 those judgements, based on their strengths and what
- their role is. So, possibly, yes, but I would be
- 23 looking to those more --
- 24 Q. Forgive me. I just wonder if the noise could be kept
- 25 down a little, it's very distracting.

- 1 A. I would be looking to those agencies who were making
- 2 those assessments of his needs at the time for more
- 3 information around that. I'm not qualified to make that
- 4 judgement on somebody with ASD at that point.
- 5 Q. Yeah, and I'm not suggesting for a moment, Ms Barrett,
- 6 that this is an easy area nor am I raising this as
- 7 a matter of personal criticism of you, so much as
- 8 looking at the systemic issues, but looking at it now
- 9 reflectively, would you agree that a vulnerability or
- 10 a weakness in the thinking at the time may have been
- 11 that he's behaving in this way, he's likely to be
- 12 autistic and his behaviours are explained by the autism,
- 13 rather than that this is a youth who is likely to be
- 14 autistic and he's acting in a dangerous way, not
- 15 necessarily because, and it could go further to say the
- 16 fact that he is autistic means the risk could be even
- 17
- 18 A. I would say, from the information I know now from the
- 19 Inquiry, yes.
- 20 So, at the time, not you as an individual but a tendency Q.
- 21 towards somewhat explaining away -- I'm not going to say
- 22 excusing, that would be unfair -- risk behaviours on the
- 23 basis of autism without perhaps sufficiently recognising
- 24 the potential increased risk?
- 25 Α. Possibly, yes.

- 1 it's very easy, I'm afraid, to say, "it's only as good
- 2 as what other people tell us", but it's also about the
- 3 retention of corporate knowledge within your service.
- 4 A.
- 5 Q. So we're going to be looking, during the course of the
- 6 evidence today, across five periods and we may see
- 7 evidence that the risk information of risk to others
- 8 gets diluted downstream. All right?
- 9 Α.
- 10 Q. Before one goes to, "well, what about others", I want to 11 focus on your agency and your systems.
- 12 **A**.
- 13 Q. Having something that captured this information from
- 14 early on, of which we are partially sighted on at this
- 15 time, but, for example, he intended to kill the pupil
- 16 and he made a statement to that effect: that would have
- 17 been something very useful to keep on a page of key
- 18 warnings so that every person who opens the file would
- 19 see that without having to go fishing for it?
- 20 A. So we do have a chronology now that's been developed.
- 21 We weren't using a chronology at that point but, as
- 22 a service now, we do have a chronology and a front page
- 23 that does that.
- 24 Q. So you would say that the problem with the chronology is
- 25 you might have to go searching in the chronology but

- Q. Ms Ashworth in her written evidence, as the head of 1
- 2 service, has said that, in cases such as this, including
- 3 when there's a step down or a referral from the MASH,
- 4 your team quite often had to go fishing for the
- necessary information in back records; would you agree 5
- 6 with that?
- 7 Sometimes, yes.
- 8 Q. Would you think that this was one such case to
- 9 an extent?
- 10 A. Yes.

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- 11 Q. Would you agree that there would be significant
 - advantages in having a system of -- I'm not going to say
- 13 "at a glance" -- a single-view page that has warning
- 14 flags and warning signs for particular types of risk, so
- 15 that you wouldn't have to go fishing for the information
- 16 so much because there would be warning indicators about
- 17 use of violence, which could then have a page that gives
- 18 a clear synopsis of relevant historical information,
- 19 relevant to that risk?
- 20 That would only be as good as the information we were
- 21 given at the time. So, yes, I agree but we'd need to
- 22 have that information to be able to put those risk
- 23 factors on.
- 24 Q. Yes, but as we are going to look at, part of what I'm
- 25 going to suggest is that, within your service -- because

- 1 does the front page have sufficient warnings that flags
- 2 that up?
- 3 A. That's where it should go, yes. That's there now.
- 4 Q. It may be very helpful -- you don't need to do this
- 5 personally -- with the legal team to provide an example
- 6 of how that front page -- it can be anonymised -- looks
- 7 and has the warnings, please.
- 8 A. Yes.
- 9 Q. Thank you. If we look at paragraph 32 of your statement together, please, Ms Barrett, we'll see you give this 10
- 11 pithy synopsis. That:
- 12 "The referral to our service was in relation to AR's 13 independence, school attendance, family dynamics and his
- 14 anxiety/[autism]."
- 15 Is that right?
- 16 A. Yes.
- 17 Thank you. If we look at LCC000283, please. This is
- 18 the CAF assessment produced by Ms Fontaine on 9 April.
- 19 If we look at page 2, please. Forgive me, just go back
- 20 to page 1 just for one moment?
- 21 A. Can I make it clear that this isn't our CAF assessment,
- 22 this is our non-systems assessment. The assessment's
- 23 come from Children's Social Care and this is
- 24 a non-systems bit, where we just get the voice of the
- 25 family in addition to the assessment. So this is not

- 1 a CAF assessment, it is a non-systems. If you look
- 2 at -- it says, "What level of assessment is required?",
- 3 it says, "non-systems CAF assessment". So it's not
- 4 a CAF. The information that we were -- it's a step down
- 5 from CSC. So that means a C&F is in place. So that's
- 6 the assessment we're going off, is this C&F assessment
- 7 and the non-systems CAF is just getting the voice of the
- 8 family at that point.
- 9 Q. The complexity of some of this is impenetrable to the
- 10 outsider. What's the title of the form?
- A. It's called --11
- 12 No, what's the title of the form. Forgive me, look at Q.
- 13 the top left of the scene?
- A. I understand that but that's on our --14
- Q. What's the title --15
- 16 A. I understand that, that's on our system.
- 17 Q. What is the answer to my question: what's the title?
- 18 A. It says "CAF assessment", I agree, it does say that but 19 further down --
- 20 Q. All right. I'm interested in the information.
- A. Yeah. 21
- 22 Q. So on page 1, if we look at the "assessed needs". We do
- 23 see that "being involved in knife crime" is an assessed
- 24 need, yes?
- 25 Α. Yes, but it wasn't from the C&F assessment. So, from
- 1 A. Okay, sorry.
- 2 Q. You don't need to apologise but how long ago was the
- 3 knife crime?
- 4 A. Yeah, sorry. The year before.
- 5 Q. It wasn't the -- it was technically the year before but
- 6 it was right at the end of the year, it was about four
- 7 months before?
- 8 A. Yes.
- 9 Q. We're not talking about a risk long ago that no one 10
 - needs to be concerned with anymore, are we?
- 11 Α. No, no, I'm not saying that. Sorry.
- 12 Q. So that is an assessed need and, if we look at page 2,
- 13 can we have the whole of that text identified, please.
- 14 We will come onto the issue about which agencies are
- 15 dealing with that but, the focus of page 2 doesn't
- 16 really deal with that part of the assessed needs. There
- 17 may be a reason for that but just cast your eye down the
- 18 type of issues being raised here, and let's just take it
- 19 in stages. We'll come onto the reason why but the more
- 20 detailed assessment, under each of these headings on
- 21 page 2, doesn't really then deal with that assessed
- 22 need, does it?
- 23 A. No.
- 24 Q. In fact, it gets some aspects wrong. So if you look at
- 25 "Boundaries and Behaviours", it says that:

- 1 the C&F assessment, what had come down to us as
- 2 a service was around the need for education, social
- 3 isolation, parenting. So, I understand where your
- 4 misunderstanding is on that and where it doesn't seem
- 5 correct but we are going off a C&F assessment from a
- 6 social worker and the need --
- 7 Q. Forgive me, I think this is becoming very
- 8 overcomplicated and if it's my fault, you're going to
- 9 have to simplify your answers. All I'm dealing with is
- 10 what this technical form was -- don't try to get ahead
- 11 to where I'm going, just focus on the issues that I'm
- 12 raising with you. This form shows there was an assessed
- 13 needs, under "Safe and sustainable places/reducing
- 14 crimes", it flags that AR was a young person involved in
- 15 knife crime?
- A. Historically, yes. 16
- 17 Q. Forgive me, why the "historically"?
- A. Because the assessment had been done from Children's 18
- 19 Social Care. So we're flagging that that had happened
- 20 but we're not the service that's working with that --
- 21 Q. We'll come onto that.
- 22 A. Okay.

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- 23 Q. But you emphasised -- and it's the second time, with the
- 24 greatest of respect, that you've done it in your
- 25 evidence, that you have emphasised "historically"?

- "[AR] can throw things on the floor and stomp and slam doors when angry but this is infrequent. There is
- 3 no physical aggression for either of the boys."
- 4 Now, that may be reflecting what has been said but, 5
- objectively speaking, the suggestion that there's not
- 6 physical aggression being evidenced by AR is not
- 7 an accurate summary?
- 8 A. So this is the voice of the family. So this is a Radar,
- 9 which is the voice of the family, it's not
- 10 an assessment. I understand that it says "CAF
- 11 assessment" on it but it's not used as an assessment.
- 12 It wouldn't have been shared as an assessment. The C&F
- 13 assessment from Children's Social Care is the assessment
- 14 that's being used. When it comes down to us, we gain
- 15 the voice of the family and that's the recording that it
- 16 goes on.
- 17 Q. Should this then have led to an Early Help plan?
- 18 A. So that -- the Early Help plan that was developed by the 19 social worker from the C&F assessment.
- 20 But what about now that it's in the CFW team? Should there have been an Early Help plan --
- 21 22 A. So --
- 23 -- for you, for your team?
- 24 A. So when it steps down from Children's Social Care, the
- social worker is the one who identifies the plan and we 25

- 1 bring that plan forward.
- 2 Q. Right. It may be in the break that if your legal
- 3 advisers think that there was a plan of that kind, they
- 4 can help us to identify it because we've not been able
- 5 to find one but there should have been a plan, should
- 6 there?
- 7 A. Yes.
- 8 Q. All right. Would you have expected it to deal with the
- 9 assessed need in relation to AR being somebody who was
- 10 involved in knife crime?
- A. So we would work from the social workers' 11
- 12 recommendations. So what the social workers recommended
- 13 at that point, I would expect to see it in the plan.
- 14 So, yes, I would have expected to see something but it
- 15 wouldn't be for our service.
- 16 Q. But if it had been missed by their service, your service
- 17 should have picked it up. These are not, with respect,
- 18 difficult points. If a need is assessed that it's
- 19 a young man involved with knife crime, the service
- 20 should be including that within the plan of action. It
- 21 may be that other agencies would take forward the work
- 22 but that, surely, should be covered?
- 23 A. I can't see the -- I don't know where the plan is, at
- 24 the moment, that's the bit that I'm --
- 25 Q. Don't worry about that.

- Because the system didn't finalise the notes at that
- 2 point, so basically now, it finalises after five days
- 3 but it didn't finalise, so I think they did a full
- 4 finalisation at that point.
- 5 Q. Thank you. If we look at LCC002302 on page 19, please.
- 6 Could we just highlight the top entry, please. It's
- 7 very difficult because of the format of these pages. We
- 8 see, don't we, starting on 8 April, that there are, by
- 9 Ms Fontaine or Ms Fontaine-Smith, a series of attempts
- 10 to contact the family, more often than not -- not
- 11 always -- ending up in failure that their calls went
- 12 unanswered, yes?
- 13 A. Yes.

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- 14 MR MOSS: Sir, you will see those -- I'm not going to go
- 15 through them all -- but they are pages 21 to 22,
- 16 a series of phone calls, a couple are answered.
- 17 SIR ADRIAN FULFORD: Thank you very much.
- 18 MR MOSS: Thank you.
- 19 That, in fairness to all involved, is exactly what 20 you would expect in lockdown, can't do face to face but
- 21 at least efforts are being made by telephone, yes?
- 22 A. Yes.
- 23 Q. If we go, please, to the top of page 22. We can see
- 24 that this is an email from the headteacher at Acorns
- 25 School, and I bring it up. It's been incorporated into 35

- Yes, I agree it should be covered --A.
- 2 Q. You persistently seem to be looking for where I'm going
- 3 in my questions. Could you keep it simpler and focus on
- the questions that I'm asking, all right? You would 4
- 5 expect an assessed need to be dealt with in the plan?
- 6 A. Yes.
- 7 Q. Thank you. In general terms, what work was Ms Fontaine
- 8 able to do with AR and his family between March and May
- 9 at this time, going forward, in the very important
- 10 context of the difficulties of lockdown?
- 11 A. So unfortunately none because we weren't able to go into
- 12 the family home. The lockdowns in Lancashire were
- 13 tight. AR wasn't coming out of the family home at that
- 14 point, we weren't allowed to go into the family home and
- 15 he wouldn't do work on teams or anything like that.
- 16 Q. Presumably, that was common to many of your cases at the
- 17 time? A.

Yes.

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- 19 Thank you. I don't think I need to look up the record
- 20 for this, when we come to assess the records, we
- 21 sometimes see, and we get it in relation to this period,
- 22 for your case management notes, a big difference between
- 23 the date of the note and something called the finalised
- 24 date and, in this area, the finalised date is two years
- 25 on in 2022. Do you know why that comes up?

- the notes. I've not gone through the early passage
- 2 because I'm interested in the section:
 - "My concerns regarding contact."
 - So this is Acorns to the parents:
- 5 "My colleagues [Ms Forster and Ms Rooney] are
- 6 contacting you daily to check that all is well and if AR
- 7 or anyone else in the family requires support. Carol
- 8 calls you on Tuesdays and Thursdays and Emily, Mondays,
- 9 Wednesdays and Fridays. Unfortunately, contact with you
- 10 is minimal, you do not answer the phone or return our
- 11 calls. Our records show that you do not respond to most
- 12 of the daily calls. It is really important that you
- 13 respond to these calls as this is how we can help you if
- 14 there are any issues around learning or general welfare.
- 15 We are working together with other services to assist
- 16 families during these circumstances and colleagues from
- 17 the YOT and Children and Family Wellbeing have shared
- 18 concerns that you have not responded to their calls
- 19 also."
- 20 So they were having very significant problems, of 21 which you're obviously aware --
- 22 **A**.
- 23 -- and they're reflecting that there have obviously been 24 conversations about how difficult it was to get this
- 25 family to respond to calls. Whether it was education,

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- welfare or Youth Offending, they were not engaging well, 1 2 yes?
- 3 A. Yes. I agree.
- 4 Q. Making allowance for the challenges of lockdown, and 5 obviously there would have been challenges for parents 6 in that too, this is not a family who are engaging well 7 with services at this time?
- 8 A. Not at that point, no.
- 9 Q. Thank you.

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I won't take you to it but, in fairness to you, you note that in your supervision records -- I will just give the reference, LCC002302 at page 24 at the top of the page -- you refer to those difficulties.

14 I think you also identified, therefore, that AR 15 would need support when he returned to school in general 16 terms, yes?

- 17 A. Yes.
- Q. And in the meantime a TAF, Team Around the Family, 18 19 meeting was required to coordinate the work of the
- 20 various agencies, yes?
- 21 A. Yes.
- 22 That was arranged for 19 May. Again, I don't need to go 23 into the records because this is what you would expect,
- yes? 24
- 25 A. Yes.

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- 1 "rather than the perpetrator". It seems to be the view 2 "that he is a very good child, very respectable", and so 3 on. Had complete non-compliance with school work 4 provided and referring to the assessment of risk by the 5 YOT "that there was a medium risk of serious harm but, 6 because of lockdown, imminence wasn't there", and 7 raising concerns about that assessment of risk.
- 8 Now, that is a professional raising reasoned 9 concerns about the outcome of the TAF; would you agree?
- 10 Α.
- 11 Q. And anyone receiving that in CFW should have been very
- 12 concerned at the level of concern that that senior
- 13 teacher and a specialist referral unit had; would you 14 agree?
- A. Yeah, we would talk about it. 15
- 16 Q. If we look, please, at page 27. The response from 17 Ms Fontaine -- could we have the top of the page
- 18 highlighted:

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"Courteous and civil. I don't suggest otherwise. But I appreciate this concern and frustration around the perceived mindset of Alphonse and [AR]. This can be challenged through conversation with Alphonse, which I'm happy to do. However, I don't feel that this increases the risk posed by [AR], because there is appropriate parenting in place."

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Q. I think you weren't in attendance in the meeting. We'll 2 pick it up with others who were.

> But after that, Mrs Hodson -- can we have LCC002302 back on the screen, please, at page 26. It is the penultimate entry on the page.

6 So that long entry, please. I won't read it all out 7 but you will note that this is 20 May and it follows the 8

> "I need to share my concerns with you following the TAF meeting ... for [AR]: I would appreciate your input as fellow professionals."

She raises a pithy, but quite detailed, set of concerns:

"They haven't moved on in their thinking. Dad is of the opinion that [AR] carried out the attack because of the events at the Acorns, specifically the fight that he continues to refer to."

You can see by "fight" that they don't credit it.

- 19 Α. Mm-hm.
- 20 Q. Raising concerns that AR is not -- that father is 21 raising concerns about the amount of monitoring at the 22 school. The amount of monitoring might be thought to be 23 appropriate. Doesn't see any value of the work at the 24 school. Thinks that AR should be in mainstream

25 education. Seems to perceive that AR is the victim 38

1 What do you make of that?

- 2 A. So, at the time, AR was not coming out of the family 3 home and parents were aware that if he was to come out
- 4 and -- that we would -- we would support him and get
- 5 back involved.
- Q. But what do you make of Ms Fontaine's suggestion that 6 7 there was appropriate parenting in place --
- 8 A. That's what --
- Q. -- and that it doesn't increase the risk? 9
- A. So that's what we'd observed as CFW going into the 10 11 family home. That was our observations at that time.
- 12 Q. Ms Barrett, that response was lacking in logic and 13 wrong, wasn't it?
- 14 A. We can only go off what we are presented with.
- Q. Well, Ms Barrett, that's not accurate and it's not right 15 16 that you only go off what you are presented with. You
- 17 don't just take the word of the parents and the child.
- 18 You look at the total position on risk, surely?
- 19 A. We do --
- 20 Q. Otherwise you're taking what they say on face value?
- 21 A. We do. And that's why Andrea -- I presume why Andrea
- 22 has said we are going to talk about it with Alphonse at
- 23 that point.
- 24 Q. But the lack of understanding of what the school were 25 raising. This is a case, Ms Barrett, in which AR has

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1 taken a hockey stick and a knife, he has used the hockey 2 stick and he has made clear that he would have been 3 prepared to use the knife, yes? Yes?

4 A. Yes.

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5 Q. What is being raised by the school is that instead of 6 appropriate parenting, the father of the boy concerned 7 diminishes that, puts it down to bullying, which the 8 school is saying wasn't happening, and that that 9 increases the risk because, rather than father acting as 10 an appropriate role model and underlining how completely unacceptable this was, what father was actually doing to 11 12 the school is blaming others and downplaying the 13 seriousness of what happened.

> Surely you can see that that means that the risks were increased because the desistance factor of an appropriate approach by the father in the house was

So I put it to you again that this response was illogical and wrong.

- 20 Α. So further down she does make reference to the risk 21 assessment and understanding the risk assessment and 22 being able to see the risk assessment herself. So 23 I would say that she's being professionally curious in 24 that and trying to put together --
- 25 Q. It was dismissive of the concern because it wasn't

focusing on the risk to others. The actual suggestion that the father's approach to what his son has done (which was effectively dismissive and downplaying it) doesn't affect the risk is wrong and illogical. I do feel I need to put that to you a third time. Could you deal with it?

- A. I'm not saying no. I'm saying that, based on what we were seeing based on the information that we were getting from all parties, she's asking to look at the risk assessment, she's asking to see where exactly the risk assessment is, what measures are already in place and arrange another TAF meeting to discuss that, so that we could, as an inter-agency, talk through those concerns. It's beneficial for these concerns to be raised during the meeting to allow appropriate challenge on some of these issues so that all of us in a TAF meeting would be able to get together and discuss the concerns as a unit.
- 19 Q. Later on in the email:

"In any case, the father's view of his son's temperament and behaviour, and his expression of his preferred educational placement, does not, in my opinion, influence the risk level."

Are you really seeking to support the suggestion that the father's view of his son's temperament and

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- 1 behaviour, if he was diminishing and accepting of it 2 rather than challenging of it, did not influence the 3 risk level? Is that your evidence?
- 4 A. No, I'm not saying that. What I'm saying is that she's 5 asking for a multi-agency meeting to be called to 6 discuss those concerns. So I'm not saying that --7 I agree, I agree that that could increase the risk but 8 she is asking for that multi-agency meeting to take 9 place
- 10 Q. Well, she is asking for the multi-agency to take place 11 but she's also rejecting the appropriate concern being 12 raised by the school, isn't she? She's not agreeing 13 that those factors increase the risk.
- 14 A. Yes.
- Q. And she was wrong in that? 15
- 16 Α. Yes.
- 17 Shortly after this point, the case was closed to CFW; 18 that's right, isn't it?
- 19 A. It is, yeah.
- 20 Q. And one understands that there was that difficulty in 21 face-to-face work and I should acknowledge that it 22 was -- the closure was supported by Alphonse R, who was
- 23 happy for it to be picked up only in September. Would
- 24 you agree?
- 25 A. Yes.

Q. But if we look, please, at LCC000998. If we go please 2 to page 5, there is a series of emails here which I just 3 want to deal with as quickly as I may.

> It starts with Ms Fontaine at the bottom of the page, saying:

"Thank you for the update. I have spoken to Alphonse who has explained the difficulty he would have getting [AR] to school as I believe transport would not be provided; is that correct? ... what would be the plan moving forward if [AR] does not return to school? Will things continue as they are for the time being and then pick up back in September."

Can we go to the previous page, page 4. Mrs Hodson replies to that, explaining that they ask all parents to bring their own pupils in because of the Covid risks:

"We have offered [AR] one-to-one with a specialist teacher ... if [AR] and his family choose not to take up this offer, he will be taught via the virtual team. That is the only other option we have."

Then she says:

"I'm not sure what you mean by pick back up in September. We are likely to be continuing with the current model in September of a campus team and a virtual team. We would not be able to consider putting [AR] into a classroom with other children until

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he has engaged with 1-1 teaching and we have been able to assess the response to this."

Then at the top of the page, Ms Fontaine replies:

"I don't think the transport was the only barrier but I know it was the main issue due to the distance and so on. I apologise if my language wasn't clear. I simply meant with the offer for [AR] to attend school would the one-to-one still be available in September ... if [AR] does not return to school this half term, that leaves little by way of a role for our service at present. Once we are able to resume face-to-face support or [AR] returns to school (whichever is sooner) we could look at reopening the family to CFW service."

All right? Then if we go to page 3 to see how that plays out, we see -- perhaps we should pick it up at page 2:

"Good afternoon ..."

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This is coming from the headteacher:

"Important to share that the school has had quite a few issues in engaging with the family despite efforts put in over the months. In view of your email below indicating that it leaves little by way of a role for our service at present, I am a bit concerned that if CFW isn't involved over the summer, when schools will not be in position to make any provision for students, we'll

Then if we go over the page:

"We feel the family need more support so that they do engage ... We have made substantial efforts to engage AR and indeed parents, to support him ... They appear to be putting up barriers ... tried various methods to provide learning ... he won't engage ..."

And explains that "today, colleagues went to a home visit", asked parents to read and sign the agreement and learnt that the father was refusing to sign it.

You see the flavour of what's being raised. If we go back to page 2 -- back to page 1, the response to

"Also struggled with engagement ...

"There was no direct work with [AR] specified when the case stepped down from social care ... identified that [AR] would benefit from some work around social interaction and appropriate responses ..."

And that's because he was socially isolated?

19 A. Yes

20 Q. Even before lockdown?

21 A. Yes.

22 Q. "As discussed in the last TAF meeting ... [AR] is 23 struggling to engage over the telephone and video call. 24 It was discussed and agreed that for [AR] to benefit from the work it this would need to be carried out face 25

find it more challenging to reach [AR] in September if he does not return soon."

Then these words:

"My understanding of Working Together to Safeguard Children 2018 with regard to Early Help services such as [your] service, is that services should improve family functioning and build the family's own capability ..."

Why do you think the school felt that it was necessary at this stage to seek to remind your team of its duties under Working Together to Safeguard Children?

Because we were looking to close because we couldn't 11 12 have access to the family and, under the Covid 13 restrictions, it was very difficult to get access to the 14 family.

15 Q. One understands that. But the fact that they were 16 seeking to remind you of that was, would you agree, 17 looking at it fairly now, an indication of the level of 18 their concern of your team's proposal to close?

19 A.

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20 Q. If we go over the page -- sorry, forgive me, totally my 21 fault:

> "We are happy to work with you on this and you appear to be having more success than school. It would help us if you could continue to work directly with AR over the summer?"

> > 46

1 to face ...

> "I have encouraged [father] to allow [AR] to return to school earlier and I have informed him that [AR's] transport is being looked into."

> Then there is reference to father making the decision following a conversation. He was given the option to wait until September. He has chosen to take that option.

> "As a consensual service, if neither Alphonse or [AR] want to engage with us until face-to-face support is an option, then it's their choice to make. There are no safeguarding concerns I am aware of that would override the need for consent."

Then your comment in relation to that is that that was very professional and well put. Do you stand by

17 Α. Yes, I do think it was professional and well put, yes.

Q. In relation to this, for a child who had very recently engaged in serious criminal conduct with an intention to kill, who is socially isolated, where there is some engagement but it is very limited and very patchy, but there is a concern that that child is isolated, there's now a lockdown going on and the school is voicing concern about how difficult it is to get him engaged and saying, "Your service is doing better than us. Please

1 don't close. Please carry on what support that you can,

2 we feel it would be of benefit", how was stopping,

3 withdrawing completely, going to improve AR's social

4 isolation and the problems that he faced?

5 During Covid we couldn't work on the social isolation 6 aspect of it. Everything was locked down in Lancashire. 7 We couldn't get into the family home. We weren't 8 allowed to do a visit into the family home to build that 9 relationship up with AR to get him to come out into the 10 community. We were very limited in our -- in what we 11 could do at that point.

> AR and his dad were -- also said that due to Covid being more -- the impact of Covid on black people was significantly higher than white people and they were worried about the impact of Covid at that time.

We were unable to carry out what we needed to do to get AR to engage with us.

18 Ms Barrett, I don't seek to diminish the difficulties of Q. 19 Covid and no one would suggest, or could suggest fairly, 20 that the measures that you were able to do as a team, 21 which was encourage phone calls and keep trying to 22 engage, no one could suggest that that was ideal in 23 terms of what the goals would be.

> But, forgive me again, you seem to be perhaps missing the point of my question. It was limited and it

1 may have limited effect but here was the school pleading

with you not to take that away. So why not keep open --

3 even though it was limited, why not keep open what

4 limited further engagement there could be?

5 A. At that point, we were a time-limited service. We were 6 also not seeing the child, not seeing AR. If we're open

7 and not seeing someone, it's seen to be not appropriate

8 for us to be open. So that was our --

9 **Q.** But there were, as I've mentioned, some occasions when 10 they did answer the calls and there was engagement with

11 the family and nobody could be expecting you to see them

12 face to face. Maybe the weight is in your answer, is in

13 the time-limited service. Was there pressure to close

14 cases?

15 A. At that point we were a time-limited service, so, yes.

16 Q. And here can you not see that when you look through the 17 notes and look at the request that's being made, not by

18 a mainstream school having a bit of difficulty, but by

19 a Pupil Referral Unit in relation to a boy who's been

20 involved in serious knife crime, can you not see that

21 that doesn't look good, that in the interests of

22 pressure of closing cases the limited support to

23 a socially isolated boy was withdrawn?

24 A. Yeah, and I think that's been acknowledged by Lancashire 25 County Council and why we are not a time-limited service

any more.

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- Q. Thank you. Let's turn then to the second period of
- 3 involvement that you had and that was from September
- 4 2020 to February 2021 and, again, the family support
- 6 14 September and, as had been anticipated, I questioned

worker was Ms Fontaine. The case was re-opened on

- 7 you as to why it was closed but it was anticipated that
- 8
- it would be re-opened. And, in fairness to those
- 9 working with you, Ms Fontaine was proactive because she 10
 - positively approached Alphonse to see if the support was
- 11 still wanted. Yes?
- 12 A. Yes.
- 13 MR MOSS: Sir, the reference for that is LCC002302 at
- 14 page 33. It is the bottom entry.
- SIR ADRIAN FULFORD: Thank you very much. 15
- 16 MR MOSS: You say in paragraph 42 of your statement, if we 17 can have that at page 6, that:
- 18 "As is FIS's practice, an assessment was needed and 19 Andrea as the key worker was to produce the assessment. 20 Months had passed since the previous assessment in April
- 22 Is that right?
- 23 A. Yes.

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24 Q. You say that one point that was in issue, in relation to 25 an assessment, was that the school had sent emails

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... and the situation had changed."

- 1 raising concerns around AR's risk to others. Is that 2 a reference to the emails that I was taking you to 3 a moment ago?
- 4 A.
- 5 Q. Thank you. If we look at paragraph 44, you say:
- 6 "The CAF assessment was used to identify AR's needs 7 and the key goals going forward. The document 8 identified AR's needs in respect of social 9 communication, family dynamics, relationships and
- 11 Is that right?

accessing education."

12 A. Yes.

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- 13 Q. What about the risks that AR posed to others?
- 14 A. So, we were working through the Early Help plan in hopes
- 15 that that working through the social isolation and the
- 16 education would support change at the Early Help stage
- 17 in that. CYJS and CAMHS were working on the risk
- 18 factors that he posed.
- Q. Would you nevertheless expect that to be noted and 19 20 addressed as a risk and to identify who was dealing with
- 21
- 22 A. Yes, I acknowledge that that bit was missed but it was
- 23 brought back up in the TAF meetings.
- 24 Q. So you think there was a failure to address that in the 25 assessments?

1	Α.	In the assessments, ves.

- 2 **Q.** Does the fact that that was missed in the assessments
- 3 and that your answers yourself say "CYJS and CAMHS were
- 4 working on the risk factors that he posed" mean that you
- 5 saw there was no role for your team in relation to those
- 6 risks?
- 7 A. There was no role in our team, we were an Early Help, we
- 8 work with children and families to help them to make
- 9 changes. I'm not saying that we don't have a role in
- 10 identifying risk but, in terms of the actions, our
- 11 actions were to work on helping AR to access education.
- 12 Q. That's not very joined up, is it? Because the reason
- 13 why I suggest that is when you and the Family Support
- Workers were having direct engagement, to put it in the
- vernacular, you should be on the same page with CAMHS
- 16 and with the Criminal Youth Justice Service. So, for
- 17 example, if the concern is that father is underplaying
- the seriousness of that, that's not something that
- should be tolerated by the CFW, is it?
- 20 $\,$ A. No. So that's why they come to the TAF meeting, so
- 21 CAMHS came to the TAF meetings.
- 22 Q. So it's not accurate to say that there's no role for
- your team in relation to those risks because, at the
- 24 very least, your team would need to be supportive of the
- 25 efforts being made by the agencies who are seeking to
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- 1 more directly deal with that risk?
- 2 A. I think that's the way I've said it. That isn't what
- 3 I mean in terms of that. What I mean is that the
- 4 actions for CFW -- not that we don't have a role in
- 5 risk, but the actions at that point in CFW are around
- 6 education, social isolation and parenting.
- 7 Q. If we could look at LCC000306, please. That doesn't
 8 look like the right document. (Pause)
- 9 Thank you. Let me try again, is this a CAF 10 assessment this time?
- 11 **A.** Yes.

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12 Q. All right. We are there.

Now, on page 1, if we can highlight the reasons for the CAF assessment:

"The family were open at [Child in Need] level following an incident last year when [AR] had repeatedly taken a knife into school, and after being permanently excluded he returned to school and assaulted another young person. [AR] was convicted and received a youth offending order and has been working with them over the past year. The family were stepped down ..."

One sees here that, on the plus side, there is still reference to the two sets of incidents, October 2019 and December 2019; would you agree?

25 A. Yes.

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- 1 Q. But would you also agree that we see here the start of dilution of the risk information?
- 3 A. Possibly, yes.
- 4 Q. Well, is it "possibly" or is it "yes"?
- 5 **A**. I--
- 6 Q. What's missing from here that was in the previous
- 7 version?
- 8 A. In the C&F assessment?
- 9 Q. Yes. Let's not worry about the labels. I showed you
- 10 the early one for the first period; this is the second
- 11 period. What is strikingly missing?
- 12 A. The information around the attack and the --
- 13 Q. Specifically?
- 14 A. -- referrals to Prevent and the referrals to the CYJS
- and the work that's needed around that.
- 16 Q. What about the intent to kill?
- 17 A. Yes.
- 18 Q. So it's not "possibly", there's a very clear problem
- 19 with risk information being diluted; is that right? You
- 20 need to answer for the transcript.
- 21 A. Yes, sorry.
- 22 Q. On page 3, could the entirety of the text please be
- 23 highlighted but it's under "Family and Environmental
- 24 Factors" that I want to look:
- 25 "Parents responded appropriately around the time of 55

1 the incident last year ..."

- 2 How could that be accurate?
- A. They agreed to the Prevent referral. They were engaged
 in the C&F assessment. They engaged in the support that
- 5 was offered to them from Children's Social Care.
- 6 Q. What had the school been warning about?
- 7 A. That was after the incident but, at the incident -- the
- 8 parents responded around the time of the incident last
- 9 year. That was correct at that point. I agree with you
- that, after that, there was a lack of vocalisation about
- 11 what he'd done but at the point of --
- 12 Q. It wasn't a lack of vocalisation about what he'd done.
- 13 I'm going to suggest to you, Ms Barrett, that that's
- 14 mealy mouthed. It's mealy-mouthed. The school had
- 15 raised concerns that the father was constantly
- downplaying the significance of what had happened and
- 17 that was on the records because there were endless
- 18 emails where the school making that point, saying that
- 19 it increased the risk.

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So even if one sets aside the time point that you're making, even if one allowed for that, you would expect to say, "Parents responded appropriately around the time of the incident but there is a major problem with father not recognising the seriousness of what happened and making excuses for his son"?

1		Yes.
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- 2 Q. That would have been more accurate. Are you now aware
- 3 that AR's mother, in the police interview, when AR
- 4 laughed at inappropriate times and made inappropriate
- 5 comments, was noted not to challenge it at all and that
- 6 that behaviour was thought to be entirely inappropriate?
- 7 Are you aware of that?
- 8 A. No.
- 9 Q. So would you agree that this assessment, in terms of the
- 10 risk to others, that the parents responded
- appropriately, was both superficial and, at best, highly 11
- 12 incomplete and, at worst, plain wrong?
- 13 A. Yes.
- 14 Q. Yes?
- A. Yes. 15
- 16 Q. Then, if we look, please, at page 4, could we have the
- 17 entirety of the text highlighted, please. The text in
- 18 the top right. Fourth paragraph, please, Ms Barrett, if
- 19 you would help us with this:
- 20 "[AR] has involvement with the Youth Offending Team
- 21 regarding incidents of carrying knives and assault. 22
- Although it is relevant to mention this incident, it is 23
 - not the main focus of this assessment. [AR] has shared
- 24 that he is struggling with his anxiety, and he feels
- 25 that previous professional involvement has focused on
- 1 those risks to others, you wouldn't have had that 2
 - dilution because, constantly, the assessments would have
- 3 been, "Team, don't forget that this is a boy who said
- 4 that he intended to use the knife to kill the perceived
- 5 bully in circumstances where the school were saying
- 6 there wasn't any bullying going on in the first place".
- 7 Do you think there has been something of a failure to
- 8 keep an eye on -- even if others are principally dealing
- 9 with it -- that issue, of the risk to others?
- 10 A. I would -- I would say that through this assessment,
- 11 yes; but through the work we were doing, no.
- 12 Q. What work was done by your team specifically in relation
- 13 to the risk of violence to others?
- A. So, we weren't, but we were talking about risk all the 14
- time in the TAF meetings, we were talking about making 15
- 16 sure that we were aware that Prevent referrals might
- 17 need to go in, in future, if these behaviours were
- 18 happening again.
- 19 Q. We'll come back to Prevent referrals but, in terms of AR
- 20 voicing that he dislikes this focus on his own serious
- 21 criminal activity, isn't there a risk that listening to
- 22 that voice too much, albeit that you have to be
- 23 a child-centred service, is cutting off a valid area of
- 24 enquiry and concern?
- 25 Α. I think it's important that his voice is in that

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the incident of assault and carrying knives and that no one has thought about or supported him with his feelings

3 and emotional wellbeing."

Now, on one level, I'm sure you, in particular, would say that you agree with that; is that right?

- 6 A. Yeah, that's his voice.
- 7 Q. It's not just his voice, because it's also making
- 8 a comment on the systems, it is saying that the
- 9 incidents of carrying knives and assault are relevant to
- 10 mention but not the main focus of this assessment.
- 11 That's not AR's voice, is it? That's a judgemental
- 12 assessment?
- 13 A. Yeah, we're talking about the -- yeah -- hearing now.
- 14 Q. As I say, on one level this is understandable because
- 15 it's right to listen to what AR is saying and one can
- 16 understand that an element of the Youth Offending Team
- 17 are addressing those risks; would you agree with that?
- 18 A. Yes.
- 19 Q. But do you see a second side, in relation to this, that
- 20 there is a risk in this of the CFW being too prepared to
- 21 leave aside the issue of risk to others?
- 22 A. I do agree it reads that way. That is not what the
- 23 practice was and that is not what was happening but it
- 24 does read that way, yes.
- 25 Q. But if there had really been an eye in the CFW team on

- 1 assessment. I think that's a very small part of the
- 2 assessment, yes, but it's important that his voice is
- 3 there but there is a possibility that that can happen,
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- 5 SIR ADRIAN FULFORD: We have been going for an hour and
- 6
- 7 MR MOSS: Thank you, sir. Sir, I will break there.
- SIR ADRIAN FULFORD: Only if it's convenient. 8
- MR MOSS: No, no, it is not inconvenient. Thank you very 9 10 much, sir.
- 11 SIR ADRIAN FULFORD: We will sit again at just after
- 12 11.15 am.
- (11.01 am) 13
- 14 (A short break)
- 15 (11.17 am)

- SIR ADRIAN FULFORD: Yes, Mr Moss. 16
- 17 MR MOSS: Thank you, sir, thank you, Ms Barrett. Ms Barrett
- 18 we were dealing with the second period and, if we can
- 19 just have back on screen LCC000306 and if we can go now
- 20 to page 5, please. Looking at the box under "Assessed
- 21 needs", could we just have that highlighted.
- 22 The assessment notes under "Health and wellbeing"
- 23 the potential learning disability. I think that's meant
- 24 to be a reference to the autism. We'll leave aside the
 - technical description. But then "supporting family

life": 1 2 "Issues associated with parenting including managing 3 behaviours, routine and structure within the family 4 home." 5 But it would be fair, wouldn't it, that this is 6 where the miss that you did acknowledge before the break, that there's absolutely nothing there in terms of 7 8 assessed need around vulnerability to re-offending, 9 risks to knife crime and the risks to others? 10 A. Q. Would this be right, that however much you may say that 11 12 other agencies should be principally focusing on that 13 and matters will be shared at the TAF, that is a CFW 14 issue because, were AR to commit another serious crime. 15 there would be knock on implications for his welfare? 16 A. Yes. 17 Q. Because harming others in a significant way was likely 18 to lead to a massive impact on him? 19 A. 20 Q. Potentially imprisonment at a young age, yes? 21 A. Yes. 22 As happened. Sorry, we need it for the transcript: you 23 nodded your head. 24 A. Yes. 25 Thank you. You've set out, I think, consistent with 1 "The Early Help assessment considered these risks." 2 Do you now want to amend that? 3 A. For that particular Early Help assessment, it wasn't in 4 the action plan. It was mentioned in the Early Help 5 assessment but it didn't transfer into the action plan 6 and I think that needs to be acknowledged, yes. 7 Q. Well, the early assessment as a whole didn't consider 8 AR's risk of re-offending, the potential for him to 9 carry and use weapons, did it? We have looked at that. A. Yes, so in the initial bit of it, it talked about his 10 11 historical, so it was referenced but I agree none of 12 that was brought into the actual assessment or the 13 action plans. 14 Q. Your words were "considered these risks", reference to 15 it as a matter of historical --A. Yes, so I agree. 16 17 Q. Thank you. Moving on a little bit in time, you had one 18 of your supervision records shortly after this, 19 LCC000391, please. So we can see that this is dated --20 sorry, the date of referral is the 14th. I think that's 21 meant to be a reference to the 22 to 23 October 2020. 22 I want to deal with the reflection section at the

bottom, section 2. Could that just be expanded, please.

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So these are your words?

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25 A. Yes.

1 that, on page 7 of your statement, if we just go back to 2 that and please look at it with us, Ms Barrett, very 3 helpfully in your statement, page 7. To save us look at 4 it in the documentation you have very helpfully, I think, cut and pasted from this the action points. 5 6 I don't need to go through them all. But the action 7 points that appear in the second row there, I think you 8 would agree are all looking at those areas of assessed 9 need, none of them directly relate to the risks of 10 re-offending and the risk of harm to others? 11 Yeah, I agree. Α. 12 In paragraph 47 of your statement, so on the next page, 13 page 8, please, you say that your service was concerned 14 about "AR's poor school attendance and his social 15 isolation". Then you say: 16 "The school were also concerned about attendance and 17 about AR's risk of re-offending, the potential for AR to 18 carry and use weapons." 19 A. Yes. 20 Q. You say: 21 "The TAF process is crucial as it allows all 22 agencies to feed into the Early Help Plan and inform 23 other agencies what they think ought to be the key 24 goals." 25 Take that for the moment as read, you then said: Q. So: 2 "[AR] is very straight talking and knows his own 3 mind, he acknowledges feeling anxious", and so on. 4 Then, you go on to say, towards the bottom of the 5 page: 6 "When asked what he thinks will work he is unsure. 7 I think a simple and honest approach is best for [AR] 8 and it is clear he doesn't want to keep reliving the incident from last year. A person-centred approach is 9

I think a simple and honest approach is best for [AR] and it is clear he doesn't want to keep reliving the incident from last year. A person-centred approach is important here for [AR] to feel he has a say and influence on the support he is getting, this is doable at this stage as there are currently no safeguarding or criminal concerns."

Then you see this:

"There are no safeguarding concerns in regards to parenting, [AR] however is a risk to himself as his way of dealing with injustice or what he feels is injustice can be extreme. YOT are completing this piece of work."

You'll forgive me for banging the same proverbial drum but the analysis here, you are picking up on this area of risk to others, but you are seeing even that through the lens of being a risk to himself, rather than the risk that AR might go out and stab other people.

A. So, at that point -- yeah, I suppose that is -- we are
 talking about him, as safeguarding him and himself,

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- yeah, I am thinking about that. I'm not -- I haven't
 written the fact it is a risk to others. We know he's
 a risk to others because that's what YOT are doing and
 YOT are doing that piece of work but I could have
 written that into that supervision, yes.
- 6 Q. Again, I'm trying to avoid the temptation to go back to 7 points that I have put to you but better practice would 8 have been to be more joined up in that and to 9 acknowledge that, perhaps while we, CFW, need to be 10 focused on AR and the risks to him, we need to be 11 constantly aware that there are significant risks to 12 others and we need to make sure that we are supporting 13 the work of the YOT in doing that. That would have been

a better way to approach this; would you agree?

15 A. Yeah, I'm just -- sorry, I need to read that last bit
16 again. (*Pause*)
17 Yes, I agree.

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18 Q. Then just after this report, if we go back to LCC002302, 19 the bottom of page 36, please. It's the section at the 20 bottom and the learned Chair will be familiar with this 21 because we have taken other witnesses to it. 22 Ms Barrett, would you forgive me if I just give you the 23 opportunity just to read that in your own time. (Pause) 24 If it's easier for me to read it out, just let me 25 know?

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Q. First of all, in the context of the knife crime

- 2 background and all the objective evidence of risk to 3 others -- so background information about school 4 shootings, beheadings, knives carried to school, 5 intention to carry knives, intention to kill -- the 6 father showing this approach and attitude of trying to 7 direct what services can do, should have been 8 registering concerns for you and also for the whole team 9 about increase in risks.
- A. We talked to AR's dad about his concerns, about the messages that he'd sent and we made it clear that that wasn't our role and we gained consent from that point.
 So, yes -Q. Ms Barrett you will forgive me, I hope, for making this
- Q. Ms Barrett you will forgive me, I hope, for making this
 observation but it will help if you concentrate on my
 question and answer it. You may have had a discussion
 about it, and that may be context, but this should have
 been flagging up an increase in risk to you and your
 team because he was seeking to manipulate and he was
 seeking to keep information away from the YOT. Do you
 agree with those points?
- A. I can't speak for him but it seems that that was thecase, yes, at that point.
- Q. I'm not asking you to speak for him. You can see the
 message that he is delivering and he is dismissive of

1 A. No, it's fine. Thank you. (Pause)

2 Yes.

3 $\,$ **Q.** All right. If we can continue over the page, please.

The print is very small, so if at any stage it is easier for me to read it out, just let me know.

(Pause)

7 **A.** Yes.

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8 Q. Now, these entries are, would you agree, concerning9 because it shows, first of all, a concerning attitude on

10 the part of Alphonse R, in that he is characterising the

11 Youth Offending Team as being an agency who is there to

12 punish AR and, on any view, that is an unfair

13 characterisation of their role; would you agree?

14 A. Yes

Q. It is a concerning entry or a concerning communication
 by Alphonse R because he's being very directive if not
 manipulative as between agencies. He's really treating
 you as if you are some sort of counselling service to
 whom they have deigned to give personal information --

20 A. Yes.

Q. -- and saying, because of that, "You mustn't share this
with the YOT and we don't really want you disclosing
stuff to school either, save perhaps some things that we
choose", all right?

25 A. Yes.

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- the YOT and this can fairly be interpreted as trying to direct agencies.
- 3 A. Yes.
- 4 Q. A responsible father, in this situation, would be
 5 appalled at what his son has done and would be moving
 6 hell and earth, yes --
- 7 A. Lagree.
- Q. -- to ensure that it didn't happen again and would be
 working hand in glove with the YOT to try to make sure
 that it didn't happen again. You don't need to be able
 to speak for AR's father to answer this question, yes?
- 12 A. lagree.
- 13 Q. It's an increase in the risk, all right? Yes?
- 14 **A**. Yes

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15 Q. Thank you. So, when one then looks at the response thatis given to this, if we go on to page 37:

"Hi Alphonse, thank you for your message, I understand your concerns and fears and I will respond fully tomorrow, as I am about to leave for the afternoon and do not want to rush the response. I will not be sharing anything without your consent. I just want to reassure you that the process will only go forward if you and Laetitia are happy and consent to it. You are able to withdraw consent at any time including consent around information sharing. Concerns for the children's

wellbeing and safety would be the only reason to have to share information with Social Care. Please rest assured that nothing either yourself or [AR] have shared causes any concern or worry about the children's wellbeing and safety. We only want to support you as a family unit."

Now, one must make allowance for the desire to keep the family on board and to keep an engagement with them, but certainly there, in that initial message, there's a complete absence of any challenge to what I'm going to suggest to you was the completely inappropriate email from father.

- 12 **A**. The challenge came face to face. The -- so, Andrea 13 didn't have the time to do that challenge effectively, 14 to help AR's father to understand what the concerns were 15 and what we needed to do and, as I said previously, we 16 did make that challenge and we did get consent from him 17 then to share information.
- Q. It's not documented that these attitudes were directly 18 19 challenged. There's no documentation of challenging his 20 characterisation as the YOT as a body that's there to 21 punish. Did that really happen?
- 22 A. Yes, yes.

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- 23 Q. Did you tell the YOT that there had been a decline of 24 consent?
- 25 Α. No, because that decline of consent was for about two
 - A. Of course.

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2 Q. I don't want to move on in the chronology without 3 acknowledging that, within this period, in November, 4 there's clear records that Ms Fontaine was carrying out 5 work with AR around his relationship with his father.

> Sir, there are references to that in the notes, the same main notes at page 38 and page 39 for 20 November and 2 December

So active engagement. There is a reference from you, Ms Barrett, to that having appeared to have got somewhat stuck, so it wasn't easy work.

The reference for that, sir, is page 39, the bottom entry.

14 SIR ADRIAN FULFORD: Thank you very much.

MR MOSS: That then takes us, against that background of 16 interventions that did happen, to paragraph 48 of your statement, page 8, bottom of the page, please. This was 18 the incident, you'll remember, about the assault in 19 January 2021. So:

> "... AR had reported being assaulted by his father, but they had not made a safeguarding referral. AR had admitted to kicking his dad between the legs ... at which point his dad hit him almost as a reaction to being kicked between the legs. AR's [father] was very apologetic and understanding that hitting his son was

1 days, so we had got consent back.

2 Q. When you got consent did you tell the YOT, that father 3 had indicated that he viewed them as the agency who were 4 there to punish his son?

- A. I didn't personally tell YOT that. That could have been 5 6 a conversation that Andrea has had.
- 7 Q. Well, we'll ask her about it but, given that this is 8 an increase in the risk, shouldn't this have been very 9 high on your agenda to warn the YOT that the father was 10 showing a completely inappropriate attitude?
- 11 A. Yes.

12 Q. If it was suggested that the records tend to suggest 13 that that attitude was rather indulged by your team, 14 what would you say?

15 A. I would say that your previous statement around trying 16 to keep consent is really important. That's what we 17 were trying to do. We are trying to keep a family 18 engaged who we were struggling to engage with and that,

19 if we'd have lost that consent, we wouldn't have been 20 able to remain open.

21 Q. Thank you. Ms Barrett, I need to go to areas -- your 22 witness statement stands as part of your evidence, so

23 you'll understand that I need to go to some areas, as 24 Counsel for the Inquiry, where I have points of

25 challenge and guestions that have been raised by others.

wrong and unlawful."

2 In fact, AR had contacted your team before to say 3 that there had been this problem and this escalation --4 sorry, Alphonse had. Are you aware of that?

5 A. Yes, I'm aware that it was reported to CYJS by AR; 6 Alphonse had talked to us about it, yes.

7 Q. Yes, but Alphonse had actually made the first contact before that. Do you want to look at it? Let's look at 8 9 it very briefly. It is LCC002302, at page 41. Mr Goss 10 rightly reminds me, the reason why you may be perplexed 11 about this is it's part of the late disclosure, so you

13 A. Thank you.

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14 Q. Thank you, Mr Goss.

won't have seen it before.

15 LCC002302, page 41. It is "Alphonse called". It's 16 the entry for Thursday, 14 January.

17 You'll need to make it a bit bigger because both 18 Ms Barrett and I will struggle with the fine print.

> Take it from me for the moment that it is on 41 and the entry you refer to is on 42, afterwards. In fact, with that extra late disclosure, we know that Alphonse phoned first but you are right in other respects that this report came in.

The context of this, again without going to a series of documents, was that father seems to have been

trimming the plant near which AR's pet hamster had been buried and it had, effectively, triggered, in some way, AR. He then was trying to get hold of his father's laptop to break it and when father stands in the way he's kicked in the testicles, and it was in the context of that that there was a retaliatory -- what seems to be a slap around the face.

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You say in paragraph 49 of your statement, with apologies for jumping around, but it's page 9 --

Just while that's coming up on screen, you say in relation to this that, as part of the work in facilitating change, when parents start trying to enforce parental changes, teenagers quite often do things like this:

"In the agencies' view it was not over chastisement, it was reactionary by Dad. He knew it was wrong, and he said that he wouldn't do it again. We made it clear that if anything like that happened again, we would be making a safeguarding referral. AR was aware that he could press charges if he wanted to."

A couple of aspects arising out of that: this didn't, in fact, arise all out of an immediate attempt to enforce boundaries, did it? This wasn't Alphonse saying, "AR you must go to school or you must meet with this professional". It starts by him trimming a plant

1 and AR -- my words -- kicking off.

2 A. Yes.

Q. It leads to a not insignificant assault, when all that
 father was trying to do at that stage was stand in the
 way of criminal damage --

6 A. Yes.

Q. -- breaking his laptop. So it spoke, did it not, to
 AR's capacity, continued capacity, for violence on the
 basis of a misguided view of being slighted?

10 A. Yes. The conversations happened with CYJS around that,
11 around what -- the violence that had happened and, at

that point, a safeguarding decision was made between us

both, between CFW and CYJS, to say that it actually

14 didn't meet threshold for a referral to Children's

Social Care at that point but it was considered.

16 Q. But therein lies the problem because, even in the
 17 discussions with CYJS, to whom the disclosure has been
 18 made, the focus wasn't on AR's risk to others and

19 violence: it's "should we make a safeguarding referral?"

A. The safeguarding referral would consider his risk toothers as well because that's the risk to him.

Q. Well, if that's the case, why wasn't it made? Why
 wasn't a referral made on the basis to say, "Look, this is AR assaulting his father at the proverbial drop of

25 a hat and he hasn't learnt to control his temper and he

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1 is a risk to others". The outside observer, looking at 2 these records, might be tempted to draw the conclusion 3 that this was a blinkered approach and that, while in 4 the vast majority of other cases, the child-centred 5 approach, thinking about safeguarding risk, is your 6 bread and butter, what you do all the time, what you're 7 at work for, but here, the risk of AR being violent 8 again is just being overlooked, isn't it?

9 A. The threshold at that point for a referral wasn't -- to
 Section 47 wasn't met.

Q. No, but why is there no record to say at the time, "We are not going to make this a Section 47 referral, but this is deeply worrying in terms of AR's risk to others"? We have taken the corporate witness for the YOT to that issue and I'm now taking it to you. Your service wasn't make that observation either.

A. I think that we were looking at the relationship between
 AR and his father and that was our focus and maybe, yes,
 we were blinkered in that action.

Q. You will forgive me, Ms Barrett, but, even in your
 statement that we look at here, even after the attack,
 the focus in your statement is justifying why
 a safeguarding referral wasn't made in relation to the
 risks to AR over this, rather than reflecting,

25 "Actually, we got this a bit wrong" because this was 75

a missed opportunity to recognise that AR was still prepared to use violence, totally inappropriately,

3 totally unjustifiably, when he perceived that he had

4 been slighted. Do you now see that this was a missed opportunity?

5 Opportunity

A. It was considered in the talking with CYJS, we were
 talking through the risk of -- to AR and the risk that
 AR poses.

9 Q. It was considered and it was discussed.

10 A. Yes.

Q. What was done? What was done to intervene? Because
 this is the end of the referral order and nothing was
 done by CYJS and I'm going to suggest that there was no

14 intervention, nothing was actually done: talk and

15 discussion.

A. It was considered that the plan that was in place around
 the building a relationship with AR and his father was
 still appropriate and, yes, possibly we have --

19 Q. Was anything further done, Ms Barrett?

20 A. In addition to the plan, no.

Q. You recall that when I took you to your supervision note
 from a few months earlier, you had recognised the risk
 that AR's extreme reactions to situations were a risk to

24 himself, yes? And here that played out. It wasn't

anything like in December 2019, let alone in July, but

- 1 that risk which you had correctly identified, that he 2 could act in an extreme way, eventuated but nothing 3 further was done.
- 4 A. It seemed to us, as professionals, that those risks were 5 reducing because of the plan that was happening. So, 6
- yes, he was doing things but they were a reduction. So 7 we wouldn't expect children that are working on a plan
- 8 to stop behaviours straightaway because it's about
- 9 facilitating change and helping change to occur. So, we
- 10 looked at that as being -- yes, that's happened but,
- 11 actually, it's less than he had previously done and,
- 12 therefore, change -- positive change was occurring.
- 13 Q. But the risks generally seem to be reducing and positive 14 change was occurring, but there was no specific further
- 15 intervention. There was no indication, for example, 16 "This is a problem because the YOT's work is coming to
- 17 an end so we need to put something extra in place to
- 18 intervene in relation to this"? 19 A. The parenting --
- 20 Q. There was nothing like that?
- 21 A. The parenting strategies, that we were developing and 22 supporting the parents with, were what we were seeing
- 23 were hopefully going to help keep reducing that.
- 24 Q. Instead of positive action being taken, within, I think, 25 just over a fortnight of this, what was then beginning
 - "Will you still remain with us on other things." Further down:

"I didn't know that your service was time constrained. I thought that your service stays indefinitely ... as you probably know, we will still need your service, especially [AR]. Your professional perspective helps him learn. In every situation, what to say, that's how he learns. That doing house chores is not slavery or running errands around the house is not a favour, these kind of concepts. I think you are leaving too soon. Not to say that I want social services to get involved, but to have a community based agency like yours would have helped him immensely."

Whatever other criticisms may need to be explored with Alphonse R, he was asking for the continued support of CFW but indicating that he doesn't want social workers involved, yes?

18 Α. Yes.

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- 19 Q. That's a couple of weeks after there has been a not 20 insignificant domestic assault --
- 21 A. Yes.
- 22 Q. -- of which your service was fully aware?
- 23 A. Yes.
- 24 Q. Then, on top of that, LCC001510, page 2, please, the 25 very next day Ms Fontaine-Smith is copied in from the

to happen? 1

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- A. I'm sorry, I'm unclear.
- 3 LCC002302, the top of 43, bearing in mind that that 4 assault was on 14 January. Top of the page, please. So 5 just over two weeks later, Andrea Fontaine:

6 "Hi Alphonse, I hope things have been okay this past week. Could you please let me know the name of the GP 8 surgery AR is registered with as they are asking for the 9 information on the CAMHS referral. Also I need to come 10 [on] a final visit with you before closure ..."

- 11 So, again, we were a time-limited service at that point.
- 12 So minds made up to close?
- 13 The plan that was in place had come to an end and we 14 were a time-limited service at that point.
- 15 Q. Yes. Minds were made up to close: I think you can give 16 a yes/no.
- 17 A. Yes.
- 18 Q. That's despite the fact that when that news is broken to 19 Alphonse, in contrast to what happened in the previous 20 period where Alphonse was happy during the lockdown
- 21 period not to have contact, I believe, until September,
- 22 he objects, doesn't he?
- 23 A. Yes.
- 24 Q. So, in the middle of what's on the screen at the moment, 25 you can see him saying:

- 1 school making the second Prevent referral, and it looks
- 2 like the attachment was copied in, and this is the
- 3 second Prevent referral in relation to the Colonel
- 4 Gaddafi post. Yes?
- 5 A. Yes.
- Q. Then, two days after that, LCC002302, at page 43, at the 6
- 7 final visit, it's the entry for 4 February, the one
- 8 two-thirds of the way down the page, please.
- 9 Ms Fontaine-Smith here, at the final visit, gets the 10 news that AR has now had his autism diagnosis, yes?
- 11 A. Yes.
- 12 Q. I don't overlook that, at the bottom of the page, as it 13 is at the screen at the moment:

14 "Both Alphonse and [AR] feel that things have 15 improved and have settled significantly. They have 16 taken time to discuss and reflect on the incident last 17 week and are moving forward."

It wouldn't be right that I overlook that but here is another incident of significant development, in that he's got his diagnosis and one notes that AR, just above the passage that's highlighted, in addition is saying that he doesn't believe he has autism and he's been

- 23 misdiagnosed, yes?
- 24 Α.

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25 Q. So a significant assault, a Prevent referral and a new

- 1 autism diagnosis, which AR is not accepting. What
- 2 happened in the face of all of that, so far as the CFW
- 3 was concerned?
- 4 A. We closed. The agencies that were identified to support
- 5 AR at that time were specialist agencies and they had
- 6 their action plan in place at our point of closure.
- 7 Q. Does that not suggest that this was unduly -- I'm going
- 8 to suggest -- wholly unduly, process driven --
- 9 A. At that point --
- 10 Just wait: we've created these actions, those particular
- 11 actions have been completed, therefore, we're going to
- 12 close?
- 13 A. At that point, yes. The service is very different now
- but, at that point, absolutely. 14
- You understand that the learned Chair is looking for you 15 Q.
- 16 to be candid: this was the wrong decision?
- 17 A. It was a --
- 18 Q. It may have been typical of its time but it was the
- 19 wrong decision?
- 20 A. I -- yes. I agree.
- 21 Did that happen in the culture of the time because of
- 22 the resource pressure to close cases?
- 23 A. Yes, we were a time-limited service so, therefore, at
- 24 that point, yes.
- 25 Q. Do you think that there was also a culture of seeing it
- 1 Q. Yes, but in the justification for closure, there is no
- 2 mention of the Prevent referral?
- 3 A. I wasn't aware of the Prevent referral when the Prevent
- 4 referral was made, I don't think, straightaway.
- 5 Q. No because --
- 6 A. I think that went to Andrea.
- 7 Q. I'm not interested, for the moment, in the fine detail
- 8 between you and Ms Fontaine-Smith, as to whether it was
- 9 passed on or not. Are you saying that it wasn't passed
- 10 on by her to you?
- 11 Α. I can't remember. I can't remember.
- 12 Q. You've seen that she was emailed about it --
- A. Yes. 13
- 14 Q. -- and it doesn't get mentioned here. In signing off
- all of these actions, it doesn't say, "This has been 15
- 16 done but there's been a concerning development because
- 17 there has been a fresh Prevent referral by school"?
- 18 A. So as far as I can see, this is the action plan from the
- 19 last TAF meeting, which is different to the closure
- 20 form.
- 21 Q. All right. Let's try LCC000096 because, I'm afraid,
- 22 it's exactly the same pattern.
- 23 Α. Okav.
- 24 Q. Middle of the page, please.
- 25 Α. Yes, I agree. You're right.

- 1 as too process driven: you create an action, you say
- 2 that it's signed off?
- 3 A. Yes.
- 4 Q. Because at LCC000093 -- and thank you for your evidence
- on that -- if we look at LCC000093 and if we go to -- we 5
- 6 see that this is the Early Help plan now amended,
- 7 I think, to show what's been done. If you go to page 2,
- 8 we see, in relation to this, that what is being reported
- 9 is improvement in communication and behaviour in the
- 10 home. Yes?
- A. Yes. 11
- 12 Q. That's, in the face of the emails only just received,
- 13 that he felt that the closure would be too soon?
- 14 A.
- 15 Q. Would you agree that this is a selective approach, it's
- 16 choosing the positives and opting not to put the
- 17 negatives on the form?
- 18 It was very action plan driven, yes.
- 19 That might be right but it's not an answer to my
- 20 question. Negatives were being missed off the form?
- So, there would be TAF notes that go along with this 21
- 22 plan but on the plan, yes, I agree.
- 23 Q. No mention of Prevent, the Prevent referral?
- 24 So, the TAF meeting happened before the Prevent
- 25 referral, is my understanding.

- "Alphonse is more receptive to engaging with school and
- 3 "Direct work to support ... positive relationship
- 4 building ... sessions with Alphonse."

health professionals for support.

- There have been improvements in their relationship:
- 6 "Alphonse now recognises the appropriate points to
- 7 walk away from a conflict. Alphonse reports that there
- 8 is a great improvement in the atmosphere at home and in
- 9 his relationship with [AR]."
- 10 It's selective; it is selective.
- 11 A. Yes, it's -- yes.

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- 12 Yes, because, "Alphonse reports that there's been
- 13 a recent improvement in the atmosphere at home but we
- 14 should note his concern that there was a significant
- 15 assault in the home just a few weeks ago", might have
- 16 been a fair summary and a fair reflection. So when
- 17 I say that the negatives are missed out, can you now
- 18 accept that that is exactly what was happening? As you
- 19 said, "Well, you are taking me to the plan but that's
- 20 not the closure report"; I'm now taking you to the
- 21 closure report.
- 22 A. Yes.
- 23 Q. Is the Prevent referral referenced here?
- 24 A.
- 25 Q. Is the fact that, having waited for over a year for the

- 1 diagnosis, AR was not accepting of his diagnosis
- 2 mentioned or is what was selected only the fact that the
- 3 diagnosis has been received?
- 4 A. Just that the diagnosis had been received.
- 5 Q. Why was this happening? Why are only the limited
- 6 positives and not all the negatives being picked out in
- 7 the closure reports which you supervised, Ms Barrett?
- 8 Because they're attached to the plan and it was plan Α. 9 focused
- 10 Q. That led here and elsewhere to a significant failure in
- 11 a proper analysis of the risks that AR posed to other
- 12 people?
- 13 A. Other agencies were involved who were aware of the
- 14 situations and their plan was more specialist. We're
- 15 an early intervention service that's not specialist and
- 16 they were working on those areas but, when you look at
- 17 it here, in front of me, yes.
- 18 Q. The third period of involvement, Ms Barrett, I seek your
- 19 assistance with that, if you can help us, please. So
- 20 this is now with Louise Lewis, it's September 2021 to
- 21 March 2022. The background to this, just to help you
- 22 with the context, is that it comes back about seven
- 23 months later and you will remember that it was on a step
- 24 down from Children's Social Care, yes?
- 25 Α. From a needs assessment yes.

- 1 to come out and do direct work with the family.
- 2 Q. Thank you. Consistent with that, Ms Barrett, I think
- 3 you, in fact, didn't attend this meeting and no doubt
- 4 appropriately left it to Ms Lewis.
 - Ms Lewis, on any view, found it difficult at times
- 6 with her evidence yesterday and one understands that. 7
 - How did she rank in terms of experience at the time,
- 8 relative to others?

- 9 A. Very experienced. She's worked with Children and
- Families for nearly 30 years. She's -- since 17 years 10
- 11 old -- she's now almost 49, I think -- she worked with
- 12 Children and Social Care as a Family Support Worker.
- Q. Looking at the records, by this stage, certainly 13
- 14 relative to the previous two, you seem to have more
- 15 direct involvement, attend more meetings, do things
- 16 yourself. Was there a reason for that?
- 17 A. I think my way of working, I was developing my way of
- 18 working and how I felt that I wanted to be as a manager
- 19 and I wanted to be able to have more oversight and
- 20 understand where people were and what they were saying
- 21 and what they were doing, so that I could have a better
- 22 understanding of families at that point.
- 23 Q. Thank you. In terms of the handover of information, you
- 24 would be aware, obviously, of the case from your
- 25 previous involvement.

- Q. That was because, as you say, I think father had 1
- 2 requested a Section 17 statutory assessment for the two
- 3 brothers?
- 4 A. Yes.
- 5 Q. Thank you. In terms of your direct involvement in this,
- 6 there was a case -- perhaps we can look at it at
- 7 paragraph 65 of your statement -- where we see --
- 8 page 11 of your statement, paragraph 65 -- that
- 9 Alphonse R asked you to attend the TAF meeting in
- 10 October 2021 and I think, recognising a positive aspect
- 11 of your own involvement, he saw you as something of
- 12 a constant --
- 13 A. Yes.
- 14 Q. -- and, although there had been a change in the family
- support worker, you brought an element of continuity of 15
- 16 care; would that be right?
- 17 A. Yes, I do think there was an element of hierarchy as
- well. That he felt that he was more heard --18
- 19 Q. I wanted to ask you about that. Were you alive to the
- 20 risk of being somewhat manipulated in that: in that
- 21 Alphonse R would deliberately target you in the sense of
- 22 seeing you as the decision-maker and perhaps, to some
- 23 extent, start cutting out the Family Support Worker?
- 24 Α. Yeah, which is the conversations I had with him and
- 25 explained that that isn't -- it's not appropriate for me

- A. Yes.
- 2 Q. The risks that were identified -- again, I can go to
- 3 a document if you want me to but perhaps you'll take it
- 4 from me -- at this stage, were low education attendance,
- 5 leading to low attainment, poor future outcomes,
- 6 relationship breakdown, which could lead to a family
- 7 split.
- 8 A. Yes.
- Q. Does that sound right? 9
- 10

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- 11 MR MOSS: Sir, the reference for that is LCC002302 at
- 12 page 46 to 47.
- SIR ADRIAN FULFORD: Thank you. 13
- 14 MR MOSS: Thank you.
- 15 There was a further assessment conducted. Why would
 - there have to have been a further assessment?
- 17 I felt it was important to get AR's brother's voice to
- 18 find out what was -- if there was anything happening
- 19 within the family, to see if there was anything that
- we'd missed, if the assessment had missed anything, 20
- 21 because DR voice wasn't really heard in the needs
- 22 assessment that was carried out by the social worker.
- 23 The assessment that was done is dated 1 November. This
- 24 had first come in to the social care team back in June.
- 25 That seems to be a long time to lead to this type of

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- 1 assessment, June to 1 November. Was that typical?
- 2 A. So it come from Children's Social Care to us, from June
- 3 to November. Is that what ...
- 4 Q. The assessment by Ms Lewis is dated 1 November and the
- 5 referral in, the Section 17 request, was in June. Is
- 6 that a long period of time for it to have reached this
- 7 stage?
- 8 A. To reach us?
- 9 Q. Yes. And for this type of assessment to be done, the 10 CAF assessment?
- 11 A. I'm really unclear because that's -- it's two sort of
- 12 assessments that we're talking about. We're talking
- 13 about --
- 14 Q. I understand that. Looking at the process as a whole --
- 15 A. Yes.
- 16 Q. I appreciate that there are two teams and I appreciate
- 17 that there are two assessments that are done, but in
- terms of the assessment that then puts action in train,
- 19 it's taken from June to November to establish the team
- 20 who are going to take action and the assessment from
- 21 which the action is going to lead. That seems a long
- 22 period of time.
- 23 A. So what date did it step down from Children's Social
- 24 Care to us?
- 25 Q. It's the tail end of September.

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- A. So at that point we would have been carrying out the
 actions on the children -- from Children's Social Care.
- 3 The additional information was being gained at that
 - point. So it wasn't that we were just leaving it. We
- 5 had had identified a worker, the worker was there. It
- 6 was to gain any additional information to make sure we
- 7 hadn't lost that voice and what could be happening. It
- 8 was an extra person in there that could be telling us
- 9 what's going on.
- 10 Q. Thank you. I follow. If we look at that assessment,
 11 please, at LCC000321 and if we look at the bottom of
 12 page, please. To be fair to Ms Lewis -- and I explored
 13 this with her -- she does record some of the relevant
- 14 history, October 2019:

"Two previous referrals relating to [AR's] behavioural responses to being bullied at school. The second ... due to: physically assaulting an innocent pupil in school with a hockey stick, carrying a knife and concerns regarding him viewing inappropriate and violent and extremist material before beginning assessed for support under Children and Family Wellbeing Service."

So some relevant information is captured there. But we do see, don't we, the gradual dilution of the risk relevant information?

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- A. So this has now come from a needs assessment from Social
 Care.
- 3 Q. That might be so but could you deal with the question.
- 4 Wherever it has come from, this is the information
- 5 that's come in to your service and this is the
- 6 explanation of risk that is being carried out. It's
- 7 simple. There's no reference here to the intention to
- 8 use the knife, that, if you remember the first one that
- 9 you supervised, was in the forms, yes?
- 10 **A.** Yes.
- 11 Q. So you may say, well, this has come from social care and
- 12 we're reflecting that, but nobody has gone back to the
- 13 first referral and pulled that back out and said,
- 14 "remember, he intended to kill with the knife."
- 15 A. Yes.
- 16 Q. Thank you.
- 17 It doesn't set out the issue that we were looking at
- 18 a few moments ago, the January 2021 assault, does it?
- 19 **A.** No.
- 20 $\,$ Q. You, as the supervisor, were aware of those issues;
- 21 would you have remembered them?
- 22 **A.** Yes.
- 23 Q. When we took Ms Lewis to some of these matters she --
- and it is on the transcript, I'm not just interpreting
- 25 it, I said, "You look surprised" when I raised a number

of issues and she accepted that she wasn't aware of them.

Shouldn't you, as the supervisor, have been improving these because you were the continuity of care to say, "This may be what's come from social care, but actually there's some important background information, this was worse than this summary and we've got to keep this in mind"?

- 9 A. I would disagree with Ms Lewis. We have had
 10 conversations, we had had handover visits and I went to
 11 the first visit with her and, following that first
 12 visit, had discussions around that visit and actions
 13 that needed to be taken because of the history of the
 14 case.
- Q. On page 2, one need that was identified -- bottom of the
 page, please -- was a Prevent/risk of radicalisation.
 You see that under "safeguarding".

Now, Ms Barrett, it is important that I be careful to be fair to you here because there is, on any view, a highly significant entry that related directly to you which was not contained in the disclosure which your employer gave to the Inquiry or to Merseyside Police, and the Inquiry's looked at that.

But what I want to put on record is that when you drafted your witness statement, I don't think that you

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1 would have had access to that information. So if 2 there's any part of your statement that you now need to 3 amend in relation to these topics, you must just say so 4 and we will make allowance for the fact that you didn't 5 have access to that record. Do you follow?

6 A. Yes.

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7 Q. Thank you.

> So, if we go to that record, LCC002302 at page 48. I hope that this won't be completely new to you and that your attention has been drawn to it in recent days.

So could we highlight and expand as best you can, please, the Monday, 4 October entry. It is the one that takes up the top third. So we can see that this was a home visit, "greeted by Mum", and so on:

"Spoke with [AR] and his thoughts about where he's at with school. [AR] informed me that he wasn't attending ..."

And wouldn't share why he was not attending, saying: "... not until Alphonse does what I have asked him. [AR] wouldn't elaborate. Alphonse was asked by worker." That's likely to be a reference to Ms Lewis, yes?

22 Α.

23 **Q.** Although I think you were in attendance?

24 A. I was, yes.

25 "You don't need to tell them, you don't have my

- 1 definitely when he didn't want to share something or 2 didn't want to talk about something.
- 3 Q. Yes, but he's dominating the narrative. He is 4 controlling it?
- 5 A. At that point, yes.
- 6 Q. And he is manipulating it by what sounds like firm 7 tones, telling his own parents not to share information
- 8 with the service who is meant to helping the whole
- 9 family?

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- 10 Α. At that point, yes.
- 11 Q. It goes on to indicate later on, you can see how 12 Ms Lewis used her skills, offering the youth counsel and 13 I've dealt with that with her. But there's a reference 14 to warning about how what AR was saying, if it was said 15 in the wrong environment, may put AR in a compromising 16 position.

Can you remember what it was that led Ms Lewis to sav

"If you say that in a different environment, it may put you in a compromising position."

A. So he was very sporadic in what he was saying but he was talking about why different governments don't get punished for things when certain governments do; how governments work; what kind of -- why people have affiliation; why do certain countries affiliate with

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permission.

"It was clear that Alphonse wanted to share. However, Mum also didn't want him to say anything saying eh, eh, waving her arms and indicating a zip action across her mouth.

"AR was informed that he has a duty to attend school, warned about the potential repercussions of that, and we asked Ms Lewis about that.

"[AR] didn't seem bothered and that he makes his own money by the internet. [AR] was asked to share what he was doing to make money. He refused saying 'you don't need to know' ... Ms Lewis highlighted to [AR] that this can become a cause for concern. [AR] stated 'it's fine, it's not illegal'. AR wouldn't allow parents to share "

Then there was a discussion about CFW support and what can be offered and what could help him.

18 Now, before we get to the latter part of the note, 19 that at the time again would have been concerning, yes?

20 Yes, and it was talked about and discussed with the 21 family in the next session.

22 Yes, but it's a sign of increase of risk in a number of 23 ways. So, first of all, AR here is being very 24 dominating and manipulative?

25 **A**. Yes. He had that way of communicating with people,

1 other countries; what goes on in the world; why do 2 people have a really bad vision of the Taliban when 3 there's other governments, like the American Government, 4 who go into countries and can hurt people.

He was basically talking about lots of different policies and procedures around what the governments were doing within England. He was saying about -- there was 8 all sorts of things coming out but it was very sort of, like, scattergun and sporadic in what he was saying.

10 Q. We see later on, in returning to it, in talking about 11 the sharing of information and what the rules were, he 12 starts talking about MI5 and MI6 and how they can access 13 date from social care or CFW and this led to him being

14 very, very vocal on politics, the American Government

15 and the Taliban?

16 A. Yes.

17 Q. So from what you're saying, it's talking about a sort of 18 political discussion, yes?

19 A. Yes but not extremist in it's -- what he was saying, he 20 was asking questions rather than giving --

21 Q. All right. But he was expressing certain views, and I'm 22 not suggesting that he was directly voicing approval for 23 terrorism, but in the political points that he was

24 making, he was contrasting what the Taliban did and

25 presumably their negative publicity the Taliban get and

- 1 saying they're treated differently to the American
- 2 Government who do similar things?
- 3 A. Yes.
- 4 Q. Is that what I've taken from your answer?
- 5 A. Yes
- 6 Q. So to that extent he was showing no criticism of the
- Taliban and comparing them to the situation of the US 7
- 8 and saying that it was unfair?
- 9 A. I would say it was more questioning at that point. It
- 10 was very questioning and it was very scattergun.
- Did you ever get to the bottom of how AR was making 11
- 12 money on the internet?
- 13 A. I believe it was doing internet searches for families.
- 14
- Q. Did you learn that before the attack or subsequently? 15
- 16 Α. Before the attack.
- 17 Q. Are you sure about that?
- 18 A. Yes, I think so. So I think he was looking at family
- 19 tree and doing something with family trees or something
- 20 like that. But parents were saying that it wasn't
- 21 unsupervised, that everything that he was doing was
- 22 supervised online.

- 23 Q. Because in paragraph 69, if we come away from what's on
- 24 the screen, please, of your statement at page 12, all
- 25 that you say in relation to internet activity -- so

 - A. At the point when we were having those discussions,
- 2 I felt that we had a good relationship with the family
- 3 who were being open and honest with us at the time.
- 4 Obviously, from what's come from the Inquiry, that
- 5 wasn't happening and there was things that weren't
- 6 shared with us, but at that point I didn't have any
- 7 reason not to believe that. Everything that I was shown
- 8 was pointing in that direction.
- 9 Q. Given that in the months immediately prior to that, he
- 10 had downloaded an academic article twice --
- 11 Α. That was at school.
- 12 Q. -- containing the Al-Qaeda training manual. It was not
- 13 at school, it was at home.
- 14 A. I wasn't aware that it was at home.
- Q. So whatever access you had, whatever visibility you had, 15
- 16 it wasn't sufficient at all to understand, even begin to
- 17 understand, what he was doing in the period of this
- 18 referral?
- 19 A. No, I --
- 20 Q. Al-Qaeda training manual, January 2022, purchasing ricin
- 21 seeds --
- 22 A. Oh, yeah. So I'm aware of that that's come from the
- 23 Inquiry. Sorry, I thought you meant about the Prevent
- 24 referral. I thought that's what you were talking about.
- 25 We didn't have any access to his internet. We

- 1 LCC001711, page 12, paragraph 69:
- 2 "I only saw AR on his computer on one occasion and
- 3 there was no concerning content as he showed me what he 4 was looking at."
- 5 Α.
- 6 Q. "He would use his computer downstairs and would have 7
 - whatever he was viewing in plain sight of the family."
- 8 Was that on the occasion when he showed you what he 9 was looking at?
- 10 A. So when I was -- no, it was just through conversation.
- 11 So I have not seen what he was doing. It was just
- through conversation that's what was explored. 12
- 13 It looks like there was no detailed assessment of what
- 14 he was doing on the internet at all. One occasion where
- 15 he showed you and an assumption from the layout that he
- 16 would have been in plain sight. What about when he used
- 17 his tablets in his bedroom?
- 18 A. We were told he was not using his tablets in his
- 19 bedroom.
- 20 Q. Was he a credible young man?
- 21 A. We were told by family as well that he wasn't using his
- 22 tablets in his bedroom.
- 23 Q. Were they being open with the service at all times?
- 24 A. Sorry?
- 25 Were they being open with the service at all times?

- 1 weren't able to look on his internet. What we were
- 2 being told and what we were seeing was that he wasn't

A. Yes, it would because we weren't seeing anything that

- 3 having internet usage without oversight of an adult.
- 4 Q. Well, would it be fair to say you took that at face
- 5 value?
- 7 would suggest otherwise.
- 8 Q. All right.

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- 9 Back to the Taliban issues and the political
- 10 discussion. If we look at paragraph 66 of your
- 11 statement, at the time that you wrote this statement,
- 12 Ms Barrett, again making all fair allowances, you said:
- 13 "On 12 October ... I copied an email to Louise that
- 14 listed proscribed terrorist groups that [you] had
- 15 received from the CFW Quality Review Service ..."
- 16 If we look at that, LCC000977, please. We see the
- 17 round Robin on proscribed groups that gets forwarded on.
- 18 Then you are saying clearly to Ms Lewis, clearly in the
- 19 individual context of AR's case:
- 20 "[I think] we need to look at this with [AR's] 21 parents."
- 22 A. Yes, but that was based on --
- 23 Q. Wait for the question.
- 24 A.
- 25 Q. That must have arisen, I suggest, coming just eight days

1	1 afterwards from	the	home	visit

- 2 A. So that was based on the history of what I knew, what
- 3 he'd been doing and, yes, some of the things that he had
- 4 been saying but not in terms of I think it needs to be
- 5 done here and now. Professional curiosity in terms of
- 6 looking at what can we do to mitigate against this in
- 7 the future if it does arise, because we've had a person
- 8 that's done this in the past and we need to look at what
- 9 happens if he's doing this again in the future and
- 10 parents need to be part of that.
- Ms Barrett, you will have to forgive me. I didn't 11
- 12 realise that this would be difficult. On 4 October, AR
- 13 mentions the Taliban to you. On 12 October, you are
- 14 forwarding --
- 15 A. Yes.
- 16 Q. -- the list of terrorist proscribed organisations to
- 17 your more junior colleague --
- 18 A. Yes.

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- 19 -- saying that it needs to be discussed with his
- 20 parents. That is because the Taliban had been raised
- 21 the week prior in the discussion?
- 22 A. I disagree. It is about history. It is about me doing
- 23 my job, about me understanding what could be happening.
- 24 It wasn't around the risks that I perceived at that
- 25 point because he was just asking questions. So we were

- 1 looking at, okay, what does that mean, what could that 2 mean, not that this is something that's happened.
- 3 Q. I understand that. Of course you would have the
 - background history of risk in mind. You would be
- 5 criticised if you didn't have that. But the trigger for
- 6 sending this would have, in significant part, been that
- 7 conversation just a little earlier than a week ago.
- 8 That must be right, surely?
- 9 A. But in terms of future protection and possible need to
- 10 discuss things, yes, rather than the immediate need for
- 11 a response because it was around his questioning.
- 12 Please try to focus on the question. I haven't yet got Q.
- 13 to how significant the risk was, whether it was
- 14 immediate or in the future.
- 15 Could you just please deal with the question. This
- 16 arose directly out of AR mentioning the Taliban in
- 17 a meeting not a week before on the background of knowing
- 18 about earlier Prevent referrals and knowing about
- 19 concerns about extremism.
- 20 A. Yes, but for future protection.
- 21 Q. And if we look at LCC000780. If we could go to page 2,
- 22 please. Two days later you are saying, in this email to
- 23 Deb Cardwell, who I think was the senior in the Targeted
- 24 Youth Support team --
- 25 A. Yes.

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- Q. -- that -- referring to having the case in on 2 a step-down:
 - "Also for your information, although the step-down
- 4 did not identify this, there are some concerns about how
- 5 extreme some of AR's views are and the risks that this
- 6 could pose ... so we may also need to refer to Prevent."
- 7 A. Yes. So that again is that future, making sure that
- 8 somebody who's coming into working with AR is aware of
- 9 the past, aware of how extreme -- not extremist but
- 10 extreme -- some of his views are and how that might be
- 11 a risk factor for future work. So for future things
- 12 that he does and making sure that that worker's aware
- 13 that if that does arise that we immediately need to do
- 14 a referral to Prevent, not that we need one there and
- 15 then.
- 16 Q. So why had the assessed needs included Prevent --
- 17 Because Prevent referrals were open at that point and we
- 18 were told there was a Prevent referral open at that
- 19 point and we didn't have the outcome of that. So
- 20 I needed to chase the outcome of that Prevent referral.
- 21 Q. On the face of this, you are recording and warning
- 22 others about how extreme some of AR's views are and you
- 23 are indicating that "we may also need to refer to
- 24
- Yes, may need to. But it was seen that, at that time, 25 Α.

- 1 it wasn't needed because what was being said wasn't --2 wouldn't have met the markers for Prevent but we were 3 aware that there's been Prevent referrals in the past --
- 4 Q. Why wouldn't they have met the markers for Prevent, 5 please, Ms Barrett?
- 6 A. Because he wasn't expressing any ideologies, he wasn't
- 7 expressing anything that was, like, concerning round --
- 8 he was talking about -- he was asking questions about
- 9 why, why does the world work, what is happening here,
- 10 what's happening there and why at that point.
- 11 Q. How had a view been formed that he had shown left wing 12 extremist behaviours?
- 13 A. Sorry?

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- 14 Q. How had a view been formed that he had shown left wing 15 extremist behaviours?
- 16 A. From where?
- 17 Q. LCC000321, page 1 at the bottom. This is an Early Help 18
- assessment. So you can see the document that I'm taking 19 you to.
 - Then if we go, please, to the last three paragraphs at the bottom of the page. The penultimate paragraph:
- 22 "There have been concerns in relation to [AR's] 23 extreme thoughts around what is going on in the world."
 - That's consistent with political discussion. I'm not disputing with you for a moment that it was

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- 1 a political discussion, and politics which could --
- 2 doesn't quite scan -- but AR could put, I think it's
- 3 meant to be, AR at risk of being involved in left wing
- 4 extremist behaviours?
- 5 A. Yes, could put him at risk.
- 6 Q. Please focus on the question --
- 7 A. But, at the point --
- 8 Q. Forgive me, would you just pause. Rather than thinking
- 9 about where I'm going in my questioning and then being
- 10 perhaps -- it is a matter for the Chair -- defensive
- about it, could you focus on what I'm asking you. 11
- 12 Here what is recorded is:
- 13 "Could put" I'm not interested in the "could put"
 - I'm just correcting the typo for you "could put AR at
- 15 risk of being involved in left wing extremist
- 16 behaviours."

1 Α.

- 17 Where did that come from?
- A. I believe that was from the initial Prevent referral 18
- 19 that was still pending at the time that we got this. So
- 20 as far as we were aware, there was a Prevent referral
- that was there but we didn't know the outcome of that. 21
- 22 Q. But Ms Lewis had been copied into that and that related
- 23 to Colonel Gaddafi.
- 24 A. I don't know.
- 25 Q. Sorry, Ms Fontaine-Smith had been copied into that and
 - Sorry.
- 2 Q. All right, and the outcome not known?
- 3 A. At that point it was not known, yes.
- 4 So, given that you thought that this was an open Prevent
- 5 referral and not known, why didn't you feed this
- 6 information into Prevent? I'm not suggesting that he
- 7 was voicing out right support for the Taliban, it was
- 8 a political discussion but, within that, he was
- 9 contrasting the treatment of the Taliban and saying that
- 10 how people treated them was unfair compared to the
- 11 **US Government?**
- 12 A. I was chasing up that referral and I found out it was
- 13 closed, so that was my -- I was looking at it and
- 14 I asked --
- Q. All right. So, if you chased up that referral, why not 15
- 16 tell -- you've been very careful in your evidence to say
- 17 other agencies were looking at this: this is for YOT,
- 18 that would be Prevent. You've got risk information
- 19 here. You are not the expert in gradating that, are
- 20 you, as to how concerning that is, his references to the
- 21 Taliban?
- 22 A. There was reference to the Taliban but it wasn't --
- 23 there was reference to lots of things and he was asking

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- 24 lots of questions.
- 25 Q. I understand that but, on the back of his previous

- 1 that related to Colonel Gaddafi, the second one.
- 2 Α. So this is around a third Prevent referral?
- 3 Q. And that related to the London Bridge attack and
- discussion about MI5 and MI6, so none of those related 4
- 5 to left-wing extremists at all?
- 6 A. Then I don't -- I can't -- I don't know.
- 7 Q. As you've indicated in your answer, your understanding
- 8 at this time was AR was still open to Prevent, is that
- 9 right, that this was still being considered?
- 10 A. We didn't have the outcome of the referral at that
- 11 point, no.
- 12 Q. Was it your understanding that the referral at this
- 13 stage was still open?
- 14 A. We didn't know. It came from --
- 15 Q. What was your understanding?
- 16 A. So, from the report from Children's Social Care, so the
- 17 records, Children's Social Care said that it was still
- 18 with Prevent at that time, it was an ongoing assessment.
- 19 Q. So your understanding was that the referral was still
- 20 open to Prevent?
- An ongoing assessment. 21 A.
- 22 Q. Yes?
- 23 A. Yes.
- 24 Q. It's in your own statement. I'm reading from your own
- 25 statement. I don't know why you are disagreeing.
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- 1 risks, this has led you to circulate the list of
- 2 proscribed terrorist organisations, there is a reference
- 3 to Prevent in the assessed needs, you thought it
- 4 appropriate to warn the Youth Targeted Support Team
- 5 about this and the need to be on alert. So if you
- 6 thought it was open, the obvious thing to do is to add
- 7 it as a piece of information you might want to be aware
- 8 and, if it had been closed, the obvious thing to do is
- to tell the Counter Terrorism police, "I appreciate 9
- 10 you've just closed this, but you should be aware of
- 11
- this". That was your duty, Ms Barrett.
- 12 There are many of pieces of information, at many
- 13 different stages that could have been given to Prevent
- 14 and it may seem that I'm being unfair --
- A. No, I --15
- But isn't the reality that the simple position is this 16
- 17 is information that should have been shared with the
- 18 Counter Terrorism police, it could have been a useful
- 19 piece of the jigsaw?
- 20 A. It could have.
- 21 Q. And, as the supervisor, it was your duty to ensure that
- 22 it happened?
- 23 A. Yeah.
- 24 Q. Thank you. We know that shortly after this period there
- 25 was an escalation in behaviours, so within the month of

- November: four episodes of violence in the home, all right; one at the beginning in which the police are called; one at the end in which the police are called; two at the weekend in the middle where the police aren't called, but violence in the form of throwing milk over father is used.
- 7 Were you aware of those in general terms --
- 8 **A.** Yes.
- 9 Q. -- at this stage. Thank you.
- As we get to the end of that, there were then

 I think coming towards the end of November, were you

 aware of some difficulties in the relationship between

 Mr Coughlan and the family being very demanding about
- 14 services, about his appointment times?
- 15 **A.** Mr...?
- 16 Q. Carl Coughlan, the --
- 17 A. Yes.
- 18 Q. And what did you make of those in terms of how
- 19 Alphonse R was responding to those?
- 20 A. There was -- there was a large distance to travel for
- 21 the family, so I do believe that there was some
- 22 relevance to him saying that, and I think that was
- 23 important, that we need to be working with children to
- 24 meet with them and be with them, without expecting
- 25 a 45-minute drive from the family. So I at that point 109
 - something that was noted down. So the TAF members obviously haven't spoken about it.
- 3 Q. And in terms of that risk to others, again, you're
- 4 saying we may not have done things but the TAF is where
- 5 other agencies are present, again, looking back on it
- 6 and being reflective, isn't that concerning that those
- 7 risks weren't raised at that time?
- 8 **A.** Yes.

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- 9 Q. And when we come then to the period of January through
- 10 to March, I'm going to try to summarise this without
- going to each of the documents but if you want me to
- 12 I will take them, but I will seek to summarise them
- fairly; at the start in January, there seems to be an
- 14 indication that's been given that when the Targeted
- 15 Youth Support has ended, and those sessions have come to
- the end, that there will be closure from level 3?
- 17 **A.** Yes.
- 18 Q. And that is then backed up in the February TAF and the
- 19 March TAF, where that plan is put into effect; do you
- 20 agree?
- 21 **A.** Yes.
- 22 Q. And that is happening, is this right, despite those
- 23 concerns that had arisen in October and November -- so
- the concerning political discussion in October and the
- 25 violence in November don't seem to have distracted the

- agreed. However, I do think there was some push backagain as well.
- 3 Q. So there were logistical difficulties in relation to4 that?
- 5 A. Yes
- 6 $\,$ $\,$ Q. $\,$ But a fair assessment of that would be that Alphonse R $\,$
- 7 would seem to think that, in cases where AR hadn't gone
- 8 to school, and that was the start of the problem, and
- 9 Mr Coughlan had made arrangements to meet AR either at
- school or in a location nearby, that he should then make
- 11 very short notice arrangements to come back to the
- 12 family home to do the appointment?
- 13 A. Which isn't appropriate, no.
- 14 Q. Yes. I think he was challenged about that; would you
- 15 agree?
- 16 **A.** Yes.
- 17 Q. We then come to the TAF meeting on 7 December and,
- 18 without going to a document to prove a negative, would
- 19 you accept that at that TAF meeting on 7 December there
- 20 was no discussion at all about the episodes of violence,
- the four episodes of violence that had happened in
- 22 November?
- 23 A. Yes.
- 24 Q. Why was that?
- 25 A. If it wasn't discussed in the TAF, it wouldn't have been
- 1 CFW from that course again of closing it down?
- 2 A. We were seeing a reduction in risk at that point. He
- 3 was going to school, he was engaged in community
- 4 activities, and both AR --
- 5 Q. He wasn't going to school at that time. This is the end
- 6 of the Acorns period where he's totally disengaged from
- 7 that school or nearly totally disengaged.
- 8 A. But his --
- 9 Q. It was to the contrary effect because what had been
- agreed, was they had brought forward the transition to
- 11 Presfield, which was the new school he was going to go
- 12 to?
- 13 A. Yes.
- 14 Q. But that's a massive transition, isn't it?
- 15 **A.** It is

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- 16 Q. Starting to a new school that's a specialist autism
- 17 provision. Again, when you look at those cumulative
- 18 factors of the political discussion, the violence in the
- 19 home, it's not a one-off incident but four times, and
- 20 then there is going to be a transition, it looks again
- 21 like a process-driven decision rather than actually
- looking at the totality of what was going on.
- 23 A. So at that point, it was process driven because when
 - we've come to the end of an action plan, we would step
- 25 across to level 2 services that hold the rest of the

1 actions.

- 2 Q. Thank you.
- 3 A. That doesn't happen anymore.
- 4 Q. I follow. There's then, just three days after the
- 5 closure, the bus incident on 17 March. You're familiar
- 6 with that incident now?
- 7 A. Yes
- 8 Q. In there, it's reported that AR had gone missing, that
- 9 he had contacted the police. Were you made aware of
- 10 that at the time? We know that Ms --
- Me personally, I was not in work. Our agency was made 11 Α.
- 12 aware through an email. So an email was sent. So we
- 13 were made aware via email.
- Q. CAMHS also notified, not you personally then, but the 14
- 15 service. If we could look at LCC000966. We did ask
- 16 Ms Lewis about this but I need to seek your assistance.
- 17 A. Yes.
- 18 Q. So this is as Ms Lewis accepted before AR had been
- 19 reported as having been found. So she's received
- 20 a phone call from Alphonse R that he's gone missing:
- 21 "I am aware that [AR] has gone missing."
- 22 This is to CAMHS. You are copied in?
- 23 A. Yes.

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- 24 Q. "Alphonse has acted appropriately by contacting the
- 25 police and that is only advice we could give. There was

"As agreed in the meeting by all professionals, there

- 2 was no outstanding work from CFW level 3 and for the 3 family to be supported ... The case was closed to CFW 4 after the meeting. Moving forward, I'm unsure of what 5 other support can be offered to them other than what is 6 already in place as parents need to be positively 7 encouraging [AR] to attend and follow any advice from 8 school [and so on]. If you feel the needs of the family
- 9 meets level 3, however, this one instance currently 10
 - would not meet threshold as parents acted appropriately
- 11 calling the police."
- 12 Would you agree that the whole tone of this email is 13 putting up a barrier to the case coming back to your
- 14
- A. It wouldn't be the decision for us to make that decision 15 16 for it to come back in anyway. The process is that it
- 17 has to be --
- 18 Q. No but forgive me, answer the question. What Ms Lewis
- 19 is saying is this one instance currently would not meet
- 20 the threshold. That's hardly saying "do refer it back
- 21 into us because this is concerning". It's the opposite.
- 22 It's one incident of him going from home, when parents
- 23 have phoned the police, don't meet the threshold, we've
- 24 done all the work that we can.
- 25 Α. So at that point we were aware it was a Missing from 115

- 1 a high chance following the meeting last week that this
- 2 may happen as Alphonse made it clear that he didn't want
- 3 the support to cease ..."
- 4 Can you help us to understand that and why it was
- 5 being said?
- 6 A. Why he would have -- why that there was a link? I can't
- 7 answer. I don't know. I'm sorry.
- 8 Q. No, AR has gone away from home, gone missing, and on the
- 9 face of things, if that's all that's known at this
- 10 stage, that's AR going missing, yes?
- 11 Mm-hm. Α.
- 12 Q. Yet what seems to be being imputed is, by Ms Lewis,
- 13 there was a high chance of this happening following last
- 14 week "as Alphonse made it clear that he didn't want the
- 15 support to cease".
- 16 I mean, one might read into that some sort of
- 17 concern that this has been almost engineered by Alphonse
- to prove the point that it shouldn't have been ceased, 18
- 19 whereas what's happened is that AR has run away from
- 20 home on the face of things?
- 21 A. I can't -- I don't know.
- 22 It's a bizarre thing to say?
- 23 A. I don't know.
- 24 It's a bizarre thing to say, isn't it? Q.
- 25 **A**. Yeah.

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- 1 Home, nothing else, and parents have --
- 2 Q. It is too early to judge. That's, in a sense, the whole
- 3 point. Why are these judgements being made when AR
- 4 hasn't been found? There's been no assessment of why
- 5 he'd left home, that this won't meet a threshold. How
- 6 could she possibly say?
- 7 A. I don't know.

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- 8 Q. You see, what I suggest to you, and it can't be
- 9 a criticism of you because it's not your email, but
 - I suggest to you that this is characteristic of
- 11 a problem of the culture of wanting to close cases down
- 12 and not take cases on, because, at this stage,
- 13 notwithstanding the awful acts that AR perpetrated in
- 14 July, at this stage he's a missing from home kid and
- 15 your service didn't know what had happened to him, and
- 16 yet the whole tone of this email is "not for us".
- - 17 I agree that's how it reads.
 - 18 Q. And would you agree that that is -- that was a cultural
 - 19 problem? I'm not suggesting for a moment it was your
 - 20 responsibility, you alone, but such supervision as you
- 21 had given to Ms Lewis doesn't seem to have instilled
- 22 a more appropriate view by her?
- 23 Yeah, it was -- it was if the actions are met, we close
- 24 the case at that point. That has changed.
- 25 **Q.** Thank you. If we could have on screen please LCC000910.

There has been an acceptance of shortcomings by the social worker within MASH in relation to this. But if we see -- sorry, if we just go to page 2 -- a referral has come back in from AR. I know you were the family support worker, could see this was just closed:

"I know you have completed work with family but just wanted to make you aware. I think it was regarding frustration with Instagram account."

We know that, in fact, as I'm sure you now know, that AR was found on a bus with a knife and had referred to poison. None of that in terms of risk information is being conveyed here. It is only in relation to the Instagram account.

If we just go back to page 1. Ms Lewis then at the bottom of the page explains:

"Thank you for sharing the information."

I'm not going to go through the email but it is exactly the same as the earlier email, isn't it? It's giving a lot of reasons why the job of the CFW was seen as being done?

21 A. Yes.

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- Q. And if we go to the top of the page, somebody else, teammanager Della Heaton?
- 24 A. Yes.
- 25 Q. "Thanks. It is closed to Iv2" smiley face. Then
- 1 there anything of which we should be aware?"
- 2 A. That isn't the process.
- 3 Q. It may not be the process but that wasn't the question.
- That could have been done and that would be reflecting a professional curiosity.
- A. But we wouldn't be able to write it on the notes even if
 we did because we weren't open, so we don't have consent
 to write on the child's file at that point.
- 9 Q. No but forget the notes. Again, it reflects the 10 process-driven mentality, I suggest. If somebody from 11 your team had simply, for example, contacted the police 12 and said, "What was the outcome of this?" or asked the 13 MASH, "Can you give us some more details", forget the 14 fact that you couldn't put it on the notes, you would 15 have been put in the picture potentially that involved 16 carrying a knife on a bus, saying that he wanted to stab 17 somebody, and it would have given rise to knowing about

poison.
There may not have been a process for it but you
could have asked the question.

- A. I don't feel that we would have been able to ask the
 question. That's what I'm saying. I'm saying that the
 processes aren't there to be able to ask that question
 because we don't have the consent to do that.
- 25 **Q.** You don't need consent to ask that question when 119

1 Ms Lewis:

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"Thanks Della, just found out now. I knew this would happen."

Knew what would happen?

- 5 A. I don't know.
- Q. In relation to this, I think it's right -- you tell me
 if I've have misunderstood this -- but I think it's
 right that CFW couldn't unilaterally just re-open
 a case. There would need to be a referral or
- 10 a consideration; is that right?
- 11 A. Correct, yes.
- 12 $\,$ Q. So I'm not suggesting that you or Ms Lewis should have
- immediately just re-opened the case. But what is,
- 14 I suggest, lacking here is any professional curiosity
- 15 because, throughout all of the records and the emails,
- there's not a single question asked by CFW about what
- 17 had actually happened when he was found.
- 18 **A.** So we're not open at that point so we've got no consent
- to work with the case. It wouldn't come in to us. It
- 20 goes in through our MASH cache process.
- Q. Are you seriously suggesting that as a supervisor, or
 Ms Lewis as a Family Support Worker, couldn't send an
- email in response to having been told that he's gone
- 24 missing from home, simply saying "The case is closed to
- us at the moment but, given our previous dealings, is
 - 118
- 1 information is already being shared with the MASH.
- A. I agree but then what would we do with the informationonce we had got it?
- 4 Q. You could have gone back to the MASH and said, "This is
- 5 clearly concerning"; you could have raised it with the
- 6 police; you could have raised it with the head of
- 7 service.
- 8 A. MASH have got all the information that we've got. They
- 9 share our file. So they've got all that information,
- 10 they can see all the records and the social worker at
- 11 MASH is -- that's their role, to come to us if they've
- 12 got any questions.
- 13 Q. Do you regret never asking any questions at all aboutthis episode?
- 45 A
- 15 A. I mean, I wasn't -- like I said, I wasn't in work at
- that point. I don't feel that that is something that we
- 17 could have added value to unless ... unless there's
- a process to back it, is what I'm saying. So, yes, I do
- 19 regret it but I think we need a different process to
- 20 allow that to happen.
- 21 MR MOSS: Thank you. Sir, I'm going to suggest that we
- break now and take a shorter lunch break. That will
- 23 allow me to restrict any further questions to 10 or 15
- 24 minutes, I believe. We have been going for over an hour
- and a half.

1	SIR ADRIAN FULFORD: We're now 12.50. When would you like	1		statement for this Inquiry and it's signed on page 13 on
2	us to sit again, Mr Moss, nearing in mind	2		21 August 2025.
3	MR MOSS: 1.30 pm.	3	A.	Yes.
4	SIR ADRIAN FULFORD: We will sit again at 1.30 pm.	4	Q.	Is that statement true to the best of your knowledge and
5	(12.52 pm)	5		belief?
6	(Luncheon adjournment)	6	A.	Yes.
7	(1.30 pm)	7	Q.	Thank you. In terms of a little about you and your
8	MR MOSS: Sir, we nearly completed the evidence of the	8		background, I think from January 2022, you've been
9	previous witness but we're not going to be able to	9		a Family Support Worker in the Family Intensive Support
10		10		team of LCC's Children and Family Wellbeing Service?
11	matters left unasked, if appropriate, we'll deal with	11	A.	Yes.
12		12	Q.	We have heard a good deal about that from others so
13	9	13		I don't need to ask you about what the role involves.
14		14		There is one point, if we could look at paragraph 46
15		15		please, which is page 7. You talk there about the role
16		16		of the Family Support Worker as lead professional and
17		17		you characterise it as a role that, although it may
18	• • • • • • • • • • • • • • • • • • • •	18		sound like you have some authority, in fact, you don't.
19		19		You are a convener rather than a director; is that fair?
20	• •	20	A.	Yes.
		21		
21 22		22	Q.	As you say, we can't force other agencies to do anything, it's about working together with them rather,
23		23		than compelling them to do things?
23 24		23 24	Α.	That's correct.
25	Q. If we could have LCC001710, please. That's your witness 121	25	Q.	Is it in that context that, at 47, you describe it as 122
1	more administrative than managerial, perhaps in	1		see, date/time of contact, 3 April. Do you see that
2	combination with having responsibility for the minutes	2		there?
3	of TAF meetings?	3	A.	Yes.
4	A. Yes.	4	Q.	If we could go to page 2, please page 3, please.
5	Q. Thank you. Your involvement with AR was between April	5		We can see the details there of "Previous school
6	and September 2023 and that was the last involvement	6		referral" and, just summarising that, AR was seen by
7	that the Children and Family Wellbeing Service had with	7		a CAMHS practitioner in January 2023. So around three
8	AR?	8		months ago, at that stage?
9	A. Yes.	9	A.	Yes.
10		10		But he was last seen by school staff on 25 May 2022. So
11		11	-	some ten months or so ago?
12		12	Α.	Yes.
13	•	13		They note in the largest paragraph on that page, at
14		14	٠.	a number of points, that it is the parents who are
15		15		preventing professionals from seeing AR?
16		16	A.	Yes.
17		17		So we see his dad, Alphonse, commented that parents will
18		18	٠.	"pay the price if staff go into the home", and then,
19		19		equally, when the school attendance team complete a home
20		20		visit:
21		21		"Met Mum, who it was reported aired her annoyance
22		22		and confusion over our involvement. On explaining it
22 23	Q. If we could look, please, to LCC000187. This, I think,	22 23		and confusion over our involvement. On explaining it was a welfare visit, Angela was greeted with a complaint

25

referred to them. This is the contact record, as we can

123

and she flatly refused for Angela to see [AR]." 124

Could we look, please, to PRE000511 for some insight into how Presfield were regarding this at the time.

If we could look to the second email, the one from Ms Smith on 21 March. Sorry, higher up, there are two emails that meet that description. The one higher up the page.

You weren't copied in to this and I imagine you wouldn't have seen it, Ms Williams?

- 9 A. I don't recall seeing it but ...
- 10 Just to get a flavour of what Presfield were saying then 11 amongst themselves at this stage:

"The red tape is frightening ... they go through a number of different teams that they have tried and been unsuccessful to make any headway with."

Then conclude:

"Short of breaking in I don't know how to see this kid."

On the referral that they made, they had assessed this at being at level 4 on the Continuum of Need, in other words a child who is at risk of significant harm?

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- 22 Were you aware of this level of concern among Presfield 23 when you came into the case?
- 24 A. Yes, from what I recall, I believe it was on the initial 25 contact records about their concern, but MASH had 125

- screened it and put it as a level 3. 1
- 2 Q. Did it surprise you, in those circumstances, that this 3 was a matter that the MASH had regarded as something 4 that could only be dealt with if they had parental
- 5
- 6 A. No, because there was no evidence of significant harm at 7 the time. There was nothing they could do to override 8
- 9 Q. The MASH's decision to grade it at level 3 led it to 10 being transferred to you, as we have seen, on 3 or 11 perhaps 4 April. If we could look to your statement, 12 LCC001710, page 2.

13 You have set out there the contact record. That's 14 the information that has been input by the MASH. If we 15 could go over the page, please, paragraph 16, you say 16 that:

17 "[AR's] needs -- anxiety, social isolation plus poor 18 school attendance fitted exactly within level 3", on the 19 Continuum of Need.

- 20 **A**.
- 21 Q. Was this a typical level of dysfunction for your cases?
- 22 A.
- 23 Q. It's not just poor attendance but he's not been seen by 24 the school for nearly a year, not been seen by any
- 25 professional for nearly two months and parents are

- actively preventing contact with him?
- 2 A. We do come across a lot of families that are in similar 3
- 4 **Q.** You say that that's a case where, from your perspective,
- 5 there wasn't evidence of significant harm. Is there not
- 6 a real risk of significant harm in that sort of
- 7 situation, not only social isolation, in the sense of
- 8 not perhaps having access to community groups,
- 9 friendship groups, wider family, but simply not leaving
- 10 the house for nearly a year?
- 11 A. I think there's definitely risk in that regard but it
- 12 would still fit within level 3 for support.
- 13 Q. At paragraph 18 on that page, you say that:

14 "The FSW can see previous case notes, chronologies 15 and contact records."

> You recall it was the fourth or fifth referral to Family Intensive Support. What was your usual practice when it came to reviewing those sorts of notes that you had access to when taking on a case?

- 20 A. We would read through the case summary, the chronology 21 and the previous assessments that had been done.
- 22 **Q**. When you say previous assessments, would that be the
- 23 assessment done by the MASH that was handed over to you
- 24 or would that be all of the previous assessments going 25
 - back to the very earliest ones?

- A. We try to read as many as we can. I can't recall if 2
 - I read all of them but I definitely would have read the
- 3 contact records and, at the very least, the last Early
- 4 Help assessment that had been done.
- 5 Q. Thank you. Would you therefore have been aware of the
- 6 background, which we have been through many times in
- 7 this Inquiry, so I will take quite quickly, if I may,
- 8 but if I say anything that you are not familiar with,
- please do say: the fact that AR had accepted carrying 9
- 10 a knife into school on multiple occasions on October 11 2019?
- 12 A. Yes, I was aware of some of that.
- Q. The hockey stick incident in December 2019, when he 13
- 14 attacked another boy at the school from which he had
- 15 been excluded with a hockey stick and while in
- 16 possession of a knife?
- 17 I don't know if I knew that he had possession of a knife 18 in that incident but I did know about the hockey stick.
- 19 Q. Did you know that, on both of those occasions, October 20 and December, he told professionals that he was prepared
- 21 to kill?

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- 22 A. I don't recall knowing that specifically.
- 23 Q. I think you say elsewhere in your statement that you
 - aren't sure if you were aware of the fact that there had
- been previous Prevent referrals; is that right? 25

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- 2 Q. Do you think you were aware of the concerns underlying 3 some of those Prevent referrals, particularly around the
- 4 use of the internet to search for things like school
- 5 shootings, asking about whether he could have a picture
- 6 of a severed head in class, as well as concerns about
- 7 potential extreme views?
- 8 A. I knew that he had an interest in some extreme views but
- 9 I didn't know the specifics of the extreme views,
- 10 I didn't know what he had been asking for either.
- Q. The March 2022 episode, when he had gone missing from 11
- 12 home and was found on a bus, again in possession of
- 13 a knife, were you aware of that?
- A. I don't recall if I was aware of it or not. 14
- Q. The records that the police had provided to Lancashire 15
- 16 County Council had included records identifying that AR
- 17 had talked about an interest in or possibly making
- 18 poison, the sort of thing that might stick in one's mind
- 19 if one came across it when reviewing the records?
- 20 A. Never seen anything like that.
- 21 Q. More generally, would you have been aware from your
- 22 review of the notes that there was what might be
- 23 described as inconsistent levels of co-operation and
- 24 candour, both from AR himself but also from his family
- 25 with professionals?

- A. Yes.
- Q. I think that took place on 11 April?
- 3 A. Yes.

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- 4 Q. If we could have the entry in the middle of the page 5 6
 - position in his chair for the duration of the visit wearing headphones ... did not keep eye contact nor

"He has not seen CAMHS in a while as he no longer sees the point of it and has not been attending school due to anxiety ... He has been sleeping downstairs on the sofa. [AR] states there has not been any violence between himself and the family recently."

It may be obvious but it's implicit in that that you were aware that there had previously been violence between AR and his family?

- 20
- 21 Q. You say that you were not necessarily accepting things 22 at face value and we may see a trace of that in the next 23 line because, having noted what he says about no
- 25

"A hole in the wall could be seen. When asked about

Yes A.

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2 Q. You knew, therefore, that both what AR said and also what his family said was not necessarily something to be 3

- 4 taken at face value?
- 5 A. Yes
- 6 Q. You would have been aware, I think, of his autism 7 diagnosis?
- 8 A.

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- 9 Q. Was that something you had experience with from your 10 other work?
- 11 A. We work with lots of children who are neurodiverse. So 12 we come across it all the time.
- 13 Q. In terms of your familiarity or training on that issue,
- 14 would you have been aware that, in some cases, not by
 - any means all, but in some cases autism can be a factor
- 16 pointing to increased risk to others or was that not
- 17 something that was part of your thinking and training at
- 18 this point in time?
- 19 I'm not sure if that specifically has ever come up in 20 training.
- 21 Q. Thank you.
- 22 Could we have LCC002302, page 119, please. While 23 that is coming up Ms Williams, you, towards the start of 24 this case, carried out a joint visit with Ms Barrett to
- 25 AR's family home?

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- 2
 - enlarged, please. This is your note of that visit. So AR:
 - "... presented as calm and remained sat in the same speak unless spoken to."

He agreed to your assessment. He said:

- A. Yes.
- 24 violence, you go on to note:
 - 131

1 this [AR] stated he threw something at the wall to get 2 his dad's attention with the intention of damaging the wall." 3

On the one hand, AR is saying there's been no violence; on the other hand, there appeared to be signs of violence and, when pressed, AR was accepting that he'd been throwing things with the intention of causing damage?

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10 Q. In the penultimate line of that entry, we see that you 11 also note:

"The picture on the wall was noted due to its odd placement and the potential that there could be another hole in the wall that the family have attempted to hide."

Having spotted one hole in the wall, you thought, actually, that picture is placed oddly and there might be another one and it might be that these outbursts of violence are, in fact, rather more frequent?

- 20 A. I think that was my thinking around it, yes.
- 21 Q. Of course, we've seen that in the step down form, from 22 MASH, or the referral form from MASH, I should perhaps
- 23 say, there was reference from Alphonse to the family
- 24
- paying the price, if they allowed staff in?
- 25 A. Yes.

- 1 Q. Did that again hint perhaps at AR potentially being
- 2 violent towards them?
- 3 **A.** Yes.
- 4 Q. In your witness statement, at paragraph 68, we don't
- 5 need to look it up just now, you say that you recall
- 6 Alphonse saying at some point that AR would not engage
- 7 and that, as his parents, they were worried that if they
- 8 kept pushing him, he would lash out at them. Again,
- 9 there was a relatively pattern of you being concerned
- 10 that AR could be violent?
- 11 A. Yes.

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- 12 Q. If we could look, please, at LCC000192. This is the
- 13 Early Help assessment that you completed, Ms Williams.
 - If we look at page 2 and the box marked "Feeling safe":
- "Dad states that the family are safe and there is nolonger any violence in the home. Dad also states there
- 17 has not been any incidences recently of [AR] lashing
- 18 out."
 - To some extent, therefore, this was an issue that you'd explored with Alphonse, with the family, as well
- as with AR and from both AR and the family, you were
- 22 getting reassuring noises?
- 23 A. Yes.
- 24 $\,$ Q. As you accepted, neither of them had a track record of
- 25 being wholly straight with professionals and there were
 - Q. You would have been alert, given the indications that
- 2 you have recorded on the record, and given your
- 3 scepticism about what you were being told by AR and by
- 4 his family, for any signs of violence within the home or
- 5 any signs of risk of harm in the home?
- 6 **A.** Yes.
- 7 Q. As well as obtaining information from the family,
- 8 I think you were also obtaining information from other
- 9 agencies, such as CAMHS?
- 10 A. Yes.
- 11 Q. Kathryn Morris, in particular, I think, attended TAF
- 12 meetings?
- 13 A. Yes.

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- 14 Q. Very briefly, if we could look at AHCH000164 and
- page 143. Again, this is a record that you may not have
- seen at the time, it is an internal CAMHS note but, just
- 17 as an indicator of what they may have been saying. If
- we could have the large block of text enlarged, Kate,
- 19 I think, is Ms Morris:
- 21 CAMHS for a few years now ... [AR] presents with
 22 aggressive behaviour at school and at home and struggles

"Bringing as a stuck case. [AR] has been open to

- to engage in sessions. The family dynamic is very
 strained with his parents struggling to set boundaries."
 - Although she identifies that there is "no self
 - 135

- 1 indications that that might also be the case here?
- 2 **A.** Yes
- Q. If we can go back to LCC002302, please, page 120 and the
 top complete entry on that page. The entry beginning
- 5 "Hi Ashleigh". Reading from the bottom email, you,
- 6 a couple of days after your first visit, say:
- 7 "Hi. Hello, I have text [AR] but he has not
- 8 replied. Would I be able to come out 10.00 am tomorrow?
- 9 Appreciate this may be last minute ..."
- 10 The reply is:
- 11 "Hi Ashleigh, [AR's] phone has broken so that's why.
- 12 10.00 am tomorrow is fine."
- Again in your analysis, in a line at the bottom, am
 I right to say that we detect a note of scepticism about
- what you are being told by his family. You say:
- 16 "It is strange that [AR's] phone has broken already
- 17 as it was observed by CFW to be working fine on
- 18 Tuesday."
- 19 So just two days earlier?
- 20 A. Yes.
- 21 Q. You would, I think, in those circumstances, have been
- 22 alert throughout your dealings with this family for any
- 23 signs of violence within the home or any indications of
- 24 risk of harm to others?
- 25 **A.** Say that again, sorry?
 - 134
- 1 harm". Was that the sort of message you were receiving
- 2 from CAMHS about their interactions with AR, their
- 3 perceptions of him?
- 4 A. From what I can remember, yes.
- 5 Q. So, throughout this case and your dealings with it,
- 6 there was, at the very least, a sense that AR had the
 - potential to be violent?
- 8 A. The potential, yes.

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- 9 Q. Just unpicking that a little. Was that something that
 - you ever discussed outright with Ms Barrett or with
- 11 other agencies involved?
- 12 A. So, we did but it was more because it was seen as
- 13 historical, because the family were telling us and AR
- 14 was telling us that it's not happening any more. So we
- bear it in mind that it's happened in the past and
- there's the potential that it could happen again but,
- 17 yeah, I don't recall specific conversations, but I know
- 18 it would have been spoken about.
- 19 Q. Who did you think, if AR had the potential to be
- violent, that that violence might be directed towards?
- 21 **A.** At the time, I would have thought towards the parents.
- Q. Was your sense that, if there were to be violence on thepart of AR, it would be spontaneous or pre-meditated or
- 24 could be either?
- 25 A. I think more spontaneous, based on whatever was

1 happening in that moment.

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Q. Given the history -- and I appreciate that at this point we are now dealing with four years on from the hockey stick attack but that was clearly a highly pre-meditated attack and there was evidence available to LCC that it had involved booking a taxi the night before, modifying the weapon, targeting a specific individual.

Would there have been a case for thinking, actually, we might need to worry about pre-meditated violence, as well?

- A. At the time, I wasn't specifically thinking that because
 he wasn't showing those sorts of behaviours in that
 moment. A lot of his behaviours were towards being
 really isolated and not wanting to do anything.
- 14 really isolated and not wanting to do anything.

 15 **Q.** Thank you. Could we have LCC002302, page 120, please.

 16 I want to pick up now with your first, I think, solo

 17 visit to the family on 14 April. It's the bottom entry

 18 on this page -- sorry, the penultimate entry on this

 19 page. So, again, clear note from you on that visit,

 20 describing your interactions with AR. You follow up the
- 22 "It just broke I didn't drop it."

23 Perhaps not the most convincing explanation but it 24 is a point you have followed up?

point about the phone. You get an explanation:

25 A. Yes.

137

- 1 knowledge of some previous concerns around extreme 2 thoughts or views?
- 3 **A.** Yes.
- Q. Would it also have been informed by the fact that in the
 missing from home episode that seemed to have been
 caused by AR planning to commit a serious offence
 against somebody in order to get social media accounts
 deleted. Was that something you knew about?
- 9 A. I didn't know about that specifically, no.
- 10 Q. So you had a general sense of there were concerns about
 11 extreme thoughts, which made it worth pushing on to some
 12 extent but you did not know the specific details of what
 13 had occurred in March 2022, insofar as they related to
- 14 social media?
- 15 A. Yes.
- 16 Q. If we could go to page 121 of this document and the
 17 penultimate entry, 2 May. You actually manage to get AR
 18 out of the house and you go on a short walk with him
 19 around the local area.
- 20 **A.** Yes.
- 21 Q. Again, a relatively positive engagement. He is showing
 22 a willingness to, first of all, engage with you --
- 23 A. Yes.
- Q. -- and indeed also to come out of the house. Did he
 present to you as somebody whose anxiety would prevent
 139

- Q. You ask him if he's safe and okay; he says, yes. You
 get some perhaps mildly positive indications that he is
 going to try to go to school, "He will try to go outside
 as much as possible". At this very early stage, there
 are signs that you may be able to make some positive
 difference through engaging with him, encouraging him,
 direct work with him?
- 8 **A.** Yes.
- 9 Q. I think you conducted the Radar with him on this
 10 occasion. That's a tool used to assess needs and
 11 possible areas to work on?
- 12 A. Yes.
- 13 Q. Sir, we have it at LCC000357.

14 I only want to bring up one point from it, 15 Ms Williams, and it is one you deal with it in your 16 witness statement. I will try not to bring it up on the 17 screen but, if we need to, please say. It's about 18 online activity. In your witness statement at 19 paragraph 80, on page 12, you record him saying he was 20 safe and only used YouTube. Was that something you 21 would have pressed on at all?

- A. Yes, we would have had a full conversation about it.
 But there was nothing in that conversation that was
 an issue.
- 25 Q. Would that full conversation have been informed by your 138
- 1 him from coming out of the house, given that, after two
- 2 one-on-one sessions, he was willing to come out with
- 3 a walk with you?
- 4 **A.** Yes, he did. It wasn't -- he was quite -- I don't want to use the word anxious but the looking around, not
- 6 feeling comfortable, it was a short walk because he
- didn't want to be outside any longer than what we'd
- 8 managed and we hadn't managed to go far from his house.
- Q. Thank you. He did say he doesn't want to engage with
 the youth team again, as he doesn't want to be more
 social. So it is perhaps two steps forward, one step
- back at this stage, if I can put it that way; is that
- 13 a fair description?
- 14 A. Yes
- 15 **Q.** But it is, at least, some forward motion and he is16 engaging?
- 17 **A.** Yes.
- Q. Over the next few days, I think you engage with
 Presfield over AR's education because he's also making
- some efforts to re-attend school?
- 21 **A.** Yes.
- 22 **Q.** He makes it to school on a handful of occasions and they, in particular, look to tailor their curriculum for
- him by providing him with German lessons, in which he
- nim by providing nim with German lessons, in which he
- 25 had an interest?

- 1 **A.** Yes.
- 2 Q. Is it fair to say that, at this point, 2 May, and then
- 3 those engagements with the school over the next few days
- 4 was really the high point of your engagement with AR?
- 5 A. Yes
- 6 Q. I think from there, on 9 May is the first failed visit,
- 7 when he simply doesn't want to engage with you?
- 8 A. Yes.
- 9 Q. We can look at the note on page 123, if need be. But
- 10 that might have been one of the occasions or the
- 11 occasion, or one of the occasions, when you explored
- 12 issues around violence with Alphonse. There is a note
- of him saying that AR is less violent now and calmer.
- 14 A. Yes
- 15 Q. Then, over the page -- in fact over another page -- we
- see, again, emails with the school, between the school
- and Alphonse, that you, obviously, are copied into.
- 18 Both about the curriculum but also about how the family
- 19 can go about getting a referral for an ADHD assessment.
- 20 I think the school couldn't provide that or couldn't
- 21 provide supporting evidence for that because of the --
- their limited contact with AR; do you recall that?
- 23 A. Yes.
- 24 Q. Then if we could go to page 126, please, and the second
- entry on that page. This is the second failed visit on
 - 141
- school to begin with and then seeing where it goes fromthere.
- 3 Q. I think, at this point, at best, he was doing around
- 4 five hours a week of contact time?
- 5 A. At best, yes.
- 6 Q. In actual fact, I think practically speaking, it was
- 7 rather less because he wasn't attending on the vast
- 8 majority of those days?
- 9 A. Yes.
- 10 Q. If we could zoom out, please. I think this was the
- 11 meeting where you identified the potential for the
- 12 Targeted Youth Support team to come in. If we go to
- 13 page 3, please.
- 14 "CFW to refer [AR] to the Targeted Youth Support
- 15 team [AR] has worked with the team before and already
- 16 has an established relationship."
- 17 **A.** Yes.
- 18 Q. So he'd declined that support but, notwithstanding that,
- 19 you thought, actually, this might be a good idea and we
- 20 might be able to make use of the work that he's done
- 21 previously or the relationship he's had previously to
- try and get some forward motion?
- 23 A. Yes.
- 24 $\,$ Q. There are issues identified over getting AR's medication
- 25 right and it seems to be that, because he's taking 143

- 1 18 May, when you arrive and AR goes upstairs and will
- 2 not come down?
- 3 A. Yes.
- 4 Q. I think you do your best, Ms Williams, you say, "Well,
- 5 okay, how about I sit on the stairs and we have a chat
- 6 really with you staying in your room", but his mother
- 7 says that wouldn't be ideal and could lead to him being
- 8 unhappy?
- 9 **A.** Yes.
- 10 Q. There's then a TAF meeting a week later on 25 May. If
- 11 we go to LCC000359, we can see who has attended there
- 12 and, if we look to the next page, picking up on some of
- the key points from this, no conflict in the home. So,
- again, that issue has been explored and you have been
- 15 given reassurances about that.
- The parents are still keen at this stage for AR to
- 17 be able to leave school with his core GCSEs at
- 18 a minimum. Did you think that, at this point, these
- 19 were realistic aspirations?
- 20 A. I don't think it would have been realistic, no.
- 21 Q. Was that something that was discussed with the parents,
- 22 that, really, they needed to adjust their expectations
- 23 of what this process might be able to achieve?
- 24 A. I don't recall specifically on this occasion but I do
- 25 recall having conversations about just getting him into
 - 142
- 1 sertraline at night, that was then affecting his
- 2 sleeping patterns. Was that your understanding?
- 3 A. Yes.
- 4 Q. Appreciating you are not a medic but you have CAMHS
- 5 there providing input on this?
- 6 A. Yes.
- 7 Q. His parents are being encouraged to -- "parents to
- 8 encourage the consumption of sertraline in the morning".
- 9 Did they seem able, even on something that perhaps seems
- 10 as simple as getting someone to take medication at the
- de emple de getang comocne te take medication at the
- right time, did they seem able to enforce that?
- 12 A. Not all the time, no.
- 13 Q. Reading this assessment in the round, you have convened
- 14 a number of different agencies, CFW, school, CAMHS, and
- 15 the parents. Would it be fair to say that, at this
- stage, this is a child and a family who are a very long
- 17 away from functioning anything like normal?
- 18 **A.** Yes
- 19 **Q.** They were a family that wasn't just struggling to cope
- 20 but they weren't coping?
- 21 **A**. Yes
- 22 Q. If we can go back to LCC002302, please, page 128 and
- then over onto 129. The bottom entry on 128 and the top
- 24 entry on 129, there is a request from Alphonse that you
- 25 assist with an ADHD referral; do you recall that?

1	Α.	Yes.
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2 We can see his email there:

> "It seems we have been asking the wrong people." He provides you with some information about the Alder Hey ADHD page. Then your response at the top:

"Hi Alphonse, referrals aren't accepted from us or I would do this for you.

"If this is something that [AR] wants then I think it needs to be explained to him that the only way he's going to achieve this is by attending school as often as he can so they get to know him better. It is very frustrating that there is a limited amount of professionals who can make that referral though."

You apologise for not being able to help. Was there anything more you could have done, as regards ADHD referral at this stage?

- 17 Α. Not that I'm aware of no.
- Was it simply the case that the ADHD service at Alder 18 19 Hey just wouldn't accept referrals from your service?
- 20 A. Yes, referrals for things like that are not accepted 21 from us.
- 22 Q. Was it an issue that got brought back to the TAF at all, 23 where you have the involvement of CAMHS?
- 24 I believe it might have been discussed but I can't A. 25 remember the specifics.

145

- 1 essentially -- I say essentially -- there is still no 2 progress --
- 3 A. Yes.
- 4 Q. -- to the point where Presfield, to carry out their
- 5 responsibilities to make sure that a child on their roll
- 6 is, if I say safe and well, it might be overstating it,
- 7 but safe, are having to attend with a police officer
- 8 from Merseyside Police, simply to see that AR is safe?
- 9 A. Yes.
- 10 Q. I think arrangements for the joint visit with you and
- 11 Ms Barrett become difficult to arrange around some
- 12 periods of medical leave?
- A. Yes. 13
- 14 Q. If we could go to LCC002302, page 135, if we could have the bottom complete entry, the one for Monday, 17 July. 15
- 16 The one created by -- thank you.
- You seek advice from Ms Heaton, that's two up from 18 you --
- 19 A. Yes.

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20 -- about how to take this case forward:

> "Hey Della, I have [AR's] TAF meeting today. At the last TAF Dad asked for Sharon to do a visit to try and encourage [AR] to engage. That's obviously not happened as she isn't well and I've now just got a case open that I can't do anything with because he won't see me or

Q. After this point, perhaps from after 2 May, is it fair 1

2 to say that there is little to no progress with AR?

- 3 A.
- 4 Q. I think all subsequent attempts by you and indeed by
- Mr Coughlan, from TYS, for visits failed? 5
- 6 A.
- 7 Q. He stopped attending school essentially completely?
- 8 Α.
- 9 Q. By the point of the TAF on 22 June, so around a month
- 10 after that exchange of emails about ADHD referrals,
- 11 Alphonse R was requesting that Ms Barrett carry out
- 12 a visit to speak to AR, in the hope that she might be
- 13 able to get him to engage; do you recall that?
- 14 A.
- 15 Q. I think you explained that she doesn't case hold, so she
- 16 wouldn't be able to take the case on personally --
- 17 Α.
- **Q.** -- but that you'd explore the possibility of a joint 18
- 19 visit?
- 20 A. Yes.
- 21 Q. Subject to that, you were, by this point, thinking if he
- 22 is not consenting to us working with him, we are going
- 23 to have to close the case?
- 24 Α. Yes
- 25 Q. I think between June and July, there is then still 146

1 Carl. There's not even guarantee he would see Sharon, 2 that's just what Dad wanted. Have you got any advice on

3 what I should do? He hasn't been seen by us in a long 4 time too."

5 I think the last time you'd seen him, at this point, 6 is back in early May?

- 7 A. Yes.
- 8 Q. The response is:

9 "Hi Ashleigh, I discussed it with Carl at the 10 weekend, basically it won't be able to be done so then 11 that's up to Dad. He either accepts that or Carl tries

12 again alone."

13 What did you think "it" was referring to there?

- 14 A. The joint visit with Sharon because she was off
- 15 long-term sick at the time and it wasn't clear when she
- was going to come back. 16
- 17 That's no doubt helpful guidance about what can be done
- 18 about a joint visit with Ms Barrett that Alphonse has
- 19 asked for. Did it help you, more generally, on how do
- 20 we deal with this case?
- 21 A. It just enabled us to open up a discussion with Alphonse
- 22 to say that we can't give you what you want but this is
- 23 your option, which would be either me or Carl.
- We know the TAF took place later that day. If we look 24 Q. at LCC000197, on page 2. If that could be expanded, 25

- 1 please. The plan, at this point, is essentially, (1)
- 2 there is going to be a letter sent by Mr Coughlan
- 3 offering AR the chance to re-engage?
- 4 A. Yes.

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- 5 Q. (2) A joint visit hasn't been possible but parents are
- 6 happy to wait and you, as he set out there, it says:

"It is unclear when Senior Family Support Worker

will return, so a joint visit may not be possible."

But the plan, I think, was to leave it open for the time being to try and carry out that joint visit?

- 11 A. Yes.
- 12 Q. But as you had observed in your email to Ms Heaton
- earlier that day, even this was not guaranteed to work.
- 14 It wasn't something AR was asking for?
- 15 A. Yes.
- 16 Q. I don't say this to be critical of you, Ms Williams, at
- all, is there a slight sense that, around the table,
- 18 everyone is rather scraping the bottom of the barrel
- 19 when it comes to ideas for how to progress this?
- 20 A. Possibly. I think it was just difficult at the time to
- 21 offer the support when we weren't getting much feedback
- from them. They weren't giving us much leeway on what
- 23 would be supportive. They wanted what they wanted and
- 24 nothing else was going to be good enough.
- 25 **Q.** When you say they wanted what they wanted; who do you 149
- 1 parents also declined that.
- 2 Q. I think that may link to the next point I wanted to
- 3 make, which is that there is the possibility that's
- 4 identified around this stage of an educational input to
- 5 the parents around ODD, oppositional defiance disorder?
- 6 A. Yes.
- 7 Q. To be clear, that's not a diagnosis that AR had?
- 8 **A.** No.
- 9 $\,$ Q. But it was considered that that might be helpful, as
- 10 a set of tools for the parents?
- 11 A. Yes.
- 12 Q. I think you were going to explore a referral to the
- 13 Formby Centre about that?
- 14 A. I do recall that, yes, and I was asking parents for
- 15 consent and they were never clear on whether I had
- 16 consent or not.
- 17 SIR ADRIAN FULFORD: Was that oppositional defiance or
- 18 optional?
- 19 MR GOSS: Oppositional, I believe.
- 20 So that was an idea.
- 21 **A.** Yes.
- 22 Q. "This is the kind of parenting support we might be able
- 23 to provide for you, given that AR is not willing to work
- 24 with us directly", but the parents ultimately were not
- 25 willing to engage with that?
 - 151

- 1 mean?
- 2 A. Alphonse.
- 3 Q. The parents?
- 4 A. Yes. They were adamant that they wanted Sharon to do
- 5 a visit, even when we were telling them that isn't
- 6 possible, she's not here. But that still wasn't a good
- 7 enough answer.
- 8 Q. Can I characterise it this way, Alphonse had a very
- 9 fixed idea as to what support he wanted and he wanted it
- 10 on his terms?
- 11 A. Yes.
- 12 Q. Were you giving advice to the effect that that might not
- 13 be the best way forward, we might need to think about
- 14 a different approach and he was unwilling to accept it?
- 15 A. Yes, we did have conversations like that during the
- 16 meetings and I know Carl did as well and saying that
- they needed to accept the support that was being
- 18 offered.

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- 19 Q. With AR not engaging, what support were you able to
- 20 offer, if you had not had that clear idea from Alphonse
- 21 as to how it could be offered?
- 22 A. It's pretty limited because we work directly with the
 - child. So if the child doesn't consent or doesn't want
- to work with us, there's not a lot that we can do with
- 25 them specifically. We can offer parenting support but 150
- 1 **A.** Yes.
- 2 **Q.** I say the parents and you quite frequently in your notes
- 3 refer to the parents. In your statement, you make clear
- 4 that, primarily, it was Alphonse you were dealing with?
- 5 A. Yes. Alphonse was the voice of the family and, in the
- 6 meetings and stuff, he was the one that was often
- 7 speaking.
- 8 Q. Was that a concern to you? Did you think that that
- 9 might mean that you weren't getting a fully rounded
- 10 picture?
- 11 A. It was. But I can't force someone to speak to me if
- 12 they don't want to.
- 13 Q. I think shortly after this, you went on some summer
- 14 leave until around mid-August. On your return, if we
- 15 could go back to LCC002302 and the entry in the middle
- of the page, the plan was still for Ms Barrett to try to
- 17 meet with AR?
- 18 **A**. Yes
- 19 **Q.** Page 137, forgive me. It helps if I give a page
- 20 reference.
- 21 If we have the entry in the middle of the page
- 22 expanded. So this is a note, not by you, but by
- 23 Ms Barrett:
- 24 "Notes that it has been open for 20 weeks."
- 25 We've heard about that. By this point, were you

1	offering a time-limited service with a view to things
2	being closed before 20 weeks or was that simply a marke
3	of actually this is now been open for a long time and
4	it's one that needs some real care and attention?

- A. Yes, it's just a marker at this point. 5
- 6 Q. It says:

7 "This case has had supervision from team manager."

I think that's a reference to Ms Heaton?

9 A. Yes

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10 "Agreed that family can wait until [Ms Barrett] is back Q. in work to have a visit to encourage him to engage. 11

Family know Sharon won't be picking it up as a case but 12

have requested a meeting before the case can be closed."

This is where we see, in the next paragraph, your note. In fact, entered by Ms Barrett, but presumably based on information from you, about having offered the referral to the Formby centre but no response received?

18 A. Yes.

19 Q. "Barriers":

20 "Lack of engagement from [AR].

21 "Identified risks of [young person].

> "... not been seen by professionals for some time ... has poor mental health, doesn't leave house ... has

never wanted to engage with service. He engaged at first because he felt Dad wanted him to."

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- 1 of weeks. I think you had some medical leave of your 2 own at this point?
- 3 A. Yes.
- 4 Q. So the closure was, in fact, dealt with by Ms Barrett?
- 5 Α.
- 6 We can see, if we look at LCC000365, this is the final Q. 7 TAF meeting. Again, Ms Williams, you weren't there at 8 this; Ms Barrett stepped in to Chair it.
- 9 A. Yes

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But just so that we have seen the record of the last TAF 10 Q. 11 meeting that took place. Again, if we can go through to 12

> "[AR] has made it very clear to several professionals that he does not want the support.

"Parents want the support to remain in place at level 3 as they feel that [AR] needs to be made to go to school."

Over the page, please. You can see that the first line makes clear that your apologies are conveyed to the meeting. Again, Ms Williams, you weren't there, I'm not going to ask you about the detail of what happened or your recollections of it or anything like that. You weren't there, it's quite clear:

"No progress in relation to CFW section of the plan. [AR] has voiced that he does not want the support and 155

1 I appreciate this isn't a formal assessment at this 2 point but we could add that there are risks around his 3 education?

- A. Yes. 4
- Q. Equally, although the evidence wasn't there for this 5 6 being a live concern, issues around the potential risk

7 of violence from him, as you understood it, towards

- 8 family members?
- 9 A. I think it wouldn't have been added in at the time 10 because it wasn't a live concern. These supervisions

11 are based on the concerns at that time.

Q. If we could look at the entry at the bottom of this 12

13 page, please, because on 6 September, you have a meeting

14 with Ms Barrett and Alphonse R. So this is the joint

15 meeting that has been hoped for. It is clearly

16 an incomplete note, Ms Williams. It finishes in the

17 middle of a sentence; is that fair?

- 18 A. Yes.
- 19 Q. But the gist of it is that there is nothing more we can 20 do because AR was refusing consent?
- 21 A. Yes.
- 22 That, I think, was your last direct involvement with the 23 family?
- 24 I think so, yeah. A.
- 25 Q. The closure process then unfolded over the next couple

1 has refused to see his key worker and the TYS worker who 2 were allocated to him. [AR] is voicing that he doesn't

3 feel he needs any help at this time. Sharon stated, due

4 to his age, CFW are unable to continue the support with

5 him, as if attempts continue to be made to work with him 6

we would not be listening to his voice, which at this 7 time is very clear."

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Then the update, the parents have been "offered parenting support through CFW service but have declined 9 this ... no actions for CFW ..." 10

11 It was on that basis, therefore, that the case was 12 closed to CFW?

- 13 A. Yes.
- 14 Q. This wasn't a case which was being closed because the 15 needs were met, was it?
- 16 A. No.
- In fact, AR was as bad as he had been at the start of 17 18 the episode?
- A. Yes, it was a case closed due to consent withdrawal. 19
- 20 In effect, it rather trickled into the sand because,
- 21 even though everyone could see AR needed help, no one
- 22 could work out how to get him to accept it?
- 23 A. Yes.
- 24 Q. Was he not still, though, at a high risk of harm from
- the inability of his parents or anybody to get him into 25

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1 form of education?

- 2 A. Yes, but the focus within children's services is more
- around harm to the child. Educational harm, yes, but
- 4 the focus is put onto schools to support that.
- ${f 5}$ ${f Q}$. He was at risk of harm, psychological harm, from his
- 6 self isolation, his refusal to go outside?
- 7 A. Yes, but he was being supported by CAMHS for that.
- 8 Q. He was at risk of harm from his total lack of any
- 9 constructive activity?
- 10 A. Yes.
- 11 Q. To the extent that you had a sense that AR had
- 12 a potential to be violent, there was nothing in place to
- 13 address that risk?
- 14 A. Because although there was a historical element of the
- violence, there was nothing presenting at that time that
- 16 would override consent and there is no way that we could
- 17 have overridden consent with the information that we had
- 18 at the time.
- 19 Q. Ms Williams, you were supervised and you sought guidance
- 20 from both Ms Barrett and Ms Heaton, so this is not
- a criticism aimed at you or solely at you, it's not
- 22 solely your responsibility. Simply saying he's not
- 23 consenting so there is nothing we can do in this
- 24 situation was something of a counsel of despair, wasn't
- 25 it?

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- 1 engage.
- 2 Q. Would one option not have been to refer this up to CSC
- 3 where there is the potential for them to intervene
- 4 through their statutory powers without consent?
- 5 A. There could have been but, at the time, with the
- 6 information that we had, there was nothing that would
- 7 have been a Section 47, which would override consent.
- 8 Q. One final point, Ms Williams, by the later stages of
- 9 this episode, AR has turned 17 and so there was clearly
- 10 a potential issue over him turning 18 and ceasing to be
- 11 a child in the relatively near future; would you agree?
- 12 A. Yes
- 13 Q. There is a transitions team within the council's Adult
- 14 Social Care department that exists in order to ensure
- that, where there are needs that cross the child to
- 16 adult boundary, they are taken into account and,
- 17 effectively, it is not a matter of simply starting from
- 18 scratch when somebody turns 18. Were you aware of that?
- 19 A. Yes, my knowledge at the time was that they would have
- 20 had to have been open to -- the Children's Social Care
- 21 to access that transitions team.
- 22 Q. There had, in fact, been a referral to the transitions
- team in February 2022, on which no action had yet been
- taken, as a result of a previous episode with CFW.
- 25 Ms Lewis made a referral as far back as February 2022. 159

- 1 A. What do you mean?
- 2 $\,$ **Q**. I mean, you were simply saying, "There is nothing we can
- 3 do because he's not consenting", even though there are
 - these very clear needs and indeed potential harms that
- 5 are absolutely evident from AR's situation?
- 6 A. There was nothing that we could do as a service but he
 - was still open to other services and, when we closed,
- 8 I believe it was stepped down to level 2, which would
- 9 enable the school to take on as lead professional, which
- they would carry on offering support alongside CAMHS and
- 11 the special educational needs team, as well.
- 12 Q. You say that the school could step on in as lead
- 13 professional and carry on offering support. This whole
- 14 incident, this whole episode, had started because the
- 15 school hadn't been able to see him for ten months and,
- at this point, they were only able to see him with
- 17 a police officer. They weren't going to be in any sort
- 18 of position to provide meaningful support to this family
- 19 or to AR himself, were they?
- 20 A. No, and neither was CFW in that situation either. If we
- 21 had pushed it further with AR, there was a risk of
- 22 further damaging relationships and preventing any sort
- 23 of support from happening. We felt at the time
- 24 withdrawal and taking the pressure off might have
- 25 provided him with an opportunity to take breath and then

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- 1 Do you think you were aware of that at the time?
- 2 A. No, I wasn't aware of that.
- 3 Q. Might that have been another possible route of
- 4 escalation or support for AR and this family at this
- 5 point in time but it was one that you thought they had
- 6 to be open to CFW and they weren't?
- 7 A. They possibly could have been, I suppose.
- 8 Q. We will explore whether that's right or not with
- 9 a witness from Adult Social Care in due course
- 10 Ms Williams.
- 11 **A.** Okay.
- 12 Q. Before I see whether there are any questions from
- 13 others, do you have anything else you would like to say
- 14 Ms Williams?
- 15 **A.** No.
- 16 MR GOSS: Thank you. You have answered my questions very
- 17 patiently.
- 18 Thank you, sir.
- 19 SIR ADRIAN FULFORD: Thank you very much for coming. Thank
- you for your help. You are now free to go.
- 21 **THE WITNESS:** Thank you.
- 22 MR GOSS: We can, I think, move directly to
- 23 Ms Fontaine-Smith, sir.
- 24 SIR ADRIAN FULFORD: Certainly. So Ms Fontaine-Smith
- 25 please. (Pause)

- 1 MR GOSS: Sir, could I just ask you to rise for five
- 2 minutes, we may have caught people slightly by surprise.
- 3 SIR ADRIAN FULFORD: 2.40 pm.
- 4 (2.37 pm)
- 5 (A short break)
- 6 (2.40 pm)
- 7 ANDREA FONTAINE-SMITH (sworn)
- 8 Questioned by MR GOSS
- 9 SIR ADRIAN FULFORD: Thank you very much, please have
- 10 a seat.
- 11 A. Thank you.
- 12 SIR ADRIAN FULFORD: Yes, Mr Goss.
- 13 MR GOSS: May it please you, sir. Could you give your full14 name please.
- 15 A. Andrea Chantal Fontaine-Smith.
- 16 Q. If we could have LCC001707 on screen, please. This is
- 17 your witness statement for the Inquiry. It is signed on
- page 18 on 18 August 2025. Are the contents of that
- 19 statement true to the best of your knowledge and belief?
- 20 A. Yes.
- 21 Q. A little about your background. You have a degree in
- 22 social pedagogy and youth work, community learning and
- 23 development?
- 24 A. Yes.
- 25 **Q.** I think you were a Pastoral Support Worker employed by
- 1 Need that reflected that?
- 2 A. Correct.
- 3 Q. Other changes in that period, or as part of the same
- 4 package of reforms, was one that there was less input or
- 5 oversight from social workers in Early Help's work?
- 6 A. Yes, I would say that the higher level cases that we
- 7 were now dealing with didn't have the social work input,
- 8 whereas previously they may have been over seen by
- 9 a social worker.
- 10 Q. I think while you were working with the service, the
- 11 Early Help service, it was time limited, so that it was
- 12 a 12-week service and, at the end, regardless really of
- 13 what the situation was, you had to close the case?
- 14 A. Yes, we could extend a little bit if we could justify
- 15 why we remained open.
- 16 Q. Did that combination of measures mean that, through this
- 17 period, there was a risk that you were dealing with more
- 18 complex cases with less input from social workers, and
- 19 within a framework that meant that you had a very fixed
- 20 time to work with these families to try to achieve
- 21 positive change?
- 22 **A.** Yes.
- 23 $\,$ Q. Do you think that that was well set up for you to be
- able to make the best possible difference?
- 25 **A.** No, I don't think the time limit was nearly enough to 163

- 1 LCC at a primary school before you became a key worker
- 2 within CFWS, the Children and Family Wellbeing Service
- 3 in spring 2019?
- 4 A. That's correct.
- 5 Q. You left Lancashire County Council in February 2021?
- 6 A. That's correct.
- 7 Q. That was shortly after your involvement with AR's family
- 8 ended?
- 9 **A.** Yes.
- 10 Q. When you say you became a Key Worker, is that the
- 11 equivalent of what we have been hearing about as
- 12 a Family Support Worker?
- 13 A. Yes. So when I started at the service it was slightly
- 14 different to what it was when I left the service. So
- 15 the title was "Key Worker" when I started.
- 16 Q. I wanted to ask you about things changing in your two
- 17 years there because I think the two years that you were
- there was a period of quite considerable change for the
- 19 Early Help service?
- 20 A. Yes.
- 21 Q. A move away from the old model of dealing with cases
- 22 that were slightly lower on the Continuum of Need, to
- 23 dealing with slightly more complex cases?
- 24 A. That's right, yes.
- 25 **Q.** I think there was also a renumbering of the Continuum of
- 1 make any sort of substantial change for families we
- 2 worked with.
- 3 Q. Not just the time limit but also the fact that cases had
- 4 become more complex and there was less input from social
- 5 workers?
- 6 A. Yes, that as well. Yeah.
- 7 Q. If a case was still open at 12 weeks, and perhaps
- 8 a little beyond, but there were still outstanding needs,
- 9 what options did you have available to you?
- 10 A. There was an option to remain open but not for every
- 11 outstanding need because we were still time limited. So
- 12 if it was an outstanding need that we were in the
- 13 process of trying to meet, we could extend to try and
- 14 get that need met before we closed. But not necessarily
- start visiting other unmet needs that we hadn't already
- 16 been working on.
- 17 Q. Might there be cases where it was apparent that really
- what was needed was a much longer period of engagement,
- so it was not simply a matter of closing off some
- 20 already identified unmet needs through work that was --
- 21 had already been identified to be carried out in that
- short period but that, actually, a much longer
- engagement was needed?
- 24 A. Yes, I think that was the case for most families.
- 25 Q. How would you deal with that, when you have

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- 1 a time-limited service?
- 2 A. It's difficult. You meet what you can. You close and,
- 3 more often than not, they came back into the service
- 4 shortly thereafter.
- 5 Q. Thank you. Your involvement with this case spanned just
- 6 under a year, March 2020 to February 2021?
- 7 A. Yes.
- 8 Q. That was two distinct episodes?
- 9 A. Yes.
- 10 Q. First of all March to June and then September to
- 11 February?
- 12 A. Correct.
- 13 $\,$ Q. Can we turn then to the first episode. We have looked
- 14 at quite a lot of the chronology of this already,
- 15 Ms Fontaine-Smith, so I'm not going to take you through
- 16 line by line, day by day?
- 17 A. Okay.
- 18 Q. But, obviously, a key moment is you first receiving the
- 19 case. Can we see LCC000238. This I think is the
- 20 referral form that you received from CSC. Because you
- 21 received this on a step down from CSC, they had been
- dealing with the case at what was then level 3 on the
- 23 Continuum of Need. It was now at what in old money was
- 24 level 2?
- 25 A. Yes.

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- 2 Ms Barrett but just making that good.
- 3 SIR ADRIAN FULFORD: Yes, thank you.
- 4 MR GOSS: As well as looking at the plan, the Child and

MR GOSS: Sir, this is a point that was raised with

- 5 Family Assessment and, of course, the referral, would
- 6 you also have looked back at notes from, for example,
- 7 earlier strategy meetings.
- 8 A. Possibly. I can't remember specifically but, if I felt
- 9 like I needed more background information or if I didn't
- have enough information from a handover, then I may go
- 11 back and look at previous meetings.
- 12 Q. That does rather require that things are flagged to you
- 13 as something is missing?
- 14 A. Yes.
- 15 Q. Do you think you were aware of the fact that there had
- been a Prevent referral in AR's case?
- 17 A. I think I was, yes.
- 18 Q. Were you aware of the reasons underpinning that Prevent
- 19 referral, namely, concerns over AR's internet use,
- 20 searching for school shootings --
- 21 **A.** Yes.
- 22 Q. -- trying to access or asking about accessing pictures
- of guns and severed heads. That was known to you?
- 24 A. I think so, yes.
- 25 **Q.** When the case came to you, it was just over a month -- 167

1 Q. So we see the summary of CSC involvement:

2 "[AR] has assaulted another pupil in a school he

used to attend. He attended the school for the purpose

of assaulting a particular pupil but assaulted another

5 with a hockey stick. When the police arrived [AR] said

6 he had a knife in his bag. This was confirmed. [AR]

7 was arrested. He later discussed feelings/intentions of

8 killing the pupil he was looking for with the hockey

9 stick or knife if the stick was not enough. Child and

10 Family Assessment completed. It is felt that [AR] has

11 undiagnosed ASD and is now open to YOT."

12 You, I think, had also read the Child and Family

13 Assessment that was referred to there?

- 14 A. Yes, I likely would have, yes.
- 15 Q. If we can briefly bring up LCC000032. As a result of
- 16 that Child and Family Assessment, there had been
- a child/young person's plan produced, I think, by
- 18 Ms Jameson, the social worker from CSC?
 - 0 A V--
- 19 **A.** Yes.
- 20 Q. In these situations, that plan is essentially handed
- 21 over to you to take forward?
 - 22 A. Correct
 - 23 Q. So you don't formulate your own plan, you have a plan
 - 24 handed over to you?
 - 25 A. Yes.

166

- 1 I think it was 24 March -- after AR had been convicted
- 2 of the offences of violence and carrying weapons that
- 3 were alluded to in that case summary. There was a real
- 4 issue here over risk to others, wasn't there?
- 5 A. Yes, I think so.
- 6 Q. He was open to the YOT and, in fact, if we could have
- 7 the top line in the table, "AR has been made subject to
- 8 a ten-month community order" enlarged. This was the
- 9 element of the plan that responded to that background.
- He was open to the YOT. Did you think you had any role in managing the risk to others posed by AR?
- 12 A. No. I suppose we all are a piece of a jigsaw of
- 13 support. So Youth Offending Team were taking the lead
- on that and my role was quite clear in support for the
- 15 family and for AR.
- 16 Q. It goes a little bit beyond that, I would suggest,
- 17 because you were the lead professional; is that right?
- 18 **A.** Yes
- 19 **Q.** So you are responsible not only for your direct work
- 20 with AR and his family, but also for liaising with other
- 21 agencies, coordinating the TAF meetings, making sure
- information is being shared between different teams,
- 23 different organisations. That means you need to look at
- the overall picture of needs and risk, doesn't it?
- 25 A. Yes, it does, but not necessarily overall

1	responsibility.	It's more of a coordinating	role.

- 2 Q. I understand but another agency may have responsibility
- 3 for the work to address a particular need or risk but
- 4 you, as the lead professional, need to have oversight of
- 5 that and understanding of that, in order to be able to
- 6 coordinate and manage the case as a whole?
- 7 A. Yes.
- 8 Q. Could we look to LCC000283. This is the assessment that
- 9 you conducted. It is headed "CAF assessment". We have
- 10 heard earlier that this was a particular type of CAF
- 11 assessment that shouldn't be treated as a CAF assessment
- but was a top up following the work done by CSC; is that
- 13 right?
- 14 A. Yes.
- 15 Q. When one looks, you identify on the "Safe and
- 16 sustainable places/reducing crime need":
- 17 "Child/young person involved in knife crime."
- 18 That perhaps follows pretty directly from what you
- 19 have been told about the case.
- 20 A. Yes
- 21 Q. There's no identification of any concern over internet
- usage on this form; is that fair?
- 23 A. That's fair, yes.
- 24 Q. If we go over the page, in "feeling safe", information
- 25 recorded there from Alphonse R. It engages only
 - It engages only
- Q. "Both follow the rules and there are consequences in
 place for where they don't."
- Were you aware that when CSC had visited the home in
- 4 December they perceived AR to be dominating his
- 5 parents --
- 6 A. I can't recall.
- 7 Q. -- or that multiple professionals, in those earlier
- 8 multi-agency meetings, which of course you were not at,
- 9 had raised concerns about his parents not challenging or
- 10 even downplaying AR's behaviour?
- 11 A. I can't remember, sorry.
- 12 Q. By itself -- and as you say there were other
- documents -- no one reading this assessment would be
- 14 able to tell that this was a case which had presented
- just a few months ago as posing an extremely high
- 16 risk --
- 17 **A.** No.
- 18 Q. -- or, indeed, that, since that point, very little had
- 19 changed to suggest that the level of risk had reduced?
- 20 **A.** No.
- 21 $\,$ Q. I think around the same time, as you were producing this
- in April 2020, Anna Croll of the YOT, as AR's Child and
- 23 Youth Justice caseworker was producing her AssetPlus
- 24 assessment. Was that something that you would have seen
- as a document or would you have been told about the

- 1 extremely lightly with the fact of AR's conviction and
- 2 the behaviour underlying it. It talks about carriage of
- 3 knives and weapons into school but it doesn't mention
- 4 an assault on another boy, you agree?
- 5 A. Yes, it doesn't mention that.
- 6 Q. It doesn't identify any potential concerns over how he
- 7 obtained knives and weapons?
- 8 **A.** No.
- 9 Q. The knife coming from the kitchen of a family home?
- 10 A. No, in my assessment, no.
- 11 Q. If we look to the bottom of this page and "boundaries
- and behaviours", and recognising that, to some extent,
- this is you simply recording what Alphonse has said to
- 14 you. When he says, "There is no physical aggression for
- 15 either of the boys", that is obviously inaccurate as
- 16 regards AR?
- 17 A. Yes, following the incident but within the home, that
- 18 was referring to.
- 19 Q. It doesn't say "within the home" there, does it?
- 20 **A.** No
- 21 Q. It simply says, baldly, there is no physical aggression.
- In fact, a more rounded view might be that there is no
- 23 physical aggression within the home but AR has recently
- 24 carried out a violent assault on a peer?
- 25 A. That was already recorded in the previous assessment.

- 1 outcome?
- 2 A. Was that her risk assessment?
- 3 **Q**. Yes
- 4 A. Yes, I think she forwarded a copy once it was complete.
- 5 I would have been aware she was doing that.
- 6 Q. She reached the view that the risk of serious harm was
- 7 medium. Ms Callon, as senior manager, corporate witness
- 8 on the part of Child and Youth Justice Services, has
- 9 accepted that, in fact, that assessment really should
- 10 have said that this was a high-risk case, meaning that
- 11 serious harm to others could occur at any time.
- 12 If that had been the case would this still have been 13 an appropriate case for you to deal with at level 2, as
- 14 it then was?
- 15 A. I think at the time, yes. He wasn't the only young
- 16 person on my caseload that had carried weapons or
- 17 assaulted another young person. So it probably would
- 18 have still sat with us.
- 19 Q. Was he the only one on your caseload who had carried
- 20 weapons and assaulted a young person and, on multiple
- 21 occasions, said he had the intention to kill --
- 22 A. I can't recall to that detail.
- 23 $\,$ **Q**. -- and who'd expressed no remorse about the attack that
- 24 he'd carried out?
- 25 A. Some of my other cases didn't express any remorse but

- 1 I couldn't recall to the exact details.
- 2 Q. The Council have also accepted that, before the case
- 3 came to you in March, there should have been a more
- 4 robust multi-agency plan and monitoring to help address
- 5 the risk posed by AR, and that this should have also
- 6 addressed who would work with AR on his interest in
- 7 violence, on internet safety, and to divert his
- 8 attention into something interesting that did not
- 9 involve his interest in violence. Had it been proposed
- to hand the case over to you on that basis, would you 10
- 11 have been concerned?
- 12 A. Yes, I think with that level of input from -- and risk,
- 13 yes.
- 14 Q. Pushing back, perhaps, against this being stepped down
- and saying, "Actually, I think this is one that needs to 15
- 16 stay at level 3 or level 4 for CSC to remain involved"?
- 17 A.
- 18 Q. I think you already found it difficult -- and we must
- 19 bear in mind that this is the very early weeks of the
- 20 first Covid lockdown -- to envisage what work you could
- 21 do with this family that would be effective; is that
- 22
- 23 **A.** Yes, remotely, yeah, that would be effective remotely.
- 24 Bearing that in mind but also the additional context
- 25 that you should have been aware of, this was never
- 1 became apparent that remote work wasn't going to be
- 2 effective and face-to-face work was out of the question?
- 3 A. Correct.
- 4 Was that out of the question because of the lockdown
- 5 restrictions that applied, I think, through to early
- 6 July?
- 7 A. Yes, it was that early stage where no one quite knew
- 8 where things were going with the lockdown.
- 9 Q. I am sure we will all have our own recollections of that
- 10 and can well imagine the difficulties you would have
- 11 faced in that scenario. Ultimately, this process then
- 12 leads to a TAF meeting on 19 May. You summarise the
- 13 outcome of that in paragraphs 28 to 31 of your
- 14 statement, page 5. Those are based on the minutes that
- 15 we have.
- 16 Sir, just for your note, LCC000061. Then we also 17 have Acorns' notes of that meeting at LCC000059.
- 18 SIR ADRIAN FULFORD: Very helpful.
- 19 MR GOSS: If you want to see any of those documents
- 20 Ms Fontaine-Smith, please say but can I try and
- 21 summarise the meeting briefly?
- 22 Α. Yes.
- 23 There was consensus that AR was likely to benefit from
- 24 face to face, rather than remote support?
- 25 A. Yes.

- 1 likely to be a case that was going to be capable of
- 2 being addressed within a 12-week time limited window?
- 3 A. No, not given all that context now in hindsight.
- 4 Q. Ultimately, this wasn't a case for your service but for
- those above you? 5
- 6 A. Yes.
- 7 Q. Nonetheless, it did come to you and following the
- 8 assessment you conducted, that we've had a look at, and
- 9 obviously acknowledging the impact of lockdown
- 10 throughout, it became virtually impossible for you to
- 11 contact the family in those early stages; is that fair?
- 12 A. That's fair, yes.
- 13 Q. That wasn't just your experience but also the experience
- 14 of the YOT and of Acorns, the school that was educating
- 15 AR?
- 16 A. Yes.
- 17 Q. I think there was some limited contact and there was
- 18 certainly enough for you to do that initial assessment
- 19 but, fundamentally, AR's parents, particularly his
- 20 father, stopped answering or responding to telephone
- 21 calls? A.

Yes.

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- 23 Q. You managed to establish early contact in early May, so
- 24 around a month or so later -- if I can put it this way,
- 25 four weeks into the 12 that you had available -- and it 174
- Q. That was thought to be potentially linked to the
- 2 potential ASD that he had, as yet undiagnosed?
- 3 Δ Correct.
- 4 There were difficulties over the risks involved in
- 5 integrating AR back into school, when that became
- 6 possible and Ms Croll agreed to share parts of the YOT
- 7 risk assessment to help enable that?
- 8 A. Yes.

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- 9 Q. There was some consideration of what the route was
 - towards an EHCP for AR. That was a process, I think
- 11 it's fair to say, was still in its early stages?
- 12 A. Yes.
- Q. Could we have LCC000998 and page 9 up, please. The day 13
- 14 after that meeting, Mrs Hodson of Acorns emailed you and
- 15 Ms Croll expressing very significant concerns over the
- 16 risk posed by AR to others at the school. She expressed
- 17 a clear view that, following the TAF meeting the
- 18 previous day, neither Dad nor AR seemed to have moved on 19 in their thinking:
- 20 "Dad seems to be of the opinion that [AR] carried 21 out the attack because of events at Acorns School, 22 specifically the 'fight' that he continues to refer to."
- 23 She doesn't put much weight on that, it looks like, 24 from the inverted commas; is that fair?
- 25 Δ That's fair.

Doesn't see any value in the work we do at Acorns: 1 Q.

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"Seems to perceive that [AR] is the victim rather than perpetrator. Excuses his behaviour, even excusing him carrying a knife because he was frightened."

When Ms Croll points out that this was still not an appropriate response:

"Dad did not seem to accept this and seeks to deflect blame. Dad stated that [AR] is a very good child, very respectable, but if you do something to me, I do something to you harder. This concerns me as potentially any work that we do with AR might be undermined by Dad."

If we go to the end of an email, please, page 10, she notes complete non-compliance with school work. Notes that the YOT consider the risk is medium risk of serious harm but, because of lockdown, imminence wasn't there:

"If we do bring [AR] back in one to one with a specialist teacher we will then have opportunity and imminence. In view of the meeting yesterday I feel that [the risk] [AR] poses to us all as a school has increased rather than reduced. I have a duty to both staff and pupils in raising my concerns with you."

This is a deeply troubling email to receive from a school about one of its pupils, particularly from

1 a Pupil Referral Unit that is going to be used to 2

dealing with more challenging pupils; would you agree?

3 A.

4 Q. It's no criticism of you but in contrast to you,

Mrs Hodson had had the benefit of attending the 5

6 multi-agency meetings prior to your involvement. She

7 was likely to have a good and broad appreciation of the

8 risk that AR posed?

A. Correct. 9

10 Q. As she pointed out, if there was a risk here that had

11 either increased or not been properly appreciated, it

was the school that was likely to suffer the effects of

13 that, wasn't it?

14 A. Yes.

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15 Q. If we can look to page 8, please, to your response,

16 Ms Fontaine-Smith. Bottom half of the page and top half

17 of page 9, please. It's a perfectly civil email in

18 response. You say:

> "I appreciate there is concern and frustration around the perceived mindset of Alphonse and [AR]. This can be challenged through conversation with Alphonse, which I am happy to do. However, I do not feel that this increases the risk posed by AR because there is appropriate parenting in place."

You then go on to deal with the issues about 178

schooling. You say:

"In any case, Alphonse's view of his son's temperament and behaviour, and his expression of his preferred educational placement, does not, in my opinion, influence the risk level."

Then you suggest a TAF meeting:

"Beneficial for these concerns to be raised during the meeting to allow appropriate challenge on some of these issues, give Alphonse the opportunity to respond to the challenge and provides [AR] with an opportunity to contribute his thoughts, feelings and wishes.

"I can appreciate that all necessary strategies need to be put in place for ensure everyone's safety, however there does not appear to be any new or additional information shared that could suggest an increased risk."

This is something of a brush off, isn't it, Ms Fontaine-Smith?

A. I disagree, I don't think it is a brush off, I think 19 20 it's explaining our position.

21 Q. In terms of there being new information, it might be 22 seen as new information that Alphonse is minimising and 23 excusing AR's criminal conduct?

24 A. I don't think there was anything in the email that 25 professionals hadn't known from the point of it coming 179

1 into CSC before it stepped down to myself.

2 Q. In that case, it might have been a case of there is no

3 new information but we need to think again about the

4 information we already have because we might have got

5 this wrong; would that be fair?

6 A. Yes, potentially.

7 Q. The idea that the attitude of AR's father to his own

8 son's offending doesn't affect the risk level is wrong,

9 isn't it?

10 A. Not in the context of the piece of work I was asked to 11

12 Q. This isn't in the context of the piece of work you were 13 asked to do. This is in the context of the risk to the

14 school.

A. There was -- yes, there was a risk to school. I think 15 I said about them completing a risk assessment. 16

17 Q. You weren't properly considering Acorns' entirely

18 reasonable concerns about risk here, were you?

19 A. I did consider them but it wasn't -- I didn't feel it 20 was my position to be able to assess that risk. Our 21 role was to look at the risk to, not the risk from.

22 Q. Your suggestion of a further multi-agency meeting,

23 further TAF, the purpose of that seems to have been to

24 allow Alphonse and perhaps AR to challenge the view of

25 Acorns; is that right?

- 1 A. No, not to challenge the view, for us to be able to
- 2 challenge him in the moment. It is hard to go back
- 3 after a meeting with concerns and challenge if we raise
- 4 it. That's the point of a TAF meeting, for all
- 5 professionals to air their concerns.
- 6 Q. You were rather shutting down any conversation about the
- 7 risk posed by AR between professionals that didn't
- 8 involve the family; is that right?
- 9 A. No, I don't think I was. Although, the part -- we were
- 10 a person-centred service. We have to involve the
- 11 families in everything we do and get their input.
- 12 Q. If I suggest it would have been quite clear from that
- 13 email that at any further multi-agency meeting at this
- 14 topic, Acorns were not going to have your support, would
- 15 you agree?
- 16 A. I wouldn't agree, no. I think I say that we can support
- 17 them through the TAF process.
- 18 Q. But your view was that there does not appear to be any
- 19 new or additional information shared that would suggest
- 20 an increased risk. They could assume that that was
- 21 going to be the view you would put across at any such
- 22 meeting.
- 23 A. Possibly. That's in terms of further action. So there
- 24 was nothing new that I could do to refer back up or to
- change the course of the plan.
 - 181
- 1 Q. Do you recall that?
- 2 **A.** Yes.

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- Q. If we look to page 4 of this document, bottom paragraphof the top email:
- 5 "If [AR] does not return to school this half term,
 - that leaves little by way of a role for our service at
 - present. Once we are able to resume face-to-face
- 8 support or [AR] returns to school (whichever is sooner)
- 9 we could look at reopening the family to CFW service."
- 10 Is that because, at this time, and at this point
- we're looking at June, there wasn't scope for the direct
- work with AR that you had been hoping to carry out?
- 13 A. Correct.
- 14 Q. Was that because of the lockdown restrictions meaning
- you couldn't do any face-to-face work at this stage?
- 16 **A.** Yes.
- 17 Q. Why could it occur if he'd returned to school? Were you
- 18 able to do it there?
- 19 A. School were offering to be able to facilitate the
- 20 face-to-face work.
- 21 Q. Thank you. That's clear. Page 2 on to page 3,
- 22 Mrs Hodson's reply. If we just have the top of that
- 23 email as well. 9 June. She makes it very clear that
- 24 she thinks it would be helpful for the family to stay
- open to CFW, doesn't she?
 - 183

- 1 Q. It was for you as lead professional to organise meetings
- 2 of this sort, wasn't it?
- 3 A. Correct.
- 4 Q. There wasn't another TAF meeting in this case before the
- 5 episode was closed?
- 6 A. I don't think there was, no.
- 7 Q. If I suggest, Ms Fontaine-Smith, that this was a pretty
- 8 poor piece of work on your part in responding to Acorns'
- 9 very reasonable concerns, would you agree?
- 10 A. I think I worked within the service and the resources
- 11 that I had, what I was able to do at the time.
- 12 MR GOSS: Thank you. Sir, I wonder if we could take a break
- 13 now?
- 14 SIR ADRIAN FULFORD: Yes, certainly.
- 15 MR GOSS: 15 minutes.
- 16 SIR ADRIAN FULFORD: I will sit again at 3.25 pm.
- 17 (3.11 pm)
- 18 (A short break)
- 19 (3.25 pm)
- 20 SIR ADRIAN FULFORD: Yes, Mr Goss.
- 21 MR GOSS: Thank you, sir. Ms Fontaine-Smith, shortly after
- that email exchange that we have just looked at, if we
- 23 could look to page 4, it becomes apparent to Acorns that
- your plan is to close the case to CFW over the summer.
- 25 A. Correct.

182

- 1 A. Yes.
- 2 Q. Two reasons in particular: first of all, the school is
- 3 obviously closed over the summer and so, with nobody
- 4 working with the family, it is potentially going to be
- 5 more difficult to re-engage them come the new school
- 6 year in September?
- 7 **A.** Correct but they were -- the YOT was working with the
- 8 family over summer.
- 9 Q. The second reason, that you had already managed to
- 10 achieve better engagement with the family, with the
- 11 father in particular, Alphonse?
- 12 A. Yes.
- 13 Q. Than the school had been able to?
- 14 **A.** Yes.
- 15 Q. And we have seen something of the difficult relationship
- 16 between Alphonse R and the school in that last email we
- 17 looked at where they were -- he was almost blaming them
- 18 for AR's offending?
- 19 **A.** Yes.
- 20 Q. Those aren't unfair points on the school's part, are
- 21 they?
- 22 A. No, not at all.
- 23 Q. As lead professional with a responsibility for
- 24 coordinating all of the agencies involved, your role
- 25 wasn't just limited to: can we do the direct work that

- 1 we were hoping to do?
- 2 A. It wasn't limited to that but, without direct work to
- do, we couldn't remain open with no other role.
- 4 Q. If we look to the -- your reply at the top of this page
- 5 so page 1 on to page 2, you set out at some length your
- 6 reasons for saying, "No, we're not going to remain
- 7 open"?
- 8 A. Correct.
- 9 Q. Just stepping back a little, this is now the second time
- in just under a month that the school have raised
- 11 concerns and you have responded saying, "I don't accept
- 12 those, I don't agree"?
- 13 A. I disagree. It wasn't that I didn't agree with her
- 14 concerns, it was outside of my ability to remain open
- 15 purely to maintain --
- 16 Q. The process didn't allow you to keep a case open --
- 17 A. Correct.
- 18 Q. -- at that time?
- 19 A. Correct.
- 20 Q. Should it have done?
- 21 A. In an ideal world, yes.
- 22 Q. Part of your reasoning in that email is that there was
- 23 no consent from the family. If we look at the bottom
- two sentences on page 1:
- 25 "As a consensual service, if neither Alphonse or AR 185
- 1 a trump card against the school. Whatever your concerns 2 are, we don't have consent, we can't do it.
- are, we don't have consent, we can't do it.
 A. I don't think I believe I was working against the
- 4 school. I think I was just explaining the position and,
- 5 even if family did consent, we still had no role at that
- 6 time because the work couldn't be completed.
- 7 Q. The work couldn't be completed, but there was perhaps
- 8 still -- no one is suggesting that these circumstances
- 9 were ideal, Ms Fontaine-Smith. As I say, I am sure
- 10 everyone recalls the difficulties in this period.
- 11 But in terms of what could be done, you'd had more
- 12 success than the school had managed with engaging with
- 13 the family?
- 14 A. Yes.
- 15 Q. In fact, there might even be an example of this in the
- last main paragraph, the second paragraph on page 2.
- 17 The school had concerns about whether Alphonse was going
- to sign the home school agreement?
- 19 **A.** Yes.
- 20 $\,$ Q. And they were concerned he wasn't going to do so, and
- you were able to facilitate reassuring him and getting
- 22 him to sign it and return it to the school as was
- 23 required?
- 24 **A.** Yes.
- 25 **Q.** There was still a role here that you would have been 187

- want to engage with us until face-to-face support is an option, then that is their choice to make. There are no safeguarding concerns I'm aware of that would override
 - the need for consent."
- 5 Is that an accurate description of what the family
- 6 had said? You talk in your witness statement about
- 7 Alphonse being very keen to access the service that you
- 8 offered?

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- 9 $\,$ **A.** The second time round he was keen and he was keen to
 - remain open at the end of the second time. This was
- 11 a tricky time. With it being Covid, he was quite wary
- 12 of the virus, illness and obviously difficult
- 13 relationships with professionals anyway. So I think he
- took an option to not have to engage with us.
- 15 Q. It was not him saying, "We don't consent to CFW being
- 16 involved", it was him saying something more like, "If
- this could be done face to face in September that would
- 18 be better"?
- 19 **A.** Correct. And he also wasn't sending AR back to school
- 20 until then.
- 21 Q. Do you think that that is -- to describe that as a lack
- of consent is treating consent in a very broad way?
- ${\bf 23}~{\bf A.}~{\bf Perhaps}$ but we had very specific consent that they had
- 24 to agree to fully before we could move forward.
- 25 **Q.** Because the way it was deployed here is something of 186
- 1 able to carry out.
- 2 A. Not one that would justify keeping it open. There was
- 3 a role but not one within the scope of how the CFW
- 4 service ran at that time.
- 5 Q. Thank you. If we could move on then to the case being
- 6 re-opened, because it is shortly after this closed,
- 7 essentially for the reasons that you set out in that
- 8 email. It is re-opened on 14 September after you make
- 9 contact with Alphonse R --
- 10 A. Correct.
- 11 Q. -- to ask if he wanted support now schools had
- 12 re-opened.
- 13 **A.** Yes.
- 14 Q. I think, in fact, that you were aware that AR had gone
- back briefly to school in July and but there had been
- 16 a positive decision taken that with only a very short
- period left in the term, it was better to wait until
- 18 September still?
- 19 A. Correct, yes.
- 20 Q. You carried out a further Child and Family Assessment --
- 21 **A.** CAF.
- 22 **Q.** CAF.
- 23 A. Yes.
- 24 Q. Child and Family Assessment or Common Assessment
- 25 Framework?

- 1 A. Common Assessment Framework.
- Q. Why did you need to do a second one. You'd previously
 had a child and family assessment and then your top-up

4 of that.

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- A. It had been several months. Obviously he had returned
 to school. So a few circumstances have changed and it's
 always good to get a fresh look on family circumstances
 when you start work again.
- Q. Can we look again at that CAF. LCC000306. We can see it starts on 22 September and I think you conclude it in
 October -- in fact, I think 1 November. You set out the
 summary, reason for CAF assessment. If we can just enlarge that.

"The family were open at Child in Need level following an incident last year when [AR] had repeatedly taken a knife into school, and after being permanently excluded he returned to school and assaulted another young person."

It set out the conviction and some of the history of your engagement on the previous episode.

Then if we could look to page 4, please, and the box at the top. The fourth paragraph down:

"[AR] has involvement with the Youth Offending Team regarding incidents of carrying knives and assault."

Is it fair to say that some of the detail that we

- 1 saw in the step-down paperwork (for example, about
- 2 intent to kill) has rather fallen away at this stage?
- 3 A. Yes.
- 4 $\,$ Q. Information that was important when it came to assessing
- 5 the full range of risks in this case was becoming
- 6 diluted through the process of cases opening, closing
- 7 and being re-assessed?
- 8 A. Yes.
- 9 Q. And the intent to kill, in particular, was significantinformation. wasn't it?
- 11 A. Yes.
- 12 Q. It's something that rather sets the case apart from
- 13 other cases that might involve teenagers carrying
- 14 knives?
- 15 **A.** Yes and no. This isn't, unfortunately, a stand-out case
- from that time when I think back, unfortunately, due to
- 17 young people. He definitely wasn't the only one who'd
- 18 said things along those lines and also carried --
- 19 Q. If one combines it with the material underlying the
- 20 Prevent referral, searching for school shootings, trying
- 21 to get pictures of beheadings, pictures of guns, that's
- 22 also missing from here. That's also significant
- 23 information that makes this case rather stand apart?
- 24 A. Yes, I think with Prevent closing their referral, not
- 25 that it should be forgotten, but it's something that we

1 then don't focus on.

- Q. Yes. Closing the referral doesn't mean that the eventsthat led to the referral did not happen?
- 4 A. Not at all, no.
- Q. And they are still relevant to the overall assessment ofrisk?
- 7 **A.** Yes.

10

19

20

- 8 Q. Prevent closing the referral means they have identified
- 9 that there is no radicalisation risk but, when they
 - closed it, they specifically identified that AR remained
- 11 extremely vulnerable, would need support from other
- 12 services, and equally flagged the possibility of matters
- being re-referred to them if need be. Were you alive to
- 14 any of that at this point?
- 15 A. I can't remember. I can assume I was, but I honestly16 can't recall.
- 17 **Q.** If we look at the rest of the paragraph that's got thehighlight:
 - "[AR] has involvement with the Youth Offending Team regarding incidents of carrying knives and assault.
- 21 Although it is relevant to mention this incident, it is
- 22 not the main focus of this assessment. [AR] has shared
- 23 that he is struggling with his anxiety, and he feels
- 24 that previous professional involvement has focused on
- 25 the incident of assault and carrying knives and that no 191

- one has thought about or supported him with his feelings and emotional wellbeing."
 - In your witness statement, paragraph 58, you've sought to defend this as an approach on the basis that:
- 5 "AR's case was stepped down from CSC to CFW to focus6 on AR, his current feelings and how he could
- 7 appropriately move on from the incident, rather than on
- the incident itself, which I believe was the correct approach."
- 10 Can I just similar that with you a little.
- 11 **A.** Yes.

3

4

- 12 Q. You have accepted, I think, that there was a history
- 13 known to you of AR and his family seeking to minimise or
- 14 downplay his offending behaviour.
- 15 **A.** Yes.
- 16 Q. We saw that in the May 2020 email. Likewise in that
- 17 email, the school were expressing their grave concerns
- 18 to you at how at risk they felt if AR returned to
- 19 school?
- 20 A. Correct.
- 21 Q. AR was still under a referral order imposed by the
- 22 court?
- 23 A. Yes.
- 24 Q. He was still at this point assessed by the YOT as posing
- 25 a medium risk of harm to others?

- Α. Yes 1
- 2 Q. And we know, in fact, should have been assessed as high.
- 3 In the light of those four points, do you still think
- 4 that was the correct approach to take in this case?
- 5 A. Yes, because they weren't engaging well with any other
- 6 services and our service is to look at the young person,
- 7 in this case AR, and they're the focus. It is
- 8 a person-centred approach and you have to build
- 9 relationships with them and the family to enable the
- 10 work to go ahead.
- Q. That must be right. You have to build the 11
- 12 relationships, but that doesn't mean that when you are
- 13 producing your assessment you ignore those other
- 14 factors?
- A. I don't think they were ignored but they just weren't 15
- 16 the focus of this. That information still existed and
- 17 it was the same professionals involved in this episode
- 18 as the last, so.
- 19 Q. If it was suggested that this person-centred approach
- 20 allowed AR simply to deflect any questions or
- 21 exploration of the risk he posed to others, following
- 22 a violent assault on another boy by saying that no one
- 23 had thought about his feelings. Would that be a fair
- 24 characterisation?
- 25 Α. In hindsight, yes.

- 1 October. He'd had been excluded and then, two months
- 2 later, gone back to the same school in December in
- 3 a pre-meditated attempt to target the same child and on

Do you think that you had those facts sufficiently

- 4 each occasion he referred to intending to kill.
- in mind when you were carrying out this assessment?
- 6
- 7 A. I think I did. I think when I refer to the incident,
- 8 I'm referring to the actual attack at school not the
- 9 incidents of knife carrying.
- 10 **Q.** In the round, did this end up being far too generous an
- 11 assessment of AR?
- 12 Potentially. It's hard to say because, at the time, it Α.
- 13 was all about him and getting his views and feelings
- 14 across

5

- Q. I think it's right -- you will tell me if I'm wrong --15
- 16 that there was no input from CAMHS into this assessment?
- 17 A. I don't think so.
- 18 Q. We've looked at it already today and I don't need to
- 19 bring it up, but LCC000391 is a supervision note for you
- 20 with Ms Barrett in late October -- so just around the
- 21 time you were producing this report -- and you record in
- 22 that that CAMHS are not returning your calls.
- 23 A. Right, okav.
- 24 Q. And I think then -- we will come to the TAF meeting
- 25 subsequently -- but LCC000085 and LCC000310, the first 195

Q. At the bottom of the assessment here, you see: 1

2 "There have been no violent/aggressive incidents 3 from AR since last year, which was under very specific

circumstances "

5 Again, in your witness statement at paragraph 58 you

6 expand on that a little and say that you understood

those specific circumstances "to be an isolated attack

8 at school due to on going bullying that AR was

9 experiencing" and you refer to it being triggered by

- 10 specific events which AR perceived to be relentless
- 11 bullying.
- Yes. 12 **A**.

4

7

- 13 Q. You refer a number of times in your statement to there
- 14 being an incident in October 2019. Do you think, in
- 15 hindsight, you were conflating the attack in December
- 16 with the knife-carrying in October?
- 17 A. Quite possibly. I can't recall specific dates.
- 18 **Q.** That's in your witness statement that you prepared this
- 19 year. Do you think you may have been doing that already
- 20
- A. At the time? 21
- 22 Q. Yes.
- 23 A. Possibly.
- 24 Q. Because it wasn't an isolated attack or an isolated
- 25 incident. He'd brought a knife into school ten times in

194

- 1 of those in November, the second in January. I do not
- 2 think CAMHS attended either of those?
- 3 A. If they're not recorded as attending, then they haven't.
- 4 We'll have to rely on my notes.
- 5 Q. Will you take it from me that they're not?
- 6 A. Yes.
- 7 Q. Did that lack of input from mental health services
- 8 hinder your ability to fully assess AR's circumstances?
- A. I would say probably yes. 9
- How far were you thinking of this as a case where the 10
- 11 potential diagnosis of ASD had a significant or a very
- 12 significant role to play in explaining AR's needs and
- 13 risk?

21

- A. Although I was seeking -- family were seeking the 14
- 15 diagnosis, we were aware that certain traits were being
- 16 displayed, so we were working on that basis anyway. The
- 17 diagnosis would just be the confirmation of that.
- 18 Q. What work did you know was being carried out by the YOT 19 at this stage?
- 20 A. He's continuing with his court-ordered sessions around
- his crime and feelings around that and risk. 22 Q. Did you have a detailed understanding of that or just
- 23 a general understanding that that was what they were
- 24
- 25 More of a general understanding, I think.

1	Q.	But by this point, November 2020, they had reduced their
2		contact with him to once a month that had taken place
3		in late September and they had completed just three
4		30-minute structured sessions with him. The rest of the
5		contact was visits or phone calls but no structured work
6		done.

- 7 Do you think you knew that?
- 8 A. I would assume I did.
- 9 Q. The YOT also didn't attend either of the TAF meetings.
- 10 Would you have expected them to attend?
- A. If I invited them, yes. I can't recall but if I invited 11
- 12 them as part of the process, I would have expected them
- 13 to attend.
- 14 Would it have been your usual practice to invite the YOT Q.
- 15 to attend?
- 16 Α. Yes.
- 17 Q. In the absence of the YOT, and in the absence of CAMHS,
- both in this assessment and then from the TAFs, do you 18
- 19 think that the multi-agency process that you were
- 20 coordinating as lead professional was functioning
- 21 effectively at this point?
- 22 A. Probably not on a wider scope, no.
- 23 Q. Where that was the case, would it have been open to you
- 24 to escalate matters to say, as you did to Ms Barrett,
- 25 "CAMHS aren't returning my calls" but then to expect 197
 - that's how I took it at the time.
- 2 Q. It reinforces the concerns that Acorns had raised in
- 3 May: the YOT is there to punish AR and they should be
- 4 given as little information as possible?
- 5 Α.

- 6 Q. He also attempts to limit the information shared with
- 7 Acorns as well?
- 8 A. Correct.
- 9 Q. Do you know, do you recall now, was there any particular
- 10 piece of information he was concerned about. He talks
- 11 about things that AR may have shared?
- 12 A. I don't recall anything specific but this sort of
- 13 request wasn't unusual. When you do what's a Radar
- 14 form, to complete your CAF assessment, it's quite
- 15 invasive, it asks a lot of questions about all family
- 16 circumstances. So it wasn't unusual for a family to
- 17 sort of push back and ask whether that was relevant or
- 18 whether everyone in the TAF process had to know
- 19 everything. So that's how I took this message at the
- 20 time.
- 21 Q. In the context of the earlier concerns from Acorns and
- 22 the history of this family providing mixed levels of
- 23 co-operation, should it have struck you as a little more
- 24 concerning than that at the time?
- 25 A. Possibly. I think at this -- from reading and knowing 199

- 1 those above you in your team to take steps to try and
- 2 get those agencies to engage?
- 3 A. Yes, usually I'd have support in that.
- 4 Q. For whatever reason, that doesn't appear to have
- occurred, would you agree? 5
- 6 A. Yes.

15

18

- 7 Q. Can we go to LCC002302 and the bottom of page 36,
- please. Ms Fontaine-Smith, this is the text of 8
- 9 a WhatsApp message that you received from Alphonse R on
- 10 2 November. You won't have had the benefit of seeing
- 11 this when you prepared your witness statement and we
- 12 have to make allowance for that.
- 13 If we could have the top of page 37 as well, please,
- 14 so we have the whole of the message. Thank you.
 - We have looked at this a number of times
- 16 Ms Fontaine-Smith, so I hope you will forgive me if
- 17 I don't read it out. A. No, that's okay.
- 19 Q. Have you seen this recently?
- 20 A. I have, yes.
- 21 Q. Could I characterise it then as follows, and if you
- 22 think I'm wrong please say so: it is an obvious attempt
- 23 by Alphonse R to drive a wedge between you and the YOT
- 24 in terms of sharing information.
- 25 A. Looking back, it does look that way but I do not think
- 1 myself, I think, at this stage, I wasn't actually
- 2 concerned that I wouldn't be able to share the
- 3 information, if that makes sense. So even though he's
- 4 saying that, I think I likely felt that I'd be able to
- 5 encourage him and talk him round.
- 6 Q. When he is saying, "We don't want the YOT in this matter
- 7 please, they should not know more than they need to see
- 8 out their enforcement work and they don't need your
- 9 input, please don't involve them anymore", that was
- 10 a clear instruction to you?
- 11 A. Yes.
- 12 Q. Your view though was that you would be able to persuade
- 13 him to change his mind rather than you could share in
- 14 any event, just to be clear?
- A. Potentially, yes. 15
- 16 Q. Can we look then at the next entry on page 37, which is
- 17 your response. It doesn't provide in that any degree of
- 18 push back on what Alphonse has said, does it?
- 19 A. No.
- 20 Q. It says:
- 21 "You are able to withdraw consent at any time 22 including consent around information sharing and also
- 23 I won't be sharing anything without your consent."
- 24 You aren't seeking to change his mind there, are 25 you?

- 1 Α. Not over text message, absolutely not, no.
- 2 Q. Was there further discussion about this?
- 3 A. I can't recall. If it's not documented, I have to
- 4 assume no. I can't remember
- 5 Q. This would have been quite an important development for
- 6 the YOT to know about, wouldn't it?
- 7 A. Yes, if he firmly said absolutely no, I feel like
- 8 I would have said it, so ...
- 9 Q. It is not just if he maintains his position and says,
- 10 "No, I don't want it shared"; it's important that they
- know that he has taken that position at all, isn't it? 11
- Yes, but before I would contact them, it would be after 12 Α.
- 13 I had that conversation because then, if he agreed,
- 14 I would then let them know he originally said this but
- now he's agreed. 15
- 16 Q. It was the YOT who were in charge of managing AR's risk
- 17 to the public: that was your view at the time?
- 18 A. Correct.

10

- 19 Q. This was information that they needed to note to carry
- 20 out that task effectively, they needed to know that any
- 21 co-operation they received from Alphonse was through
- 22 gritted teeth and that he was trying to prevent them
- 23 from having information about AR, didn't they?
- 24 Looking back, yes. A.
- Certainly, the view of Ms Callon, as corporate witness 25
 - No. If there was something that a professional needed
- 2 to know or I believed they needed to know, they would
- 3 know and Alphonse would be told that they would be told.
- 4 Q. That isn't what this reply to Alphonse says, is it?
- 5 A. No, it's not something -- that's a discussion --
- 6 a conversation, not a message because messages can be
- 7 ill perceived and it is important to maintain the
- 8 relationship with the family.
- 9 Q. Can we look at LCC000972. I don't think we've looked at
 - this before. This is the next day. I think this is
- 11 after you share the CAF assessment with Alphonse, page 2
- 12 of this -- we don't need to look at it -- is an email
- 13 via Egress, a secure mail delivery system. We can see
- 14 from the bottom email:
- 15 "Hi Andrea, your email could not be opened including 16 the attachment. Even after opening an account on
- 17
- 18 Above that, clearly that issue has been sorted:
- 19 "Hi again, thank you for emailing us the CAF
- 20 report."
- 21 Do you see that there?
- 22 A. Yes.
- 23 Then Alphonse tries to make some suggested corrections.
- 24 Was this a process that involved seeking corrections
- 25 from the family?
- 203

- 1 for CYJS, was that this was important information for
- 2 Early Help to share with the YOT. You say, in
- 3 hindsight, you would agree?
- 4 A. Yes.
- 5 Q. Ms Callon didn't know of any evidence that this was
- 6 done. Was it shared with the YOT?
- 7 A. If it's not documented -- I can't recall -- so if it's
- 8 not documented, I would have to say no.
- Q. Can you help us with why it might not have been shared 9
- 10 with the YOT at all?
- 11 A. No, I can't think of any reason why I wouldn't have at
- 12 least rang and said "We can't" because I had
- 13 a relationship with the YOT worker, why I wouldn't have
- 14 rang or emailed to say, you know, consent has been
- 15 withdrawn to include you in the process.
- 16 Q. Or even, "Just to let you know, Alphonse tried to
- 17 withdraw consent, I've managed to talk him round, but
- 18 I'm a bit concerned about his attitude to the engagement
- 19 that you're having with him"?
- 20 A. That would have been a conversation I would have thought
- 21 I'd had but, as I say, I can't recall.
 - 22 Q. Do you think that conversation might not have happened
 - 23 because it was one that you didn't think Alphonse would
- 24 have consented to and the role of consent in this
- 25 process was taking on rather too great a role? 202
 - A. It was a back and forth. So not necessarily corrections
 - but their input and influence. They had to consent to
- 3 the assessment.
- 4 Q. What we see is he tries to get you to replace "knives"
- 5 With:

2

- 6 "... a knife (he carried one knife during that
- 7 period)." We know that the knife or knives were carried on 8
- 9 multiple occasions, whether or not it was the same knife
- 10 or not perhaps is not the best point; is that fair?
- 11 A. That's fair, yes.
- 12 Q. He does say:
- 13 "Reading the report has brought clarity and answered 14 our concerns."
- 15 This doesn't appear to reflect any sort of
- 16 discussion that you have then had about information
- 17 sharing. He doesn't say: I told you yesterday, I don't
- 18 share with the YOT but I've changed my mind, for
- 19 example.
- 20 A. Yes.
- 21 Q. He might not say anything quite so clearcut as that, but
- 22 there's nothing we can draw from that, to that effect?
- 23 A.
- Q. 24 When one looks at this passage of events, do you think
- 25 that, in hindsight, you may have been allowing

- 1 Alphonse R to manipulate the fact that you were
- 2 a consensual service, rather?
- 3 A. In hindsight maybe. It's the way I worked with all the4 families though.
- 5 Q. We've touched very briefly on the TAFs in November and
- 6 January. I don't want to take you to the notes of
- 7 those. You set out the further work that you did,
- 8 including those TAFs, in your witness statement at
- 9 paragraph 66 to 73, on page 13.
 - On 14 January, you received a call from Alphonse telling you that, in the course of an argument, AR had started throwing water and threatened to break his laptop and that then when Alphonse tried to prevent him
- laptop and that then when Alphonse tried to prevenfrom doing so, AR had kicked him. Do you recall
- 15 receiving that call?
- 15 receiving that call?
- 16 A. Yes, I think so. Well, I don't know if just reading it
- 17 has jogged my memory but yeah.
- 18 Q. Let's get up the notes and, again, it's one that you
- 19 wouldn't have seen when preparing your statement, so
- 20 fair to share it with you. LCC002302, bottom of
- 21 page 41. The penultimate entry on that page. Again,
- you give Alphonse some advice about de-escalating the
- 23 situation when there is physical confrontation?
- 24 A. Yes.

10

11

12

- 25 **Q.** Is it fair to say that, on the information that you 205
 - violent offending?
- 2 A. I don't know. Only -- I don't know. Maybe because it
- 3 was a family dispute, I don't know.
- 4 Q. I'm going to push you a little bit on that
- 5 Ms Fontaine-Smith because, "It was only a family
- 6 dispute", is not, I suspect, the sort of way you have
- 7 been trained to think about --
- 8 A. Not only a family dispute, as in to minimise it, but it
- 9 was a family dispute; it wasn't something that Alphonse
- 10 wanted to report. I honestly can't tell you what my
- 11 thought process was at the time.
- 12 Q. It should have been flagged to the YOT by you when you
- 13 first found out about it, shouldn't it?
- 14 A. I would think so, yes.
- 15 Q. But you didn't do so?
- 16 A. No, it appears not.
- 17 Q. I think on 20 January, you learned from Mr Fitzpatrick
- 18 that, after AR had kicked Alphonse -- and you may have
- 19 learned the additional detail at this point, that it was
- 20 in the testicles -- he had responded inappropriately by
- 21 striking AR on the face. Do you recall that?
- 22 **A.** Yes.
- 23 Q. That led to you doing a home visit on 25 January. If we
- could look to the bottom of page 42 for your entry in
- 25 respect of that. Before we look at that, I ought to 207

- 1 received from Alphonse at this point, AR was very
- 2 clearly the aggressor?
- 3 A. Yes
- 4 $\,$ Q. You gave that advice; you don't pass that information on
- 5 to the YOT, do you, at that time?
- 6 A. If it's not recorded, then, no, I did not.
- 7 Q. We also know that a little while later, Mr Fitzpatrick
- 8 of the YOT gets hold of you because he's received the
- 9 same account but from the perspective of AR. So he's
- 10 the one making contact with you when he finds out about
- 11 the same incident. It doesn't look as though you have
- gone to them and said, "By the way, I have just been
- told this has happened"; would you agree with that?
- 14 A. That's fair. Yes.
- 15 Q. This was an assault by AR on his father. You would
- 16 agree with that?
- 17 A. Yes
- 18 Q. It arose out of an extreme response to an argument?
- 19 A. Yes.
- 20 Q. On Alphonse's account, and I appreciate that at this
- 21 stage you may not have had the full picture, AR was
- totally in the wrong?
- 23 A. Correct.
- 24 Q. Why not refer that to the YOT who were responsible for
- 25 managing AR's risk to others and the response to AR's 206
- 1 make one point clear which is that I think around this
- 2 time you had a period of self-isolating with Covid --
- A. Yes.
- 4 Q. -- and that may be part of the picture for why you
- 5 didn't report the matter to the YOT, although I don't
- 6 think you would say that that meant you shouldn't have
- 7 done so?
- 8 A. Correct, yes.
- 9 Q. This is a note of your home visit on 25 January. I'm
- 10 not going to read it out again. It's one we have looked
- 11 at before, I think, and you will have looked at that in
- 12 preparing your evidence.
- 13 A. Yes.
- 14 Q. Could I summarise this, having spoken to both of them,
- 15 it becomes clear that the full sequence of events is
- that there is an argument over gardening around where
- 17 AR's hamster was buried?
- 18 A. Correct.
- 19 $\,$ Q. In the course of that argument AR threatens to break his
- 20 father's laptop?
- 21 **A.** Yes.
- 22 Q. AR is responding extremely there to a minor domestic
- 23 dispute. Alphonse tries to prevent him and he was not
- 24 wrong to do so.
- 25 You nod your head, just for the transcript.

- 1 A. Yes.
- 2 Q. AR then kicks Alphonse in the testicles and Alphonse
- 3 respond inappropriately by striking AR in the face?
- 4 A. Yes.
- 5 Q. One might not unreasonably take the view that perhaps
- 6 nobody comes out of this with a great deal of credit but
- 7 it was AR's extreme reactions that were at the root
- 8 cause of this incident, wasn't it?
- 9 **A.** Yes.
- 10 Q. When you spoke to AR, you explained that his behaviour11 is not acceptable and that it was assault:
- "[AR] did not show remorse and said he wasn't sorry.
 He didn't injure or hurt his dad much as he was only
- 14 wearing slippers not shoes."
- When one looks at this in the round, an extreme
 reaction to a perceived slight that has escalated into

violence and where there is no remorse shown, do you

- think it is right to say that there were parallels with
- 19 AR's behaviour in December 2019?
- 20 **A.** Yes.

17

- 21 Q. The response to this from you and from CYJS was to
- 22 consider whether a safeguarding referral was needed and
- that was fundamentally because of the risk to AR from
- 24 his father using force against him; is that fair?
- 25 A. That's fair, yes.

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- 1 A. I think so, yes.
- 2 Q. For both teams that are within LCC to step away at the
- 3 same time, means that there is quite a dramatic and
- 4 sudden reduction in the support available to this
- 5 family, doesn't it?
- 6 **A.** Yes.
- 7 Q. Second, you found out on 4 February, when you carried
- 8 out a final visit with Alphonse R and AR, that AR had
- 9 just received his diagnosis of autism spectrum disorder
- and that it was one that he was not accepting of. Do
- 11 you recall that?
- 12 A. Yes.
- 13 Q. You wince ever so slightly, it's in the notes. Will you
- 14 take it from me that that's what's recorded there?
- 15 A. Yes.
- 16 Q. It was also, of course, very shortly after that assault
- 17 that we have just been talking about, so there were
- signs that the positive steps that may have been taken
- in the relationship between Alphonse and his son were,
- 20 at best, fragile?
- 21 A. Yes, it was a difficult relationship. A lot of that
- 22 incident of violence in the home was possibly overlooked
- 23 due to his ASD. Violence within the home from children
- 24 with ASD in the home is fairly common, so maybe it was
- overlooked due to that.

211

- 1 **Q.** Was there any meaningful consideration of the risk that
- 2 AR posed to others?
- 3 A. No, I don't believe there was.
- 4 Q. In circumstances where he was still on a referral order
- 5 as a result of his offending in December 2019, which you
- 6 accept there were parallels with in this incident, that
- 7 should have been considered, shouldn't it?
- 8 **A.** Yes.
- 9 Q. It wasn't considered because there was an overly narrow
- focus on risks to AR as a child, rather than risks from
- 11 AR as a child?
- 12 A. Correct.
- 13 Q. Shortly after this, the decision is taken to close the
- 14 case to CFW for a second time?
- 15 A. Yes.
- 16 Q. You have given the rationale for that in your witness
- 17 statement from paragraph 83 onwards on page 15 and,
- again, we have been through that with Ms Barrett this
- 19 morning.
- 20 Can I just pick up three elements from it.
- 21 A. Okay.
- 22 Q. First of all, would you have been aware that you were
- 23 closing the case to CFW at almost exactly the same point
- 24 as the YOT were closing because of the end of the
- 25 referral order?

210

- 1 Q. Was there a case here for, on those factors -- the new
- 2 ASD diagnosis, the recent assault and the YOT closing at
- 3 the same time because the referral order had ended --
- 4 your support having endured somewhat longer, just on
- 5 those three factors?
- 6 A. Potentially, but, again, no clear role for us. It was
- 7 something we'd have to justify higher up, why we were
- 8 remaining open after -- already beyond the 12 weeks that
- 9 we should be working with him.
- 10 Q. Can we see if there was something that might have
- justified it, if we can look to LCC001510, page 2. What
- we have here is 2 February, top email, and it's sent to
- 13 you by Mrs Lewis at The Acorns School; did you see that?
- 14 **A.** Yes.
- 15 Q. It attaches "a concern form for AR, for your
- information, that was sent yesterday", and this was the
- 17 second Prevent referral for AR. You would therefore
- have received that on 2 February?
- 19 **A.** Yes.
- 20 Q. We can go to it if need be but, on its face, it says
- 21 that it was a referral that was made after consultation
- 22 with the CT -- Counter Terrorism/Prevent manager for
- 23 LCC. You would have been aware, therefore, that it was
- 24 something that LCC had been involved in, a different
- 25 team, a different department --

4		\/
1	Α.	Yes.

- 2 Q. -- but they had had sight of and awareness of before it
- 3 came to you?
- 4 A. Yes.
- 5 **Q.** When you deal in your witness statement with Prevent
- 6 referrals, at paragraph 88, you say you would have
- 7 expected the fact of a Prevent referral about one of
- 8 your children, if I can put it that way, to be cascaded
- 9 down to you from somebody more senior. In this case, it
- 10 appears it came in direct to you?
- A. Yes. 11
- 12 Q. In that case, would you have expected to cascade it up
- 13 to flag to your line manager, "We were just about to
- 14 close AR but we have just had a Prevent referral for
- him"? 15
- 16 A. I would think that that would come into conversation
- 17 around closure definitely.
- You were aware of what Prevent was? 18 Q.
- 19 A.
- 20 Q. A referral was something to be taken seriously, wasn't
- 21 it?
- 22 A.
- 23 Q. Again, I will be corrected if I'm wrong, the fact that
- 24 a Prevent referral had been received just before AR's
- 25 case was closed for the second time, doesn't appear on 213
- 1 or forwarding it, do you think you may simply have
- 2 overlooked the fact that you received a Prevent referral
- 3 about AR, just as you were closing the case?
- 4 Α. Quite possibly.
- 5 Q. That would be a concerning the state of affairs, if so,
- 6 wouldn't it?
- 7 A. Yes.
- 8 Q. It would be a failure on your part --
- 9 A. If that's the case, yeah.
- 10 **Q.** Overall, your involvement with AR spanned nearly a year,
- 11 as you said. As far as you were concerned, while you
- 12 were involved, while you were working with AR, was it 13 solely the Child and Youth Justice Service that were
- 14 responsible for identifying and managing risk to others?
- A. Yes. That was never really something that we looked at 15
- 16 or that came into our remit when we were assessing or
- 17 working with them.
- 18 Q. After you, just after the YOT had also -- had both
- 19 closed the case, who took on that responsibility then?
- 20 A. It falls to the -- what was then classed as universal
- 21 services, school, GP. I think he was under CAMHS maybe.
- 22 So the other services that were involved.
- 23 Q. Ms Fontaine-Smith, you have very patiently answered my
- 24 questions. Before I see if there are any from anyone
- 25 else, do you have anything that you would like to add? 215

- 1 any version of AR's case notes and doesn't feature in
 - any of the closure documentation about AR's case. We've
- 3 not been able to locate any response by you to this
- 4 email of 2 February; does that surprise you?
- A. Yes, I'm surprised that I've not at least uploaded it 5
- 6 onto the system or sent it onto my manager or anything.
- 7 **Q.** There's no sign whatsoever that the fact that a Prevent
- 8 referral had just been received was considered when
- 9 making any of the decisions around closure of this
- 10 episode; does that concern you?
- A. It does because a Prevent referral alone wouldn't have 11
- 12 been reason alone to remain open. So there was no
- 13 reason not to share that information.
- 14 Q. What about a Prevent referral in conjunction with
 - a recent assault, in conjunction with a new and
- 16 unaccepted ASD diagnosis and in conjunction with the
- 17 other team within LCC stepping away at the same time.
- 18 It's a very difficult picture for this family at this
- 19 point?

15

- 20 A. It is and it's lots of individual services covering each
- 21 area, I suppose. So, all of those bits of work and all
- 22 those things can be addressed through the relevant
- 23 services without our oversight or input.
- 24 Q. Do you think, given that there is nothing in the closure
- 25 documentation and seemingly no email responding to this 214
- A. No.

6

- 2 MR GOSS: Sir.
- 3 SIR ADRIAN FULFORD: Thank you very much for coming. We are
- 4 very grateful for your evidence, you are now free to go.
- 5 THE WITNESS: Thank you.
 - (The witness withdrew)
- 7 SIR ADRIAN FULFORD: Mr Moss.
- 8 MR MOSS: Thank you, sir, as will be apparent, we're not
- 9 going to have time in what remains this afternoon to
- 10 deal with the evidence of Ms Ashworth. She has kindly
- 11 agreed to come back on Monday.
- 12 SIR ADRIAN FULFORD: I'm very grateful to her for that.
- 13 MR MOSS: That means that for Monday, the schedule will be
- 14 Ms Ashworth first: it would then be Ms Anderson
- 15 corporate witness on behalf of Children's Social Care;
- 16 Ms Coombes, from Lancashire County Council, giving
- 17 corporate evidence on behalf of Adult Social Services;
- 18 and then Sarah Connolly for the Department, DSIT.
- 19 Sir, with your permission what we propose to do is 20 to use what I am we have left this afternoon to deal
- 21 with the two presentations that were due earlier in the
- 22 week.

- 23 Summary of further evidence in relation to the mental health 24 treatment of AR
 - 1. This is a short public presentation on other 216

evidence made available to the Inquiry on the topic of the mental health treatment provided to AR. As with previous presentations, this will not, and is not intended, to cover all of the material that has been disclosed. Instead, by this presentation we aim to provide a high-level objective overview that makes public key statements and other materials which have been received by the Inquiry but where the witness has not been called, or the material has not yet been brought out in the public hearings.

2. The Inquiry has already heard a great deal of evidence from CAMHS practitioners. In addition, statements were also obtained from the following CAMHS practitioners not called to give oral evidence: Mr Skott Morgan (AR's case manager from December 2019 - February 2020); Mr Samuel Coppard (AR's case manager from May 2020-August 2020 and family therapist allocated to AR's family from May 2022 - April 2024); Ms Samantha Steed (AR's case manager from April 2021-August 2022); Ms Jill Locke (AR's brother, Dion R's, case manager); Ms Emma Walker-Riley (Specialist Safeguarding Practitioner); and Ms Michelle Warner (AR's keyworker from November 2021 - March 2022). The narratives provided by these individuals within their statements are detailed and lengthy, and it would be impossible to seek to summarise

- every aspect of their involvement within this presentation. Instead, we have attempted to summarise just the key aspects of their involvement.
- 3. Mr Skott Morgan worked as a Senior Mental Health Practitioner at CAMHS and was AR's case manager from December 2019 until he left CAMHS in February 2020 [AHCH000293].
- 4. Mr Morgan attended the multi-agency strategy meeting which took place on 17 December 2019 and attended a face-to-face session with AR on 20 December 2019. At that session, AR explained that he felt he had ADHD but that he did not think he had autism, having researched the symptoms online. He said he felt he was different to his peers but could not explain why. In relation to the hockey stick attack, AR explained that he had come up with the idea on the Saturday night prior to the attack. AR explained that when he got to the school, he felt sad when he could not find the boy he had come to attack and that he would only have used the knife if the hockey stick did not hurt the boy the way that he had been hurt.
- 5. On 8 January 2020, Mr Morgan completed a CAMHS Risk Management Tool for AR [AHCH000162 p.14]. He noted that there was a risk of intentional harm to others in that risk assessment.

- 6. Further details of Mr Morgan's interactions with other agencies are set out within his witness statement. His last involvement with AR's case was to write to Ms Anna Jameson, Social Worker at LCC Children's Social Care, on 14 February 2020 [AHCH000095 p.5-6]. In that communication he provided an overview of his opinion on AR's communication skills, social skills and daily living routines. He concluded that AR was a "bright young man who has good insight into computers with potential to learn to understand the world around him". He said that he felt that "with time [AR] will learn to understand his emotions and regulate them with situational contexts". Mr Morgan explained that he would have liked to have carried out a handover of AR's case to the next case manager but due to personal reasons he did not complete this. He left CAMHS in February 2020.
- 7. Mr Coppard is a Clinical Lead at Alder Hey NHS Children's Foundation Trust [AHCH000289]. He was AR's case manager from 7 May 2020 until 11 August 2020, and was also allocated to AR's family as their family therapist from May 2022 until 23 April 2024. In addition, he had some involvement in overseeing AR's care as part of his managerial/supervisory role.
 - 8. Turning first to his involvement as AR's case 219

- manager. He did not receive a handover from Mr Skott Morgan, because by the time that Mr Coppard was assigned to AR, Mr Morgan had left CAMHS. Nonetheless, his evidence is that he was aware of the hockey stick incident in December 2019.
- 9. His first direct contact with AR was on 15 May 2020 when he had an introductory telephone call with AR and his father. He asked AR what he felt his needs were that needed to be addressed, and AR said there were none, and he confirmed that there was nothing he wanted to discuss in relation to therapy. However, AR did agree that his worries about going out of the house might be something worthwhile discussing. Mr Coppard spoke to AR again on 18 May 2020 and 1 June 2020, but on further calls on 12 June 2020 and 15 June 2020, AR refused to speak to him. At a multi-disciplinary meeting on 17 June 2020, Mr Coppard reported that AR was not engaging or participating in therapeutic work with him.
- 10. Mr Coppard agreed to offer a face-to-face appointment for AR which AR did attend on 2 July 2020. At that appointment, AR said that his main issue was with "nerve"s and that he had experienced anxiety since year 5 at school. AR said he did not think he had autism. A further face-to-face appointment was

scheduled for 9 July 2020 but AR did not attend as he said he was unwell.

- 11. Thereafter, AR attended a face-to-face appointment with Mr Coppard on 16 July 2020, but Mr Coppard failed to document the details of that appointment. AR failed to attend further appointments on 23 July 2020 and 11 August 2020.
- 12. At a multi-disciplinary team meeting on 29 July 2020 it was agreed that AR should be discharged from CAMHS as AR was not engaging with treatment. Mr Coppard entered "no further appointment" on the CAMHS records but AR was not formally closed on the CAMHS system at that time (although Mr Coppard's view is that he should have been).
- 13. Mr Coppard accepts that he failed to update AR's risk assessment whilst he was his case manager, however, he explains that in his view there was no increase in risk in the period in which he was AR's case manager which would have caused him to alter the risk assessment on the CAMHS file. Mr Coppard role as AR's case manager came to an end on 11 August 2020.
- 14. In Mr Coppard's managerial and supervisory role, Mr Coppard allocated Ms Samantha Steed to AR as his new case manager on 1 April 2021, after he was informed by Ms Lynsey Boggan from the ASD pathway that

AR had received a diagnosis of ASD and AR's father had requested a new CAMHS appointment in light of AR's increasing levels of anxiety. As part of his managerial role, Mr Coppard was also involved in various multi-disciplinary team meetings and discussions with CAMHS staff in relation to AR over the course of the following 13 months (April 2021 - May 2022) which are detailed in his witness statement.

15. From June 2022, Mr Coppard also acted as the family therapist to AR's family. These sessions were attended by AR's parents but not by AR. The first appointment took place on 28 June 2022. At that session, AR's father raised concerns that AR needed to be back in education, need to not spend as much time in his room, and needed to stay healthy and talk more. AR's father indicated that AR did not want to participate in family therapy sessions.

16. A further session took place on 16 August 2022, at which AR's father spoke about losing his authority in the home and a lack of respect from AR. He also raised concerns about AR being aggressive towards him. The key themes discussed in the session were of control, mistrust and talking therapy not addressing the need to understand what was going on with AR. The session also covered AR's parents' fear of AR being sectioned, and

AR's anger management problems. They also discussed AR's parents adapting their parenting style and staying safe.

17. Further sessions took place with Mr Coppard on 29 November 2022, 21 February 2023, 28 March 2023, 25 April 2023, 23 May 2023, 18 July 2023, 7 November 2023, 9 January 2024, 20 February 2024, and 23 April 2024. The sessions focused on family dynamics, communication and understanding AR's needs in the context of his autism diagnosis. They also explored issues such as parental authority, cultural expectations and emotional regulation. At the final family therapy session on 23 April 2024, AR's parents said they felt it had been a difficult journey at times with professionals, and they felt disempowered and misunderstood at times. They raised concerns that they felt that at times their parental confidence and competence was being undermined. It was agreed that family therapy should come to an end and a closure letter should be shared, but that AR would continue under the care of his then CAMHS case manager, Ms Kathryn Morris, who would review the plan for AR and decide on next steps as AR's 18th birthday was approaching.

18. Mr Coppard noted that in his dealings with AR's parents, parental stress and intra-familial conflict was

evident, with reports of frequent shouting, emotional dysregulation and breakdowns in communication, both within the family home and in interactions with professionals.

19. In relation to multi-agency working, Mr Coppard explains that the differing thresholds for risk and interventions sometimes led to inconsistencies in response, particularly between health and social care. He explains that as AR's case involved coordination between Sefton and Lancashire, this created ambiguity around responsibilities and pathways, and the lack of a clear protocol for managing cross-border cases contributed to delays and confusion. Mr Coppard's involvement with AR and his family ended in April 2024.

20. Ms Steed was a Senior Mental Health
Practitioner at CAMHS [AHCH000290]. She was assigned to
AR as his case manager from 1 April 2021 until
August 2022.

21. Ms Steed first saw AR in a video appointment on 1 April 2021. AR's father report difficulties with AR going outside and that AR found social interaction scary. AR's father reported that there had been an incident at the Range High School whereby AR had experienced bullying which had resulted in him attempting to exact revenge, which had gone badly wrong 224

when AR hurt a pupil who was not involved with bullying him. CTI understands this to be a reference to the hockey stick incident in December 2019. AR's father also raised a concern that AR was extremely underweight and could be verbally confrontational and physically violent towards him.

22. Ms Steed had further regular appointments with AR throughout April and May 2021, and then continued to see AR in June - August 2021, albeit more sporadically.

23. In August 2021, concerns were raised by Dr Ramasubramanian, from whom the Inquiry has heard oral evidence, that AR's father was being disrespectful in his interactions with her.

24. In a session with Ms Steed on 17 August 2021, AR alleged that his father had made emotional threats to AR; attempted to throw plates at him; hit his brother; and waved a knife at him and said "I could kill you now". AR also disclosed that he had thrown cold water over his father. Ms Steed shared these disclosures with Stacey Haydock, a Social Worker from the Lancashire Duty and Assessment team, in a telephone call on 18 August 2021. Ms Haydock agreed to follow up with the family in this regard.

25. Ms Steed informed AR's father on 19 August 2021 that she had shared safeguarding concerns with social 225

care and AR's father then requested that a new CAMHS case manager be allocated. This request was repeated in a call on 10 September 2021. Ms Steed also took part in a number of multi-disciplinary team meetings around this time which are detailed in her statement.

26. On 5 November 2021, AR's mother called Ms Steed to inform her that she was very scared; that AR had "trashed the house"; and that she had called the police. Later the same day Ms Steed contacted Ms Louise Lewis from the Children and Family Wellbeing Service at Lancashire County Council to advise of her concerns in relation to the longstanding difficulties for AR and his family, and in relation to AR's mother's call earlier that day. Ms Steed's view at that time was that AR's family were in crisis and needed additional social care support. The next steps taken are detailed in Ms Steed's statement.

27. On 17 March 2022, CAMHS were informed by telephone from AR's father that AR had been reported to the police as missing. AR's father later informed Ms Steed that he believed AR had a small knife in his possession. Ms Steed texted AR to encourage him to go back home and sought safeguarding advice from the CAMHS safeguarding team. She was later informed that AR was returned home safely by the police "without incident"

later the same day.

28. Ms Steed continued to attend multi-disciplinary meetings about AR over the course of the next few months. At a CAMHS multi-disciplinary team meeting on 25 May 2022, she expressed concern for AR's physical health and mental wellbeing and raised safeguarding concerns in relation to his non-attendance at school; long periods of not leaving the family home; and incidents in the family home. It was agreed that Ms Steed would make a request for AR's GP to run some physiological and blood tests, which she duly did.

29. On 26 May 2022, AR's father called CAMHS to request again a new case manager. Shortly thereafter, on 14 June 2022, Dr Ram requested that AR be reallocated to a new psychiatrist as she no longer felt safe to work with AR's father. We heard evidence of this from Dr Killen of course. Accordingly, Dr Molyneux was assigned to replace Dr Ram. On 19 July 2022, Ms Steed raised concerns by email with Dr Molyneux and Dr Killen that there was a "serious safeguarding issue" in relation to AR and that a new referral to social care needed to be made [AHCH000064 p.3].

30. Ms Steed's last involvement with AR's case was on 9 August 2022. From 5 September 2022, Ms Kathryn Morris took over as AR's case manager.

31. As to assessment of risk in AR's case, Ms Steed noted that she updated AR's CAMHS risk assessment tool once on 12 August 2021 [AHCH000154 p.2-3]. She accepts in her statement that recording of risk is the case manager's responsibility and that risk should be reviewed and updated at 3 monthly intervals, or sooner if needed. She explains that she was shocked to see that there were no more recorded risk assessments or risk management tool entries undertaken during her involvement.

32. Ms Steed explains that she found inter-agency working difficult at times in terms of liaison and information sharing. She feels that liaison was difficult with the Lancashire SEND team and that there wasn't a shared narrative of AR's risk with Lancashire Social Care. On reflection, she feels that CAMHS and Lancashire Social Care could have worked better together in terms of planning and responding to AR and his family's needs.

33. Ms Michelle Warner worked as a Keyworker at CAMHS at the relevant time [AHCH000261]. She explains that within this role, due to training she was undergoing at that time, she also worked in the family therapy clinic and offered systemic intervention under the supervision of Mr Samuel Coppard. Ms Warner was 228

AR's assigned Keyworker between November 2021 and 22 March 2022. In that time, she had seven direct contacts with him: five face-to-face sessions, and two telephone sessions. Her last contact with AR was on 15 March 2022. She also worked within the family therapy clinic and supported Mr Coppard in the family therapy he provided to AR's parents on at least three occasions (28 March 2023, 20 February 2024 and 23 April 2024).

34. Turning first to Ms Warner's involvement with AR as his keyworker. AR reached the top of the keywork waiting list in approx. November 2021, and on 26 November 2021, Ms Warner was informed by Ms Steed that AR was happy to accept support from her. The first key work session took place on 11 January 2022. During this session, AR and his mother explained that AR needed support to manage his anxiety. Ms Warner went for a walk with AR and AR talked about experiencing racism in the past, and said he did not feel autistic and did not understand what the label meant. She agreed a plan with AR for weekly sessions to take place with the aim of supporting him to leave the house more. In her note of the session with AR, she recorded "Current risk identified: No" [AHCH000164 p.15].

35. She undertook further sessions with AR on 229

18 January 2022, 15 February 2022, 1 March 2022 and 15 March 2022. The focus of these sessions was on supporting AR to leave the house more. Throughout her involvement, Ms Warner continued to record in her session notes on the CAMHS electronic patient record system that AR was not identified to pose any current risk

36. In the final session on 15 March 2022, AR said that he had found the sessions helpful as he had begun to leave the house more, but felt that he did not want to do any more keywork and he would prefer to have support from his school. Following this session, Ms Warner informed Ms Steed that AR wished to stop his keywork sessions and on 22 March 2022 in a telephone call between Ms Warner and AR's father, it was agreed that as AR had completed his original goals of being able to able the house more and he didn't want to work towards a new goal with key work, AR should be closed to the keywork team within CAMHS. It was agreed that AR could be re-referred to keywork if needed in the future. Ms Warner had no further direct involvement with AR in her keyworker role thereafter.

37. Ms Warner continued to have some involvement with AR's family in her role within the family therapy clinic. She attended family therapy sessions with AR's 230

parents on 28 March 2023, 20 February 2024 and 23 April 2024. AR's parents attended these sessions but AR did not. At the 28 March 2023 session, AR's parents said that they didn't trust CAMHS and felt that what had been written by them in CAMHS documentation led them to believe that CAMHS was prejudiced against them. At the session on 20 February 2024, AR's father reported some improvements in AR's outbursts since starting family therapy but AR's mother accused Mr Coppard of trying to split the family up. She said she did not feel family therapy could support her or AR. In the final session on 23 April 2024, it was agreed that AR's family would be discharged from family therapy, but that AR would remain open to CAMHS under the care of his then case manager Kathryn Morris, who would review the overall plan and decide on next steps. After this final session, Ms Warner had no further involvement with AR or his family. During her interactions with AR's parents, she found AR's father to be pleasant and engaging, and she felt comfortable talking both with AR's father and mother.

38. Ms Warner explains that during her interactions with AR she never felt unsafe or that he might cause harm to another person in the community. Her view was that the responsibility for overall risk management

stayed with the case manager, who did not report any concerns to her in relation to working alone with AR or being in his home or community settings with him.

39. Within her statement, Ms Warner questions whether in AR's case, joint working arrangements were complicated by the fact that AR was under the care of a Sefton GP and CAMHS, but a Lancashire Local Education Authority and Social Care team. She explains that she was unaware that AR had been accessing violent material online, and that this would have been useful for her to be aware of in her interactions with AR. In her view, had she been aware of this information, she may have asked more questions in relation to this, particularly when AR shared his interest in international politics with her.

40. Ms Walker-Riley is a Safeguarding Specialist Practitioner at CAMHS [AHCH000259]. She did not have any direct contact with AR because her role is to provide safeguarding advice, support and supervision to CAMHS practitioners.

41. She provided safeguarding supervision to Mr Coppard on 6 August 2020 in relation to AR, when Mr Coppard discussed AR's case with her. Unfortunately, she has no recollection or notes of this safeguarding supervision meeting.

42. Ms Walker-Riley also refers to a note of a safeguarding supervision by her with Ms Steed on 25 May 2022 [AHCH000164 p.74]. The note records that there were grave safeguarding concerns for AR's emotional and physical wellbeing and that AR was not attending school or leaving the house. It is noted that a referral for Early Help intervention had been made and that another referral should be made by CAMHS. It was also agreed that Ms Steed would discuss AR at the multi-disciplinary team meeting on 1 June 2022 to discuss next steps and to put a plan together, but that Ms Steed felt unable to continue as AR's case manager due to AR's father's response to her work with AR. Ms Walker-Riley explains that she has no recollection of this discussion and cannot recall what the grave safeguarding concerns in relation to AR were.

43. Ms Walker-Riley explains that she had no involvement in AR's assessment, diagnosis or treatment.

44. Ms Locke was a mental health practitioner within CAMHS at the relevant time [AHCH000260]. She worked with AR's brother Dion R as his case manager from 2016 onwards. No concerns were raised with her in relation to AR until June 2019 when during an appointment in relation to Dion R, AR's father disclosed that he and AR's mother felt that DR's

from Ms Janine Lloyd, the chief executive of Parenting 2000 [PAR2000017], and Ms Claudia Aldersley [PAR2000018], a therapeutic counsellor at Parenting 2000 who provided therapy to AR in 2019-2020.

48. In her statement, Ms Lloyd provides an overview of the work done by Parenting 2000. She explains that the services provided by Parenting 2000 includes therapeutic counselling and support to families. She explains that Parenting 2000 will escalate concerns in relation to how a child is presenting clinically by making a referral to CAMHS, and any concerns in relation to safeguarding are escalated by contacting the Sefton Children's Help and Advice ("CHAT") Team within Sefton County Council

49. Ms Aldersley explains in her statement that she is a qualified therapeutic counsellor and that her role at the relevant time involved working with children and young people who required counselling on a 1:1 basis. Her involvement with AR began on 30 May 2019, when AR's father requested privately funded therapy with Parenting 2000, to enable him to be seen whilst they waited for AR to reach the top of the waiting list for NHS funded therapy (also with Parenting 2000). A copy of the referral form completed by AR's father is at [PAR2000003].

difficulties had taken a toll on AR. Following AR's referral to CAMHS, Ms Locke was invited to attend the multi-agency strategy meeting on 17 December 2019, but was unable to attend. However, she went on to attend several professional discussion meetings, the detail of which are set out within her witness statement. Her last appointment with Dion R was on 21 July 2022, and at that stage, her involvement with AR's family came to an end. She explains that all of her involvement was with Dion R, and she was not involved directly in any CAMHS intervention for AR.

45. That concludes the evidence obtained from CAMHS at Alder Hey Children's NHS Foundation Trust.

46. I turn next to the involvement of Parenting 2000, to which there has already been some limited reference made in the evidence heard by the Inquiry so far.

47. Parenting 2000 is a company, limited by guarantee, which is registered as a charity. It was set up in 1994 with the aim of helping families overcome the challenges of everyday life. It provides interventions at an early help and preventative stage that provide emotional and practical support and guidance to children and young people aged 6-25 and their parents/responsible adults. The Inquiry has obtained witness statements

50. AR attending seven privately funded counselling sessions with Ms Aldersley on 30 May 2019, 27 June 2019, 11 May 2019, 25 July 2019, 8 August 2019, 12 September 2019 and 3 October 2019. Her notes of these sessions are at [PAR2000005].

51. She explains that the key themes discussed in these sessions were AR's symptoms of anxiety, particularly in relation to his fear of eating in public and the fear of public speaking in school.

52. On 14 October 2019, AR's father requested that the sessions be put on hold until AR reached the top of the NHS waiting list. The next day, AR's father called Ms Aldersley to explain that AR had taken a knife into school and that AR had told Childline who had reported it to AR's school, which had resulted in his permanent exclusion. As such, AR's father sought further support for AR, and Ms Aldersley transferred AR to a project called 'Sunshine and Showers' which enabled the provision of funded counselling to AR by Parenting 2000.

53. From October 2019, Ms Aldersley saw AR for a further 14 counselling sessions which took place every few weeks or so thereafter. The final session took place on 19 May 2020. She explains that the themes of these sessions were significantly different to the earlier sessions. AR spoke about feelings of anger and 236

injustice; how he didn't feel listened to in relation to the bullying he perceived he had experienced at school; and how he felt his elder brother was favoured by his parents. In her interactions with AR, Ms Aldersley felt AR showed an inability to understand the consequences of his actions and a significant lack of empathy.

54. On 17 October 2019, Ms Aldersley called the CAMHS crisis line. The purpose of this call was to share information with CAMHS about her concerns about AR not understanding the consequences of taking a knife into school. She felt AR needed more specialist support. CAMHS informed her that AR had been referred to Targeted Support and that he would receive support in relation to knife crime. During the call, Ms Aldersley also asked to have AR's ASD assessment expedited, as she felt he would receive more support if the diagnosis came through quicker. She was told that there were no reasons why an appointment is ever expedited on the ASD pathway. Ms Aldersley's last contact with AR was at her last session with him on 19 May 2020.

55. Ms Aldersley also worked with AR's father when he attended a parents support course called 'Youth Connect 5' which began on 27 February 2020. This was a course which ran over five weeks offered to fathers and male carers, its aim is to give parents and carers 237

the knowledge, skills and understanding they need to help children develop strong emotional wellbeing through resilience building techniques. She explained that AR's father fully engaged with the course and attended each week. AR's father provided a testimonial following completion of the course which is at [PAR2000006].

56. The Inquiry has obtained a statement from Stephanie Hallaron [MERC000026] who was a Band 6 Liaison and Diversion Practitioner within the Liaison and Diversion Service within the Criminal Justice Youth Liaison Diversion Team ("CJYLDT") at Mersey Care NHS Trust. The CJYLDT identifies people with mental health, learning disability, substance misuse or other vulnerabilities when they first come into contact with the criminal justice system. The service then supports people through the early stages of the criminal justice system, by referring them to appropriate health or social care services, with the aim of enabling them to be diverted away from the criminal justice system.

57. Ms Hallaron explains that the CJYLDT's process typically involves an assessment of a young person to identify if they may require diversion from the criminal justice system ie if they are in a mental health crisis and require assessment under the Mental Health Act and an admission to a psychiatric hospital is needed. If

diversion in this manner is not indicated, then any additional needs or vulnerabilities identified in the assessment process are referred to external agencies such as social care and/or CAMHS as appropriate.

58.Ms Hallaron first came into contact with AR on 11 December 2019 when AR was arrested for possession of a bladed article in school premises. She saw AR for a face-to-face assessment and the record of that assessment is available at [MERC000009]. Within the record of the assessment, she noted that, in relation to the hockey stick incident, AR reported that he wouldn't have felt sad if he had hurt the victim; that whilst he did not plan to use the knife, he would have done if the hockey stick did not work; and that he had wrapped tissue paper around the handle to get a better grip. AR was asked if he was planning to kill the student and he replied "I did want to kill him but I don't think I would. Ideally, I wish I did it. But they were in assembly so it wouldn't have happened". He said the idea for the hockey stick attack came from a random thought on the previous Saturday. When asked why AR had assaulted the boy, AR said "the Head Teacher and someone else was chasing me and I'm not going to get taken to the Police Station for nothing so I thought I would hit

him". AR reported that he liked the student he hit and

it did not bother him that he assaulted the boy as he did not get badly hurt. In addition to her assessment report, Ms Hallaron also completed a risk assessment which is available at [MERC000012] and which included immediate and further risk management plans. These referred to the need to make a referral to FCAMHS and to discuss with her manager, Ms Annie Kelly, whether a SAVRY assessment would be appropriate. In her risk assessment, she assessed AR's risk to others as being "medium". Following this assessment, the following day Ms Hallaron liaised with various external agencies including: the West Lancashire MASH team, Mersey Care Safeguarding, FCAMHS and CAMHS. She went on to complete a safeguarding form which she submitted to LCC Children's Social Care [MERC000011]; a referral to FCAMHS [MERC000010] and an urgent CAMHS referral [AHCH000121]. Ms Hallaron has explained that she did not have any specific concerns about AR having a conduct disorder at the time of her interactions with him, and she cannot explain why this was listed as the FCAMHS referral reason in [MERP000178 p.12].

59. Further details of all of Ms Hallaron's various contacts at this time with external agencies are set out in her witness statement. CTI consider it notable that on 12 December 2019 she emailed her managers to ask if 240

a SAVRY would be appropriate in AR's case [MERC000017] and the following day she escalated concerns about the hockey stick incident and other concerns about AR as an adverse incident to Mersey Care NHS Trust. She received a response to this report on 15 December 2019, which advised that a SAVRY assessment was "not appropriate within our team but can be looked at by FCAMHS/CAMHS" [MERC00007]. Also on 13 December 2019, Ms Hallaron attempted to make a referral for AR to have an ASD assessment, but was advised by Community Paediatrics at Alder Hey Children's Foundation NHS Trust that he had already been referred and although they could place AR on the cancellation list so that he might be able to be assessed sooner, there was no other way to expedite his referral.

60. Her referrals to FCAMHS and CAMHS were both accepted, as was her safeguarding referral to LCC.

Ms Hallaron attended a multi-agency meeting on
17 December 2019, and also the FCAMHS strategy meetings on 6 January 2020 and 4 March 2020. Her note of the
4 March 2020 meeting recorded that social care would be closing to the family; there was said to be no evidence of mental health issues so CAMHS/FCAMHS would also close; and that education was the main priority, which was currently being addressed by way of an EHCP referral

and ASD assessment. She noted that the Youth Offending Team was to continue to manage AR's risk in terms of offending.

61.AR was closed to the CJYLDT on 8 March 2020 because Ms Hallaron considered that at that stage, his involvement with the criminal justice system had been completed and all appropriate referrals had been made and actioned.

62. The Inquiry has also obtained a corporate statement from NHS England, which has been provided by Mr Michael Gregory [NHS000349]. Since July 2022, Mr Gregory has worked as the Regional Medical Director for NHS England North West Region and at the time of the Southport attack, Mr Gregory was also the Interim Regional Director for the NHS England North West Region.

63. Within his statement, Mr Gregory provides an overview of the role and responsibilities of NHS England. He summarises the types of services provided by the NHS. He also explains that NHS England is a Category 1 responder pursuant to the Civil Contingencies Act 2004. He also summarises the commissioning arrangements for mental health, learning disabilities and autism, as well as the relevant policies and procedures that were in place at the time of the Southport attack. Mr Gregory explains that NHS 242

England did not play a direct role in any of the events forming part of the Inquiry's terms of reference prior to 29 July 2024 and had no direct involvement in AR's care, and holds no records in relation to the care he received.

64. In terms of lessons learned, Mr Gregory reflects that many of the issues faced by AR were more societal in nature - in terms of the fact that he was able to readily access troubling content online. He notes that this has a significant impact on the mental wellbeing of children and young people, and some may require highly specialised psychological support but funding/resources for such services is limited. He concludes by noting that that the issue of autism in children's mental health remains a significant area of challenge which requires better cross-agency working and potentially similar guidance to that which applies to adults with autism.

65. On 16 October 2025, NHS England's legal representatives wrote to the Inquiry to inform the Inquiry that whilst Mr Gregory's statement stated at paragraph 88 that "NHS England's understanding is that [AR] was not assessed as requiring and did not receive tier 4 services prior to 29 July 2024", NHS England has since become aware that in December 2019-March 2020, AR

came into contact with FCAMHS and the Criminal Justice Liaison Diversion Service, which are both commissioned by NHS England. The Inquiry has already heard and received detailed evidence about AR's encounters with these services and it is not therefore considered necessary for further evidence from NHS England to be obtained in this regard. NHS England have also provided in this regard the Liaison and Diversion Standard Service Specification 2019, which is in the course of being uploaded through CP disclosure platform.

66. Finally, the Inquiry has obtained a witness statement from Mr Neil McDowall, the Operations Manager of the Care Quality Commission ("CQC") [CQC000001]. He explains that between 25 March to 27 March 2025, as part of the CQC's assessment process, the CQC undertook an inspection of Alder Hey CAMHS and looked at the provision of services for ADHD and ASD provided at Alder Hey hospital. Following the inspection, a report was drafted which was sent to Alder Hey in draft form so that they could check for factual accuracy on 11 July 2025. At the time of Mr McDowall's statement (dated 18 July 2025), the report remained in draft form and Mr McDowall indicated that the CQC was accordingly reluctant to share the report with the Inquiry at that stage. He indicated that the final report was due to be

published in the third week of August 2025. A copy of the report has now been published on the CQC's website. It rated the Alder Hey specialist community mental health services for children as being "Outstanding" overall, and in respect of being well-led and caring. In terms of being safe, effective and responsive, it was rated as "Good".

67. Sir, save for the remaining option to call Dr Imran next week which is being kept under review, that concludes the evidence which we intend to call about the mental health treatment provided to AR.

Summary of further evidence in relation to education

1. Sir, this presentation is made with the same context as that given by Mr Moss KC for psychiatric evidence. The Inquiry has heard from a Designated Safeguarding Lead and Headteacher from the Range High School, the Acorns School and Presfield High School. Statements have also been obtained from a witness from Sefton Metropolitan Borough Council, a further witness from the Acorns School, three further witnesses from Presfield High School and a Merseyside Police Officer. I will summarise these in turn. It is, of course, for you to assess the weight that you place on this evidence.

2. Dr Hare is the Executive Director of Children's 245

Services and Chair of the Sefton Safeguarding Children Partnership.

3. Dr Hare states that AR went to Presfield School which is within Sefton. He notes that AR was only of compulsory school age for 13 weeks of his time at Presfield and, during that time, he was on a bespoke timetable as part of his transition to Presfield, as well as being treated by CAMHS. He does not consider that it would have been appropriate to initiate legal proceedings against AR's parents due to AR's non-attendance during this period.

4. Sefton Council could not have carried out enforcement proceedings once AR was above compulsory school age. However, Dr Hare notes that Ms Angela Maguire did visit AR's home in March 2023. By that stage, given AR's age, Sefton Council was under no duty to provide attendance support. Dr Hare notes that the responsibility for maintaining and reviewing AR's EHCP, if non-attendance was significant, lay with Lancashire County Council (LCC).

5. In terms of changes that have been made since the attack, Dr Hare states that, where parents refuse to allow school attendance workers to see a child who is not attending school, this will now be escalated to the appropriate service such as children's services and, in 246

more serious cases, the police. He also notes that schools must now ensure that section D of an EHCP includes information about risk and risk taking behaviours, to enable the potential receiving school to put in place risk assessments.

6. Ms Allred was a High Support Teacher at Acorns School. She taught AR from July 2020 until he stopped attending the Acorns School. She has 27 years of experience in teaching in Special Educational Needs backgrounds.

7. Ms Allred states that she had access to AR's risk assessment, but not his CPOMS records, before teaching him. She notes that other staff were reluctant to teach AR but she agreed to do so. She states that AR was the most complex child she has ever taught and pushed her professional skills to the limit. He was academically able and very articulate but his social and emotional needs were high. He could be closed off and had a low emotional response. Her sense is that AR wanted to be able to read social behaviour but struggled with it and that his understanding of non-verbal language was very limited. He was egocentric, very controlling and could be highly manipulative.

8. She felt that AR's family was distrustful of other professionals' judgments. She notes that

Alphonse R perceived AR as the victim and used dominant, articulate conversation to shut down discussions when he disagreed with professional judgments.

9. Ms Allred felt that she saw an improvement during the time that she taught AR and she felt that the overall risk was reducing. She understood that, as AR had completed his work with the YOT and been referred to Prevent, they would be monitoring his risk outside school.

10. In relation to the third Prevent referral, she refers to AR opening a page in relation to the London Bridge Terror Attack and then quickly hiding it behind another browser tab. She notes that this was in no way part of the lesson.

11. Mr Berry was a teacher at Presfield School and AR's form tutor. He refers to AR's transitions visits. He was told that AR had not attended one scheduled visit because he had run away from home that day: this would appear to relate to the bus incident on 17 March 2022. AR did attend two transition visits but he had very poor attendance thereafter.

12. Mr Berry states that he was able to access AR's EHCP which did not 'create much of concern'. He states that EHCPs are not always an accurate and current reflection of a student so, as a professional, he tries 248

not to make a judgment based on this information. He was not allowed to see the summary of a risk assessment from the Acorns School because it was confidential. He states that there was no need to pursue any further information as this could taint the perception of a student prior to arrival and everyone deserves a fresh start. He was responsible for the Presfield risk assessment but it contained very limited information because of AR's low attendance.

13. AR was always very reserved and reluctant when he attended school. Mr Berry made numerous visits to AR's home to encourage engagement and attendance. He states that he was denied the opportunity to see AR at home and it was therefore very difficult to form any rapport with him. He refers to one visit, on 4 May 2022, where AR's father was concerned that AR might get angry and attack him. He did not feel threatened in part because of AR's relaxed demeanour whenever he saw him and because it was not uncommon to be attacked by students with complex learning needs. However, he notes that this may be due to the fact that he had not seen these behaviours from AR directly.

14. Mr Berry refers to a lot of adjustments made to support AR attending Presfield and, at times, it gave the feeling that these were going too far and away from 249

what the provision could offer long-term. He states that the steps taken to engage AR were more than adequate.

15 Ms Dawson was Head of Sixth form at the Presfield School and is now assistant Head Teacher. She refers to receiving the EHCP and meeting with AR and Ms Allred on 20 January 2022. She states that no concerns were raised with her during this meeting regarding AR's previous behaviours or incidents. She says that there are often frank exchanges at such meeting asking the question "what do we need to know". As a result, Ms Dawson states that her knowledge was limited to the contents of the EHCP. If she had been aware of the information that existed about AR, her recommendation would have been not to offer AR a placement on the basis that autism was not his primary need and Presfield would not have been able to meet his educational needs. She states that with the benefit of hindsight it is her view that a Prevent referral should have been made.

16. In terms of other documentation, she notes that the Presfield risk assessment for AR was not substantially updated due to AR's lack of attendance at school. She refers to receiving an Encompass report [PRE001247] but states that it was not clear from this 250

report whether AR was the victim in this incident.

17. In terms of the steps taken by Presfield to engage AR, she can state categorically that in her view the school went above and beyond what was expected and lists the steps taken. She refers to challenges in contacting LCC and an email that she sent to Ms McLoughlin on 8 June 2023 indicating that she thought that the provision of service from them was poor [PRE000899]. The statement says that the school appeared never to receive a response from LCC or, when a response was received, it was an explanation as to why they could not assist. She refers to the problem of staff turnover at LCC. She also refers to LCC staff not attending meetings.

18. Mr Fay is the former headteacher of Presfield High School, having retired on 30 April 2023. He notes the process of AR being accepted at Presfield and states that there would normally be an expectation that information would be shared during the meeting with the previous school should there be any concerns. He notes the information within the Egress email sent to Ms Smith and states that, if that information had been known, then it is likely that a further referral to Prevent would have been made. However, he says that if the school had been aware of AR's full history then

a lengthy discussion about offering him a place would have taken place and he cannot say the outcome with any certainty.

19. He states that the school became aware from communication with AR's parents that AR had stopped taking his medication and that his mental health had begun to deteriorate. This made it clear to the school that autism was no longer the primary focus for AR and he needed to receive appropriate treatment for his failing mental wellbeing. As a result, it was decided that AR should receive that treatment from a different provider, whether within a school setting or not.

Mr Fay notes that this was consistent with the wishes of AR who had stated to his father than he no longer wished to attend. He notes that staff worked extremely hard to engage with AR, often at the expense of other students.

20. Mr Fay states that he met with AR's father and told him that if he agreed to remove AR from the roll then LCC may be forced into action to support AR's mental health. Mr Fay was concerned that keeping AR on the school roll may result in him being overlooked and isolated. However, he was subsequently informed by LCC that he could not remove AR from the roll. It was and is Mr Fay's belief that if AR became 'not in education, employment or training' (NEET) then LCC would be

required to put in place support to help AR address his
mental health needs. He reflects that LCC were
a barrier to AR getting the mental health support that
he needed and that LCC were looking at AR simply as
a piece of data because he remained on the roll at
Presfield. He was frustrated by the amount of staffing
changes at LCC. In relation to removing AR from the
roll, he states that he was frustrated with the lack of
collaboration from LCC and their seeming reluctance to
look beyond Presfield for the needs of AR. He suggests
that, in the circumstances, LCC should have called
a strategy meeting.

21 PC Baker of Merseyside Police was posted to Local Policing in Southport as a Safer Schools' Officer or SSPO. He covered a cluster of schools including Presfield. The role of an SSPO includes working with school staff to create a safe school environment, increase attendance and prevent offending by young people.

22. PC Baker received an email from Ms Smith of Presfield on 27 March 2023 asking whether he would visit AR, however AR attended Presfield later the same day. AR was raised with him again in July 2023 and he agreed to a visit. He notes that AR resided in the Lancashire Constabulary force area but AR attended a Sefton school 253

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1	within the Merseyside Police area and the address was		
2	just down the road from the school. As PC Baker was not		
3	investigating anything, it was appropriate for him to		
4	attend. PC Baker visited AR's property on 18 July 2023		
5	and recalls that a member of school staff spoke with AR		
6	and AR's father about the need for AR to attend school.		
7	PC Baker tried to talk to AR but his engagement was		
8	limited. There was a further visits on 13 September		
9	2023, 17 November 2023 and 8 December 2023 but he cannot		
10	recall the specifics.		
11	23. Sir, that concludes the evidence which we		
12	intend to call about AR's education.		
13	Housekeeping		
14	MR MOSS: With the caveat that travel arrangements might		
15	intervene, can we at least aim to start at 10.00 on		
16	Monday, we are not sitting tomorrow.		
17	SIR ADRIAN FULFORD: Rather than 9.30 am?		
18	MR MOSS: I think because it's a Monday morning.		
19	SIR ADRIAN FULFORD: Fine. We will sit again at 10.00 on		
20	Monday morning.		
21	MR MOSS: Thank you, sir.		
22	(4.26 pm)		
23	(The Inquiry adjourned until 10.00 am		
24	on Monday, 3 November 2025)		
25			
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