

FREQUENTLY ASKED QUESTIONS

Here are the answers to some of our most frequently asked questions.

If you have a question that is not answered here please contact our customer service team and they will be happy to help.



How old do I need to be to purchase from you?

There is no age limit to buy non age restricted products. However, you must be over 18 to purchase a bladed article or other age restricted product such as lamp fuel. If you are not old enough or cannot provide proof of age we will unfortunately have to cancel your order.