
Re: Termination of Services Agreement

From Stephen Henderson <info@sjhfulfilment.com>

Date Tue 2025-03-11 5:04 PM

To Grupo Marpasi <info@grupomarpasi.com>

Dear Juan,

Thank you for your email. I understand your concerns and want to clarify the situation.

Firstly, you are always welcome to book a call with me using the link in my signature or contact me directly on the number provided below. I am happy to discuss this matter further.

To address your concerns, I can confirm that the seized goods were not cutlery. Customs flagged and detained the shipment due to its contents, which included:

- Lock Knives
- Bayonet Knives
- Butterfly Knives
- Pepperbox Revolver
- Throwing Knives
- Daggers
- Hunting Knives

As you are aware, our Master Services Agreement explicitly states that we do not accept dangerous goods for storage or fulfillment (Clause 2.12). Given the nature of these items and their classification by customs, we have no choice but to enforce the terms of our Agreement.

Regarding the termination invoice, Clause 5.2 outlines that termination charges apply in such cases. While we regret that this situation has arisen, we must act in accordance with our contractual obligations.

I would advise settling your account with us and arranging for the collection of all goods currently warehoused with us. Please confirm how you wish to proceed with the collection.

Let me know a suitable time if you would still like to discuss this further.

Best regards,
Stephen



Stephen Henderson

Director / SJ Henderson Fulfilment Ltd



DPA

www.sjhfulfilment.com



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From: Grupo Marpasi <info@grupomarpasi.com>

Sent: 11 March 2025 4:51 PM

To: Stephen Henderson <info@sjhfulfilment.com>

Subject: Re: Termination of Services Agreement

Hi Stephen, I am surprised that you do not even want to talk to us about what happened and you do not inform us which article you have been told is dangerous, nor have you sent us any kind of documentation. As you well know, we send cutlery and this is not classified as a dangerous article for transport.

<https://www.gov.uk/shipping-dangerous-goods/what-are-dangerous-goods>

On the other hand, I was very upset when you sent us an invoice for the termination of the contract that you have unilaterally rescinded without giving any explanation.

The merchandise that you have in your warehouse or on the way is valued at around 10,000 GBP. Not to mention the damage that you are causing us with respect to our clients.

We wanted to talk to you to try to resolve this setback, otherwise we will have to take legal action.

I hope that, as Tania has requested, we will have a video conference to clarify these issues.

Best regards

Juan Martinez Cifuentes

CEO

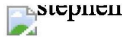
El 11/03/2025 14:54 CET Stephen Henderson <info@sjhfulfilment.com> escribió:

Hi Tania,

Unfortunately, you have left us liable for prosecution. The goods being shipped to us, go against our terms.

We cannot proceed further trading with the noted goods. Please furnish your account with full payment, and remove all stock from our premises.

Kind regards,
Stephen



Stephen Henderson

Director / SJ Henderson Fulfilment Ltd

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From: Grupo Marpasi <info@grupomarpasi.com>

Sent: 11 March 2025 12:08 PM

To: Stephen Henderson <info@sjhfulfilment.com>

Subject: Re: Termination of Services Agreement

Hello Stephen,

we would like to have a videocall with you if possible tomorrow morning so we can speak about this.

We have a long good work-relation and we are sure we can find the way to solve this without ending our contract.

We are waiting for hear from you soon.

Many thanks,

Tania M.

El 11/03/2025 10:31 CET Stephen Henderson <info@sjhfulfilment.com>
escribió:

Dear Alberto,

I am writing to formally notify you that, in accordance with our Master Services Agreement, we are terminating our contract with immediate effect. This decision follows the seizure of your goods by customs due to their classification as dangerous goods, which are strictly prohibited under Section 2.12 of our Agreement.

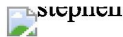
As per the Agreement, we do not accept hazardous or dangerous goods for storage or fulfilment, and any provision of such goods constitutes a material breach. Given this breach, we can no longer continue our business relationship.

Additionally, under Clause 5.2 of the Agreement, early termination charges apply. This includes any outstanding fees and administration charges for the remainder of the contract term. We will issue a final invoice outlining the applicable charges, which will be payable in full by the due date specified.

Following payment of the outstanding invoices, please arrange for the removal of any remaining goods from our facility within seven (7) days. Failure to do so may result in disposal at your expense, as stipulated in Clause 5.4.

Should you require any further clarification, please do not hesitate to contact me.

Regards,
Stephen Henderson



Stephen Henderson

Director / **SJ Henderson Fulfilment Ltd**

photo
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