

WITNESS STATEMENT

Witness Name: Janine Lloyd

Exhibits: none

Dated: 04 August 2025

THE SOUTHPORT INQUIRY

FIRST WITNESS STATEMENT OF JANINE LLOYD

I, **Janine Lloyd**, will say as follows: -

INTRODUCTION

1. I Janine Lloyd am currently employed as The Chief Executive of Parenting 2000.
2. This witness statement is made to assist the Southport Inquiry (the “**Inquiry**”) with the matters set out in the Rule 9 Request dated 21st July 2025.

BACKGROUND

3. In the period of involvement, I was in my current role of Chief Executive, employed by the charity, Parenting 2000 from 1st April 2019.
4. I am responsible for running the charity on behalf of the trustees which involves strategic and operational leadership. I am also the organisations designated safeguarding lead.
5. Prior to my current employment, I spent over 25 years employed in the voluntary sector in business consultancy roles where I worked in areas of high social deprivation with leaders

of charities, social enterprises, urban regeneration projects, social housing providers and small and medium sized businesses to help them start-up and/or grow and sustain.

6. Key qualifications relevant to my role are BA(hons) Business Studies & MSc Environmental Management, Level 3 in Children and Young People's Safeguarding

7. In 2022 I completed the Children and Young People's Improving Access to Psychological Therapies (CYP IAPT) Leadership Programme with Greater Manchester Mental Health NHS Trust Foundation Therapies Training Centre.

FACTUAL NARRATIVE OF INVOLVEMENT

8. Parenting 2000 is a company limited by guarantee, registered as a charity that was set up by local people in 1994 with the mission to 'Help families overcome the challenges of everyday life'. It works with some of the most disadvantaged, hardest to reach groups of children and young people from aged 6 to 25 years and their parents /other adults.

9. Parenting 2000 provides interventions at an early help and preventative stage that provide emotional, and practical support and guidance to children, young people and families, operating from its centres at Mornington Road, Southport and Coronation Road in Crosby, as well as in schools, out in the community and remotely.

10. Parenting 2000 deliver activities under the key areas below:

-Therapeutic counselling with a focus on children and young people aged 6-25 years old.

- Youth Provision, branded 'Alchemy', both open access and targeted for ages 11-18 years, where we run youth clubs , including wide range of youth activities and a youth mentoring service at both centres two evenings a week.

-Whole family support – we are commissioned by Sefton Council to deliver Early Help Family Support. In addition to commissioned work the organisation provides parenting programmes for parents of adolescents, non- medical respiratory health family support, a perinatal support group anti -poverty measures and supply and fit child safety equipment fittings on behalf on Sefton's Child Injury Prevention scheme.

-Mental health and overall wellbeing activities that support the social determinants health for members of the community: Adult Peer support mentoring and various ad hoc workshops

and group interventions.

PARTICULAR ISSUES RELEVANT TO INVOLVEMENT

11. Parenting 2000 is a voluntary sector partner provider in The Sefton Children and Young People's Improving Access to Psychological Therapies (CYP IAPT) partnership, a collaborative effort aimed at enhancing the availability and effectiveness of mental health interventions for children and young people in Sefton. This is a key component of the broader Sefton Emotional Health Partnership, focusing on early intervention and improving access to evidence-based therapies. This initiative involves training staff, implementing routine outcome monitoring, and transforming how mental health services are delivered and commissioned.

12. A key pillar of IAPT involves collaboration between statutory and voluntary CAHMS providers and an information sharing arrangement with partners. With appropriate protocols, this translates as sharing information to prevent service duplication, safeguard and improve the mental health outcomes and wellbeing of the child. It involves cross referrals and receiving advice guidance and support in particular, of a clinical and on an individual case basis and linking up with any social care involvement the child may have.

13. Information is shared with Social Care via Sefton Children's Help and Advice Team (CHAT) which is the front door as the first port of to discuss help with safeguarding concerns about a child. Prior to May 2024, concerns were shared with Sefton Multi Agency Safeguarding Hub (MASH).

14. Parenting 2000 escalates clinical presentations by way of making a client referral up to Child and Adolescent Mental Health services (CAMHS). This may follow a discussion at an multi- disciplinary team (MDT) meeting or telephone advice from CAMHS.

15. Social Care Safeguarding concerns are escalated via contacting the Sefton Children's Help and Advice (CHAT) Team.

All safeguarding referrals are supported internally me, the Designated Safeguarding lead and with three deputy safeguarding leads.

INVOLVEMENT WITH OTHER AGENCIES

16. The organisational Clinical Operations Lead, Claudia Aldersley has detailed in her statement the involvement with other agencies regarding AR e.g. CAMHS, Youth Justice, Social Care. I concur with her assertion that she felt the involvement of these agencies was appropriate, relevant and open in its nature.

REFLECTION ON EVENTS

17. On reflection I consider that organisationally the work completed with AR, with the information shared with our therapist at the time, was appropriate: As detailed in her witness statement Claudia Aldersley Clinical Operations Manager / therapist who supported AR was able to use some of his disclosures around his feelings of injustice and bring to his family's awareness. Parenting 2000, attempted to facilitate more specialist support around AR requiring higher level mental health intervention as well as a timely ASD diagnosis to the attention of CAMHS. Once AR became disengaged with his therapy his father was provided with support and more knowledge by accessing the parent course Youth Connect 5 with Parenting 2000. (further information on The Youth Connect 5 Programme are detailed in Claudia Aldersley's witness statement

Following these interventions, I do not think either I, our therapist or The Organisation could have done things differently even with the benefit of hindsight. Our support with AR ceased in May 2020 and on 18th June 2020 AR's father informed our therapist Claudia Aldersley that after the support AR received from us, AR was now receiving continued support by CAMHS who became involved and with an Education Healthcare Plan (EHCP) was in progress. I consider this to be appropriate.

18. I consider that Parenting 2000 offered as much support as it had available and as soon as it was identified AR required higher levels of support this was the point at which the therapist raised her concerns with CAMHS. Parenting 2000 continued to work with AR on a specific focus knowing that was accessing other specialist support in the form of Targeted Support, Social Care and had completed a psychiatric assessment when in custody. I cannot address this differently given the benefit of hindsight.

IMPROVEMENTS

19. The organisational safeguarding procedures have improved as part of on -going continuous service practice and development since our involvement with AR in 2019/2020 I am still designated safeguarding lead but now also have three deputy leads who are two counsellors and one is an early help family practitioner. This means we always have cover to support all staff and can discuss complex concerns about a child's welfare and /or clinical presentations (between leads) and as a team support each other to ensure the best outcome for the child/young person. I complement external safeguarding training that all staff undergo in house training by me which focuses on following our policy and procedural logistics of reporting and documenting a safeguarding concern and how staff are supported through this process.

20 . Also as part of continuous service and practice development we have introduced a risk assessment at the earliest contact at pre assessment & throughout intervention and engagement.

21. My Therapy service leadership skills and knowledge have increased since completing the Children and Young People's Improving Access to Psychological Therapies (CYP IAPT) Leadership Programme (referred to in Paragraph 7)

22. Since 2024 a training package of was introduced to all new staff, trainees & volunteers, which is now mandatory as part of induction and on - going professional practice. This includes Safeguarding and Prevent training.

23. Since 2024, Parenting 2000's Clinical Operations Lead Claudia Aldersley has detailed in her witness statement is attending Multi- Disciplinary Team (MDT) meetings with all IAPT partners working with children and young people's mental health in Sefton. These meeting have been made more accessible to us by being on line. This is attended by the Clinical Lead for Sefton CAMHS. This meeting allows cases to be discussed to find the most suitable and timely mental health intervention for that child/young person. This includes a particular focus on children who are also involved with Social Care/Early Help. I agree that this has significantly improved communication with other partners as well as a better understanding around the roles of other agencies.

24. I agree with my colleague Claudia Aldersley and assert the same opinion as in her witness statement that I feel an improvement that could be made, if not already done so, is a clear way to expedite those on the Neuro Diversity Pathway that may have a more acute need for a quicker diagnosis, for e.g. a young person excluded from school.

Also, a shared regional data base for mental health and social care professionals which supports information sharing and collaborative working whilst being mindful of confidentiality and data sharing.

OTHER MATTERS

25. I do not have any other relevant matters that I wish to draw to the Chairman's attention.

Statement of Truth

I believe that the facts stated in this witness statement are true. I understand that proceedings may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief in its truth.

Signed: **Signature**

Dated: 4th August 2025

Southport Inquiry

ANNEX B: EXHIBIT INDEX TEMPLATE

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NO EXHIBITS TO SUBMIT

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