

Lancashire Constabulary  
Log No. LC-20230321-0958

**FULL TRANSCRIPT OF TELEPHONE CONVERSATION**

DATE OF CALL: **21<sup>st</sup> March 2023**

EXHIBIT REF NO:

LOG NUMBER: **LC-20230321-0958**

URN NUMBER:

RECORDING NO: **1462820250325103654**

NUMBER OF PAGES **3**

Tape Counter Times	Person Speaking	Text
0.02	Operator	Lancashire Police can I help
	Ms Smith	OH HI, CAN YOU HEAR ME
	Operator	I can
	Ms Smith	HELLO. OH GREAT. .. COULD I REQUEST A WELFARE CHECK PLEASE FOR ONE OF OUR STUDENTS
	Operator	I can take you through our welfare check assessment, .. I can see if that comes out with a, a welfare check
	Ms Smith	OH THANK YOU
	Operator	What's your name
	Ms Smith	IT'S CHERYL SMITH
	Operator	Cheryl where are you calling from
	Ms Smith	IT'S PRESFIELD HIGH SCHOOL IN SOUTHPORT
	Operator	Which town does the student live in
	Ms Smith	HE LIVES IN BANKS WHICH IS INSIDE LANCASHIRE
	Operator	Right ok. Presfield High School. What's the address in Banks
	Ms Smith	IT'S NUMBER 10 OLD SCHOOL CLOSE
	Operator	So the next question you're calling from a school so that's fine
	Ms Smith	YEAH
	Operator	From a school. What is the .. immediate risk to the student
	Ms Smith	OK, SO WE HAVEN'T SEEN HIM FOR, SINCE THE 25 <sup>TH</sup> OF MAY 2022 AND EVERY TIME WE TRY TO GO OVER TO THE HOUSE WE ARE TOLD HIS MENTAL HEALTH NEEDS MEAN, BY HIS MUM, HIS MUM AND DAD,

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	ONE OF HIS MUM OR HIS DAD WILL COME OUT AND THEY SAY BECAUSE OF HIS MENTAL HEALTH NEEDS WE CAN'T SEE HIM. HE HAS BEEN SEEN BY A CAMHS PROFESSIONAL IN JANUARY BUT WE ARE CONCERNED THAT WE HAVEN'T BEEN ABLE TO CHECK ON HIS WELLBEING AT ALL
Operator	Right. So the, sorry, there's like a, a strict question set that I have to follow
Ms Smith	YEAH. NO IT'S FINE
Operator	So would it, would it be fair to say that in terms of an immediate risk, that is to say something that is physically happening right now, that there is nothing that's known of
Ms Smith	I DON'T THINK ANYTHING'S ESPECIALLY HAPPENING AT THIS MOMENT IN TIME
Operator	Right ok, no immediate risk. And does this relate to a mental health issue, well we've just determined
Ms Smith	YEAH
Operator	That's the case
Ms Smith	HE DOES HAVE MENTAL HEALTH NEEDS YEAH
Operator	Do you know what those are
Ms Smith	I DON'T TO BE HONEST WITH YOU. OBVIOUSLY THERE IS ANXIETY THERE BUT OTHER THAN THAT I DON'T KNOW, I DON'T KNOW THE, THE ABSOLUTE DETAILS
Operator	Right ok
Ms Smith	HE'S BEHAVIOURS IN THE HOME CAN BE DIFFICULT FOR PARENTS I THINK
Operator	Ok. Is there anything to lead you to believe that a crime is occurring in relation to this
Ms Smith	NO, NO
Operator	No. .. And there's no imminent risk of harm because we don't know that anything's happening just now
Ms Smith	NO

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	Operator	Nothing known to be happening right now. Ok. Right ok, so .. on the basis that .. we don't know of anything immediate taking place ..
	Ms Smith	YEAH
	Operator	The incident doesn't meet the threshold for attendance and as a result the police
	Ms Smith	OK
	Operator	Will not be attending
	Ms Smith	OH OK, WELL THANK YOU FOR SPEAKING WITH ME
	Operator	No problem
	Ms Smith	CAN I JUST ASK
	Operator	Yeah
	Ms Smith	WHO IS IT I'M TALKING TO
	Operator	My name's Rob and I am in the control room
	Ms Smith	CONTROL ROOM AT, AT LANCASHIRE
	Operator	Yeah, which is you know Hutton for all of Lancashire
	Ms Smith	AND YOUR LAST NAME ROB
	Operator	We don't give those, my collar number is 11097
	Ms Smith	OH GREAT, 11097
	Operator	Yeah
	Ms Smith	THAT'S 11097
	Operator	Yeah
	Ms Smith	THANK YOU SO MUCH I APPRECIATE YOUR TIME
	Operator	No problem. No problem at all
	Ms Smith	THANK YOU
	Operator	Thank you
	Ms Smith	BYE NOW
	Operator	Bye
	Ms Smith	BYE BYE
5.21.		Recording ends