


**From:** Barker, Jason  
**To:** Hopley, Emma  
**Subject:** RE: Log review RCRP - Confidential  
**Date:** 09 September 2024 21:55:00  
**Attachments:** image003.png  
image005.png  
image006.png  
image007.png

Hi Emma,  
Thanks – Rob is entitled to his view/opinion. I was just asked to pass the observations/feedback on. End of the day, either way he didn't check the markers or obtain enough information on a log involving a child.

Cheers  
Jason.

 Jason Barker 11217  
Operations Manager - West  
Force Control Room  
HQ – Contact Management  
Lancashire Constabulary  
m: [REDACTED] DPA


**From:** Hopley, Emma  
**Sent:** Monday, September 9, 2024 9:02 PM  
**To:** Stansfield, Gina ; Barker, Jason  
**Subject:** FW: Log review RCRP - Confidential  
I have passed this feedback to Rob.

He doesn't agree with the outcome and states under right care right person he made the right call which no action from the police.  
Regards

 Emma Hopley 14229  
PCRS  
Contact Management  
Team 1 South  
t: [REDACTED] DPA  
  


**From:** Correy, Robert <Robert.Correy@lancashire.police.uk>  
**Sent:** Monday, September 9, 2024 8:43 PM  
**To:** Hopley, Emma <Emma.Hopley@lancashire.police.uk>  
**Subject:** RE: Log review RCRP - Confidential

Hi Emma  
Yeh, for me, on RCRP, no change, nothing "imminent"  
Thanks

 Rob Correy 11097  
Team 1 South  
PCRO

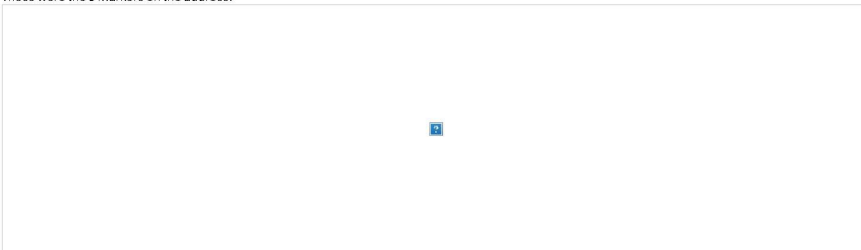
**From:** Hopley, Emma <Emma.Hopley@lancashire.police.uk>  
**Sent:** Friday, September 6, 2024 4:20 PM  
**To:** Correy, Robert <Robert.Correy@lancashire.police.uk>  
**Subject:** FW: Log review RCRP - Confidential

Hi Rob,  
Here are the markers as requested  
Thanks

 Emma Hopley 14229  
PCRS  
Contact Management  
Team 1 South  
t: [REDACTED] DPA  
  

**From:** Barker, Jason <Jason.Barker@lancashire.police.uk>  
**Sent:** Monday, September 2, 2024 4:15 PM  
**To:** Hopley, Emma <Emma.Hopley@lancashire.police.uk>  
**Cc:** Stansfield, Gina <Gina.Stansfield@lancashire.police.uk>  
**Subject:** RE: Log review RCRP - Confidential

Hi Emma,  
These were the 3 markers on the address:



And the previous call:



Jason.

Jason Barker 11217  
Operations Manager - West  
Force Control Room  
HQ – Contact Management  
Lancashire Constabulary  
m: [REDACTED] DPA



**From:** Hopley, Emma <Emma.Hopley@lancashire.police.uk>

**Sent:** Friday, August 30, 2024 5:47 PM

**To:** Stansfield, Gina <Gina.Stansfield@lancashire.police.uk>; Barker, Jason <Jason.Barker@lancashire.police.uk>; Pickford, Leanne <Leanne.Pickford@lancashire.police.uk>

**Subject:** RE: Log review RCRP - Confidential

Hello,

I have spoken to Rob and passed the feedback. He has taken the feedback on board but doesn't accept that anything would have changed the deployment or outcome of RCRP. I have advised that his name should have been on the log and markers and previous calls check. Rob believes that even if he did this is wouldn't have changed the RCRP

Rob would like to know what the VU markers showed that would have increased the risk. He has asked if he can look at the log to see?

I have checked on Rob's welfare after passing this feedback and he said he was totally fine

Thanks



**Emma Hopley 14229**  
PCRS  
Contact Management  
Team 1 South  
t: [DPA]



**From:** Stansfield, Gina <Gina.Stansfield@lancashire.police.uk>

**Sent:** Tuesday, August 20, 2024 4:33 PM

**To:** Hopley, Emma <Emma.Hopley@lancashire.police.uk>

**Subject:** FW: Log review RCRP - Confidential

**Importance:** High

Emma,

Could you pass this feedback to Rob please.

Thanks



**Gina Stansfield – 12651**  
South Operations Support Manager  
Force Control Room  
Contact Management  
HQ  
t: [DPA]

**From:** Barker, Jason <Jason.Barker@lancashire.police.uk>

**Sent:** Wednesday, August 14, 2024 1:26 PM

**To:** Stansfield, Gina <Gina.Stansfield@lancashire.police.uk>

**Subject:** FW: Log review RCRP - Confidential

**Importance:** High

Hi Gina,

The operator for this call/log is Robert Correy. Please can you arrange for feedback as you see fit either via yourself or his supervisor.

If there are any queries, let me know.

Regards

Jason.



**Jason Barker 11217**  
Operations Manager - West  
Force Control Room  
HQ – Contact Management  
Lancashire Constabulary  
m: [DPA]

**From:** Duncan, Joanne <Joanne.Duncan@lancashire.police.uk>

**Sent:** Wednesday, August 14, 2024 11:46 AM

**To:** Barker, Jason <Jason.Barker@lancashire.police.uk>

**Subject:** RE: Log review RCRP - Confidential

**Importance:** High

Hi Jason,

Could you (or someone) provide some feedback to the call taker re this one. The DCC wants any learning identified from the review to be addressed. Obviously, it is not in the realms of misconduct and does not meet the criteria for a mandatory referral to the IOPC so it can be dealt with by local supervision.

Thanks again for your help.



Kind regards  
**T/DI 2938 Jo Duncan**  
Reactive Investigations  
Professional Standards Department Headquarters  
Tel: [DPA]

**From:** Barker, Jason <Jason.Barker@lancashire.police.uk>

**Sent:** Tuesday, August 6, 2024 1:50 PM

**To:** Duncan, Joanne <Joanne.Duncan@lancashire.police.uk>

**Subject:** RE: Log review RCRP - Confidential

Hi Jo,

All good here, hope you are well too?

I have reviewed the log and the phone call, and I will be honest its not great.

My observations are as follows:

- The operator was polite and courteous, he has worked through the question set albeit minimal information obtained and recorded and the RCRP end statement has been given as no deployment. There has been no query from the caller and as a result the log has been closed by the operator and finalised by the supervisor in the FCR.
- The operator has not asked the name or age of the child/student.
- RCRP current policy/training advises minimal background checks should be completed which should be look at previous logs and any markers on STORM. This has not been done. There are a number of previous incidents for the address including 2 x Domestic. There are 3 x VU markers on the home address that have not been checked. If these had been checked for me this would have increased the risk.
- The informant confirms that they have not seen him at school since 25/05/2022 but that CAMHS have seen him in January 2023. Again, this should have been explored further, i.e. how many times have the school been to the address? Have they had social services involved? Have they made any visits? When CAMHS saw him in January where was this? at the home address or at their premises? What was the result of that visit? Were further appointments arranged? Did they get missed etc.
- Thrive assessment has been completed but again in my opinion this is poor with minimal information.

My professional opinion is that further questioning and professional curiosity should have taken place including checking previous history/markers and that then may have guided the operator to deploy for a welfare check.

If you need anything further, please do not hesitate to contact me.

Kind regards

Jason

**Jason Barker 11217**  
Operations Manager - West



Force Control Room  
HQ – Contact Management  
Lancashire Constabulary

m: [REDACTED]

**From:** Duncan, Joanne <Joanne.Duncan@lancashire.police.uk>

**Sent:** Monday, August 5, 2024 12:43 PM

**To:** Barker, Jason <Jason.Barker@lancashire.police.uk>

**Subject:** Log review RCRP - Confidential

**Importance:** High

Hi Jason,

I hope you are well.

I have been asked by Ma'am Mainey to ask you to review a log from 2023.

In summary, PSD have been asked to review our contact with the suspect involved in the Southport incident. The last contact we appeared to have had was in 2023 when school asked Lancashire police to conduct a welfare check on the suspect as he had not been to school. This was run through RCRP and no deployment required.

Would you have a listen and see if you feel the decision not to deploy was correct and whether there is anything else we could have / should have done etc.

To clarify – We do not believe a referral to the IOPC is required as the DSI criteria has not been met. We are conducting the review so Mr Mackenzie is sighted on our previous involvement and so we can identify if there is any learning to be addressed.

I would ask that this is not discussed elsewhere at this time due to the sensitivities of the current situation.

I appreciate you are really busy but if it could be done as soon as you are able so we can report back.

Thanks Jason,

Jo



Kind regards

**T/DI 2938 Jo Duncan**

Reactive Investigations

Professional Standards Department Headquarters

Tel: [REDACTED]