

EXHIBIT CA/02 – INQ000000000

From: Jon Collins
Sent: 28 November 2019 11:23
To: Matthew Swift <Matthew.Swift@parcelhub.co.uk>; Julie Arkwright <Julie.Arkwright@hermes-europe.co.uk>
Subject: RE: Offensive Weapons Act 2019 (OWA)

Hi Matt,

Unfortunately we are not able to handle this work.

Regards

Jon Collins

Senior Business Development Manager

Hermes Parcelnet Limited

M: **DPA**

Jon.Collins@hermes-europe.co.uk



From: Matthew Swift <Matthew.Swift@parcelhub.co.uk>
Sent: 27 November 2019 09:52
To: Jon Collins <Jon.Collins@hermes-europe.co.uk>; Julie Arkwright <Julie.Arkwright@hermes-europe.co.uk>
Subject: RE: Offensive Weapons Act 2019 (OWA)
Importance: High

Hi Jon,

Can I please get confirmation of your stance on the below?

I am assuming it's a straight no but need this confirming please.

Regards

Matthew Swift
Sales Admin Supervisor

Parcelhub Limited
Unit 6, Road No 2, Colwick Quays Business Park, Nottingham, NG4 2JY
Warehouse A: Unit 1, Little Tennis Street, Nottingham, NG2 4EL
Warehouse B: Unit A, Little Tennis Street South, Nottingham, NG2 4EU

Tel: DPA

Parcelhub Limited, Part of the Whistl Group. All rights reserved. No: 07187537 VAT No: 991 2657 87

All transactions are subject to the standard terms and conditions, copies of which are available on request.

All goods remain the property of the company until payment is received in full. Quotations are valid for 7 days. E&OE.

From: Matthew Swift

Sent: 19 September 2019 13:01

To: Jon Collins <Jon.Collins@hermes-europe.co.uk>; Julie Arkwright
(Julie.Arkwright@hermes-europe.co.uk) <Julie.Arkwright@hermes-europe.co.uk>

Cc: Sales Admin <salesadmin@parcelhub.co.uk>

Subject: Offensive Weapons Act 2019 (OWA)

Hi Both,

As the Offensive Weapons Act 2019 (OWA) will come into force shortly

In response to this new legislation, and to help our customers who want to send parcels that contain certain bladed items (for example, knives, blades or axes), can you confirm if you have a different set of services to manage this and are there additional charges involved?

Please advise the features of the service, for example

- how do the products need to be labelled to be clearly identified as an Age restricted item, or is it just the label?
- will you adopt the Challenge 25 approach or Challenge 18

- and lastly what id will be accepted (passport or driving licence) for anyone who you feel is under the legal age;

Any questions please do not hesitate to contact myself.

Regards

CONFIDENTIALITY NOTICE

This email contains confidential information. If you have received this communication in error, you must not disclose, copy or distribute its contents.

Instead, please notify the sender immediately and delete the email and all attachments from your system.

This email has been scanned by Microsoft. For more information please visit <http://www.microsoft.com>