

Monday, 8 September 2025

(11.03 am)

Opening remarks from THE CHAIR

SIR ADRIAN FULFORD: For those who may not realise, I just want to remind everyone that this is the resumed hearing of the Inquiry. We began, of course, in July with my opening statement and the impact evidence from four of the families. That explains why, after a few observations from Mr Moss in a moment, we will continue with this sequence of evidence without any further or additional preamble.

Additionally, I just want to say that, not intending any disrespect, I have agreed with Mr Moss that, rather than keeping the families waiting this morning, he will introduce counsel and the Core Participants immediately before his opening statement, once the commemorative portraits and the impact evidence is complete.

Yes, Mr Moss?

Opening remarks by MR MOSS

MR MOSS: Sir, thank you very much. Sir, as you say this morning we are resuming the impact evidence as part of our Phase 1 hearings.

The evidence that you will hear today, sir, will be given by or on behalf of three families, regarding four of the children who were injured but survived: that is

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just traditional media, whether print broadcast or online, but also to social media, to blogging and online posting of any kind by anybody.

In addition, their dates of birth, any photographic or any other image of them, their addresses, their school, educational establishment or workplaces and any other particular, likely or calculated to lead to the identification of any of them, must not be published.

That last provision, "any other particular likely or calculated to lead to the identification of any of them", is very important. While the names of the children will not be used in the hearings this morning and this afternoon, some of the family information given in evidence will include information that is likely to lead to their identification and should not therefore be published.

So, to give one example, we will hear today some indirect evidence about where one family lives. That kind of information must not be published because it would tend to identify the child. As in July, to assist the media, the Inquiry legal team has prepared copies of the impact evidence with the passages that might tend to identify the girls having been flagged in a copy that can be provided to the media and those copies will be released to all of the registered media electronically,

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the parents of Child C6 and Child T; the parents of Child M; and on behalf of the parents of Child U. As our second evidence this morning, we will receive the impact evidence of Mr John Hayes, one of the three adults, and he was injured both physically and psychologically.

Before we turn to that important evidence, would you forgive me if, as I did in July, I just re-emphasised the important provisions regarding anonymity and how they should work in practice for any media or otherwise wishing to report on or post about today's evidence.

I know that my learned friends and others in the hearing room have heard this before, but the provisions are extremely important and they bear repeating. First, by your order of 1 July, and in order in part to provide extra protection as regards anonymity, this stage of the Phase 1 evidence is not being broadcast.

Secondly, each of these child victims who are the subject of evidence today, have anonymity but so too do their parents and their other immediate family members. Accordingly, the names of the children and of the parents who are involved in the evidence today must not be reported, nor anything about their appearance or their identity. That order that you have made, sir, is a formal order and it extends to any publication, not

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as soon as each part of the evidence is given. It is very important that the media and anybody else who might want to post about or report today's evidence be guided by that version of the impact statement and check the markings on that version against the content of their intended reporting.

This is covered by paragraph 6 of your Restriction Order. Even when mentioned in court, information that might tend to identify the children must not be reported.

Because we are dealing with the welfare of young children and the risk of further trauma is what is in issue, may I respectfully urge a very precautionary approach. The Inquiry Secretariat is available to deal with any queries and can assist. If the media or others who want to publish information about today's hearings are in doubt, please ask and check first and take a precautionary approach.

Sir, an associated matter is that you have ordered that any reporting of the Inquiry hearings must be delayed by 10 minutes after the words spoken or the evidence given in the hearings, in order to allow for the protection of sensitive information, including but not limited to the identity of those protected by anonymity and any other protected measures.

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1 This is in place because of the inevitable risk of
2 slips. Were names to be used inadvertently this
3 morning, the reporting restrictions still apply, even if
4 a slip is made during the hearings.

5 I should indicate that Mr John Hayes' name is in the
6 public domain and his name is not therefore covered by
7 your anonymity orders.

8 So, turning then to today's evidence. Sir, as in
9 July, it is neither necessary nor appropriate for this
10 evidence to be given on oath or affirmation and, as you
11 can see, the first evidence this morning is from the
12 parents of Child C6 and Child T. Their statement is
13 a joint statement but I think it is going to be read by
14 their mother and they are both already at the witness
15 table.

16 **SIR ADRIAN FULFORD:** Take your time. If you need a break
17 you only have to say.

18 **Impact statement by the PARENTS of CHILD C6 and CHILD T**

19 **THE WITNESS:** On 29 July 2024, the first day of the summer
20 holidays, our lives changed forever. It was a warm and
21 bright day, one that should have been filled with
22 excitement and carefree plans.

23 Instead, it became a day that my two daughters
24 witnessed and endured an unimaginable act of violence.

25 Our eldest had originally forgotten about the event

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1 herself was unharmed, even as he desperately checked her
2 over.

3 I arrived to a scene reserved for nightmares. It
4 felt as though I was watching from outside my own body,
5 like somebody was living my life within a film. The
6 emergency services were everywhere. Children lay hurt
7 around me, I didn't want to see. I didn't want to know.

8 By the time I arrived our eldest had been removed
9 from the house and was laying pale on the ground
10 a police officer pressing gauze over her wounds.

11 At that moment my husband told me our youngest's
12 best friend, Alice, had been injured badly and that her
13 mum was alone. I faced the impossible and made the
14 decision to leave my injured daughter safely with her
15 dad so I could support my friend. We believed at this
16 point our daughter's injury was an arm wound that would
17 simply just need stitches.

18 Arriving at the hospital later that day, I learned
19 that our eldest had been far closer to death than I had
20 realised. She needed blood transfusions and a chest
21 drain, all which had to be completed without us as
22 parents present, due to her being diverted to another
23 hospital en route. The skill and speed of those
24 treating her saved her life. We will never be able to
25 express the depth of our gratitude to them.

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1 and arranged to meet her friends but chose instead to
2 keep her promise to help Leanne, just as she had done at
3 a previous event.

4 Our youngest was full of anticipation because she
5 adored Taylor Swift and was looking forward to spending
6 the day with her sister and her best friend.

7 Dropping them at that event, their father never
8 imagined the horror that would unfold.

9 When my husband returned to collect them, at first
10 he couldn't make sense of what was happening. He called
11 me, his voice urgent. The words he spoke will never
12 leave me, "You need to get here now. The kids have been
13 stabbed".

14 Shock took over instantly. I couldn't make sense of
15 the words. I went to my neighbour to drive me to the
16 scene, it was the slowest journey to get there.

17 My husband meanwhile had entered the building,
18 witnessing true horror that will stay with him forever,
19 and been unable to locate our daughters. During his
20 search he recalls time standing still, hearing screams
21 and he then received a call from our eldest and located
22 the girls at the neighbour's house. He relives these
23 moments daily.

24 Our youngest ran into his arms saying, "Don't let
25 her die", talking about her sister and insisting she

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1 I now carry a deep guilt for leaving her knowing
2 what I do about her injuries and how severe they truly
3 were. But in that moment, I acted on the belief she was
4 safe.

5 When our eldest regained consciousness, her humour
6 shone through, helping to hold us together. But the
7 next day, as she was being taken to theatre we were told
8 that Alice had died. The loss of Alice is something
9 those lucky enough to have known her will always miss.
10 She was the biggest ray of sunshine with a huge smile.
11 Her parents' love for her was extraordinary and their
12 strength remains an inspiration.

13 Shortly afterwards, I faced the moment I had been
14 dreading: telling my youngest about Alice. She asked
15 the question with an innocence and hope that broke my
16 heart. I knew my answer would shatter her faith in the
17 world. No parent should have to watch their
18 [...redacted...] daughter lose their belief in the
19 world, in safety or human kindness in a single moment.

20 The days that followed passed in a blur. We stayed
21 close together, focusing on the hospital and our
22 eldest's physical recovery. Our youngest found the
23 hospital frightening and in the moments we needed to be
24 there we entrusted her only to our family and closest
25 friends.

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1 The summer was lived in shock and survival mode.
2 We acted out of character, said things without
3 thinking and struggled to comprehend the enormity of
4 what had happened.

5 We experienced absolute sadness and grief and found
6 ourselves putting on masks for each other, friends,
7 family, police and teachers. Whilst at home we cried
8 relentless tears, trying to piece ourselves back
9 together and make sense of how this was allowed to
10 happen in our quiet and beautiful Southport.

11 [...redacted...].

12 When school came, both our daughters returned. We
13 tried to continue normality for them, but this is
14 forever shattered.

15 For our youngest, Alice's absence was a constant,
16 heavy presence. She rarely speaks about the attack but
17 in moments of quiet she will simply say, "I miss Alice".
18 She has engaged in therapy to help her to manage her
19 grief and anxiety, but her friendships have been
20 affected. Some children and parents have struggled to
21 understand her needs or accused her of getting "special
22 treatment", leading to tension and conflict and adding
23 strain to an already fragile situation. We have as
24 a family experienced hurtful behaviour from people not
25 directly affected, which has compounded the sense of

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1 she struggles to remain in lessons full-time, missing
2 crucial parts of the curriculum. Her mind wanders
3 because she is so hypervigilant. [...redacted...] and
4 whilst we are incredibly proud of what she has achieved
5 this year, it is heartbreaking to see her fall behind
6 through no fault of her own. [...redacted...].

7 We have tried to reclaim normality in small moments
8 when we can, a family holiday gave us some moments of
9 peace but brought new challenges: new people, unfamiliar
10 surroundings and unexpected stress. Events like
11 Hallowe'en take on a different weight, requiring us to
12 consider whether they could reopen wounds and trigger
13 painful memories.

14 We live in a constant balancing act, supporting two
15 children who are coping in profoundly different ways.
16 Our youngest is learning to live with grief she cannot
17 fully understand and the memories of what she witnessed,
18 avoiding conversations about the day. She will
19 occasionally release small snippets of the day, in
20 moments when she feels truly safe. She has previously
21 described having to dodge him as he came towards her and
22 I often think that her natural apprehension of people
23 saved her that day.

24 Our eldest is a teenager, who has endured trauma and
25 has seen more than any young person should. She is

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1 isolation. You truly learn who your true friends are in
2 the hours when you need more support than ever before.
3 [...redacted...].

4 She continues to mask her emotions until they
5 overwhelm her. This has recently re-occurred due to the
6 loss of her pet rabbit, who has been her constant
7 support since the attack. It is hard to see how
8 affected and overwhelmed by emotion she has become
9 again.

10 For our eldest, returning to school has been equally
11 as challenging. As she continues to live with the
12 physical pain of recovery and heightened anxiety. She
13 is constantly on alert, assessing every room she enters.
14 Certain lessons, particularly in biology and religious
15 education require advance warning, so that she can
16 either prepare herself for the content, or make
17 arrangements to be excused from the lesson entirely.

18 Her friendships have shifted. She is seen as
19 "different", a label she never asked for, making it
20 harder to maintain close connections.

21 She has been forced to grow up far beyond her years,
22 and her anger, when it comes, can be overwhelming, even
23 to her.

24 Her education has also been massively impacted. She
25 has always been intelligent and in the top sets but now

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1 mature in her ideas and has access to much more media
2 coverage. We navigate daily the struggle between
3 needing to allow her the freedom to speak and protecting
4 her.

5 Within hours of the tragedy, the media began calling
6 and arriving at our house. Social media only compounded
7 the impact. Our eldest, already struggling with PTSD,
8 has felt anger when she sees articles that didn't report
9 the facts as she knew them. Seeing the face or name
10 unexpectedly in the media has triggered spirals of
11 distress that affect the whole family. Because of the
12 anonymity order, we cannot respond or correct
13 misinformation. While we understand the order is to
14 protect the children, it has been very difficult to
15 navigate, especially for a mature teenager, who wants to
16 be vocal, stand up for her beliefs and create change.

17 We are deeply grateful that our girls are still
18 alive but that exists alongside the heavy weight of
19 trauma, grief and the daily reality of PTSD. Each of us
20 are continuing to seek therapy, even now.

21 We have never faced anything like this before and
22 there is no handbook for navigating the aftermath of
23 such trauma. Every choice we have made has been with
24 love at its core and with the intention of doing what we
25 believed was right for our children and those around us.

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We acknowledge that we have not always got it right and there have been times when we have not had the answers. But never at any point have we acted with the intention of causing harm. We were forced into this position, without experience, learning as we go, trying each day to make the best decisions we can under circumstances no parent should ever have to face.

We are incredibly proud of our daughters and their desire to affect positive change out of such a horrific event. They recently launched a clothing brand called "GABA", meaning "Go Anywhere Be Anything", which will fund a charity focused on providing first aid training to secondary schools and colleges, whilst educating and raising awareness of the impact of knife crime and mental health from trauma.

Our girls have created friendships and bonds with some of those that were present that day. As a parent, this gives solace in that in years to come they will have an understanding and be able to be there for each other. They have returned to Alder Hey as volunteers, which is a true testament to the hospital and staff that have created a safe and welcoming environment, despite their adversity, and given the girls a positive opportunity to spread joy to others.

We cannot begin to imagine what the bereaved

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heavily on my mind. I make this statement to assist the Inquiry in understanding the impact that attack had on me.

I was at my place of work when I became aware of a commotion. I did not know what had happened but became aware that children had been hurt or were alarmed in some way. I therefore made my way out of my office to see what was happening and how I could help.

I was immediately confronted by the attacker. My initial feeling was one of terror, seeing a man wielding a bloody knife. That quickly turned to horror as I witnessed critically injured children and began to realise what was happening. I grappled with the attacker and fell to the floor.

Initially, I didn't even know I had been stabbed but when I looked down, I saw blood pouring out of my leg. That was horrific because I had read enough medical reports in the course of my work to know that, if you puncture an artery, it can be fatal. The amount of blood coming out of my leg and the amount of blood flow suggested this was not a superficial wound and I was scared.

The attacker was still there in front of me while I was lying prone on the floor, so I had to contend with the possibility he was going to come back and try to

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families have endured. They have been brave and dignified in their grief, creating amazing charities as a legacy to their girls. No child should have died that day. We hope this Inquiry brings lessons and accountability so that no family has to suffer what we and others have suffered.

Despite the evil act that has so heavily impacted us, we refuse to let it define us or our girls and their future. Together we will continue to create positive change and do everything we can to ensure safer communities for the next generation.

SIR ADRIAN FULFORD: I'm very grateful to you. It is not easy. I will rise for 20 minutes so the family can withdraw.

(11.28 am)

(A short break)

(11.48 am)

SIR ADRIAN FULFORD: If you need a break let me know and in your own way and in your own time. Thank you very much.

Impact statement of JOHN HAYES

THE WITNESS: I am John Hayes. On 29 July 2024, I survived a stabbing attack at the Hart Space in Southport. I am acutely aware that others -- children -- did not survive and others have suffered the trauma of the attack from which they will never fully recover. That weighs

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finish me off. Thankfully, a colleague by the name of Adam came on the scene and shut the office door.

One of my colleagues, whose name was Rob, tried to wrap a bandage around my leg but there was that much blood coming out that it wasn't doing any good. Another colleague, Josh, then had the presence of mind to get a strap off one of the sailing bags I had in the office and used that as a tourniquet. I'm pretty sure that saved my life.

I would like to take this opportunity to thank Josh, Rob and Adam for what they did that day.

The pain of the wound was now overwhelming. Because I was losing so much blood, I could feel myself fading and I thought I was going to die. That was pretty scary.

There was a period of about 15 minutes when I just wanted the police and paramedics to arrive. I wanted help. I knew people had phoned 999 because I could hear them on the phone. The whole thing was like carnage. I seem to remember hearing somebody say, "Put the weapon down". I didn't feel threatened at that stage but I thought I was going to die from blood loss.

I didn't lose consciousness but I probably wasn't very coherent. I was just asking where the paramedics were, as it seemed like an age before they arrived.

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Jenie Scholes, who rents the Hart Space, has a sister who is a nurse. She attended at the scene and was one of the first people to come and assess me. She held my hand while waiting for the paramedics to attend and the police arrived before the paramedics.

When the paramedics did arrive they didn't know I was in the office and their focus was understandably on the children, so I thought I had been overlooked, which heightened my anxiety. I didn't know the scale of the incident at that stage.

I was lying on the floor just waiting and waiting. Eventually, two paramedics came and tended to me. I don't know whether they gave me pain relief. They looked at the tourniquet Josh had put on my leg and said to leave it on because it was doing a good job.

Eventually, I was carried out of the office on a stretcher. The scene in the hall was like something from a horror movie, it was like someone had painted the walls red. As I was being carried out on a stretcher, they accidentally whacked my leg on the door frame. The pain was agonising.

I was then carried through the car park into the middle of Hart Street. They put me down in the middle of the room and someone was still holding my hand. Someone cut all my clothes off. They wanted to roll me

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like I arrived there seconds later; they must have driven so fast. After that, it's a bit blurry because I was disclosed up on morphine. I don't remember getting to the hospital.

My overriding feeling was one of fear; I thought I was dying at every stage: whilst on the floor in the office, on the stretcher, in the road and in the ambulance. That anxiety didn't diminish until I was at hospital. Only when in hospital did I feel safe.

While Helen waited for information, her anxiety was rising and she kept imagining a call to say I hadn't made it. Eventually, she received a call to say I was in an ambulance on my way to Aintree and she could meet me there. Helen jumped straight in the car and made it to Aintree. When she arrived, I was on a trolley, surrounded by medics. I don't recall this but Helen says that when I saw her, I started crying and I kept saying, "I tried to help her, I tried to help her". Helen started crying too and just hugged me. She was relieved I was conscious and was getting taken care of.

We were not told anything about my injuries at that point. Once I was in the hand of the medics, I was confident I would get through it somehow but there was a general anxiety about the extent of the damage that had been done. Some time later, I was told I was

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over, presumably to see if there was any other injuries. That was excruciatingly painful. I was lying in the road in Hart Street for what felt like an age. That was a really worrying period.

I have since learned that what my wife Helen was going through during this time. My colleague, Josh, phoned her to tell her that I had been stabbed but she had to wait for more news because it was frantic.

Helen called me on my mobile as she obviously wanted to know if I was okay. I have no recollection of this call but Helen tells me that either a police officer or paramedic held the phone to my ear as I had been asking for her. Helen says I wasn't able to form any words, I was just making noise. Helen had called, hoping I was going to be able to tell her that I was fine and not to worry but, obviously, I wasn't able to do that. Helen was relieved that I was at least conscious but it was clear to her that I was in a bad way.

Helen wanted to make her way to the office to see me but the police told her not to. They said the roads were all closed and that she just had to wait. They were not able to tell her the extent of myself injuries or to which hospital I would be taken to.

My next recollection is blue lights and getting to the Major Trauma Unit at Aintree Hospital. It seemed

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scheduled for surgery the following day to clean the wound and examine had a damage had been done inside. I don't think they knew how bad it was at that stage.

The next day I had surgery on my leg. I had lost all sensation in the leg, I couldn't move it at all. I was quite an active person beforehand so I was anxious I would be left with a permanent disability that would prevent me from walking or getting around. There was a lot of nerve and tissue damage.

The consultant saw me afterwards and said it was a lot worse than they initially thought. The blade had gone 10 centimetres into my leg. I was in surgery for nearly two hours, it was a lot more invasive than they were expecting from a simple puncture wound. There was more tissue and nerve damage. It was far more significant than anyone thought.

Post surgery, I couldn't bend my leg at all and couldn't get out of bed without assistance. I had no functionality in the leg and couldn't bend the knee, so couldn't even go to the toilet. A physiotherapist came to see me to help me get it moving.

I came out from hospital on day 3, by which point I was just about able to get around on crutches but it took me two to three months before I had strength to tackle stairs. Helen became my full-time carer for

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1 a few weeks. She gave practical help around the house,
2 received visitors and fended off journalists, whilst
3 I continued with my recovery.

4 The scar I had been left with serves as a daily
5 reminder. It is a very pronounced scar and the contour
6 of my thigh has changed. Every time I shower, I can
7 feel it. It's a daily reminder that will never go away.

8 Obviously, the primary consequence of this
9 devastating attack was the murder of children and the
10 attempted murder and serious injury to children and
11 adults at the scene of the attack, but there have been
12 other consequences too. The office was closed for seven
13 weeks for forensic teams to conduct their work. My team
14 was able to work remotely but we couldn't access some of
15 the physical files for several weeks. One of my
16 colleagues was allowed to go into the office wearing
17 a hazmat suit to retrieve some papers that we only had
18 in hard copy. The closure had a huge impact on the
19 business: it wasn't able to trade at anything like the
20 same capacity but that pales into insignificance
21 compared with the toll that has been taken in other
22 ways.

23 Whilst the office was closed, all the staff came to
24 our house at one point to talk things through. There
25 were five people in the office with me that day and they

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1 like anybody wearing a hoodie as it makes me feel very
2 uncomfortable. That is problematic as there are lots of
3 people who wear hoodies.

4 I have endured countless sleepless nights. In the
5 last 12 months, I have only had a handful of nights
6 where I have slept okay. I tend to fall asleep but
7 I wake up in the early hours and I then I cannot get
8 back to sleep because my mind is whirring. Initially,
9 the sleeplessness was because of the nightmares reliving
10 the scene I witnessed. Historically I slept well but,
11 ever since the attack, I am always tired.

12 Still now I see that demonic image of the mug shot.
13 That is such a harrowing image and I find it hard to
14 shake. Counsellors have encouraged me to have a happy
15 place that I can go to when that image comes into my
16 mind. It works to some extent but it is quite difficult
17 to do. I have lost count of the number of counselling
18 sessions I have had, perhaps 25 or so, but they have not
19 helped. I still have to live with daily remainder,
20 whether it is flowers at the office door, somebody
21 asking me questions, the media, the pain in my leg and
22 the scar on my thigh, which will never go away.

23 The counsellors wanted me to talk about the event
24 over and over again but it wasn't helpful. When I have
25 been asked to talk about the event, I get flashbacks.

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1 have all struggled to some extent with the aftermath.

2 I worry about the psychological effects on my
3 colleagues, most of whom have had little or no support
4 or recognition of the help they provided.

5 I also had to take care of getting the premises
6 repaired and repainted. There was a massive clean-up
7 operation.

8 Going back to the office for the first time was very
9 difficult. Whenever I opened the door to the hall,
10 I would put my foot behind the door and only open it
11 an inch to make sure there was no one on the other side
12 of that door. I had a peep hole installed but I don't
13 like looking through it as I imagine something coming
14 through and stabbing me in the eye.

15 Previously, I would work in the office late of
16 an evening but, after what happened, I didn't want to be
17 there on my own. I would say to colleagues not to leave
18 me in the building alone. I would leave with the last
19 person so I wasn't unaccompanied and wouldn't have to be
20 in the building on my own. I started locking the
21 external door when people were leaving so I was locked
22 in. I wouldn't normally have done that.

23 The attack changed the way I behave in the office,
24 but elsewhere too. I am hypervigilant, I am constantly
25 looking over my shoulder when out in public. I don't

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1 I don't wake up screaming anymore but the things I have
2 seen are not easily forgotten and I don't want to keep
3 replaying that. Flashbacks were constant in the first
4 six months, it was always there at the forefront of my
5 mind. That has diminished somewhat with time and I hope
6 it continues to diminish. I avoid talking about it as
7 much as possible.

8 I am still waking up with horrific images in my mind
9 and suffer from frightening flashbacks. I remain
10 hypervigilant and have a heightened awareness of anyone
11 wearing a hoodie. I feel anxious, I get an elevated
12 heart rate and I would not want to take my eyes off that
13 person in the belief he might do something.

14 My wife and I used to enjoy watching crime dramas on
15 television but I cannot now watch anything on television
16 involving knives or knife crime. I don't like knives in
17 the kitchen and I avoid the news.

18 I did visit my GP at one point as I was struggling.
19 I had become quite withdrawn, I didn't want to go out,
20 I didn't want to socialise. I didn't want to have any
21 fun, as it felt inappropriate. I lost my appetite and
22 have lost weight. I was quite reclusive for a couple of
23 months. Previously, I had been quite active and sporty,
24 so not being able to get around so easily was
25 compounding the low mood.

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1 Then around six weeks ago, in the lead up to the
2 first anniversary, I started to wake up with tightness
3 in my chest. There was renewed media interest, all of
4 which I had shunned as I don't like to talk about it,
5 but this is what was going on at the time. The GP told
6 me I have PTSD and prescribed antidepressants, but
7 I haven't taken them. Things have eased since the
8 anniversary as passed. I am coping okay, it's not
9 causing me any anxiety on a day-to-day basis. I might
10 have changed but I'm not in as bad a place as I was
11 previously.

12 I think about death and morbidity much more now.
13 I was pretty much carefree, not in an irresponsible way
14 but I'm now far more conscious and reserved. It has
15 quietened me down quite a little bit. It is like I have
16 had a hammer blow and come out a bit dazed and more
17 fragile. I have had some of the confidence knocked out
18 of me. I feel a bit bruised.

19 I don't have the same aspirations that I had. My
20 priorities have changed. I'm not sure of my life goals
21 anymore. Something has changed in me.

22 I think differently. I am more content in my
23 bubble. I feel quieter. I used to go outside without
24 thinking of the dangers that might confront us. Now
25 I have a shield in front of me. My wife Helen has

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1 **SIR ADRIAN FULFORD:** Take your own time. Over to you.

2 **THE WITNESS:** On the day of the attack, I made a decision
3 that will haunt me for the rest of my life.

4 At approximately 11.40 am, [...redacted...] I chose
5 to hang out the washing first. It was such a small
6 ordinary act but one that I have regretted every day
7 since.

8 Had I instead headed over earlier, could I have done
9 something? Could I have helped? Could I have stopped
10 the hell that person was inflicting?

11 [...redacted...] I could hear shouting and sirens.
12 Naively, I assumed that someone was having an argument
13 that had gotten out of hand. But when I reached the
14 corner of Hart Street, I was confronted by a scene that
15 looked like something from a film set.

16 The first person I saw was my friend's husband. He
17 was on the phone to his wife and I heard him saying he
18 couldn't find the girls.

19 I remember how surreal it all felt.

20 Despite standing there, inside the scene, I couldn't
21 process what was happening. It didn't feel real.

22 I looked over towards the entrance of the Hart Space
23 car park and saw Leanne, head in hands, with blood
24 spattered across her.

25 There were children lying on the floor.

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1 noticed the change in me too. She says I am more
2 guarded and reflective. She says I am a strong willed
3 person and won't let anything beat me but she thinks the
4 antidepressants might provide a little bit of help. She
5 worries about me as I struggle to find the right help in
6 terms of counselling, have lost weight and my
7 personality has changed. She encourages me to do things
8 that make me happy, like playing golf. Helen also has
9 anxiety when she thinks about that day. It must have
10 been awful for her to have to wait for information and
11 then to see me in so much pain.

12 I wouldn't say has dented my enthusiasm for life but
13 you can't go through something like that and not be
14 impacted. I find it harder to enjoy things than I did
15 previously. In some ways, my world has got a bit
16 smaller and I feel vulnerable outside our bubble.
17 However, I am a survivor and I am grateful to all those
18 who played a part in enabling me to be able to say that.

19 **SIR ADRIAN FULFORD:** Thank you very much indeed Mr Hayes.

20 I will rise and we will sit again at 1.30 pm.

21 **MR MOSS:** Thank you, sir.

22 (12.10 pm)

(A short break)

24 (1.30 pm)

25 **Impact statement by the MOTHER of CHILD M**

26

1 There was blood along all the white walls.

2 People were shouting but none of it was making
3 sense.

4 After calls to my husband and sister and slowly
5 beginning to understand what was happening, I learnt
6 that some of the girls were sheltering in a house but
7 that others were still inside. I had to face the
8 terrifying possibility that my daughter was one of them.
9 I told myself that, if she was at the house, she was
10 safe, but if she was still in the building she wasn't.

11 So I ran.

12 I will not describe what I saw when I went up the
13 stairs or into the studio, other than that seeing the
14 coward lying face down on the floor being arrested. But
15 that scene is burnt into my memory and is a continual
16 companion. It haunts me, appearing both in my
17 nightmares and during the frequent flashbacks I continue
18 to experience daily.

19 When I returned outside, I truly believed my
20 daughter was dead. I called my husband and told him
21 that if she was gone, I couldn't carry on. I would have
22 to go with her. I couldn't let her go alone.

23 I vaguely remember someone telling me to go and
24 check the house.

25 I ran again.

28

1 Incredibly, I found her there.
 2 Physically she was unharmed but the trauma, the
 3 damage, was already done.
 4 From that moment on everything became a blur. The
 5 shock must have hit me and my brain has blocked out much
 6 of the day and night but the emotional fallout has
 7 remained. Every moment since that horrific day has been
 8 incredibly tough for our entire family.
 9 Our daughter initially couldn't speak about what had
 10 happened to her and what she witnessed. She has
 11 developed an intense fear of noise and of stairs. She
 12 now wears ear defenders in any environment where voices
 13 rise above conversational volume.
 14 Sleep is still a struggle, she cannot go to bed
 15 alone, she must know that I am close to feel safe.
 16 She has been in counselling ever since the attack.
 17 It wasn't until just before the one-year anniversary
 18 that she was finally able to talk to her counsellor
 19 about what happened.
 20 To hear what she said broke my heart but made me
 21 immensely proud of her. She knew she had to run and she
 22 did. She saved herself. She looked out for other
 23 children and they looked out for her. The strength and
 24 bravery she showed, along with all the girls there that
 25 day should be remembered and acknowledged.

29

1 save herself.
 2 I want this Inquiry to tell us how we ever got to
 3 this point, why was this allowed to happen? Why was no
 4 action taken?
 5 What change is coming, not in theory but in
 6 practice?
 7 How many more lives will be destroyed before the
 8 system takes responsibility?
 9 This Inquiry is the chance, maybe the only chance,
 10 to demand real answers, to expose every failing and to
 11 force meaningful and lasting change.
 12 You must take this chance, you must be the change.
 13 To the girls who survived: you are so brave, you are
 14 true heroes.
 15 To the parents of Elsie, Bebe and Alice: there is
 16 not an hour that goes by where I don't think of all of
 17 you. I am in awe of the wonderful communities you are
 18 creating in memory of your beautiful girls.
 19 Though I knew none of them personally, I want you to
 20 know they had an impact on this world, and they will
 21 continue to do so.

22 **SIR ADRIAN FULFORD:** I'm very grateful to you.

23 15 minutes.

24 **MR MOSS:** Sir, thank you.

25 **(1.35 pm)**

31

1 Our daughter is strong and surrounded by love. We
 2 are incredibly lucky to be surrounded by wonderful
 3 family, friends and teachers who have stood beside us
 4 throughout the past year.
 5 Yet despite this, we felt we had no option but to
 6 move out of Southport. To be in such close proximity to
 7 where it happened became too much. Simply stepping out
 8 of our front door was re-traumatising for us all. We
 9 needed a fresh start, a safer space to try and find some
 10 form of normality again.
 11 I will never stop regretting my decision to leave
 12 the house later that day. The guilt I carry, and the
 13 horror of what I saw, is difficult to live with.
 14 I don't know how to begin to make myself better.
 15 My husband does not talk much about what happened.
 16 We do not deal with things in the same way. But I know
 17 it hurts him.
 18 From little snippets, such as when he said we needed
 19 to get new trainers for our daughter as hers were worn
 20 out, his response to me was "Those trainers saved her.
 21 They have looked after her".
 22 So we will now forever keep what to others look like
 23 old, battered trainers. Because they weren't just old
 24 battered trainers: they were on her feet when she had to
 25 run for her life. To my husband, they helped her to

30

1 **(A short break)**
 2 **(1.50 pm)**
 3 **SIR ADRIAN FULFORD:** Yes, Mr Moss.
 4 **MR MOSS:** Thank you, sir. Our next evidence is that of the
 5 mother of Child U. It is going to be read on her behalf
 6 by Nicola Ryan-Donnelly, who is her recognised legal
 7 representative.
 8 **SIR ADRIAN FULFORD:** Very grateful.
 9 **Impact statement of the MOTHER of CHILD U**
 10 **THE WITNESS:** Thank you.
 11 I don't believe I can say anything that will truly
 12 capture the impact this incident has had on us as
 13 a family. However, I also feel that I can't not try to
 14 either.
 15 And that in itself almost sums it up, that nothing
 16 feels okay.
 17 Doing feels wrong, inaction feels wrong, but talking
 18 feels wrong, silence feels wrong.
 19 Being the traumatised parent of a traumatised child
 20 is a life of impossible choices. Of constant emotional
 21 exhaustion. Struggles are carried silently because you
 22 fear that if people really knew, you might be judged
 23 somehow.
 24 And I think that maybe, the world could sit with
 25 knowing that I didn't want to write this statement.

32

1 Putting it all down on paper, getting it out of my head,
 2 and my heart, it felt like too much of a feat to manage.
 3 Such deep heartfelt emotions and experiences being
 4 shared so publicly.
 5 I spend all day, every day now, over 12 months on,
 6 trying to pretend to everyone that I am okay and if I am
 7 doing that, I can't even start to understand how my
 8 daughter does it. It feels like nobody can know: we
 9 can't let them in, we can't tell them how we really are.
 10 Because she survived, we are made to feel that we
 11 are lucky. That is the word that people say. And in
 12 a way we are.
 13 But I was lucky before this happened. I had
 14 a daughter who was beautiful in every way. She was
 15 bright eyed and quick to laugh, with a spirit that
 16 filled every room she walked into.
 17 She was fun loving and wonderfully silly, always
 18 making up songs, inventing games and turning the
 19 smallest moments into an adventure.
 20 She had a mischievous sparkle in her eyes, the kind
 21 that makes you wonder what she's about to dream up next.
 22 She was my wild, crazy and full of life little
 23 girl -- unique and unforgettable, with a heart so big it
 24 spilled over into everything she did.
 25 So whilst yes, we are lucky for her to be alive, it

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1 into the last year, whilst I worry about what she will
 2 have to face as she grows up having experienced such
 3 trauma.
 4 When friends have asked me how things have been over
 5 the past year I have used the word "unbearable" but, in
 6 truth, that word doesn't fully apply. Because
 7 "unbearable" means something too painful to be endured.
 8 And yet here we are, enduring it. Not because we can
 9 but because we have no choice. This is our new reality.
 10 [...redacted...] has experienced trauma and
 11 emotional distress that is so great she is unable to
 12 verbalise what she saw, what she felt or what she
 13 continues to carry inside her.
 14 She is not just traumatised, she is grieving. The
 15 loss of her best friend in the most violent and
 16 unthinkable way. That loss is something she still
 17 cannot speak about. Even saying her friend's name is
 18 simply too painful for her.
 19 Because of what that man did, my daughter is changed
 20 forever.
 21 She no longer plays at lunch. Instead of running
 22 around the playground with friends, she chooses to sit
 23 with her teacher in a quieter space, trying to feel
 24 safe.
 25 She cannot tolerate the school hall or the

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1 feels that the word lucky is misused in this instance,
 2 because luck doesn't come into it.
 3 Lucky is winning a raffle or finding money in your
 4 coat pocket.
 5 Surviving something that has shattered you is not
 6 luck -- it's survival.
 7 It's being forced to live with a lifetime of pain,
 8 fear and grief.
 9 It's waking up every day with the knowledge of what
 10 you saw, what you lost and what you can never get back.
 11 Calling this lucky ignores the cost of carrying it.
 12 It dismisses a lifetime of scars that you cannot see,
 13 and you cannot even begin to imagine.
 14 Lucky would be having the little girl I had before.
 15 I have thought long and hard about whether to give
 16 this statement today. Hesitant to let people see even
 17 a glimpse of the hurt. But I have found myself asking
 18 the question of, what if when one day my daughter reads
 19 these statements she wonders why I felt it was okay to
 20 share these details with the world; but what if she
 21 wonders why I didn't? Why did I not give her a voice
 22 when she didn't have her own? Why, when I had the
 23 opportunity to share her pain, did I not try to? Like
 24 other parents have managed?
 25 And so for her, I am here, to give you an insight

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1 playground, the noise and the chaos, the
 2 unpredictability. They overwhelm her.
 3 She no longer attends dance class, she won't go to
 4 any of her previously loved activities.
 5 She cannot attend birthday parties, unless I stay
 6 with her the entire time. She cannot be left alone
 7 because to her the world is unsafe. Other children do
 8 these things with joy and excitement. My daughter only
 9 feels anxiety and fear.
 10 What she experienced has rocked her entire world.
 11 It has removed her innocence and left her second
 12 guessing everything and everyone.
 13 The safety she once felt in everyday life is gone
 14 and nothing we say or do will bring it back.
 15 But as you have probably guessed from the narrative
 16 of this statement already, people don't see the truth of
 17 our life.
 18 Then don't realise that the things that children are
 19 supposed to enjoy now retraumatise her.
 20 When we attended a children's Halloween disco, this
 21 being something she would have loved before, she saw
 22 a little boy in a fancy dress costume with
 23 a blood-stained toy knife. She became so distressed
 24 that she clung to me until I physically carried her out
 25 to the car and we left. She couldn't verbalise what she

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1 had seen and how that made her feel, but she didn't need
2 to. It was evident.

3 She had to leave a Christmas pantomime because when
4 the "bad man" came in with a knife to kill Snow White,
5 she couldn't bear to watch the rest for fear of what she
6 might have to see -- again.

7 She will no longer watch new films or TV shows
8 unless she knows exactly what to expect. If there's
9 even the slightest chance that something "bad" might
10 happen, she can't watch it.

11 She lies in a state of constant vigilance, her
12 little brain scanning every person or situation for
13 danger. She cannot let go of my hand in a shop, or
14 speak to anyone who is unfamiliar. She sees risk
15 everywhere.

16 I would now describe her as having a nervous
17 disposition. But it is more than just nerves, it is
18 trauma.

19 Deep ongoing trauma.

20 She is hypervigilant, flinching at shouting or
21 screams. Large crowds and unexpected noise are all
22 triggers.

23 She has an extreme and very specific fear of knives,
24 real or fake, on screen or in person. Even in our own
25 home she cannot bear to see them. She cannot bear the

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1 Both of us are haunted, powerless, because it turns
2 out monsters really do exist.

3 There is no end to this, no release.

4 There is no healing that will bring things back to
5 how they were.

6 No outcome will take away the pain.

7 It won't make my sweet little girl feel safe and it
8 won't bring back her beautiful best friend.

9 The dreams my daughter had for her and her friend
10 are gone forever. The dreams I had for them, the
11 milestones that they were meant to share, will now be
12 marked with grief not celebration.

13 I constantly worry about her future. I worry about
14 the long-term effects of this trauma, about how adverse
15 childhood experiences like this shape the adult that she
16 will become. I worry that she will carry guilt, shame,
17 fear, none of which belong to her, but all of which were
18 forced upon her.

19 For the sake of being able to do some justice to my
20 daughter's emotions, I wish in a way I could detail
21 everything she feels to fully depict her pain. To let
22 her know that I see it and I share in it too. But the
23 truth is she carries all that locked inside, and she
24 doesn't even tell her own mum her feelings because she
25 has never felt safe to speak about the incident, not

39

1 sight of blood. Even if a friend falls over or has
2 a nose bleed it sends her into a deep state of panic.

3 But when outsiders ask how she is doing, I usually
4 say, "She's doing okay, thanks", because how do you
5 explain to acquaintances that we are both experiencing
6 unimaginable feelings of hurt, guilt and anxiety.

7 The grief of what she witnessed and of losing her
8 best friend, is something that haunts her. It is always
9 there both for her and me. She carries the pain of
10 survival. The confusion of being here when her friend
11 is not.

12 There is guilt, there is sadness, there is a deep
13 heavy grief that she cannot name but clearly feels.

14 How do you explain to people when they ask that she
15 still has nightmares, that some nights she wets the bed,
16 that she asks for her bedroom light to stay on and the
17 door open. That she must be constantly reassured that
18 she is okay, that she is safe.

19 How do I tell people that at night she still begs
20 Mummy to sleep with her.

21 But what she doesn't know and I won't allow myself
22 to show her is that Mummy is scared too.

23 Mummy sobs in bed at night.

24 Mummy is woken by the nightmares, the visions of
25 what she saw that day, of that man's evil face.

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1 even to me.

2 But I see it in her eyes and in the way she holds
3 herself, in the quiet moments when she thinks no one
4 else is watching.

5 What I have shared here is only what I have been
6 able to witness from the outside because I am still on
7 the outside in all of this.

8 The rest, the deepest hurt, she bears alone every
9 single day.

10 That in itself shows the depth of the damage, that
11 she has learnt to protect herself by staying silent.

12 I don't like to say it but the fear is that she is
13 changed forever.

14 She lives each day trying to build some sense of
15 safety in a world that betrayed her.

16 She will forever carry the consequences of that day,
17 of his actions forever.

18 This is her reality. This is her life sentence.

19 **SIR ADRIAN FULFORD:** Thank you very much Ms Ryan-Donnelly.
20 I want to thank the family through you as well.

21 Mr Moss, I think that completes those who were
22 scheduled to give impact statements today.

23 **MR MOSS:** So it does. Could I just mention that, first of
24 all, even for a legal representative to read these
25 statements is not easy and we are very grateful to

40

1 Ms Ryan-Donnelly for all that she has done.
 2 Sir, under your direction, as you know, the way that
 3 we are managing the process is to ensure that this
 4 evidence is not rushed as it must not be and it is
 5 important for the families that they have time after
 6 delivering the statements to support each other and to
 7 be able to have time to discuss matters with their legal
 8 representatives.
 9 So I make no apology for the fact that all this week
 10 the impact evidence and the commemorative evidence will
 11 be spread out in a way that it has been done today. We
 12 may have some early finishes but that is deliberate. As
 13 I say, it is important that this important evidence is
 14 not rushed.
 15 We all want to do what we can to ease the very
 16 difficult process for all of the victims, the survivors
 17 and for all the families concerned. So we will continue
 18 as we have done today for the rest of this week.
 19 Sir, with your permission, I think we will resume at
 20 10 o'clock tomorrow. The timetable tomorrow is for us
 21 to hear the impact evidence of the parents of Child L,
 22 the parents of Child C2 and C7, the parents of C4, the
 23 mother of Child R, and the parents of Child N. But that
 24 does complete our evidence for today.
 25 **SIR ADRIAN FULFORD:** Thank you very much.

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1 I would want to reiterate, Mr Moss, that it is
 2 critically important that this evidence is staggered.
 3 This is a highly unusual part of these proceedings and
 4 witnesses should not -- those giving the evidence --
 5 should not be stacked up as they are in most civil and
 6 criminal proceedings. So, having short days, unusually
 7 having short days, is absolutely appropriate.
 8 **MR MOSS:** Sir, I'm grateful.
 9 **SIR ADRIAN FULFORD:** My thanks again to you,
 10 Ms Ryan-Donnelly.
 11 We will adjourn until 10.00 am tomorrow morning.
 12 **MR MOSS:** Thank you, sir.
 13 **(2.05 pm)**
 14 **(The Inquiry was adjourned until 10.00 am the following day)**
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