

**THE SOUTHPORT INQUIRY**

**CHRONOLOGY**

**NAME OF CORE PARTICIPANT OR OTHER MATERIAL PROVIDER : NORTH WEST AMBULANCE SERVICE (NWAS)**

**VERSION CONTROL: VERSION 1 DATED 1 AUGUST 2025**

<b>Date</b>	<b>Event</b>	<b>Category/Categories</b>	<b>Doc description</b>	<b>Reference</b>
<i>[Please use the format:] 1 January 2020</i>	<i>[Please give a short description of the relevant event, including the names and roles of personnel involved. Please make clear if the event was internal to your organisation / involved third parties / multiagency. Please name the individuals involved]</i>	<i>Please use one or more of the following categories: Background, Crime, Education, Emergency Response, Extremism, Mental Health, Social Care</i>	<i>e.g. Professionals meeting minutes dated 2 January 2020</i>	<i>At this stage, please use references to make clear the document that you are referring to from your own disclosure. This will later be updated to an Inquiry reference.</i>
11:47:56 29 July 2024	999 Call to NWAS from member of public. 999 call to attend Norwood Business Centre, 34A Hart Street Southport PR8 6BX. The call was received into the Parkway EOC in Manchester. The call was made by a male looking out onto the street, he was calling for a girl, approximately 6 years of old, who he could see and who was described as	Emergency response	Call recording	Disclosure folder 13.06.25 > Call recordings> 999 Call Recordings > 29439224.wav no pt names

Date	Event	Category/Categories	Doc description	Reference
	<p data-bbox="432 329 1083 362">[I&amp;S] and being carried by another person.</p> <p data-bbox="432 378 1083 545">The caller was not with the girl and was unable to confirm if she was conscious and breathing. The line disconnected during the triage following some shouting in the background for people to call 999.</p> <p data-bbox="432 610 1083 683">The Call Handler made 2 attempts to re-contact the informant without success and documents this at 11:54.</p>			
11:48:00 29 July 2024	<p data-bbox="432 703 1083 1146">Call received into Cheshire &amp; Merseyside EOC and logged against the incident. The call was from a female who was in her car outside 110 Hart Street, Southport, PR8 6DS. The call was for a [DPA] year-old child who was inside the car and had [I&amp;S]. It was initially reported that the patient was conscious with further information received that the child was “going unconscious”. The caller reported that a male had run into a children’s play area and stabbed children, the child had run out of the club and into the car, which had now moved down the street away from the scene.</p> <p data-bbox="432 1179 1083 1300">The nearest available ambulance was automatically diverted from a Category 2 incident by the Dispatch system at 11:50, with a 4-minute estimated time of arrival to the location.</p>	Emergency response	Call recording	Disclosure folder 13.06.25 > 999 Call Recording > 29439228.wav pt named [C5]

Date	Event	Category/Categories	Doc description	Reference
	<p>The Call Handler remained on the line to provide advice on how to control the patient's bleeding (as outlined by the NHS Pathways system), and continued to monitor the patient's condition, who could be heard talking whilst the Call Handler was on the line.</p> <p>During the call, the caller stated they were able to see ambulances further down the road and someone had gone down the street to inform the crew this patient was further up the road. 19 minutes into the call, the Call Handler asked the caller to drive back down the road as Police and ambulances were there. After 21 minutes, the caller indicates that there is a medic with the patient and the</p> <p>call ends after 25 minutes.</p>			
11:48:49 29 July 2024	Call received from Merseyside Police into the Cheshire & Merseyside EOC. The location was given as Master Vehicle Body Repairs, 36A Hart Street, Southport, PR8 6BT. The Police reported numerous people had been stabbed, it was	Emergency response	Call recording	Disclosure folder 13.06.25 > 999 Call Recording >

Date	Event	Category/Categories	Doc description	Reference
	<p>unknown if people were breathing or awake. Information was received that 25 people had been stabbed, approximately 8-9 people had heavy bleeding with 2 children not breathing; this information was entered into the notepad of the call and an informant's name and number were taken.</p> <p>Following an attempt to call back the informant, the Call Handler launched the NWS internal questionnaire for a suspected Marauding Attack or Major Incident. Based on information known at the time from the Police, the Call Handler inputted notes in relation to the attack, location and identified target.</p>			29439229.wav - Police call to NWS
11:48:53 29 July 2024	<p>Call is received into the Greater Manchester EOC. A request was made to attend 43 Hart Street, Southport, PR8 6BT. The call was from a female who had multiple children (approximately 15) within her house. It is understood that there were: <span style="border: 1px dashed black; padding: 2px;">I&amp;S</span> The call was triaged using NHS Pathways, with the Call Handler applying local NWS guidance on the triage of multiple patients. The Call Handler made attempts to triage the highest priority patient then triaged the youngest patient.</p>	Emergency response	Call recording	Disclosure folder 13.06.25 > 999 Call recording > 29439230.wav no pt names

Date	Event	Category/Categories	Doc description	Reference
	<p>Advice on how to control bleeding was provided over the phone. There were difficulties in the delivery of this advice due to the number of children and support being provided by the caller to them.</p> <p>During the call it was established that parents were entering the property and taking children out to the ambulance crews outside. The Police arrive within the property 21 minutes into the call cycle and the call comes to an end.</p>			
11:49:12 29 July 2024	<p>Call received into the Cheshire &amp; Merseyside EOC to attend 44 Hart Street, Southport, PR8 6BT. The caller initially stated that he thought a female had been hit by a car, then confirmed that [I&amp;S] During the call further information indicated there were [I&amp;S] with 1 not breathing. Information was provided that the attacker was possibly still inside the Norwood Business Centre on Hart Street. Basic Life Support (“BLS”) was being delivered six minutes into the call when the caller was next to the patient. Seven minutes into the call the Police arrived on</p>	Emergency Response	Call recording	Disclosure folder 13.06.25 > 999 Call recording > 29439232.wav no pt names

Date	Event	Category/Categories	Doc description	Reference
	<p>scene. Eight minutes into the call the caller advised the ambulance had arrived and the Call Handler remained on the line to ensure BLS continued until a Police Officer and a Paramedic took over care for the patient nine minutes into the call.</p>			
<p>11:49:49 29 July 2024</p>	<p>Call received from Merseyside Police into the Cheshire &amp; Merseyside EOC. Attendance was requested by the Police at 34A Hart Street, Southport, PR8 68X. The Police advised a male child approximately 8 or 9 had been stabbed and 2 females had been injured. Information developed throughout the call to update that [redacted] <b>I&amp;S</b> and 2 children were not breathing. It was unknown if the attacker was still on scene.</p> <p>The Police passed an RVP as Southport Police station 5 minutes into the call and confirmed that Police were at the RVP</p> <p>The call handler wrote information into the incident notes at 11:55. At 11:58 the call handler applied a warning to alert the dispatcher to the RVP, which was noted by the dispatcher at</p>	<p>Emergency response</p>	<p>Call recording</p>	<p>Disclosure folder 13.06.2025 &gt; 999 Call Recording &gt; 29439235.wav police call to NWAS</p>

Date	Event	Category/Categories	Doc description	Reference
	12:03:56 by which point, NWS resources were already on scene			
11:50:10 29 July 2024	Resource R646 was allocated to the incident at 11:51:02 to EMG 29439224.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439224 – Page 8
11:50:21 29 July 2024	<p>Call received into the Greater Manchester EOC. The call was to attend Calculus Legal Costs within Norwood Business Centre, PR8 6BX. The call was to attend a 59-year-old male who had been stabbed in the leg, he was conscious and breathing during the triage. The caller also reported a further patient they could see, namely <span style="border: 1px dashed black; padding: 2px;">I&amp;S</span></p> <p><span style="border: 1px dashed black; padding: 2px;">I&amp;S</span> During the call it was advised that someone was outside and had smashed a glass door, advice was provided to move to a safe place, it was unknown if this was the attacker and it was confirmed by the caller that those on scene were locked in the office. A tourniquet was in place on the leg and advice was provided to leave that in place along with bleeding control instructions. Six minutes into the call it was established that the Police were on scene</p>	Emergency response	Call recording	Disclosure folder 13.06.25> 999 Call Recording 294739240.wav PT named as JH
11:50:47 29 July 2024	Resource A664 was automatically allocated at 11:51:02 to EMG 29439228	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs >

Date	Event	Category/Categories	Doc description	Reference
				SOE – 29439228 – Page 15
11:51:04 29 July 2024	Resource R646 was allocated at 11:51:02 to EMG 29439228.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 18
11:51:40 29 July 2024	Complex Incident Hub John calling Nathan – he is not available as back in Manchester but advised to get MERIT and BASICS all moving	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings> Southport calls> CIH to <b>DPA</b>
11:51:44 29 July 2024	Call from Cheshire and Merseyside Police to 14606 EOC. Queried any calls for Hart St? Any reports? Had 3 calls come in at the moment, <b>I&amp;S</b> First call re child.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings> Southport calls> CM Police to 14606 EOC
11:52:02 29 July 2024	Call received into the Greater Manchester EOC. The call was to attend Maple Street, junction with Hart Street, Southport,	Emergency response	Call recording	Disclosure folder 13.06.25 > 999 Call

Date	Event	Category/Categories	Doc description	Reference
	PR8 6BT. The caller was on Maple Street and advised they had heard shouting about a stabbing and provided further information that indicated a potential deceased child; they were not with the patients			Recording 29439245.wav no pt names
11:52:15 29 July 2024	Dispatch to R646 told to stand off as the attacker may still be on scene. They have allocated another AP Paul Brennan and HART are not on it at the moment.	Emergency response	Airwave recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings> Southport Radio tx > Dispatch to R646
11:53 29 July 2024	Resource Helicopter H08 Crew Simon Stephens, Caroline Duncan was reserved at 11:53.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 26
11:53:43 29 July 2024	CM Dispatch to R646 notified there are 2 other ambulances on the way along with 2 AP's and a helicopter.	Emergency response	Airwave recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings> Southport Radio tx > CM Dispatch to R646

Date	Event	Category/Categories	Doc description	Reference
11:53:48 29 July 2024	Call from Cheshire and Mersey EOC to BX1792 to mobilise to the scene.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings> Southport calls> CM EOC to BX1792
11:54:06 29 July 2024	Resource A603 (Paramedic Richard Krcmer and EMT David Baxter) was allocated at 11:54:06 to EMG 29439228.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 27
11:54 29 July 2024	At 11:54 the Great North Air Ambulance Service (“GNAAS”) resource H58 (Dr Ally Hog and Terry Sharp, Critical Care Paramedic) were allocated to the incident by CIH. They were confirmed as mobile from their base in the Penrith area at 11:55.	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25 Page 20
11:55:46 29 July 2024	AP at Complex Incident Hub makes initial contact with the MERIT doctor on call. Information provided about the details currently known and strategy around Alder Hey and	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave

Date	Event	Category/Categories	Doc description	Reference
	Manchester Children's Hospital. No personnel are at scene yet so no METHANE available.			Recordings> Southport calls> AP CIH to MERIT 1
11:56:56 29 July 2024	Resource R646 Paul Smith arrives on scene at 11:56:56 via GIS Replay. At 11:57:25 R646 Parks outside No.34 Hart Street.	Emergency response	GIS Replay	Disclosure folder 13.06.25 > GIS Replay > Southport_29072024 Disclosure folder 13.06.25 > CCTV from vehicles – <b>DPA</b>
11:57:38 29 July 2024	Call was received into the Lancashire & Cumbria EOC. The call was from a female who was on FaceTime to her husband who was on Hart Street by the Hart Space in Southport. The address was given as 34A Hart Street, Southport, PR8 6BT. The caller advised her husband was with one of her children and was unable to locate their other child, the caller understood that there had been an attack and the youngest child, a 5- year-old female, <b>I&amp;S</b> but was not hurt. The caller wanted to ensure that the Ambulance Service had been informed.	Emergency response	Call recording	Disclosure folder 13.06.25 > 999 Call Recording 29439266.wav no pt names

Date	Event	Category/Categories	Doc description	Reference
	During the call the ambulance could be seen on scene by the caller and the call ended after 2 minutes and 49 seconds.			
11:57:58 29 July 2024	<p>999 Call from Merseyside Police to NWAS. Police state that controls are requesting further support for Hart Street as there are further victims and some have been [redacted] <b>I&amp;S</b> but that is all the information they have. NWAS seek addresses – and Police confirm 50 Hart Street. NWAS request more information to establish the number of casualties. Police advise there is a 10 year old, female child [redacted] <b>I&amp;S</b> She is with an off duty paramedic and she has to get to hospital now. NWAS confirm it has been put through as CAT 2 trauma with a wait time of 30 minutes. NWAS advise that there are a lot of people who know about what is going on so it could be sooner. NWAS are aware of what is going on at Hart Street so it might be sooner.</p> <p>Police confirm they are on the scene and using log 350.</p> <p>Log numbers exchanged 29439311.</p>	Emergency response	Call recording	<p>Disclosure folder 13.06.2025 &gt; Disclosure folder 13.06.2025 &gt; 999 Call Recording 999 &gt; 29439311.wav police call to NWAS</p>
11:58:47 29 July 2024	<p>999 Call from Merseyside Police to NWAS EOC. Critical incident for the current job on Hart Street - logs are going crazy, postcode provided to NWAS instead. NWAS confirms 5 jobs already raised on the system. Police confirm at least 2</p>	Emergency response	Call recording	<p>Disclosure folder 13.06.2025 &gt;Calls Recordings (Other) and Airwave</p>

Date	Event	Category/Categories	Doc description	Reference
	<p>deceased children, 25 casualties don't know the full seriousness, 2 children not breathing at one point. Police queried many units they have making? NWAS review the allocations.</p> <p>NWAS confirm Helimed on it. NWAS found job they are running on, got ambulances on route, one ambulance ETA one min away, one rapid response vehicle, helimed, doctors on route, 2 other ambulances with 3-minute ETA's and throughing a lot of resource at it with a lot that are virtually there.</p> <p>Police believe more children have been stabbed inside the building and the offender no longer on the scene.</p> <p>Police confirm trauma trained personnel are on the way.</p>			Recordings.zip>11 58 47 CM Police - EOC 14626
11:58 29 July 2024	Emergency Ambulances A664 (Paramedic Gemma March-Jackson and EMT Katie Johnson) and A603 (Paramedic Richard Krcmer and EMT David Baxter) arrived on scene.	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25 Page 21
11:59:09 29 July 2024	Radio message from R646 - current 4 > children with deep laceration stab wounds.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 37
11:59:11 29 July 2024	Dispatch notifying R646 to change to <b>I&amp;S</b>	Emergency response	Airwave recording	Disclosure folder 13.06.2025 >Calls

Date	Event	Category/Categories	Doc description	Reference
				Recordings (Other) and Airwave Recordings> Southport Radio tx > CM Dispatch to R646
12:00:14 29 July 2024	Call from Cheshire and Merseyside Police to EOC. Seeking ETA for Hart St, how many units on route? 1 minute ETA, 1 Ambulance, 1 RRV, 2 advanced paramedics, whole of Hart team, Helimed and doctor allocated, further 2 more ambulances. Police provide update, 3 confirmed deceased children, unknown other casualty details. Ambulances on scene.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings.zip> 12 00 14 CM Police to EOC14606
12:00:48 29 July 2024	Call from Cheshire and Merseyside Police to EOC. ETA for ambulances sought. At least 2 children deceased, potentially more. No jobs running, she will need to speak to her supervisor. Noted another police colleague has just spoken to them, ETA one minute noted.	Emergency Response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings.zip>12 00 48 CM Police to EOC 14606

Date	Event	Category/Categories	Doc description	Reference
12:02:15 29 July 2024	Resource A645 (Paramedic Chelsea Phillips and Paramedic Matthew Bousfield) from Southport Ambulance Station was allocated at 12:02:14 to EMG 29439228	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 22
12:02:32 29 July 2024	Airdesk to H58 with a message to request if there is any other information. Advised multiple people stabbed including children but awaiting SITREP. Advised major incident declared.	Emergency response	Airwave recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings> Southport Radio tx > Airdesk to H58
12:04 29 July 2024	Information was provided via the radio from Merseyside Police to NWS EOC to advise of a Major Incident Standby with ETHANE pneumonic format.	Emergency response	EOC Statement	EOC statement disclosed to ILT on 29.07.25. Page 22
12:04:15 29 July 2024	Major Incident Declared notification passed by the AP on the Complex Incident Hub to the MERIT doctor.	Emergency response	Airwave recording	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > 12 04 15 CIH AP to MERIT 1

Date	Event	Category/Categories	Doc description	Reference
12:04:30 29 July 2024	From Dispatch (Andrew Sibbald) to A611. Advising Multiple casualties about to declare major incident. Checked that she can change the radio to [DPA] A611 just arrived at scene and she will do it.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 04 30 CM Dispatch to A611
12:04:58 29 July 2024	From Dispatch to QX617. Seeking update on job, just hit the scene, police update 3 children deceased, multiple injuries, potential machete attack, declared major incident. [DPA] given.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 04 58 CM Dispatch to QX617
12:05 29 July 2024 12:19:48.	NWAS Arrival on scene. A611 Registration: [DPA] crew Catherine Jones, Gillian McKenna arrived on scene at 12:05 according to CCTV. There is a Manual entry by user 845 retrospectively added at 12:19:48.	Emergency response	EOC statement SOE	EOC statement disclosed to ILT on 29.07.25 Page 23. Disclosure folder 13.06.2025 >SOEs >

Date	Event	Category/Categories	Doc description	Reference
				SOE – 29439228 – page 94
12:08:01 29 July 2024	Declaration of MI Standby: EOC on call advising M.I Standby	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE 29439228 – page 73
12:08:29 29 July 2024	H08 to Airdesk - ETA 12:25 landing site issues, using secondary site, wanting someone to meet them to convey to scene.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 08 29 H08 to Airdesk
12:08:30 29 July 2024	A645 Registration <span style="border: 1px dashed black; padding: 2px;">DPA</span> Crew, Matthew Bousfield, Chelsea Phillips arrives on scene via CCTV.	Emergency response	CCTV	Disclosure folder 13.06.25 > CCTV from vehicles – CCTV – <span style="border: 1px dashed black; padding: 2px;">DPA</span>
12:09:23 29 July 2024	Call was received into the Cumbria and Lancashire EOC. The call was from Merseyside Police asking for further ambulances to attend 50 Hart Street, Southport, PR8 6BT.	Emergency response	Call recording	Disclosure folder 13.06.2025 > 999 Call Recording >

Date	Event	Category/Categories	Doc description	Reference
	Details were provided that there was a female with slash wounds and the Police were on scene			29439311.wav police call to NWAS
12:09:47 29 July 2024	From Airdesk to H58 – ETA 12:25 seeking grid reference for secondary site, someone on the ground on the channel to assist. Standby for the grid.	Emergency response	Radio Call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 09 47 Airdesk to H58
12:10:59 29 July 2024	At 12:10:59 Resource H08 was overhead.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 75
12:11:38 29 July 2024	At 12:11:38 Resource H08 reported as may have to use secondary landing site of Southport hospital.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – Page 75
12:12 29 July 2024	At 12:12 Operational Commander Andrew Patton arrived on scene at 12:12:00  User entry 847 notes BX1792 crew Andrew Patton arrived at the Ambulance HQ at 12:41:06 on the SOE.	Emergency response	SOE	EOC statement disclosed to ILT on 29.07.25. Page 25.

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				Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 116
12:12:32 29 July 2024	From CIH to QX617 - third helicopter on its way, when they land can they come back to him so he can get an assessment if the third helicopter is needed.	Emergency response	Radio Call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 12 32 CIH to QX617
12:12:53 29 July 2024	NWS Arrival on scene. QX617 crew Gary Fitzpatrick, Amy Spicer arrived on scene at 12:12:53. This was an Automatic At Scene AVL entry on the SOE at 12:12:54.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 79
12:13:40 29 July 2024	Airdesk to Cheshire and Mersey EOC requesting that someone collects them from the landing site at Southport Hospital and Great North are also on the way and will require a lift.	Emergency response	Call recording	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings >

Date	Event	Category/Categories	Doc description	Reference
				Southport calls > Airdesk to CM EOC
12:14 29 July 2024	At 12:14 Merseyside Police confirmed via the ESICTRL radio that the incident has been had been updated and was a confirmed Major Incident.	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25. Page 25
12:14:53 29 July 2024	From Airdesk to H08 - Landed and grid reference for landing location given	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 14 53 Airdesk to H08
12:16:00 29 July 2024	NWAS Arrival on scene. A604 Registration [DPA] crew - Charlotte Walmsley, Amanda Owen arrived on scene. This was a Manual entry made on the SOE by user 847 at 12:16:40.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 85
12:16 29 July 2024	At 12:16 GNAAS H58 (Dr Ally Hog and Terry Sharp, Critical Care Paramedic) had an estimated time of arrival to scene of 12:25	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25. Page 26
12:16:12 29 July 2024	Helicopter arrival. H08 landed at secondary site at KGV high school in Southport, having flown overhead and been unable	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs >

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	to identify a more suitable landing site. This was a Manual entry by user 108 after speaking to CAM.			SOE – 29439228 – page 83
12:16:32 29 July 2024	Call from NWAS to Southport Hospital. Spoke to Rachel Porter. Got to site, 2 children in cardiac arrest, up to 9 others stabbed. Put on notice	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings >12 16 32 RHCD to Southport hospital
12:17:06 29 July 2024	Call from Nicky advanced practitioner for ambulance service Hospital automated message, transferred to operator. On hold for a while trying to A&E Matron, querying status for intake and capacity. They have capacity. Nicky gives contact number.	Emergency response	Call recording	Disclosure folder 13.06.2025> Calls Recordings (Other) and Airwave Recordings > 12 17 06 CHUB AP to Southport hospital
12:17:38 29 July 2024	Call from NWAS to Aintree A&E. Speaking to A&E consultant Nina Maryani she is putting site on standby.	Emergency response	Call recording	Disclosure folder 13.06.2025> Calls Recordings (Other) and Airwave Recordings > 12 17

Date	Event	Category/Categories	Doc description	Reference
				38 RHCD to Aintree cas
12:18:00 29 July 2024	NWS Arrival. R646 Registration <b>DPA</b> crew – Paul Smith arrived at scene. This was a Manual entry retrospectively inputted by user 845 at 12:18:26 on the SOE. R646 Paul Smith’s confirmed arrival time on scene was 11:56:56 via GIS Replay.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 90 Disclosure folder 13.06.25 > GIS Replay > Southport_29072024
12:18:00 29 July 2024	NWS Arrival on scene. A664 Registration <b>DPA</b> crew - Katie Johnson, Gemma Jackson. This was a Manual entry by user 845 at 12:18:16. This was inputted retrospectively on the SOE. The arrival time for A664 was 11:58.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 89 EOC statement disclosed to ILT on 29.07.25. Page 21
12:19:00 29 July 2024	NWS Arrival on scene. A603 Registration <b>DPA</b> crew - David Baxter, Richard Krcmar. This was a Manual entry by user 845 at 12:19:18. This was inputted retrospectively on the SOE. The arrival time for A603 was 11:58.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 93

Date	Event	Category/Categories	Doc description	Reference
				EOC statement disclosed to ILT on 29.07.25. Page 21
12:19:00 29 July 2024	NWAS Arrival on scene. A645 Registration: <b>DPA</b> Crew, Matthew Bousfield, Chelsea Phillips. This was a Manual entry by user 845 at 12:19:48 inputted retrospectively. A645 arrived on scene at 12:08:30 via CCTV.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 94
12:20:09 29 July 2024	Call from NWAS to Alder Hey Hospital. Alder Hey Hospital automated switchboard - put through to operator. Put through to major incident line. Gary Parker Begley head of nursing, made aware of incident, notice they could be coming to them. Hospital just declared major incident and they are ready if and when needed. Gary provides his number, NWAS provide their number.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings > 12 20 09 RHCD to Alder Hey
12:20:10	A640 Registration: <b>DPA</b> crew Ian Carville, Guy Halsall arrive on scene.	Emergency response	CCTV	Disclosure folder 13.06.25 > CCTV from vehicles – CCTV <b>DPA</b>
12:22:25 29 July 2024	NWAS Arrival on scene. R627 Registration: <b>DPA</b> crew Simon Boardman arrived on scene. This was an Radio Manager Update entry at 12:22:29.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs >

Date	Event	Category/Categories	Doc description	Reference
				SOE – 29439228 – page 95
12:22:34 29 July 2024	NWS Arrival on scene. A102 Registration <b>DPA</b> crew Benjamin Houghton, Emma Heron. This was an Automatic AVL entry at 12:22:35.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 95
12:24:26 29 July 2024	NWS Arrival on scene. Z608 Registration <b>DPA</b> crew Stephen English arrived on scene at 12:24:26. This was a Radio Manager Update entry at 12:24:30.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 96
12:27:00 29 July 2024	At 12:27 Midlands Air Ambulance (“MAA”) H03 (Doctor Ben Taylor and Trainee Critical Care Paramedic Rob Davies) were allocated to assist and attend with H75 Critical Care Paramedic Mike Southworth and Critical Care Paramedic Steve Miller).	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25. Page 27
12:28:10 29 July 2024	NWS Arrival on scene. Z607 Registration <b>DPA</b> crew Ciaran Martin arrived on scene at 12:28:10. This was a Radio Manager Update entry at 12:28:15.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 108
12:28:44 29 July 2024	Call from Nicky at NWS Advised that they have declared Major Incident, Alder Hey confirmed they are ok with capacity.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave

Date	Event	Category/Categories	Doc description	Reference
				Recordings > AP to CHUBB to Alder Hey
12:30:44 29 July 2024	Call from NWAS to Preston Hospital. Advised declared major incident, informing Aintree, Southport, Alder Hey, Wigan and themselves Preston. 2 adults and up to 7 children. Very early report involving stabbings.	Emergency response	Call recording	Disclosure folder 13.06.2025 >Calls Recordings (Other) and Airwave Recordings > RHCD to Preston
12:30 29 July 2024	NWAS Arrival on scene. Z602 Registration <b>DPA</b> crew Carl Barkley, Karl Robinson arrived on scene. This was a Manual entry by user 107 at 17:25:25.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 158
12:30 29 July 2024	NWAS Arrival on scene. Z604 Registration <b>DPA</b> crew Matthew Douglas, Brian Simpson. This was a Manual entry by user 850 at 14:33:10.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 149
12:31:26 29 July 2024	Call from NWAS to Wigan Hospital. NWAS declared major incident at 12:23, advising hospital. Making neighbouring hospitals aware, will call back with more info.	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings > 12 31

Date	Event	Category/Categories	Doc description	Reference
				26 GMHUB to Wigan hospital
12:31 29 July 2024	<p>H58 crew Dr Ally Hog, Terry Sharp arrived at helicopter landing site. This was a manual entry adjustment at 15:35:28 by user 102.</p> <p>At 12:31, GNAAS H58 (Dr Ally Hogg and and Terry Sharp, Critical Care Paramedic) confirmed that they had landed at the secondary landing site at KGV College. NWS crew A125 were then mobilised from Southport Hospital to collect the crew at the KGV landing site by CIH.</p> <p>Upon review of the incident, they leave the grounds of KGV College at 12:38 and arrive at the scene at 12:40.</p>	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 155 EOC statement disclosed to ILT on 29.07.25. Page 27
12:33:06 29 July 2024	<p>NWS Arrival on scene. A640 Registration [DPA] crew Ian Carville, Guy Halsall Radio Manager Update arrival at Scene. This was a Radio Manager Update entry at 12:33:10.</p> <p>The crew arrived via CCTV at 12:20:10.</p>	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 110
12:33:58 29 July 2024	<p>NWS Leaving scene. A640 Registration [DPA] crew Ian Carville, Guy Halsall. Left Scene: AHEY -ED. 13:32:34 Left Scene: OGHO - ED. 13:44:54 =&gt;Hospital informed 1343 - Ormskirk - A640 2nd pat - yo f, mot major trauma, had a fall downstairs, no injuries - going to hospital with auntie - [DPA] [DPA] mother also gone to AINT M</p>	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 110

Date	Event	Category/Categories	Doc description	Reference
12:33:59 29 July 2024	Radio call from Airdesk to H03 - 7 minutes to the overhead – received.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 33 59 Airdesk to H03
12:34:00 20 July 2024	At 12:34 both H03 and H75 confirmed their estimated time of arrival overhead would be 17 minutes.	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25. Page 27
12:34:45 29 July 2024	Pre Alert - Radio Call CIH to QX616 (Paul Brennan) – Asking for Pre Alert to Southport - Major trauma prelim Southport, 9-year-old female, cardiac arrest, details injuries and treatment given, ETA 5 minutes	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 34 45 CIH to QX616

Date	Event	Category/Categories	Doc description	Reference
12:34:45 29 July 2024	From CIH to QX616. Major trauma pre- alert to Southport. 9-year-old female, cardiac arrest, details injuries and treatment given, ETA 5 minutes	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 34 45 CIH to QX616
12:35:00 29 July 2024	Resource H03 was en route.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 113
12:35:00 29 July 2024	QX616, Registration: <b>DPA</b> crew Paul Brennan - Departure from scene to Southport Hospital – Alice Da Silva Aguiar - 9yoF, traumatic cardiac arrest, deep lac to R side head from machete, 2 wounds to chest, PV bleed.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 133
12:36:01 29 July 2024	NWAS Arrival on scene. A654 Registration: <b>DPA</b> Crew - Jenny Botha, Susan Holloway. This was an Automatic At Scene AVL entry at 12:36:01.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 113

Date	Event	Category/Categories	Doc description	Reference
12:37:09	Nwas Arrival on scene. A097 Registration <b>DPA</b> Crew - Andrew Smallman, Angela Nolan. This was an Automatic At Scene AVL entry at 12:37:10.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 114
12:39:00 29 July 2024	A125 Registration <b>DPA</b> crew, Stephen Lloyd, Sarah Thompson. This was a Manual entry by user 845 at 12:39:54.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 114
12:39:40 29 July 2024	From Airdesk to H75 - Querying channel for incident and wanting details of incident, advised of <b>I&amp;S</b> , will message details of incident.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >12 39 40 Airdesk to H75
12:40:00 29 July 2024	At 12:40, CIH requested that emergency ambulance A502 (EMT Caitlin Donohue and Paramedic Leah Worrall) who were approaching the Southport area to attend the helicopter landing site to collect the crew from H03 and H75 who landed at 12:51.	Emergency response	EOC statement	EOC statement disclosed to ILT on 29.07.25. Page 27.

Date	Event	Category/Categories	Doc description	Reference
12:40:51 29 July 2024	NWS Leaving scene. A664 Registration [DPA] crew, Katie Johnson, Gemma Jackson - Left scene - Location: Aintree University Hospital. 12:50:02 -a664 - 36yof - GCS 15 - on 151 o2 - stab wound to chest - right sided back and right lower arm. 12:50:30 - standby from a664 35yof, gcs15, stabbed r back	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 89
12:45:24 29 July 2024	Airdesk calling the blood bank to request a swift box replenishment	Emergency response		Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport calls > Airdesk to blood bank
12:45:28 29 July 2024	NWS Arrival at scene. A536 Registration [DPA], Crew - Linda Spencer, Arthur Morris. This was an Automatic At Scene AVL entry at 12:45:29.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 117
12:45:50 29 July 2024	Pre Alert - Radio Call CM dispatch to A664 registration ([DPA]) crew Katie Johnson, Gemma Jackson. Detailing injuries of 5 year old, ETA 22 minutes, going to Aintree, they	Emergency response	Radio call	Disclosure folder 13.06.25 >

Date	Event	Category/Categories	Doc description	Reference
	were one of the first to leave the scene and told to go to Aintree.			Calls Recordings (Other) and Airwave Recordings > Southport radio tx> 12 45 50 CM dispatch to A664
12:46:29 29 July 2024	NWAS Arrival at scene. MX5877 crew Dr Eimhar Quinn arrived on scene at 12:46:29. This was an Automatic At Scene AVL entry at 12:46:29.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 118
12:46:55 29 July 2024	A102 Registration ( <b>DPA</b> ) Departure from scene to Alder Hey <b>DPA</b> F- <b>I&amp;S</b> <b>C2</b> – Crew is Benjamin Houghton, Emma Heron	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 95
12:48:58 29 July 2024	NWAS Leaving scene. A654 Registration <b>DPA</b> Crew - Jenny Botha, Susan Holloway. Left scene. On Allocation: 13:04:59. 13:05:45 RMF V A654 DIDN'T GO TO AHEY TOOK HELI CREW NOW REQUESTED TO BE PUT BACK ON JOB AS GOING BACK TO SCENE.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 113

Date	Event	Category/Categories	Doc description	Reference
12:49:04 29 July 2024	NWAS Leaving scene. A097 Registration <b>DPA</b> Crew - Andrew Smallman, Angela Nolan. A097 leaving with <b>DPA</b> of to Alder Hey, <b>I&amp;S</b>	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 114
12:49:06 29 July 2024	NWAS Leaving scene. A648 Registration <b>DPA</b> crew, Jenny Botha, Susan Holloway. 1 patient at Meols cop school being taken to hospital by A648.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – page 151
12:49:18 29 July 2024	Radio call Airdesk to H03 - On approach to Southport area (unable to hear location clearly)	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 49 18 Airdesk to H03
12:49:32 29 July 2024	NWAS Leaving scene. A097 Registration <b>DPA</b> crew Andrew Smallman, Angela Nolan - Departure from scene to Alder Hey <b>I&amp;S</b> <b>C3</b>	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 118

Date	Event	Category/Categories	Doc description	Reference
12:50:28 29 July 2024	CIH to A102 - Wanted to check if they are heading to Alder Hey, details of injured female. Helimed doing assessment and then they are leaving any minute now. Confirmed that is where they are heading, requested to keep CIH updated.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx 12 50 28 CIH to A102
12:51 29 July 2024	H75 crew Steven Miller, Michael Southworth arrived on scene at 12:51 according to CCTV. This is a Manual entry by user 108 at 12:54:08 with arrival time for H75 at 12:53.	Emergency response	SOE	Manual entry reference in Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 120
12:51 29 July 2024	H03 crew Air Dr Ben Taylor, Rob Davies arrived on scene at 12:51 according to CCTV. This is a Manual entry by user 108 at 12:54:08 with arrival time for H03 at 12:52.	Emergency response	SOE	Manual entry reference in Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 120

Date	Event	Category/Categories	Doc description	Reference
12:55:26 29 July 2024	Call from Cheshire and Merseyside police to EOC. Want to send police officers to hospitals, advised 2 Alder hey, 1 to Southport and 1 to Aintree.	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings> Southport Calls > 12 55 26 CM Police to CM EOC
12:58:00 29 July 2024	A611 Registration <b>DPA</b> crew, Gillian McKenna Departure from scene to Alder Hey. <b>C4</b> <b>I&amp;S</b> <b>I&amp;S</b> Chest seal applied	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 94
12:58:06 29 July 2024	A502 Registration <b>DPA</b> Crew Leah Worrall, Caitlin Donohue. This was an Automatic At Scene AVL entry at 12:58:06.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 121
12:58:22 29 July 2024	Pre Alert - Radio Call CIH to A603 registration <b>DPA</b> crew David Baxter, Richard Krcmar. Pre alert. Details of 13 YOF, injuries and obs provided going to Alderhey ETA 40 minutes	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings >

Date	Event	Category/Categories	Doc description	Reference
				Southport radio tx> 12 58 22 CIH to A603
12:58:22 29 July 2024	CIH to A603 - Details of 13 YOF, injuries and obs provided going to Alder Hey ETA 40 minutes	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 12 58 22 CIH to A603
13:00:27 29 July 2024	Radio call CIH to A603 - Divert to Aintree please, younger patients are going to go to Alder Hey	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 00 27 CIH to A603
13:00:40 29 July 2024	Call from NWS to West Lancashire Hospital. Highlighting major incident, already received one	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other)

Date	Event	Category/Categories	Doc description	Reference
				and Airwave Recordings > CHUB to West Lancs
13:01:00 29 July 2024	NWAS Leaving scene. A603 Registration <b>DPA</b> crew, David Baxter, Richard Krcmar. Allocation message: <b>C5</b> <b>C5</b> <b>I&amp;S</b> CRI Location of call is now O/S 110 Hart Street Southport. 11:49:20 - Resource A603 at Scene over 30 minutes. Destination Location: Aintree University Hospital	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 93
13:04:36 29 July 2024	Call from NWAS to Alder Hey. Call back to Dr Bass message from the ROCC. They have just passed 4 standby's to ED, believe that is the only 4 they are going to get.	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings > 13 04 36 CIH to Alderhey
13:04:56 29 July 2024	NWAS Arrival on scene. A499 Registration <b>DPA</b> crew Emma Hutton, Sophie Mynett arrived on scene at 13:04:56. This was an Automatic At Scene AVL entry at 13:04:57.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 124
13:07:00 29 July 2024	Departure from scene to Manchester Children's hospital – <b>C5</b> Aircraft Carry HMed03	Emergency response	Air Ambulance records	Disclosure folder 13.06.2025> Air

Date	Event	Category/Categories	Doc description	Reference
				Ambulance records > 010935_07-08-2024_115244.pdf MAA.pdf
13:07:04 29 July 2024	Nwas Arrival on scene. TX2447 crew Joseph Tunn arrived on scene at 13:07:04. This was an Automatic At Scene AVL entry at 13:07:04.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 125
13:08 29 July 2024	TX2973 crew Thomas Maloney arrived on scene at 13:08. This was an Automatic At Scene AVL entry at 13:08:31.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 125
13:08:00 29 July 2024	Departure from scene – Female 7- Aircraft Carry to Alder Hey.	Emergency response	PRF	Disclosure folder 13.06.2025> PRF's - Epr – HEMS PRF – female 7
13:08:25 29 July 2024	Pre Alert - Airdesk to H08 Helicopter. Pre alert going to Alder Hey crew - Simon Stephens, Caroline Duncan – Pre alert passed	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >

Date	Event	Category/Categories	Doc description	Reference
				13 08 25 Airdesk to H08
13:08:25 29 July 2024	Airdesk to H08 - Pre Alert going to Alder Hey, will try and get back as soon as possible - pre alert passed	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 08 25 Airdesk to H08
13:08:38 29 July 2024	Departure from scene to Aintree Hospital – John Hayes – Call sign A645	Emergency response	PRF	Disclosure folder 13.06.2025> PRF's - ePR – John Hayes
13:08:38 29 July 2024	Departure from scene. A645 Registration: <b>DPA</b> Crew Matthew Bousfield, Chelsea Phillips. - Aintree University Hospital patient (John Hayes) 63 year old Male, 11.48 stab wound to L leg lac to L leg,	Emergency response	SOE	Disclosure folder 13.06.2025> >SOEs > SOE – 29439228 – Page 94
13:08:56 29 July 2024	Arrival on scene. R303 Registration: <b>DPA</b> crew James Costigan arrived on scene at 13:08:56. This was an Automatic At Scene AVL entry at 13:08:56.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 126

Date	Event	Category/Categories	Doc description	Reference
13:09 29 July 2024	Arrival on scene. MA0746 crew Dr Rhys Williams arrived on scene at 13:09. This is a Manual entry by user 848 at 13:09:42 with arrival time for MA0746 at 13:09:00.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 126
13:09:19 29 July 2024	Arrival on scene. MX2397 crew Dr Jon Taylor arrived on scene at 13:09:19. This was an Automatic At Scene AVL entry at 13:09:19.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 126
13:09:55 29 July 2024	CIH to A645 – Control calling and seeking obs. Crew responded to say they are currently driving and asked to send request to the handset.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >13 09 55 CIH to A645
13:10:28 29 July 2024	Airdesk to H58 - On route to Alder Hey ETA about 3 minutes	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings >

Date	Event	Category/Categories	Doc description	Reference
				Southport radio tx 13 10 28 Airdesk to H58
13:10:34 29 July 2024	CIH to A645 - Seeking obs, information given	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >13 10 34 CIH to A645
13:11:36 29 July 2024	CIH to A664 - Query, if they have a HEMS crew with them at the moment for the patient? Negative, no one apart from Katie who is a tech 1 and got no monitoring kit.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >13 11 36 CIH to A664
13:12:55 29 July 2024	CIH to QX617 - Police are asking for a total casualty request, many children sent to Alder Hey, how many adults to Aintree, how many to Ormskirk and Southport? 4 Alder Hey , 1 Southport, 3 Aintree at this moment in time. 1 child left at	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave

Date	Event	Category/Categories	Doc description	Reference
	scene to be assessed by Hems, minor back injury, not a priority for treatment, 1 more coming to Alder Hey. Details given re other allocations including 1 child to Manchester via Helimed.			Recordings > Southport radio tx >13 12 55 CIH to QX617
13:17:08 29 July 2024	Pre Alert - Airdesk to H58 Helicopter. Helimed 58 crew currently on route to Alder Hey with A102, asked to contact Alder Hey regards the patient and have them put the major [P] protocol on alert.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 17 08 Airdesk to H58
13:17:08 29 July 2024	Airdesk to H58 - Helimed 58 crew currently on route to Alder Hey with A102, asked to put Alder Hey a protocol on alert	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 17 08 Airdesk to H58
13:19:28	Arrival on scene. UX3799, Registration [DPA] crew Christopher Marsden, Matt Dugdale arrived on scene at	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs >

Date	Event	Category/Categories	Doc description	Reference
	13:19:28. This was an Automatic At Scene AVL entry at 13:19:29.			SOE – 29439228 – page 129
13:21:20 29 July 2024	A502 Registration [DPA] crew - Leah Worrall, Caitlin Donohue Departure from scene to Ormskirk Hospital - Calling warning [I&S] [I&S] [C8]	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 121
13:24:04 29 July 2024	Airdesk to H03 - Confirming updated ETA to MRI pad is 13:38.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 24 04 Airdesk to H03
13:25:00 29 July 2024	Leaving scene. H03 Helimed- crew Air Dr Ben Taylor, Rob Davies, Departure from scene [DPA] YOF penetrating trauma. [I&S] - departure to RMCH – patient [C5] [C5]	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 130
13:25:54 29 July 2024	Airdesk to Helimed – updating to say H03 will be there at 13:38	Emergency response	Call recording	Disclosure folder 13.06.25 >

Date	Event	Category/Categories	Doc description	Reference
				Calls Recordings (Other) and Airwave Recordings > Southport calls > Airdesk to Helipad
13:26:55 29 July 2024	CIH to A664 - About to clear themselves from the job, dropped patient off at Aintree. They have no kit on them. Update wanted re meet up/ catch up at the end. Discussion re kit collection from Southport. Kit left, everything left there in Southport. Very distraught, will keep her updated.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 26 55 29 CIH to A664
13:28:29 29 July 2024	Leaving scene, A536 Registration [DPA] Departure from scene to Alder Hey – patient [C7] of normally fit and well [C5] police applied chest seal on arrival	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 117
13:30:00 29 July 2024	Arrival at Joint Control Centre, Bridle Road. SX0988, crew Ian Forster arrived on scene at 13:30:00.	Emergency response	SOE	Disclosure folder 13.06.2025 >Log Books > Incident 29439228 I Forster

Date	Event	Category/Categories	Doc description	Reference
				Tac Commander Log 08959
13:30:33 29 July 2024	Airdesk to H08 - Clear here, advised all patients have left scene, no need to rush, welfare checked	Emergency response	Radio Call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 30 33 Airdesk to H08
13:32:29 29 July 2024	CIH to A664 - Update, someone is going to bring all the kit to Storrington Avenue where the debrief is there.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx >13 32 29 CIH to A664
13:35:41 29 July 2024	Pre Alert - Radio call CIH to H75 Asking for update to Ormskirk A640 have just left with girl [S] who had a fall down the stairs, minor injuries. [DPA] [DPA]	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave

Date	Event	Category/Categories	Doc description	Reference
				Recordings > Southport radio tx >13 13 35 41 CIH to H75
13:35:41 29 July 2024	CIH to H75 - Please can Ormskirk be updated, they have left with girl who had a fall down the stairs, minor injuries. <b>DPA</b> <b>DPA</b>	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 13 35 41 CIH to H75
13:41:11 29 July 2024	TX2447 NILO crew Joseph Tunn – departure from scene – Leaving scene to Ormskirk to liase with crew for crew welfare.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 134
13:43:36 29 July 2024	CP125 crew James Dyson, Lauren Mulholland, departure from scene - CP125 allocated as mobilising to Alder Hey for welfare. 13:39:59 - Mobile Incident. 13:43:40 - Destination Location: Alder Hey Children's Hospital.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 134

Date	Event	Category/Categories	Doc description	Reference
13:44:54 29 July 2024	A640 Registration: [redacted] DPA [redacted] crew Ian Carville, Guy Halsall. Left Scene to Ormskirk - A640 2nd pat - yo f, mot major trauma, had a fall downstairs, no injuries - going to hosp with auntie - [redacted] DPA [redacted] on scene, mother also gone to AINT MT [redacted] s [redacted]	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 135
13:46:25 29 July 2024	Z607 HART Registration: [redacted] DPA [redacted] crew, Ciaran Martin – departure from scene – Time clear 13:46:25	Emergency response	SOE	Disclosure folder 13.06.2025 > SOEs > SOE – 29439228 – Page 135
13:48:04 29 July 2024	CIH to A536 - Have they passed the Standby? Explained that they were told to go to Alder Hey as the patient's sister and mother are already there.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 13 13 48 04 CIH to A536
13:49:22 29 July 2024	Call from NWS to Rachel Porter Southport hospital Advising all casualties have left scene, what they have on screen is what they will getting. One P3 at scene but that is in relation to the deceased.	Emergency response	Call recording	Disclosure folder 13.06.2025 > >\Calls Recordings (Other) and Airwave

Date	Event	Category/Categories	Doc description	Reference
				Recordings > 13 49 22 RHCD to Southport
13:50:00 29 July 2024	BX0963, crew Aaron Murray arrived on scene at 13:50:00. This is a Manual entry by user 851 at 18:23:06 with arrival time for BX0963 at 13:09:00.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 159
13:50:19 29 July 2024	Call from NWS to Aintree Hospital. Advised all casualties have left the scene, 1 left re they think the deceased, also adv that they are being diverted Liverpool.	Emergency response	Call recording	Disclosure folder 13.06.2025 > >\Calls Recordings (Other) and Airwave Recordings > 13 50 19 RHCD to Aintree
13:52:56 29 July 2024	Call from NWS to Preston Hospital. Advised all casualties have left the scene, one P3 there re the deceased, they should not be getting anymore. Confirmed DOA.	Emergency response	Call recording	Disclosure folder 13.06.2025 > >\Calls Recordings (Other) and Airwave Recordings > 13 52 56 RHCD to Preston
13:54:00 29 July 2024	Helicopter H75 crew, Steven Miller, Michael Southworth- Departure from scene – Female 9 – Ground assist to	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs >

Date	Event	Category/Categories	Doc description	Reference
	Ormskirk hospital. H75 and H03 both landed about to be taken >to scene.			SOE – 29439228 – Page 120
13:54:00 29 July 2024	Departure from scene – Female 9 – Ground assist to Ormskirk hospital.	Emergency response	PRF	Disclosure folder 13.06.2025 > PRF's - Epr – HEMS PRF – female 9
13:59:03 29 July 2024	A608 Registration: <b>DPA</b> Crew, Alicia Carey, Kelsey Morgan. This was an Automatic At Scene AVL entry at 13:59:04.14:00	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 140
14:03:06 29 July 2024	Call from NWAS to Alder Hey. A536 patient has been <b>I&amp;S</b> <b>I&amp;S</b> police applied a chest seal, aged <b>DPA</b> Obs are stable, they are a minute away. They went through regional dispatch re potential miscommunication.	Emergency response	Call recording	Disclosure folder 13.06.2025 > >\Calls Recordings (Other) and Airwave Recordings > 14 03 06 CIH to Alderhey
14:03:06 29 July 2024	Pre Alert – Telephone call CIH to Alder Hey - A536 patient has been <b>I&amp;S</b> , police applied a chest seal, aged <b>DPA</b> Obs are stable, they are a minute away. They went through regional dispatch re potential miscommunication.	Emergency response	Telephone call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings >

Date	Event	Category/Categories	Doc description	Reference
				Southport calls > 14 03 05 CIH to Alderhey
14:05:29 29 July 2024	Call from NWS to Royal Manchester Children's Hospital. Calling with an update, all casualties have left scene, updates re allocations, incident now on the news. Learning for Wigan discussed, 2 calls made asking what this means for them. They were informed that NWS had declared a major incident. They feel they should pick up with, they appear don't to have protocols in place, Wigan thought they were on divert. Will send an email re this and needs to be picked. Details contact with Wigan.	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls Recordings (Other) and Airwave Recordings > 14 05 29 GMHUB to <span style="border: 1px dashed black; padding: 2px;">DPA</span>
14:06:48 29 July 2024	Airdesk to H75 - Still showing on major incident - updated report of patient who is having a panic attack, that is who the latest ambulance is for.	Emergency response	Radio call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 14 06 48 Airdesk to H75
14:18:07 29 July 2024	Call from NWS to Kerry at Aintree Hospital. As per Matt Calderbank, those 3 vehicles at Aintree are not to be	Emergency response	Call recording	Disclosure folder 13.06.2025 > Calls

Date	Event	Category/Categories	Doc description	Reference
	impounded by the police. They cannot impound them. Number for the police to speak to Will from the control room given.			Recordings (Other) and Airwave Recordings > 14 18 07 ext 27853 to <b>DPA</b>
14:20:50 29 July 2024	A499 Registration <b>DPA</b> crew Emma Hutton, Sophie Mynett - Resource A499 - Sent Stand Down Instruction	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 147
14:26:53 29 July 2024	MX2397 crew, Dr Jon Taylor – Departure from scene - MX2397 - advise no further EPHC res needed	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 126
14:33:00 29 July 2024	Z604 HART Registration <b>DPA</b> crew - Matthew Douglas, Brian Simpson depart from scene – Time clear 14:33:00	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 149
14:39:00 29 July 2024	A608 Registration <b>DPA</b> crew, Alicia Carey, Kelsey Morgan- 1 patient found with injuries in the dance school, A608 allocated taken to Southport Hospital	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 140

Date	Event	Category/Categories	Doc description	Reference
14:51:33 29 July 2024	CIH to A536 – Advised they are on the way to Storrington for a debrief, will be put unavailable. Going to Google location, not too far from Alder Hey	Emergency response	Radio Call	Disclosure folder 13.06.25 > Calls Recordings (Other) and Airwave Recordings > Southport radio tx > 14 51 33 CIH to A536
14:58:00 29 July 2024	H58 crew Dr Ally Hog, Terry Sharp, departure from scene - A102 have H58 travelling with have requested code red- Alder Hey aware.	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 155
15:05:05 29 July 2024	A648 Registration <b>DPA</b> crew Hannah Murphy, Clare Cattermole. This was a Radio Manager Update at 15:05:09.	Emergency response	SOE	Disclosure folder 13.06.2025 >SOEs > SOE – 29439228 – page 151
15:09:19 29 July 2024	Z608 HART Registration <b>DPA</b> crew Stephen English – departure from scene Time clear 15:09:19	Emergency response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 154

Date	Event	Category/Categories	Doc description	Reference
16:00:00 29 July 2024	Time of Hot debrief: 16:00:00	Debrief	Hot Debrief notes	Disclosure folder 13.06.25> Hot debrief recording and notes> Hot debrief document 29.07.24
16:01:00 29 July 2024	MX0982, Crew John Collins – departure from scene - Just arrived at Alder Hey. 14:25:58 Radio message from MX0982- left Alder Hey on > route to Aintree. MX0982 Time Clear: 29 Jul 2024 16:01:00. MX0982 – attended Alder Hey at 13:57:04 page 138 SOE 29439228	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 157
16:24:00 29 July 2024	R303 RV Registration [DPA] crew, James Costigan departure from scene - R303 requested A648 to attend [DPA] [DPA] R303 Resource Stood Down:	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 126
16:27:00 29 July 2024	TX2973 NILO resource. crew, Thomas Maloney departure from scene. Time clear: 16:27:00	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 158
18:12:00 29 July 2024	MX5877 crew Dr Eimhear, Departure from scene.	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs >

Date	Event	Category/Categories	Doc description	Reference
				SOE – 29439228 – Page 118
18:32:00 29 July 2024	LX2981 crew Adam Rigby. Departure from scene - Adam Rigby Loggist - Time Clear: 18:32:00	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 159
18:37:00 29 July 2024	MA0746 crew, Dr Rhys Williams. Departure from scene - at Scene over 30 minutes. MA0746 Time Clear: 29 Jul 2024 18:37:00	Emergency Response	SOE	Disclosure folder 13.06.2025> SOEs > SOE – 29439228 – Page 126
May 2025	NWAS Debrief - Southport Structured Debrief Report  Date of approval: 28.05.2025 Date of Issue: 29.05.2025	Debrief	NWAS Debrief document	Disclosure folder 13.06.25> NWAS Internal Debrief > Southport Structured Debrief Report x04 Final